

# Amy Ngo

ANFGV@UMKC.EDU | LinkedIn | GitHub

816-349-1710

1828 MOURNING DOVE DR. LIBERTY, MO 64068

## Education

MAY 2019 - MAY 2021

### **Metropolitan Community College - Associate's Degree**

Involved with the "Early College Program", this allowed me to earn college credit for free while in high school at the time.

MAY 2021 - PRESENT

### **University of Missouri - Kansas City - Expected Graduation: May 2025**

- Cumulative GPA: 3.8
- Python: Programmed a game that guesses what number the user is thinking of
- C++: Programmed a shopping cart where the user can add items, remove items, and calculate their total
- Java: Programmed an application connected to a database that allows a company to create, delete, and update customer information
- Dean's List: Fall 2021, Spring 2022
- Chancellor's Scholarship: Awarded for above a 25 ACT score and/or 3.5 GPA

## Experience

MAY 2019 - MAY 2021

### **Homegoods - Sales Associate**

- Experienced customer service and how to interact with different types of customers
- Adapted to different types of jobs and training across the store (cashier, sales floor associate, and backroom processor)
- Efficiently multitasked connecting with customers while keeping the store orderly

MAY 2021 - MAY 2022

### **Jose Peppers - Server**

- Served lunch and dinner 30-50 customers per shift with up to 5 tables
- Increased customer satisfaction by successfully resolving conflict regarding food quality or seating arrangements
- Attended to each different detail between 5 tables upon customer request while maintain backend tasks

## Extracurricular

- Association of Computing Machinery: Mission to create projects that solve real world problems through computer programming
- Girl's Gains Club: Creating an inclusive environment for girls to feel empowered at the gym
- Volleyball Unites the World: Introduces a variety of cultures through playing volleyball, practicing teamwork with different people, and getting together at dinners