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Started on Sunday, 18 April 2021, 12:41 AM

State Finished

Completed on Sunday, 18 April 2021, 12:43 AM

Time taken 1 min 42 secs

Grade 30 out of 30 (100%)

Question **1**

Correct

Mark 30 out of 30

Sales & Services

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

Play 0:00 / 13:51

41. Who most likely is the woman?

- ☐ A. An architect
- ☐ B. An interior decorator
- ☐ C. A hotel manager
- ☒ D. A real estate agent ✓

42. What does the man ask about?

- ☐ A. Furniture options
- ☐ B. Building permits
- ☒ C. Parking availability ✓
- ☐ D. A room layout

43. What does the man want to do this afternoon?

- ☐ A. Sign a lease
- ☐ B. Paint an apartment
- ☐ C. Consult with his friend
- ☒ D. Look at other apartments ✓

44. What are the speakers mainly discussing?

- ☐ A. Designing furniture
- ☐ B. Ordering food
- ☒ C. Renting items ✓
- ☐ D. Reserving a room

45. According to the conversation, what is the problem?

- ☒ A. Some items are not available ✓
- ☐ B. A business is closed
- ☐ C. A delivery is late
- ☐ D. Some charges are wrong

46. What will the woman most likely do next?

- ☐ A. Go to a store
- ☒ B. Make a phone call ✓
- ☐ C. Cancel an order
- ☐ D. Change a delivery date

47. What are the speakers discussing?

- ☐ A. Applying for a job
- ☐ B. Renovating an office building
- ☒ C. Opening a bank account ✓
- ☐ D. Beginning an advertising campaign

48. What does the man suggest the woman do next?

- ☐ A. Go to see the new office
- ☒ B. Wait in the reception area ✓
- ☐ C. Apply for a passport

☐ D. Complete the job application

49. What does the man tell the woman she will need?

- ☐ A. A credit card
- ☐ B. A resume and cover letter
- ☐ C. A business address
- ☒ D. A form of identification ✓

50. What is the man doing?

- ☐ A. Planting flowers
- ☐ B. Hanging a sign
- ☒ C. Making a delivery ✓
- ☐ D. Taking an order

51. Where is Ms. Goodrich?

- ☐ A. At a party
- ☒ B. At a meeting ✓
- ☐ C. At a flower show
- ☐ D. At lunch

52. What will the woman probably do next?

- ☒ A. Sign a form ✓
- ☐ B. Call Ms. Goodrich
- ☐ C. Water some flowers
- ☐ D. Go shopping

53. Who is the woman?

- ☐ A. A patient
- ☐ B. A nurse
- ☒ C. A pharmacist ✓
- ☐ D. A driver

54. How many times each day should the man take the medication?

- ☒ A. Once ✓
- ☐ B. Twice
- ☐ C. Three times
- ☐ D. Four times

55. What effect might the medication cause?

- ☐ A. Hunger
- ☐ B. Weight loss
- ☐ C. Stomachache
- ☒ D. Tiredness ✓

56. Who most likely is the man?

- ☒ A. A student ✓
- ☐ B. A teacher
- ☐ C. A salesperson
- ☐ D. A bank cashier

57. What does the man ask about?

- ☒ A. Borrowing money ✓
- ☐ B. Buying a book
- ☐ C. Applying to the university
- ☐ D. Getting a new job

58. When will the man probably be contracted?

- ☐ A. In two days
 - ☒ B. In four days ✓
 - ☐ C. In one week
 - ☐ D. In one month
-

59. What does the woman ask the man to do?

- ☐ A. Leave work early
- ☐ B. A Change into another suit
- ☐ C. Buy a present for his cousin
- ☒ D. Take some clothing to the cleaner's ✓

60. Why does the man have to go to work early this morning?

- ☒ A. He is working on a speech ✓
- ☐ B. He is leaving early to buy tickets for a ballgame
- ☐ C. He is meeting with his boss.
- ☐ D. He is helping his cousin.

61. Where did the man plan to go on Saturday?

- ☐ A. To work
 - ☐ B. To a clothing store
 - ☒ C. To a sporting event ✓
 - ☐ D. To a party for a colleague
-

62. What does the woman want to know?

- ☐ A. The location of the supermarket

- ☐ B. The weather conditions
- ☐ C. The size of a package
- ☒ D. The price of a product ✓

63. Who most likely is the man?

- ☐ A. A construction worker
- ☐ B. A banker
- ☒ C. A farmer ✓
- ☐ D. A weather forecaster

64. According to the man, what should the woman do?

- ☐ A. Hire more employees
- ☐ B. Contact another store
- ☐ C. Install an air-conditioning unit
- ☒ D. Call him in two weeks ✓

65. Who most likely is the woman?

- ☒ A. A receptionist ✓
- ☐ B. A writer
- ☐ C. A travel agent
- ☐ D. A doctor

66. What is the man planning to do in the afternoon?

- ☐ A. Attend a show
- ☐ B. See some patients
- ☒ C. Meet a client ✓
- ☐ D. Shop for books

67. What does the man request?

- ☐ A. An updated bill
 - ☒ B. A new appointment time ✓
 - ☐ C. A second opinion
 - ☐ D. A ride to work
-

68. Where most likely are the speakers?

- ☐ A. In an appliance store
- ☐ B. In a paint store
- ☒ C. In a clothing store ✓
- ☐ D. In a shoe store

69. What is wrong with the man's purchase?

- ☒ A. The size ✓
- ☐ B. The color
- ☐ C. The style
- ☐ D. The quality

70. What does the woman offer to do?

- ☐ A. Speak to her manager
- ☒ B. Contact another store ✓
- ☐ C. Show the man another item
- ☐ D. Make a delivery