
Shubham Rishi

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SUMMARY OF QUALIFICATIONS

- Over 2 years of experience in web development, programming, operating systems, and troubleshooting through education and work experience.
- Coding practice includes thorough code reviews, careful debugging, and other techniques.
- Detail oriented and accurate with strong numerical and mathematical knowledge of methods and skills for computer-aided design.
- Effective team player with demonstrated interpersonal and communication skills.
- Dependable, hardworking, efficient, and quick learner.
- Fluent in English, Punjabi, Sanskrit, and Hindi.

TECHNICAL SKILLS

- **Programming Languages:** C, C++, Java
- **Scripting Languages:** CSS, JavaScript, jQuery, Python, PHP
- **Web Development Languages:** HTML
- **Database Languages:** MySQL, Oracle, XML
- **Operating Systems:** Windows 9x, 2000, XP, Vista, 7, 8, 10, 11, Linux, Mac
- **Development Applications:** Eclipse, JetBrains, MS Visual Code
- **MS Products:** MS PowerPoint, MS Word, MS Excel, MS Access, MS Outlook, MS Teams, MS Visio

EDUCATION

Bachelor of Science – Final Year May 2018 – Present

University of the Fraser Valley, BC

- Major in Computer Science (CS), Concentration in AI and Data Mining.
- A comprehensive degree including programming in OOP languages such as C/C++, Java, Database Management, Web Development, Operating Systems such as Windows, Linux, UNIX, Machine Learning, AI, Ethics, Stats and Math.

Fundamentals of Digital Marketing Certificate May 2020

Google Digital Garage, Online

- An Extensive study of the digital market with different techniques on how to approach a customer the products of his need in a positive way.

WORK EXPERIENCE

Web Developer and IT Technician Sept 2020 – Present

Terranotics Tech Solutions Inc., Abbotsford, BC

- Perform B2B interactions with potential clients and discuss with them how technology will give a positive impact on their business.
- Design, maintain and host static and dynamic websites using various programming languages.
- Provide technical support to customers (hardware and software).

WORK EXPERIENCE CONTINUED

- Maintain google business listings, perform SEO, and generate ads.

IT Lab Monitor

Jan 2022 – Present

University of the Fraser Valley Abbotsford, BC

- Monitored library computer lab with printing facility.
- Resolved course-related queries and problems of students.
- Responsible for troubleshooting computer hardware, printer, and network-related issues.

Retail WORK EXPERIENCE

Produce Clerk

June 2021 – Dec 2021

Chalo Freshco, Abbotsford, BC

- Maintained friendly and professional customer interactions.
- Perform the quality control of the products by regular based calling of the individual items.
- Moved seasonal product to high flow areas to increase impulse purchasing and sales.
- Organized inventory and performed breakdowns of produce.
- Interacted with customers and worked closely with produce team.

Merchandiser

Apr 2019 – Nov 2020

Shopper's Drug Mart, Abbotsford, BC

- Actively attended to customers and provided appropriate recommendations based on customer needs.
- Conducted inventory management and data entry with high accuracy.
- Work closely with the executive team in strategizing long and short-term goals.
- Assisted customers in locating items as well as performing duties as a cashier.

Sales Associate

May 2018 – Apr 2019

Bigbox Outlet Store, Abbotsford, BC

- Market products with a value approach.
- Educate customers on the features and benefits of the products.
- Demonstrated personal selling and value-based selling skills.
- Manage inbound customer inquiries and provide solution-based recommendations to ensure customer satisfaction.

ACADEMIC PROJECTS

App Development

Dec 2021

- Developed a multiplatform recipe app using flutter and firebase database as a group project featuring various features like user registration search, favorite, and add a recipe.
- The app went through various stages for example ump designing, server-side designing, app future market report, and user statistics.

AI Project

Mar 2021

- Developed a program that detects and gives an output of the efficiency of different object tracking filters available in the market in the OpenCV library.

Website Development

Nov 2020

- Developed a fully functional e-commerce website for a retail as a group project which included planning, designing, analyzing, implementing, and testing phases to meet the client requirements.

References

Available upon request