Ujjwal Kumar Singh

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QUALITY ANALYST

With 2+ years of experience in Web, Mobile, and API Testing, I'm skilled in tools like Testlink, Postman, and Jira. I excel in crafting test cases, bug reporting, test plans, and generating QA reports. Additionally, I'm an effective communicator and a collaborative team player with strong leadership abilities.

KEY COMPETENCIES

- Manual & API Testing
- Web & Mobile App Testing
- Proactive and self-motivated
- Database Testing
- QA Documentation
- Critical thinking skills
- Excellent communication skills
- Selenium with Python
- Strong interpersonal skills
- JIRA & Zephyr
- Exceptional organisational skills
- Client Handling

PROFESSIONAL EXPERIENCE

Studiographene - Analyst
March 2023 - Present

- Worked in a collaborative environment creating **test plans, cases,** and **defect reports** for clarity and thoroughness in testing processes, while also regularly updating test suites in **Zephyr** to enhance overall testing efficiency and effectiveness.
- Active monitoring of quality **Key Performance Indicators (KPIs)** to provide stakeholders with comprehensive insights into testing progress and outcomes.
- Proficiently execute **Manual, Functional, API,** and **Regression testing** protocols for web and mobile applications, ensuring thorough evaluation of system functionalities.
- Strict adherence to established standards throughout all phases of the **testing process** to maintain consistency and reliability in testing methodologies and contribute to process improvements for enhanced efficiency.
- Identifying and documenting defects using **JIRA**, and collaborating closely with developers to promptly address and resolve identified issues, fostering a collaborative and solution-oriented approach to testing.
- Proficiently organize **product demonstrations** to present testing results efficiently and illustrate the significance of testing endeavors to stakeholders.
- Participation in **audits** to ensure compliance with established standards and regulations, while also identifying opportunities for project enhancement and optimization.
- Designed and wrote automated test scripts using **Selenium** with **Python** for the **Pytest framework**.
- Created and **maintained test suites** for **end-to-end testing** of web applications.

Copper Mobile Pvt. Ltd. - Associate Quality Analyst
Dec 2021 - Feb 2023

- Developed detailed **test cases** and comprehensive strategies to evaluate system functionalities via functional, integration, and regression testing. Produced **Bug Defect Reports** to enable smooth communication with developers, facilitating efficient issue resolution.
- Executed **Manual, Regression,** and **API Testing** for mobile and web applications, ensuring flawless performance across diverse platforms. Additionally, conducted comprehensive **Compatibility** and **Responsive Testing** for seamless operation across various devices and platforms.
- Utilized **JIRA** and other bug-tracking tools for documentation, and reporting of software defects, enabling efficient issue resolution. Collaborated with development teams to prioritize reported defects, ensuring timely resolution and minimizing impact on project timelines.
- Played an active role in **client demos** and project updates, effectively communicating testing outcomes and addressing stakeholder feedback.
- Facilitate **sprint initiation and closure** processes, including conducting sprint retrospectives after each sprint. Generated comprehensive **QA Reports** post-sprint to update stakeholders on project progress and outcomes.

Associate Quality Analyst - Trainee
Sep 2021 - Dec 2021

- Developed **test cases** to meet project requirements.
- Conducted **manual testing** for mobile and web applications, documenting identified bugs and issues in JIRA for streamlined tracking and resolution.
- Performed **API Testing** using Postman & Swagger.

EDUCATION

Master of Science(M.Sc.) - Mathematics -2020

Veer Bahadur Singh Purvanchal University
Jaunpur

B.Tech.(Hons.) - Computer Science - 2017

Lovely Professional University
Jalandhar

CERTIFICATIONS & AWARDS

Certified Tester Foundation Level (CTFL) -July 2023

ISTQB

Best QA Master Excellency Award - January 2022

Copper Mobile Pvt. Ltd.

Beyond Call of Duty Award - October 2022

Copper Mobile Pvt. Ltd.