

Anh Bien

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anhbien

Full-stack Software Engineer with a front-end focus and a strong foundation in human-computer interaction, committed to developing accessible, user-centric applications that elevate user experience and operational efficiency.

SKILLS

JavaScript, TypeScript, HTML, CSS, GraphQL, ReactJS, NodeJS, C#, SQL

User Experience, User Research, Prototype, Problem-Solving

EDUCATION

M.S. in Human-Computer Interaction
DePaul University

M.S. in Business Information Technology
DePaul University

B.S. in Information Technology
Ho Chi Minh City University of Sciences

EXPERIENCE

DocuSign Jan 2020 – present

Software Engineer

- Developed accessible ReactJS applications for DocuSign's Contract Lifecycle Management (CLM) products, utilizing JavaScript and TypeScript for a seamless UI and .NET C# for back-end, improving user experience for diverse B2B customers.
- Led UI implementation for platforms managing business counterparties and agreements, collaborating with API teams and designers to ensure seamless UX.
- Mentored junior engineers and contributed to comprehensive management solutions, delivering key frontend and backend functionalities.
- Developed robust Selenium automation test suites in C# for web applications, improving product quality, reducing manual testing efforts by 80%, and accelerating release cycles.

Robert Bosch LLC Sep 2014 – Dec 2019

Software Engineer

- Pioneered an Angular-based web application using the Design Thinking Process, reducing project estimation times for managers by 40%.
- Enhanced the Bosch App Center's React website by removing 20% of unnecessary code, improving code maintainability and application performance.
- Successfully migrated the Bosch Developer Portal to Angular within a six-month timeframe, in collaboration with designers and back-end engineers, ensuring seamless transition and enhanced user engagement.

DePaul University Aug 2013 – Aug 2014

Website Developer

- Streamlined student registration and record management by creating efficient C# web form applications, dramatically enhancing user experience, and reducing a previously week-long process to just under one hour.

Gameloft June 2010 – June 2011

Application Developer

- Optimized Java mobile game performance for enhanced cross-device compatibility, leading to smoother gameplay and a better user experience across various devices.