ADAM GOODKIND

User Experience and HCI Researcher

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PROFESSIONAL EXPERIENCE

Northwestern University
PHD RESEARCHER
Chicago, IL
2016 - Present

- **Quantitative Methods:** Use behavioral metrics and NLP to infer patterns in user experiences
- **Qualitative Methods:** Evaluate survey and questionnaire responses to understand user sentiment
- **Machine Learning:** Create classification and regression models to understand the influence of relationships and satisfaction on user behavior
- **Research Coordination:** Lead a team of research assistants to design an experimental apparatus and analyze results of users engaged in conversations
- **Data Visualization:** Design compelling graphics to communicate complex findings

Vail Systems
DATA SCIENCE INTERN
Chicago, IL
Summer 2021

- **Experiment design and evaluation:** Empirically evaluate the quality of automated speech systems against subjective user quality ratings

Microsoft
SOFTWARE DEVELOPER IN TEST INTERN
Redmond, WA
Summer 2013

- **Web portal design:** Developed back- and front-end site to diagnose licensing issues with Microsoft products

Goldman, Sachs, & Co.
ANALYST
Various Locations
2008 - 2011

- **Technology enhancement leadership:** Coordinated software development to streamline daily asset delivery workflow, from 3 hours to 25 minutes

EDUCATION

Northwestern University
PHD IN HUMAN-COMPUTER INTERACTION
Evanston, IL
2016 - Present

- Studying User Experience, HCI, Natural Language Processing, and Cognitive Science
- Thesis: Predicting social dynamics in online dialogue using typing behavior patterns [in progress]

CUNY Graduate Center
MA IN COMPUTATIONAL LINGUISTICS
New York, NY
2012 - 2016

Columbia University
BA IN PHILOSOPHY
New York, NY
2003 - 2007

HONORS

2022	**Impossible Question Asker**, HCI Consortium Conference	*Lake Geneva, WI*
2022	**Dissertation Research Support**, Northwestern Dept. of Communication Studies	*Evanston, IL*
2016	**Data Science Fellow**, Northwestern University	*Evanston, IL*
2014	**Google Scholarship – Finalist**, Lime Connect	*New York, NY*

ABOUT ME

Tinkerer, engineer, collaborator, questioner

SKILLS

Mixed Methods Research

Data Analysis

Machine Learning & AI

Data Visualization

Web Development

PUBLICATIONS

- 15+ publications on Google Scholar
- 250+ citations
- Best Paper Award @ Cognitive Modeling & Computational Linguistics Workshop

LANGUAGES

Computer • Python, R, Java, HTML, Javascript
Human • English, ASL, Latin

NON PROFIT

- Hack4Rare (rare disease hackathon) - Incubation Prize Winner
- Children's Tumor Foundation - Education Committee