

# Industrial Management

## Mid-Sem Exam

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Q1)

(i) Management is a variable factor of production and an economic resource. It is responsible for ensuring that labor and capital are effectively used to increase Productivity. This increase includes improvements made through the use of Knowledge and the application of technology in present time.

(ii) External factors that affect an organisation may be political, economic, social or technological. The same internal factors that lead to an organization's success inevitably characterize that organizations also can learn from ~~the~~



the organizations external environment and communicate successfully with it.

(iii) Management by Objectives (MBO):-

It is a framework brought to light by management consultants based on a need to manage business based on its needs and goals.

Chief Characteristics:

→ Goal orientation

→ Participation

→ Systems Approach

→ optimization of resources

→ Key result Areas

→ Finance

→ Simplicity and  
Dynamism.

(iv) Roles of managers can be categorized as follows:

1) Interpersonal:

a) being a figurehead

b) " " " " Leader

c) " " " " Liaison



## 2) Informational:

- a) Monitor.
- b) Disseminator.
- c) Spokes person.

## 3) ~~Basic~~ Decisional:

- a) Entrepreneurial decisions
- b) Allocation of resources
- c) Dealing with discomforts
- d) Negotiation.

## V) Mission:-

is developed By combining the ambition from a given statement for the reasons of existence of the organisation including the business scope and operations and adding specificity to it.

• Goals: further addition of details in our ~~in~~ mission with proper refinement results to the goals. These are more specific and focuses on the org.



- Objectives: are more specific than goals, it seeks the results. These are the statement of the required results. A very specific objective is derived from a goal.

(Vi)

Product	Services
<ul style="list-style-type: none"> <li>• Tangible</li> <li>• Storage can be inventoried</li> <li>• <del>Low</del> Low Contact Customers</li> <li>• Capital intensive</li> <li>• Quality is Measurable</li> </ul>	<ul style="list-style-type: none"> <li>• Intangible</li> <li>• Storage cannot be inventoried.</li> <li>• High Contact Customers.</li> <li>• Labor Intensive</li> <li>• Quality is more Subjective and is non-measurable.</li> </ul>

(vii) • A vertical organization is one that relies on managers to command and control their employees ~~control~~ work. A business owner is typically at the top of a vertical chain compound.



• A horizontal organization is one having a flat structure that provides greater employee autonomy. It has few or no levels of middle management between staff and executives.

(viii)

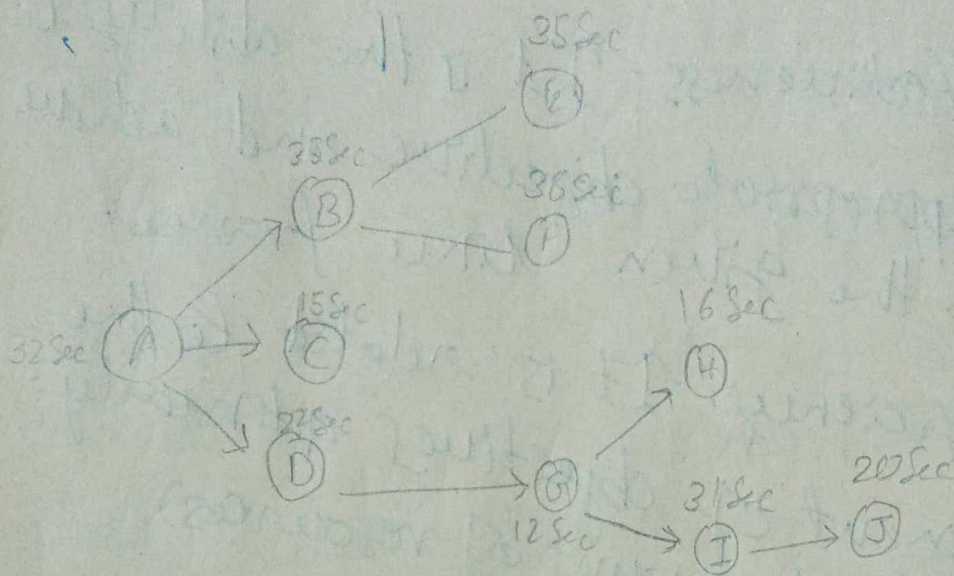
• Effectiveness: It is the ability to set appropriate objective and achieve it in the given time frame.

• Efficiency: It is related to the achievement of objectives optimally (using least amount of resources)



a) Required output = 500 units/day  
 Working hours = 7.5 hours  
 workday.

→ Arrow Diagram:



$$\text{Max}^m \text{ Production} = \frac{75 \times 60 \times 60}{38}$$

$$= 710 \text{ units}$$

$$\text{Required Cycle Time} = C = \frac{7.5 \times 60 \times 60}{500}$$

$$= 54 \text{ Sec/unit}$$

Theoretical minimum no of work stations:

$$N_t = \frac{\text{Sum of task time}}{\text{Cycle time}}$$



$$N_E = 266/54 = 4.74$$

$$\approx 5$$

b)

Task	Followers	Time (Sec)
A	8	32
D	4	22
G	3	12
B	2	35
I	1	31
F	0	38
E	0	35
J	0	20
H	0	16
C	0	15

⇒ Arrow Diagram:

<p>Station 1</p> <p>A (54-32=22)</p> <p>C (22-15=7)</p> <p>Idle = 7</p>	<p>Station 2</p> <p>D (54-22=32)</p> <p>G (32-12=20)</p> <p>H (20-16=4)</p> <p>Idle = 4</p>	<p>Station 3</p> <p>B (54-35=19)</p> <p>Idle = 19</p>
<p>Station 4</p> <p>I (54-31=23)</p> <p>J (23-20=3)</p> <p>Idle = 3</p>	<p>Station 5</p> <p>F (54-38=16)</p> <p>Idle = 16</p>	<p>Station 6</p> <p>E (54-35=19)</p> <p>Idle = 19</p>



c) The line is not perfectly balanced as all the workers would not complete their assigned work at the same time (due to different idle times for all work stations)

$$\text{Utilization} = \frac{\text{Min no of work stations}}{\text{Actual no of work stations}}$$

$$= 5/6 = 83.33\%$$

$$\text{no of work station} = 6$$

d)

St. 1	St. 2	Station 3	Station 4	Station 5
A (54-32) = 22	B (54-35) = 19	F (54-38) = 16	E (54-35) = 19	I (54-31) = 23
D (22-27) = 5	C (19-15) = 4	G (16-12) = 4	H (19-16) = 3	J (23-29) = 6

So, Idle time are in order

$$\textcircled{1} < \textcircled{4} = \textcircled{5} < \textcircled{2} = \textcircled{3}$$

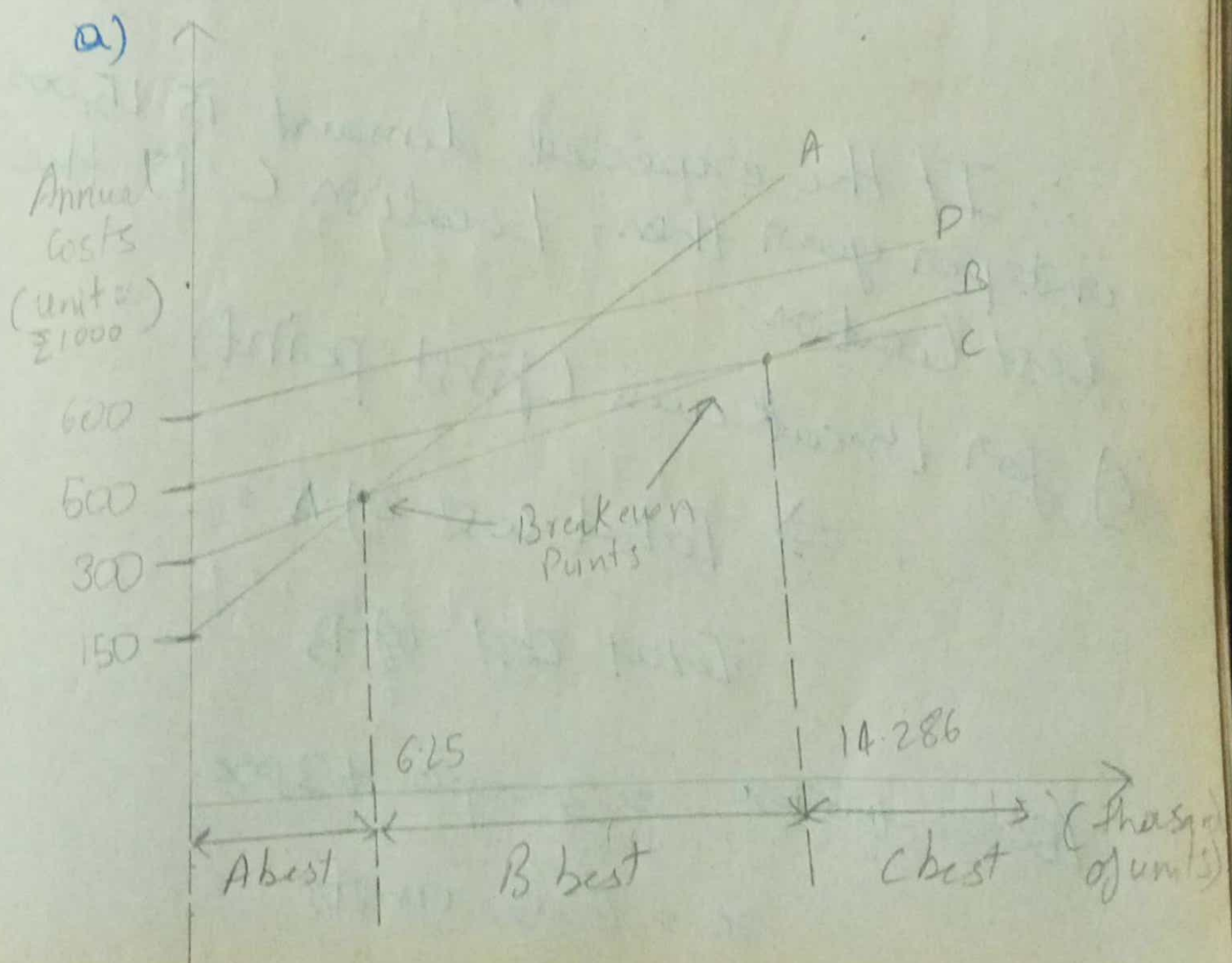


This though imperfect arrangement has the lowest idle time compared to other arrangements.

(23)

$x$  = no. of units produced.

$$\begin{aligned} \Rightarrow \text{Total Cost of A} &= 15000 + 62x \\ \text{" " " B} &= 200000 + 38x \\ \text{" " " C} &= 500000 + 24x \\ \text{" " " D} &= 600000 + 20x \end{aligned}$$





b) Hence  $x = 15000$  units

$$\text{Total Cost of A} = 150000 + 62(15000) \\ = \text{£ } 945000$$

$$\text{Total Cost of B} = 300000 + 38(15000) \\ = \text{£ } 600000$$

$$\text{Total Cost of C} = 500000 + 24(15000) \\ = \text{£ } 410000$$

$$\text{Total Cost of D} = 600000 + 30(15000) \\ = \text{£ } 510000$$

$\therefore$  If the expected demand is 15,000 units per year then, Location C is the best location.

g) for Break-even (first point)

$\Rightarrow$  Total Cost of A =

Total Cost of B

$$150000 + 62x = 300000 + 38x$$

$$x = 6250 \text{ units}$$



$x = 6250$  units  $\rightarrow$  1st Break-even point

for the 2nd point

Total cost of B = Total cost of C

$$3000000 + 38x = 500000 + 24x$$

$$x = 14286 \text{ units}$$



Qd) Deleting 2nd observation of element  
No 3 (because, This may be due to  
business interruptions, conferences with  
the boss on my mistakes of an unusual  
nature as this is non recurring  
observations)

→ Average time of each job element:

$$\text{for element 1} = \frac{1.51 + 1.63 + 1.48 + 1.55 + 1.72}{5}$$

$$= 1.578 \text{ min}$$

$$\text{for element 2} = \frac{2.46 + 2.34 + 2.33 + 2.36 + 2.30}{5}$$

$$= 2.358 \text{ min}$$

$$\text{for element 3} = \frac{1.79 + 1.84 + 1.78 + 1.77}{4}$$

$$= 1.795 \text{ min}$$

$$\text{" " " " " " } 4 = \frac{1.25 + 1.41 + 1.40 + 1.15 + 1.29}{5}$$

$$= 1.24 \text{ min}$$



Normal time for each job element:

$$\text{for element 1} = [\text{Average time}] \times (\text{PR})$$

$$= 1.578 \times 1$$

$$= 1.578 \text{ min}$$

$$\text{element 2} = 2.358 \times 0.9 = 2.122 \text{ min}$$

$$\text{element 3} = 1.795 \times 0.95 = 1.705 \text{ min}$$

$$\text{element 4} = 1.24 \times 1.15 = 1.426 \text{ min}$$

$$\text{Estimated Total Time} = 6.831 \text{ min}$$

b) Here  $z = 1.96$  (95% Confidence)

$A = 0.05$  (Acceptable error level)

$$\text{no of total observations} = 5 \times 4 = 20$$

no of observations having (PR  $\geq 100$ )

idle observations) = 0

$$\text{Estimated value of sample proportion, } p = \frac{0}{20} = 0.5$$



Hence

required Sample Size

$$n = \frac{Z^2 P(1-P)}{A^2}$$

$$= \frac{(1.96)^2 (0.5)^2}{(0.05)^2}$$

$$= 384.16$$

$\approx 385$  observations



(25)

a) work Enlargement:

Increasing the scope of a job through extending the range of its job duties and responsibility generally within the same level and periphery.

Work Enlargement involves combining various activities at the same level in the organisation and adding them to the existing work.

b) Work Enrichment:

⇒ It is method of motivating employees where a job is designed to have interesting and challenging tasks which can require more skill and can increase pay.



Binary weight	$2^{11}$	$2^{10}$	$2^9$	$2^8$	$2^7$	$2^6$	$2^5$	A	$2^3$	$2^2$	$2^1$	$2^0$	Decad weight	Rank
Ports	1	2	3	4	5	6	7	8	9	10	11	12		
M/C														
1		1		1		1		1			1		1362	4
2		1		1		1		1			1		1362	5
3				1		1							220	6
4	1		1				1		1				2600	1
5	1		1				1		1				2600	2
6	1		1				1		1				2600	3
7					1					1		1	133	7
8					1					1		1	133	8

Rearranging the rows according to their ranks such that M/Cs becomes of order 4-5-6-1-2-3-7-8



Parts M/C	1	2	3	4	5	6	7	8	9	10	11	12	Binary Weights
4	1		1				1		1				$2^7 = 128$
5	1		1				1		1				$2^6 = 64$
6	1		1				1		1				$2^5 = 32$
1		1		1		1		1			1		$2^4 = 16$
2		1		1		1		1			1		$2^3 = 8$
3				1		1		1					$2^2 = 4$
7					1					1		1	$2^1 = 2$
8					1					1		1	$2^0 = 1$
DE	224	24	224	28	3	28	24	24	24	3	24	3	
Ranks	1	7	2	5	10	6	3	8	4	11	9	12	

Rearrange the Columns according to their Ranks Such that parts order become

1-3-7-9-4-6-2-8-11-5-10-12



Parts M/C	1	3	7	9	A	6	2	8	11	5	10	12
4	1	1	1	1								
5	1	1	1	1								
6	1	1	1	1								
1	1		1	1								
2					1	1	1	1	1			
3					1	1	1	1	1			
7					1	1				1		
8										1	1	1
										1	1	1

These are the required cells.