Use case: Forgot passsword	ID: UC-12	Priority: Must have
Actor: Admin, Manager		
Description: • Users who forgot their password must reset their password in order to access their accounts.		
Triggers: • User wants to recover account with new password		
Preconditions: • Account was created • There must be an internet connection on the device		

Normal Course: 1. Access to the system 2. Reclaim your account	Information of steps: 1.1 Access logging system 2.1 After entering their email, the user clicks "forgot password" 2.2 A security question and email account authentication system are displayed. 2.3 Type in your response 2.4 Returns validation results 2.5 Create a new password 2.6 System save new password 2.7 Database recording new data

Postconditions: • Account recovery successful			
Input Source		Outputs Destination	
• Get account back	Admin, Staff	• Account recovery successful	Admin, Staff