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## A Commitment to Safety

Model Airlines Community Care Team | February 7, 2021

### For 25 years, Model Airlines has lead the way in airline safety.

Air travel has long been trusted as one of the safest ways to travel. Model Airlines has further built upon that trust by consistently incorporating new technology, analyzing our performance, and, most importantly, listening to you - our guests.

### Safety in the skies - flying remains the safest way to travel.

Here at Model Airlines, we understand that flying isn't always easy for those with travel anxiety. We are honored that millions of people choose to fly with us every year and that you trust us with your safety.

As aviation technology continues to develop, flying has only gotten safer. In the past 15 years, we have seen a 43% decrease in the number of incidents compared to the last 15 years of the 20th century.

**Average Highway Fatalities**  
per year: 2000-2014

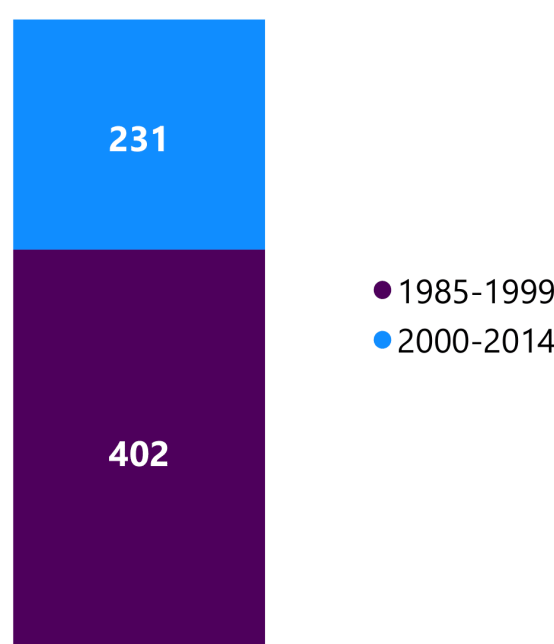


**Average Airline Fatalities**  
per year: 2000-2014

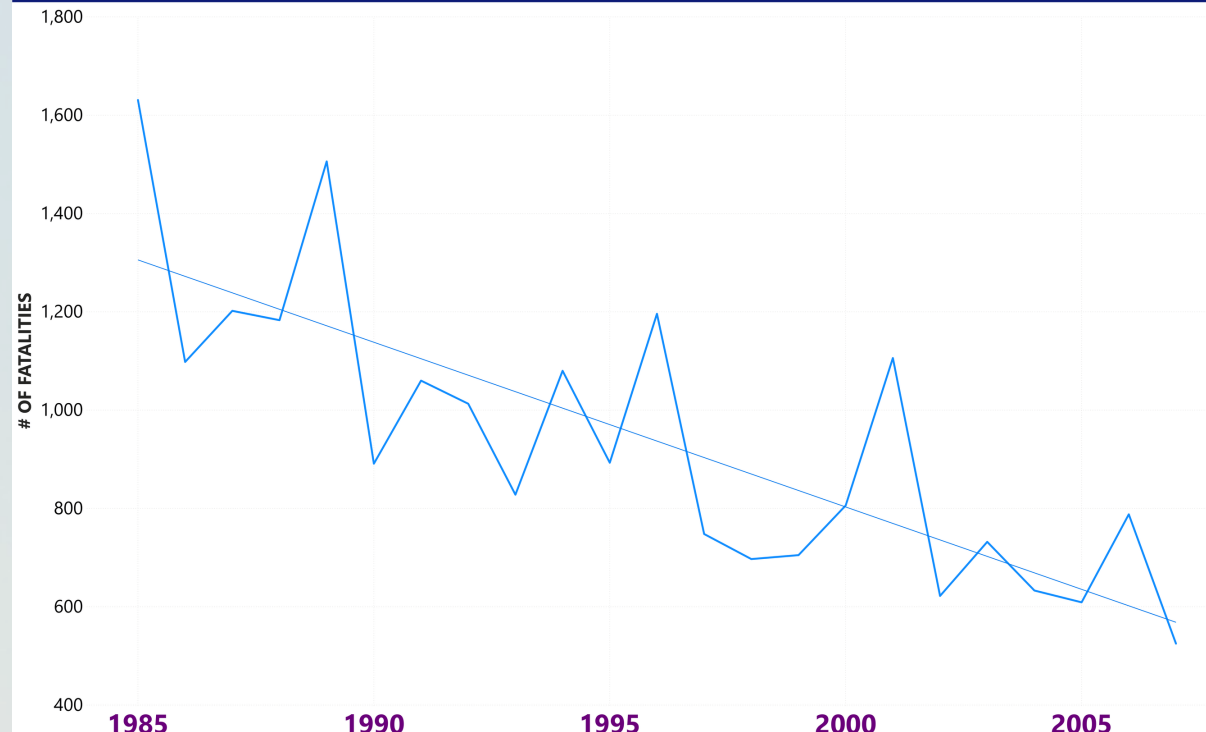


There has always been an understanding that air travel is safer than driving and the data continues to support that idea. The number of fatalities from car accidents is about 62 times the number of fatalities from air travel in the last 15 years. We have seen a continual decrease in air travel fatalities as time goes on.

#### Total Aviation Incidents



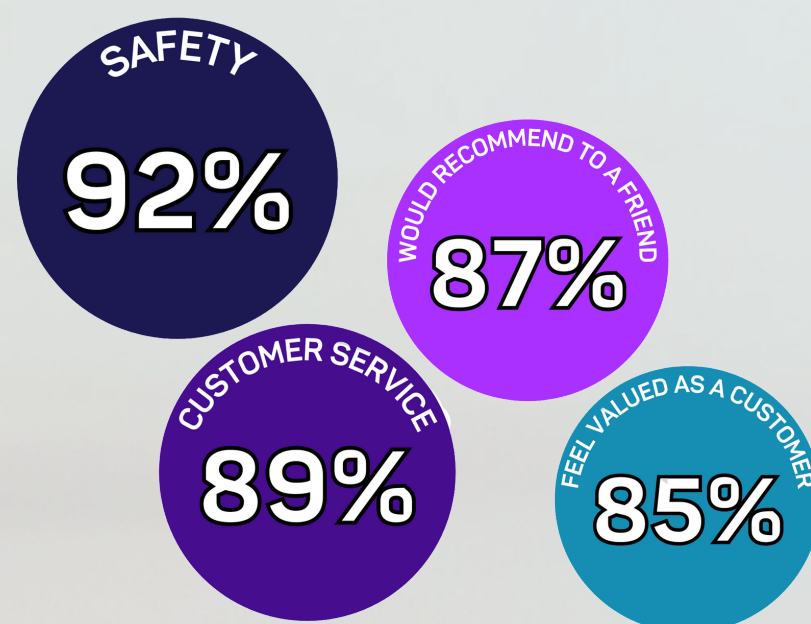
#### Fatalities Related to Aviation Continue to Decrease



### A cut above the rest - Model Airlines' commitment to excellence

Model Airlines knows that the trust of our guests is our highest priority. We also recognize that those who fly with us have valuable feedback to help us maintain our high standards of excellence.

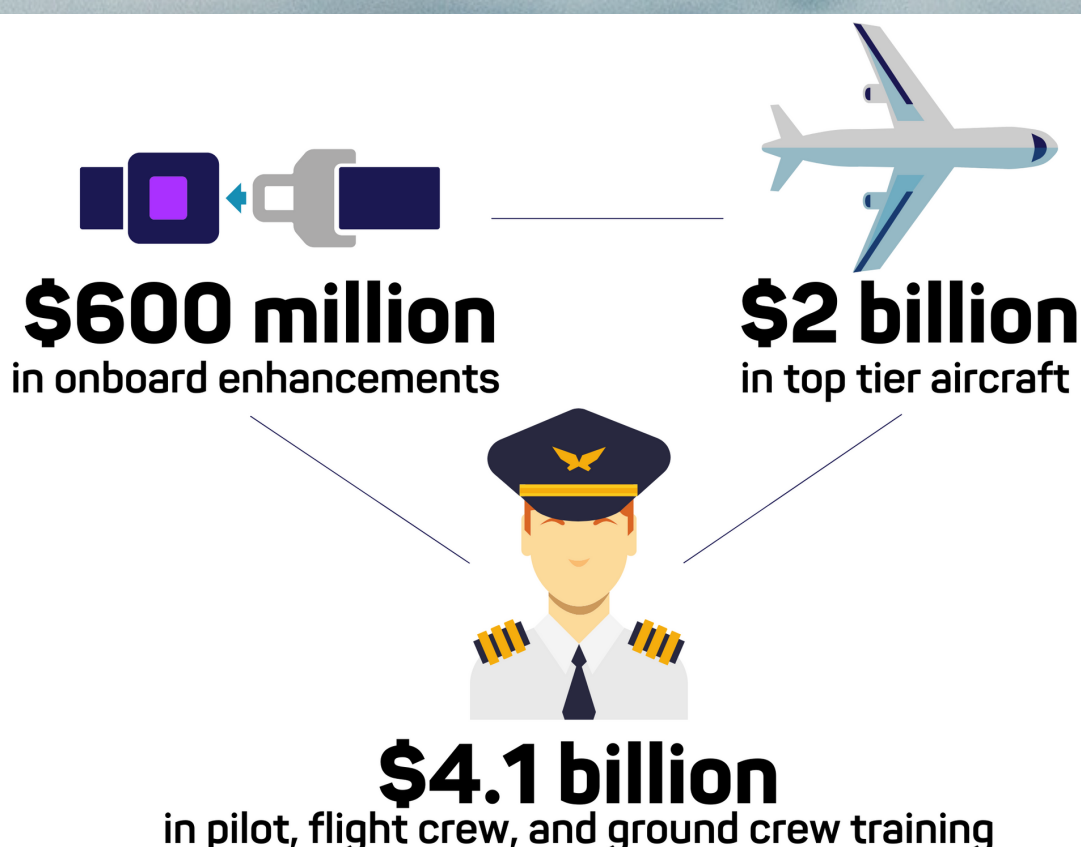
We consistently receive top tier satisfaction ratings from our guests in all areas of our service including safety. 2015 was a record year not only for our ratings, but also for the number of flights serving our guests around the country.



#### Guest Satisfaction Scores - 2015

Over the last 15 years, we have invested time and capital into improving the safety measures in our planes, our onboard experience, and our staff training, both in the air and on the ground. Every aspect of the flight experience - from airplane construction to baggage handling - goes through multiple stages of rigorous analysis to ensure a safe and enjoyable experience for everyone.

Our numbers speak for themselves. High ratings and continued demand for services show us that our guests trust us with their safety and comfort in the air. We are proud of our recent accomplishments and look forward to continuing to serve you in the skies.



#### Model Airlines Remains in High Demand

