## Consider The Keyboard:

Information from keystroke patterns can increase the effectiveness of digital mental healthcare



Adam Goodkind and Darren Gergle
Northwestern University



# What can keystroke patterns reveal?

- Emotional states<sup>1</sup>
- Deception<sup>2</sup>
- Cognitive load<sup>3</sup>
- Ease of language production<sup>3</sup>

### My studies:

A: How are you?

B: I'm good.

A: What is your favorite food?

B: Tacos

A: Cool. Bye!

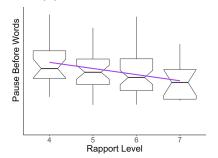
#### **Research Questions:**

- 1. How does the rapport between partners affect typing?
- 2. How does a speaker's selfawareness affect their typing?

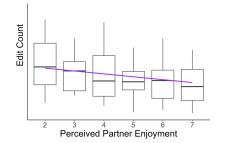
When typing text, the typing patterns of keystrokes (pauses and edits) can reveal underlying emotions, intentions, and social dynamics.

#### Early Results:

 Pauses get shorter as rapport increases



 As perceived enjoyment increases, self-edits decrease



#### Sources:

- [1] Epp., Lippold, & Mandryk. "Identifying emotional states using keystroke dynamics." *CHI* 2011.
- [2] Banerjee, , et al. "Keystroke patterns as prosody in digital writings: A case study with deceptive reviews and essays." EMNLP 2014.
- [3] Goodkind *et al.*, "Utilizing overt and latent linguistic structure to improve keystroke-based authentication." Image & Vision Computing 2017.