

ADAM GOODKIND

User Experience and HCI
Researcher

973 939 0023

a.goodkind@gmail.com

adamgoodkind.com

angoodkind

PROFESSIONAL EXPERIENCE

Northwestern University

PHD RESEARCHER

Chicago, IL

2016 - Present

- **Quantitative Methods:** Use behavioral metrics and NLP to infer patterns in user experiences
- **Qualitative Methods:** Evaluate survey and questionnaire responses to understand user sentiment
- **Machine Learning:** Create classification and regression models to understand the influence of relationships and satisfaction on user behavior
- **Research Coordination:** Lead a team of research assistants to design an experimental apparatus and analyze results of users engaged in conversations
- **Data Visualization:** Design compelling graphics to communicate complex findings

Vail Systems

DATA SCIENCE INTERN

Chicago, IL

Summer 2021

- **Experiment design and evaluation:** Empirically evaluate the quality of automated speech systems against subjective user quality ratings

Microsoft

SOFTWARE DEVELOPER IN TEST INTERN

Redmond, WA

Summer 2013

- **Web portal design:** Developed back- and front-end site to diagnose licensing issues with Microsoft products

Goldman, Sachs, & Co.

ANALYST

Various Locations

2008 - 2011

- **Technology enhancement leadership:** Created software to streamline daily asset delivery workflow, from 3 hours to 25 minutes

EDUCATION

Northwestern University

PHD IN HUMAN-COMPUTER INTERACTION

Evanston, IL

2016 - Present

- Studying User Experience, HCI, Natural Language Processing, and Cognitive Science
- Thesis: Predicting social dynamics in online dialogue using typing behavior patterns [in progress]

CUNY Graduate Center

MA IN COMPUTATIONAL LINGUISTICS

New York, NY

2012 - 2016

Columbia University

BA IN PHILOSOPHY

New York, NY

2003 - 2007

HONORS

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|------|--|-----------------|
| 2022 | Impossible Question Asker , HCI Consortium Conference | Lake Geneva, WI |
| 2022 | Dissertation Research Support , Northwestern Dept. of Communication Studies | Evanston, IL |
| 2016 | Data Science Fellow , Northwestern University | Evanston, IL |
| 2014 | Google Scholarship – Finalist , Lime Connect | New York, NY |



ABOUT ME

Tinkerer, engineer, collaborator, questioner

SKILLS

Mixed Methods Research

Data Analysis

Machine Learning & AI

Data Visualization

Web Development

PUBLICATIONS

- 15+ publications on Google Scholar
- 250+ citations
- Best Paper Award @ Cognitive Modeling & Computational Linguistics Workshop

LANGUAGES

Computer • Python, R, Java, HTML, Javascript

Human • English, ASL, Latin

NON PROFIT

- Hack4Rare (rare disease hackathon) - Incubation Prize Winner
- Children's Tumor Foundation - Education Committee