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Started on Sunday, 18 April 2021, 1:58 PM

State Finished

Completed on Sunday, 18 April 2021, 2:00 PM

Time taken 1 min 34 secs

Grade 20 out of 23 (87%)

Question 1

Partially correct

Mark 20 out of 23

V. Advertisement

Questions 1-2 refer to the following advertisement.

Put some excitement in your life.

with Adventure Tours

Visit the Grand Canyon

We offer two fantastic tour packages.

Choose the one that's right for you and your family

Package 1

A horseback tour of the Grand Canyon (morning or afternoon)

2-day, 1-night accommodation at Canyon Caverns Hotel

15 % discount on rental car

20% discount at Grand Canyon souvenir shop

Adults 18-64...\$120 Adults 65+...\$100

Teens 13-17...\$80 Children 5-12...\$60

Package 2

Includes everything from Package 1, PLUS

25% discount at Grand Canyon View Restaurant

Free admission to Native American show

Adults 18-64...\$140 Adults 65+...\$120

Teens 13-17...\$100 Children 5-12...\$80

For more information, call 1-80-555-4543

or visit us on the Web at www.adventuretours.com

1. What discount is offered on the cost of renting a car?

- ☐ A. 10 percent
- ☒ B. 15 percent ✓
- ☐ C. 20 percent
- ☐ D. 25 percent

2. How much would a 70 year-old person pay for a package that includes the Native American show?

- ☐ A. \$80
- ☐ B. \$100
- ☒ C. \$120 ✓
- ☐ D. \$140

Questions 6-7 refer to the following advertisement.

Hotel Bella

Madrid, Spain

Find out what people are saying about us!

"This was our first stay at Hotel Bella and it was definitely worth every cent -- friendly service -- sparkling clean rooms -- wonderful! Thank you for a great few days!" J.G.

"The service was excellent, everything was in working order and the staff was courteous and warm. Very, very nice. Don't change anything." R.S.

"Absolutely fabulous! The front desk staff was extremely helpful with directions to points of interest in the area. The restaurant -- the dinner menu in particular -- was simply superb. We have stayed at numerous hotels, but this has to be the best!" L.G.

"On Day 1, I was pleasantly surprised by the complimentary breakfast. I am going to tell all my family and friends to visit your hotel when they travel to Madrid." K.K.

"Hotel Bella is close to public transportation, the city center, the theaters, the museums -- an excellent location for the traveler who wants to do it all." E.M.

3. According to the advertisement, what is provided for free at the hotel?

- ☒ A. A meal ✓
- ☐ B. A theater ticket
- ☐ C. Transportation to the city center
- ☐ D. The first night's lodging

4. What is NOT mentioned about the hotel?

- ☐ A. Clean rooms
- ☐ B. Friendly staff
- ☒ C. Reasonable rates ✓

- ☐ D. Convenient location

Questions 5-8 refer to the following advertisement and e-mail_

Spring Breeze in Amazing Europe!

April and May are the perfect time to plan a visit to amazing European cities. Trees grow and flowers bloom. Cafes and small restaurants are on every corner of the streets throughout Europe. If you are looking for a place that will make your exciting trip more delightful, the Hotel Sainte Marial will be an ideal place to stay while visiting beautiful Europe.

Located in all major European cities, including Rome, Paris, and Prague, the Hotel Sainte-Marial promises to provide you with an enjoyable and memorable experience in Europe. Take advantage of everything this relaxing and comfortable hotel can ever offer in April and May since our special package this year includes everything you need.

The special offer includes:

- accommodations
- continental breakfast
- a welcome drink
- unlimited domestic calls
- frequent airport shuttle services
- a fitness center
- multilingual business center
- 24-hour housekeeping service

Guests of the Hotel Sainte Marial can also indulge in our brand-new indoor pool with a one-on-one trainer and a spa offering total body treatment. Please remember to ask one of our staff members at the front desk about special sightseeing tour options as well.

Hotel Sainte-Marial special package

- 2-night stay EUR 500.00
- 3-night stay EUR 690.00
- 5-night stay EUR 1,020.00
- 7-night stay EUR 1,200.00

For reservations or questions, please contact us at 0 11-.420-235-3373.

Fees, taxes, and tips for the pool and spa facilities are not included in the above prices.

From Diaz@hotmail.com

Sent Tues 5/17/08 3:04 PM

To customers@sainte-marial.com

Subject: Complaining about poor quality hotel accommodation.

Booking Ref 3576629

I have recently returned from a three-day stay at the Hotel Sainte-Marla' Prague, and I want to mention that: my stay was an awful experience rather than an enjoyable one like you stated I would have in your brochure.

First of all, when I arrived at the hotel, my hotel room was not fully ready for use. It was 2 PM. and I understand that it may be a little early for check-ins. However, I informed the staff in advance of my flight schedule and was told that my room would be ready by then. Anyway, I had to stay in the lobby for over an hour before entering my room.

Also, the 24-hour housekeeping service was not the same as I had expected. As I had some friends I had to attend to, I returned to the hotel a little after midnight. I spilled a drink on my bed and asked for immediate maid service, which unexpectedly was not available.

Another problem occurred on the day of my departure from Prague. The frequent airport shuttle took over half an hour to catch, so I almost missed my flight back home. Overall, my three-day stay at the Hotel Sainte-Marial was a disaster. As your service did not match what was described, I believe I am entitled to get a full refund. Please pay immediate attention to this matter and respond to me as soon as possible.

Yours faithfully,

Delia Diaz

5. What did the hotel advertise as a new feature?

- ☐ A. A fitness center
- ☒ B. An airport shuttle ✖
- ☐ C. An indoor pool
- ☐ D. A business center

6. What is NOT included in the cost of the vacation package?

- ☐ A. Lodgings
- ☒ B. Sightseeing tours ✔
- ☐ C. Housekeeping services

☐ D. Food and beverages

7. What rate was Ms. Diaz probably charged?

☐ A. EUR 500.00

☐ B. EUR 1,020.00

☐ C. EUR 1,200.00

☒ D. EUR 690.00 ✓

8. According to Ms. Diaz, what is a discrepancy between the advertisement and the actual service?

☐ A. The continental breakfast

☐ B. The multilingual business center

☐ C. The indoor pool and spa

☒ D. The housekeeping services ✓

Questions 9-11 refer to the following book review.

A History of Sports from Ancient Times to the Present

By Rebecca Jean Porter

Illustrated, 248 pp. Oakview Press, Westport, CT \$32.95

Rebecca Jean Porter, the author of Olympic Dreams, has attained another perfect score in this engaging and readable history. A History of Sports from Ancient Times to the Present covers everything from sporting events in ancient Rome to the origins of teams sports in North America, and it includes a section on sports played on contemporary university campuses. I highly recommend the chapter with detailed instructions on how to play games that had previously been lost over time. Porter's comprehensive introduction and bibliography, as well as the time line of dates and events, make this a reference work that should be purchased by all public libraries. An online companion volume will be published next year.

-- Andrew Huff

9. What does Andrew Huff suggest about the book?

☐ A. It is not as good as Olympic Dreams.

☐ B. It does not cover previous centuries in detail.

☒ C. It is a well-written work ✓

☐ D. It is currently available online

10. What is NOT mentioned as being included in the book?

☐ A. Names of reference sources

☐ B. A listing of historical dates

☒ C. A thorough opening section ✗

☐ D. A schedule of local sporting events

11. For what group is the book particularly recommended?

☒ A. Community libraries ✓

☐ B. University students

☐ C. Sports centers

☐ D. Sports players

Questions 12-14 refer to the following advertisement.

Offering you the best in real estate services

Thanks for visiting our website. Whether you are a buyer or a seller, you can take advantage of our comprehensive resources that will fulfill your real estate requirements.

Our services include transaction tips, relocation assistance, and mortgage information.

In a world of technology and the Internet, you can often get lost in an excessive amount of online resources, so you will need personalized help from our experts. Furthermore, effective communication is the key to our success in working with our valued customers.

We provide all the information and services you need for your real estate transactions.

We help you find the right apartment in the right community. We get you information on facilities and schools in the neighborhood of your choice. We even provide you with such small details as restaurants and grocers.

The only concern we have is to make your buying and selling process a pleasant experience. Please click our "Buying -Selling Guide" section for more specific information.

12. For whom is the advertisement most likely intended?

☐ A. Expert movers

☐ B. Website managers

☒ C. Service attendants ✗

☐ D. Prospective home owners

13. What does the company NOT provide?

☐ A. Assistance in moving

☐ B. Information on bank loans

☐ C. Advice on home transactions

☒ D. Help on renovation processes ✓

14. What should one do to get details about the communities?

☒ A. Access a specific link ✓

☐ B. Visit the real estate agency

☐ C. Find some advanced technology

☐ D. Search for other websites

Questions 15-19 refer to the following advertisement.

You are cordially invited to join an Ankel Job Fair!

Familiarize yourself with Ankel Technology Development (ATD) by attending the upcoming job fair being held from February 10 to April 2, 2008, at Grand Central Suite, 3012 West Ave. , San Francisco. Talk with Miguel Gonzalez, a senior programmer, concerning your future career.

Headquartered in Brazil in South America, ATD was established by Ankel USA in conjunction with Brazil's local government in 2006. This was mainly motivated by the region's emerging market opportunities in the fields of information technology and software development.

In recognition of ATD 's significant growth last year, we are currently seeking full-time employees for our Brazil headquarters in Itatim, BA.

Candidates should possess a Master's or a higher degree with a specialization in Information Technology, Computer Science, or Computer Programming. English is the working language, but speaking Portuguese is a plus. Brazilian nationals are preferred, but any applicant who meets the academic qualifications is welcome.

If you are interested in applying, you can submit your resume either electronically at WNW. ankeljobfair. com or in person at the upcoming Ankel Job Fair.

We are looking forward to having many enthusiastic participants.

Regards,

Miguel Cilia

Ankel Corporation

15. Where will the job fair be held?

- ☐ A. South America
- ☐ B. Brazil
- ☐ C. Itatim, BA
- ☒ D. San Francisco ✓

16. In which field is Ankel Technology Development offering jobs?

- ☐ A. Sales
- ☐ B. Recruiting
- ☒ C. Computers ✓
- ☐ D. Architecture

17. The word "emerging" in paragraph 2, line 2 is closest in meaning to

- ☐ A. reliable
- ☒ B. promising ✓
- ☐ C. declining
- ☐ D. accessible

18. What is a requirement for this job?

- ☒ A. A Master's degree ✓
- ☐ B. Brazilian citizenship
- ☐ C. An aggressive personality
- ☐ D. Knowledge about South America

19. How may one apply for the position?

- ☐ A. By mail
- ☐ B. By fax
- ☒ C. Online ✓
- ☐ D. On the phone

Questions 20-23 refer to the following advertisement.

Part-time Help Wanted

School Bus Driver-- Jones Transport Service

If you're a good driver who likes children, this is a great opportunity to plan ahead for a terrific part-time job during the school year!

Our small buses transport approximately 15 students to and from Steuben County schools within the greater Tri-State Area. At Jones Transport, you're guaranteed a minimum of 20 hours per week at \$10.00 per hour after your training is complete.

We even provide state minimum wage (currently \$6.00) during training! We are now accepting applications for our summer training course. Only five positions will be filled, so hurry and act fast!

Parents, bring up to two preschoolers with you on the bus and save on day care expenses while you work!

Retirees, earn extra spending money and have the summer off to spend it!

Live alone? Get out early each morning and enjoy contact with children and their parents.

All you need to bring to the job is the ability to relate well to school-aged children, an open, honest and enthusiastic attitude, and a level of comfort behind the wheel of a small school bus. We bring the rest! We are an equal opportunity employer and our training is covered by Veteran's Administration Benefits.

Call us at 355-1128.

Please note that as per state law 45-119640a(g).i4 we cannot employ anyone who has been convicted of drunk driving or any felony. This law applies to convictions within the state as well as within other states. No exceptions will be made to this policy.

20. What is the hourly salary for people while training at Jones Transport?

- ☒ A. It is \$6.00 per hour. ✓
- ☐ B. It is \$10.00 per hour.
- ☐ C. People who are training do not get paid.
- ☐ D. It depends on the number of students per bus.

20. Why should applications be submitted as soon as possible?

- ☐ A. The summer training course has already started.
- ☐ B. The school year will start by the end of the month.
- ☒ C. Only a limited number of positions will be filled. ✓

☐ D. Jones Transport buses start running early.

21. Who is NOT specifically encouraged to apply for the job?

☐ A. People who live alone

☒ B. Residents of Steuben County. ✓

☐ C. Retired people

☐ D. Parents with young children

22. How many students usually take the bus each day?

☐ A. Five

☒ B. Fifteen ✓

☐ C. Fifty

☐ D. Fifty-five