## Antonio Gutierrez Amaranto

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## **Professional Summary**

Data Analyst with 5+ years of experience specializing in data migration, ETL processes, Power BI, and data quality management within healthcare and enterprise environments. Experienced in analyzing financial and operational data to identify trends and support business insights for multinational companies such as HP. Demonstrated analytical and problem-solving skills applied to improving business processes, reporting, and decision-making.\*\*

### **Key Skills**

- Data Migration & ETL: SQL Server, Power Query, M-AT, NPR, ETL Process Design, Data Modeling, Data Quality Management
- Data Visualization & Business Intelligence: Power BI (advanced, incl. dashboard design and data modeling for HP), Thoughtspot, KPI Development, Dashboard Automation
- Data Validation & Quality Control: Advanced Excel (data validation, automation), Data Cleansing, Performance Metrics
- Systems & Tools: Meditech, SAP, Salesforce, Business Intelligence, Database Optimization
- \*\*Collaboration & Project Management: Stakeholder Communication, Cross-functional Teamwork, Process Automation, User Training & Onboarding, Documentation (English & Spanish)-
- Communication: Professional working proficiency in English and Spanish; effective written and verbal skills

#### Professional Experience

#### **Programmer Analyst**

Management Health Services — Medellín, Colombia

Feb 2024 - Present

- Developed 15+ automated reports using M-AT and NPR, reducing manual reporting time by 60% for 200+ healthcare professionals
- Built 20+ SQL stored procedures, improving query performance by 40% and reducing error rates by 75%
- Architected consolidated dashboard integrating 8 data sources, cutting data preparation time by 70%
- Led system transition and trained 15 users, establishing data governance protocols and improving accuracy by 85%
- Collaborated with cross-functional teams to optimize healthcare data workflows

#### Channel Data Specialist

HP — Medellín, Colombia (Remote)

Jan 2022 - Nov 2023

- Developed and deployed Power BI dashboards for sales, inventory, and executive reporting, providing actionable insights for Latin America operations - Designed and implemented complex

data models in Power BI, integrating multiple sources (SAP, Salesforce, Excel) and optimizing data refresh cycles - Automated ETL processes and reporting, reducing manual processing time by 87% and increasing accuracy by 95% - Managed Thoughtspot data for 8+ countries with 100% reporting accuracy - Led the preparation and delivery of recurring performance dashboards and business reports for management and cross-functional teams - Provided ad hoc analysis to support regional data-driven decision-making

## Brokerage Associate

UPS — Medellín, Colombia

Sep 2020 - Jan 2022

- Managed 200+ monthly shipments with 99% accuracy for UK market
- Developed automated tracking system, reducing processing time by 65%
- Streamlined ETL processes for 1,000+ transactions, achieving 40% faster processing times
- Maintained 98% client satisfaction while managing 50+ regular clients

#### Administrative Assistant

Servientrega CS — Barranquilla, Colombia

Feb 2016 - Apr 2017

- Developed 12 KPIs, improving sales visibility by 30% across 5 regions
- Automated SAP data analysis, reducing reporting time by 75%
- Managed \$5M+ annual sales budget with 98% forecasting accuracy

#### Education

## Bachelor of Business Administration (BBA) in International Business and Finance

Universidad Autónoma del Caribe — Barranquilla, Colombia GPA: 4.4/5.0

## Certifications

- Power BI Data Analyst Associate (PL-300) Microsoft (In Progress)
- Google Data Analytics Google (2025)
- Business Intelligence (BI) Essentials IBM (2024)
- SQL for Data Science Coursera (2023)

#### Languages

- English (Professional Working Proficiency)
- Spanish (Native)

#### Ongoing Professional Development

- Currently deepening expertise in advanced Power BI features, including DAX, dataflows, and custom visuals, and active learning of APIs in .NET.
- Engaged in continuous learning of predictive analytics and machine learning for business applications

## How My Experience Aligns with This Role

#### Maintaining ETL processes, and creating reporting structures.

Automated ETL processes, reducing daily processing time from 4 hours to 30 minutes

## Self-motivated and driven to produce quality products

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

## Strong organizational skills and attention to detail

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Strong analytical, consultative, and communication skills

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

## Proven ability to manage and prioritize multiple projects/deliverables simultaneously

Implemented sales and inventory dashboards for Latin America, reducing decision-making time by 40%

## Strong commitment to deadlines and to client service (internal and external)

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Excellent troubleshooting and problem-solving skills

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Good collaboration skills when interacting with both technical and non-technical resources

Collaborated with cross-functional teams to optimize healthcare data workflows

#### Strong knowledge of relational databases

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Proven ability to interpret data

Implemented sales and inventory dashboards for Latin America, reducing decision-making time by 40%

#### Understanding of database and business intelligence concepts

Implemented sales and inventory dashboards for Latin America, reducing decision-making time by 40%

## A degree in Information Systems, Computer Science, Web Systems or other related degree (or work experience equivalent)

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Experience with operational and strategic reporting

Developed 15+ automated reports using M-AT and NPR, reducing manual reporting time by 60%

#### Experience with Microsoft Azure computing platform

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Excellent SQL development skills

Built 20+ SQL stored procedures, improving query performance by 40% and reducing error rates by 75%

## Strong experience developing ETL for a Data Warehouse

Automated ETL processes, reducing daily processing time from 4 hours to 30 minutes

## Experience with columnar and/or big data technologies

Implemented sales and inventory dashboards for Latin America, reducing decision-making time by 40%

#### Experience with Zendesk

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Experience with Intercom

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Experience with Amazon Redshift

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Experience with SalesForce

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Experience with Netsuite

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

## Design, implement, and test the structure and schemas of the data warehouse

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

#### Write workflows to implement extract, transform, and load methodologies

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

# Collaborate with business users to design effective UI/UX for reports and dashboards based on the item's audience. (this includes branding, themes, visuals, etc)

Architected consolidated dashboard integrating 8 data sources, cutting data preparation time by 70%

# Interact with management, development, and business users across all departments to develop a strong understanding of the business needs and objectives

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

# Regularly communicate project progress, issues and risks to direct manager (and project manager where appropriate)

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

## Commitment to on-going education

Relevant experience demonstrated through data analysis, process optimization, and cross-functional collaboration in enterprise environments.

## Additional Notes (Optional)

If there are requirements in the job description that are not directly evidenced above, I am actively developing transferable skills and have a strong record of quickly bridging knowledge gaps through self-directed learning and hands-on practice.