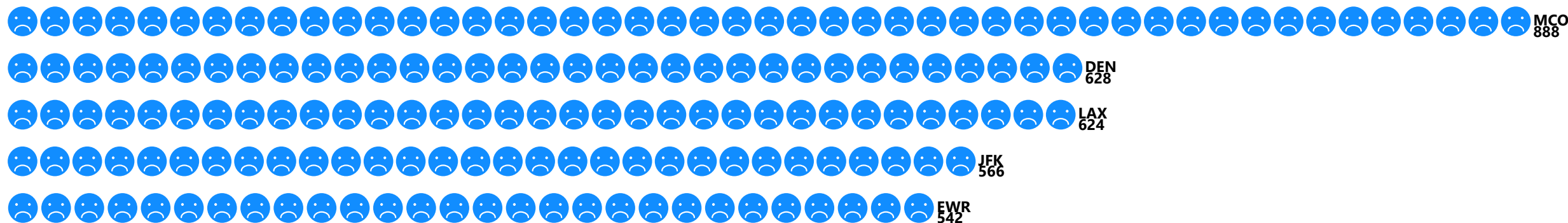


Take your vision to the next level with Squillion!

Top 5 Airports with Complaints



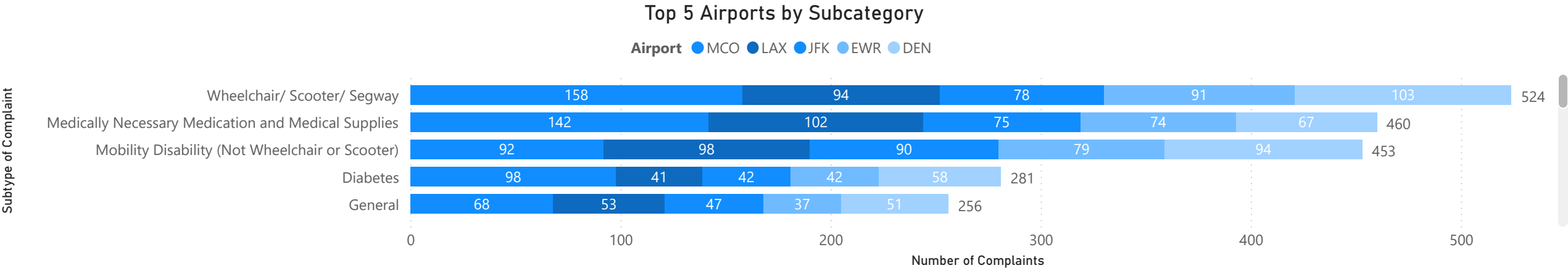
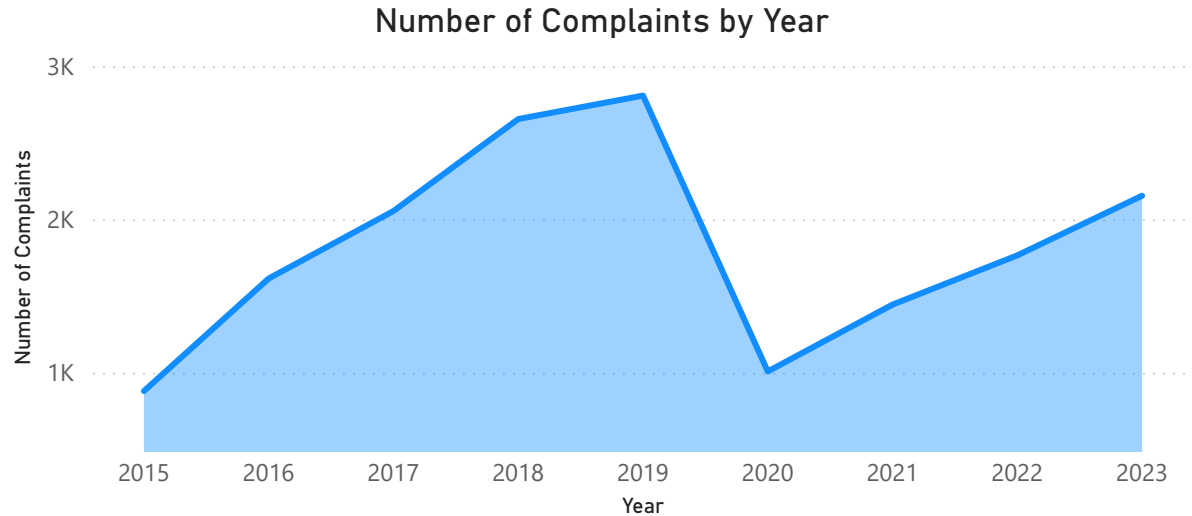
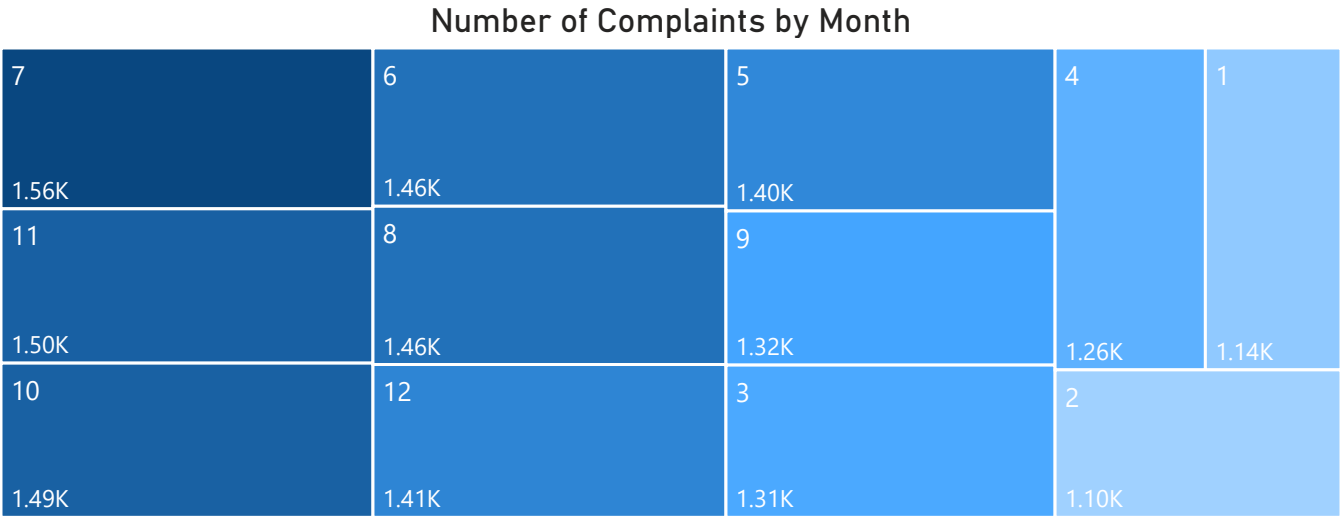


It is absolutely unacceptable in today's world of possible accommodations and training opportunities. Change won't happen unless we demand it.

Can we count on you to help us call upon airport executives to make a change?

OF COURSE!

NOT TODAY





Your Name: _____
Your Email: _____
Airport Name: _____

The below message will automatically fill based on your above responses.

To Whom It May Concern:

I hope this letter finds you well. I am writing to bring to your attention some critical issues concerning the accessibility and accommodation for persons with disabilities at [Airport Name]. As a major hub for flights, it is essential that our airport exemplifies inclusivity and provides an environment that is not only welcoming but also fully accessible for all passengers.

Here are a few key areas that need urgent attention:

1. **Wheelchair and Scooter Accessibility:** Ensure that all areas of the airport, including restrooms, lounges, and boarding gates, are fully accessible to passengers using wheelchairs and scooters. This includes providing ramps, automatic doors, and spacious elevators.
2. **Mobility Assistance Services:** Improve the availability and efficiency of mobility assistance services. Staff should be trained to offer timely and respectful assistance to passengers requiring help with boarding, deplaning, and navigating through the airport.
3. **Medical Supplies and Medications:** Establish clear and supportive procedures for the transportation and handling of medical supplies and medications. Passengers should feel confident that their essential items will be managed with care and efficiency during security checks and baggage handling.
4. **Support for Non-Wheelchair Mobility Disabilities:** Address the needs of passengers with mobility disabilities not related to wheelchairs or scooters, such as those who use canes, crutches, or other aids. Provide clear signage, accessible seating areas, and ensure that pathways are free from obstacles.
5. **Staff Training and Sensitivity:** Regularly train all airport personnel on disability awareness and sensitivity to foster a supportive and inclusive environment. This training should cover appropriate communication, handling of mobility aids, and understanding the diverse needs of passengers with disabilities.

As a leading airport, it is our duty to set high standards for accessibility and inclusivity. By implementing these changes, we can ensure a more comfortable and dignified travel experience for all passengers, regardless of their abilities.

I urge you to take immediate action on these matters and prioritize the well-being and convenience of passengers with disabilities. Your commitment to improving these conditions will not only enhance the reputation of [Airport Name] but also reflect our shared values of equality and respect.

Thank you for your attention to this important issue. I look forward to seeing positive changes implemented in the near future.

Sincerely,

[Your Name]

SUBMIT



Thank you for sending a letter to one of the top 5 airports with highest complaints related to persons with disabilities!

Please grab a complimentary sunflower lanyard, wheelchair tag, or travel pill organizer as our way of saying thank you for bringing awareness to opportunities at airports to be more inclusive.

START OVER



Thank you for stopping by our booth to
learn more about opportunities at airports
for persons with disabilities!

START OVER

The US TSA publishes semi-regular reports on monthly traveler complaints by airport, category, and subcategory, though these are only available as PDFs. To make this data more accessible, the Data Liberation Project and volunteers fetch new PDFs, parse the raw data, convert it into CSV files, and standardize the results. The repository offers credible and detailed complaint counts from January 2015 to March 2024, organized into three levels: by airport, by category, and by subcategory. This effort ensures that the data is more easily analyzable and reliable for users.

The original datasets can be found here:

<https://github.com/data-liberation-project/tsa-complaint-counts/tree/main>

<https://github.com/ip2location/ip2location-iata-icao>

