

## **FAQ's section or page:**

What is Homescape?

HomeScope is an web-based application designed to support users in their housing decisions by providing real-time data and insights into rental and purchasing options. HomeScope streamlines the housing search process and promotes informed decision-making through the enhanced accessibility of market information that the platform provides.

Who is Homescape for?

The platform caters to relocators, first-time homebuyers or renters, and real estate agents by offering personalized search capabilities, interactive maps, and crime/demographic statistics in a user-friendly interface.

What features does Homescape offer?

- Real-time property search filters
- Interactive maps for location-specific insights
- Integration with real estate APIs for updated property listings
- Simple, user-friendly interface designed for all technical skill levels

Can I search for properties in specific neighborhoods?

Yes, HomeScope allows you to search for properties by neighborhood, city, or zip code, with options to filter results by price range, property type, and more.

Does HomeScope include housing market trends?

Yes, users can access market trends, including property values and availability, through integrated real estate APIs and visualizations.

Is HomeScope mobile-friendly?

Yes, HomeScope is optimized for desktops, tablets, and smartphones, providing a seamless experience across devices.

How is my data protected?

Homescope implements security measures through password hashing with bcrypt, data encryption in transit (TLS) and at rest (AES-256), and protection against SQL injection and cross-site scripting vulnerabilities.

Will my personal information be shared?

No, your personal information will not be shared with third parties without user consent..

What should I do if I encounter a technical issue?

You can report technical issues via the “Support” section on the platform. Our team is available 24/7 to assist with troubleshooting.

Can I save my searches or favorite properties?

Yes, you are able to save any properties for easy access later if you have an account.

Is there a cost to use HomeScope?

No, HomeScope is free.

Can I use HomeScope to find short-term rentals?

Yes, you can filter your property search by rental duration and it will allow you to see all the properties available during that time period.

Can I see what the neighborhood has to offer?

Yes, you can have an insight of the neighborhood’s amenities such as parks, walkability, and cleanliness. You can also see the reviews that your neighbors will leave.