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23/04/1989

## ABOUT ME

- More than 7 years of working experience in software testing both manual and automation for Web and Mobile (3 years in Mobile)
- Strong passion for an excellent Software Quality
- Solid knowledge of testing methodologies, shift-left testing mindset
- Strong Automation Skills: **Selenium, Appium, WebdriverIO, Cypress, Test frameworks**
- Strong programming language skills: **Java, Javascript/TypeScript**
- Experienced with **GIT** flow
- Experience with **AWS, Browser Stack Mobile Device Farm, Real Devices, Simulators/Emulators, and Jenkin**
- Very good English and communication Skills

## Senior Full Stack Test Engineer

### Professional Experience



**Senior Full Stack Mobile Apps Test Engineer** 2018 - Current

Being responsible for the quality of 4 mobile applications that are being used by thousands of internal users of Mobiliar Company across Europe (a Switzerland's client of NVG Vietnam company). I carry out the following quality's activities

- Involve in the story definition with PO, Technical Architect, and UX designer to add/edit acceptance criteria and doing API analysis to ensure the requirements are fully understood by the “**release's gatekeeper**”
- Conduct meetings with internal developers to share the story, positive, negative testing ideas, and communicate/request for their technical consultancy to contribute to the requirements. After that, I come back to the client to communicate if the requirements and technical information are ready to implement
- Create all the test artifacts: Test Strategy, Test plan, Estimation, Test cases, Traceability Matrix
- Setup the allowed environment (localhost web and Postman) and execute the API testing: call API and validate the responses
- Setup the whole GUI automation test framework from scratch using Appium, Typescript(compile to Javascript), [WebdriverIO](#), Jasmine test framework, Allure reporting, Slack notification with full information, such as, logging, screenshots for failed test cases which run on real devices and/or simulators.
- Execute the manual, automation test on the development, master, release branches on multiple mobile operation system versions. Debug the failed test cases via the logging and reporting files

## QUALIFICATION



**Business  
Information  
System**



**ISEB Certified  
Test Engineer**



**Certified Test  
Certificate by  
TMA**



**TOEIC 810**

- Execute the performance test for the apps to measure the app still working or resume to the expecting states under low/bad/no network condition and no data loss
- Execute the exploratory testing
- Report the bugs/finding to the team
- Verify the bugs/enhancement fixing
- Setup the Proof of Concept for new stack learning and applying to projects, for example, Java, Appium, TestNG, Maven, AWS, BrowserStack devices farm
- Support client when issues arise on production
- Take part in Closure/Post Test Activities such as documenting, retrospective
- Do presentation sharing knowledge and best practice to the team and the Test Engineers' guild group in both NVG and Switzerland

## MY SKILLS

Software testing 9/10



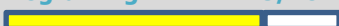
English 9/10



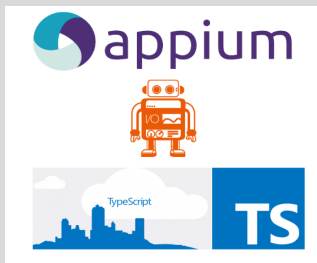
Communication 8/10



Programing 8/10



TestNG



## Software Test Leader

2016 - 2018

Was responsible for the large-scale web system quality before delivery for hundreds of brokers in Sydney Australia

- Work as Test Leader for non-life insurance projects primarily in Manual Testing
- Involve in Test Planning: Requirement Walk Through, Estimation, Resource Planning, Milestone, Configure, Test Design, Test Requirement Traceability, Test Design Objectives Review, Test Design Steps, Revise the Estimation and Plan (Resource/ Schedule)
- Be entailed in Test Execution: Run fully reviewed test cases, ad-hoc testing, supporting colleagues both manual and automation team, regression test, UAT test
- Take part in Closure Test Activities: Testing Sign-off, Conduct Regression Suite Session
- Being a servant leader: Focus on the need of team members to give them the support they need to meet their works and personal goals, persuade people in tasks, involve them in trust, decision, foresight

Platform and browsers for testing:

- Window 7
- Internet Explorer 11
- Google Chrome
- Firefox

Tools support working: Jira, Testrail, Gemini, Robot Framework

## PERSONALITIES

- Dedicated
- Strong addition to details
- Friendly
- Humble
- Helpful

## CONTEMI

### Software Test Engineer

2013 - 2016

Ensure the web and mobile system quality before delivery every sprint by conducting the following activities:

- Analyze customer's non-life insurance product requirement
- Participate in Agile Development: Planning, Review, Retrospective
- Participate in Test Team meeting: Planning, Report
- Design test cases
- Test execution: Black box, Exploratory testing
- Prepare test data using DMS
- Research and learn Automation tools to facilitate the Test Process: Using Microsoft Test Manager or Selenium IDE/Webdriver
- Coaching new members from Vietnam/UK/Norway

Platform and browsers:

- Window 10
- IOS
- Internet explorer 11, Google Chrome, Fire Fox

## HOBBIES

- Reading
- Sports
- Swimming



### **Software Test Analyst (Freelance at weekend):**

2011 - 2013

- Analyze/Interpret a general, ambiguous requirement to an unambiguous /clear requirement for the development team
- Perform testing on a Mobile Native Application (IOS and Android) e.g. Test cases, Test Plan, Test Estimation...
- Log bugs and communicate with developers
- Report/Consult Japanese clients about defects, test cases, test plan, estimation, suggestion