

# Ujjwal Kumar Singh

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## QUALITY ANALYST

With 2+ years of experience in Web, Mobile, and API Testing, I'm skilled in tools like Testlink, Postman, and Jira. I excel in crafting test cases, bug reporting, test plans, and generating QA reports. Additionally, I'm an effective communicator and a collaborative team player with strong leadership abilities.

## KEY COMPETENCIES

- Manual & API Testing
- Web & Mobile App Testing
- Proactive and self-motivated
- Database Testing
- QA Documentation
- Critical thinking skills
- Excellent communication skills
- Selenium
- Strong interpersonal skills
- JIRA & Zephyr
- Exceptional organisational skills
- Client Handling

## PROFESSIONAL EXPERIENCE

### Studiographene

#### Analyst

March 2023 - Present

- Worked in a collaborative environment creating **test plans, cases, and defect reports** for clarity and thoroughness in testing processes, while also regularly updating test suites in **Zephyr** to enhance overall testing efficiency and effectiveness.
- Active monitoring of quality **Key Performance Indicators (KPIs)** to provide stakeholders with comprehensive insights into testing progress and outcomes.
- Proficiently execute **Manual, Functional, API, and Regression testing** protocols for web and mobile applications, ensuring thorough evaluation of system functionalities.
- Strict adherence to established standards throughout all phases of the **testing process** to maintain consistency and reliability in testing methodologies and contribute to process improvements for enhanced efficiency.
- Identifying and documenting defects using **JIRA**, and collaborating closely with developers to promptly address and resolve identified issues, fostering a collaborative and solution-oriented approach to testing.
- Proficiently organize **product demonstrations** to efficiently present testing results and illustrate the significance of testing endeavors to stakeholders.
- Participation in **audits** to ensure compliance with established standards and regulations, while also identifying opportunities for project enhancement and optimization.

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#### Associate Quality Analyst

Dec 2021 - Feb 2023

- Developed detailed **test cases** and comprehensive strategies to evaluate system functionalities via functional, integration, and regression testing. Produced **Bug Defect Reports** to enable smooth communication with developers, facilitating efficient issue resolution.
- Executed **Manual, Regression, and API Testing** for mobile and web applications, ensuring flawless performance across diverse platforms. Additionally, conducted comprehensive **Compatibility and Responsive Testing** for seamless operation across various devices and platforms.
- Utilized **JIRA** and other bug-tracking tools for documentation, and reporting of software defects, enabling efficient issue resolution. Collaborated with development teams to prioritize reported defects, ensuring timely resolution and minimizing impact on project timelines.
- Played an active role in **client demos** and project updates, effectively communicating testing outcomes and addressing stakeholder feedback.
- Facilitate **sprint initiation and closure** processes, including conducting sprint retrospectives after each sprint. Generated comprehensive **QA Reports** post-sprint to update stakeholders on project progress and outcomes.

#### Associate Quality Analyst - Trainee

Sep 2021 - Dec 2021

- Developed **test cases** to meet project requirements.
- Conducted **manual testing** for mobile and web applications, documenting identified bugs and issues in JIRA for streamlined tracking and resolution.
- Performed **API Testing** using Postman & Swagger.

## EDUCATION

### Master of Science(M.Sc.) - Mathematics -2020

Veer Bahadur Singh Purvanchal University  
Jaunpur

### B.Tech.(Hons.) - Computer Science - 2017

Lovely Professional University  
Jalandhar

## CERTIFICATIONS & AWARDS

### Certified Tester Foundation Level (CTFL) -July 2023

ISTQB

### Best QA Master Excellency Award - January 2022

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### Beyond Call of Duty Award - October 2022

Copper Mobile Pvt. Ltd.