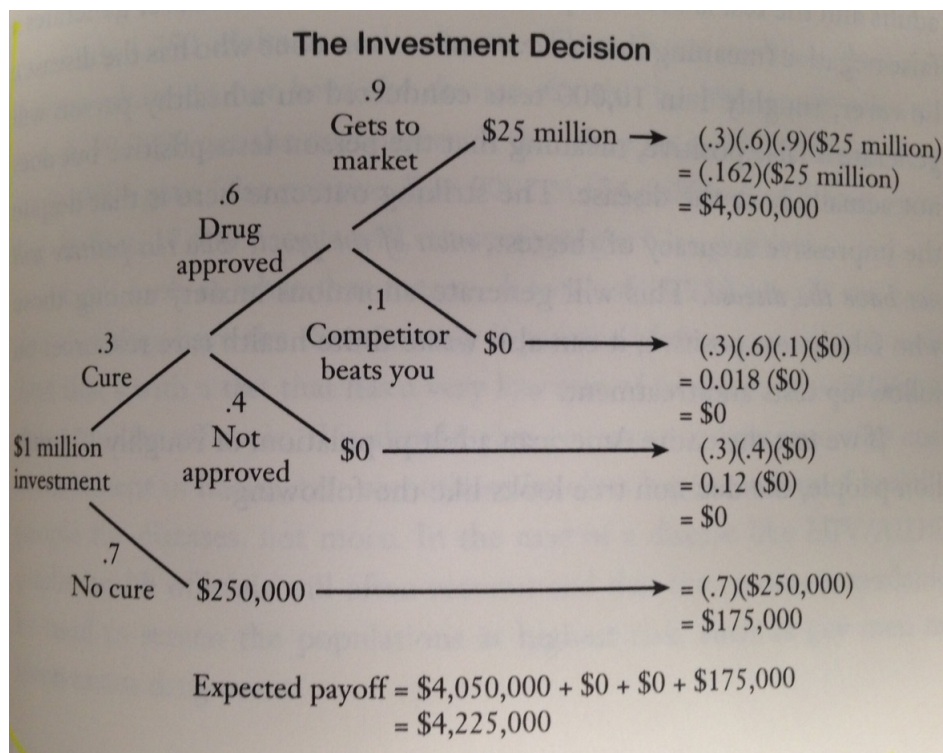# Section 1.2: Probability and Decisions

Jared S. Murray

The University of Texas at Austin

McCombs School of Business

OpenIntro Statistics, Chapters 2.4.1-3.

Decision Tree Primer Ch. 1 & 3 (on Canvas under Pages)

Probability and Decisions

- ▶ So you've tested positive for a disease. Now what?

- ▶ Let's say there's a treatment available. Do you take it?

- ▶ What additional information (if any) do you need?

- ▶ We need to understand the **probability distribution** of outcomes to assess **(expected) returns** and **risk**

Probability and Decisions

Suppose you are presented with an investment opportunity in the development of a drug... probabilities are a vehicle to help us build scenarios and make decisions.

The Investment Decision

Gets to market (.9) → $25 million → (.3)(.6)(.9)($25 million) = (.162)($25 million) = $4,050,000

Drug approved (.6)

Competitor beats you (.1) → $0 → (.3)(.6)(.1)($0) = 0.018 ($0) = $0

Cure (.3)

Not approved (.4) → $0 → (.3)(.4)($0) = 0.12 ($0) = $0

$1 million investment

No cure (.7) → $250,000 → = (.7)($250,000) = $175,000

Expected payoff = $4,050,000 + $0 + $0 + $175,000 = $4,225,000

Probability and Decisions

We basically have a new random variable, i.e, our revenue, with the following probabilities...

Revenue	P(Revenue)
$250,000	0.7
$0	0.138
$25,000,000	0.162

The expected revenue is then $4,225,000...

So, should we invest or not?

Back to Targeted Marketing

Should we send the promotion ???

Well, it depends on how likely it is that the customer will respond!!

If they respond, you get 40-0.8=$39.20.

If they do not respond, you lose $0.80.

Let's assume your "predictive analytics" team has studied the conditional probability of customer responses given customer characteristics... (say, previous purchase behavior, demographics, etc)

Back to Targeted Marketing

Suppose that for a particular customer, the probability of a response is 0.05.

Revenue	P(Revenue)
$-0.8	0.95
$39.20	0.05

Should you do the promotion?

Probability and Decisions

Let's get back to the drug investment example...

What if you could choose this investment instead?

Revenue	P(Revenue)
$3,721,428	0.7
$0	0.138
$10,000,000	0.162

The expected revenue is still $4,225,000...

What is the difference?

Mean and Variance of a Random Variable

The Mean or Expected Value is defined as (for a discrete X):

$$E(X) = \sum_{i=1}^{n} Pr(x_i) \times x_i$$

We weight each possible value by how likely they are... this provides us with a measure of centrality of the distribution... a "good" prediction for X!

Mean and Variance of a Random Variable

Suppose

$$X = \begin{cases} 1 & \text{with prob.} \quad p \\ 0 & \text{with prob.} \quad 1-p \end{cases}$$

$$
\begin{aligned}
E(X) &= \sum_{i=1}^{n} Pr(x_i) \times x_i \\
&= 0 \times (1-p) + 1 \times p \\
E(X) &= p
\end{aligned}
$$

What is the $E(Sales)$ in our example above?

Didn't we see this in the drug investment problem?

Mean and Variance of a Random Variable

The Variance is defined as (for a discrete X):

$$Var(X) = \sum_{i=1}^{n} Pr(x_i) \times [x_i - E(X)]^2$$

Weighted average of squared prediction errors... This is a measure of spread of a distribution. More risky distributions have larger variance.

Mean and Variance of a Random Variable

Suppose

$$X = \begin{cases} 1 & \text{with prob.} \quad p \\ 0 & \text{with prob.} \quad 1-p \end{cases}$$

$$
\begin{aligned}
Var(X) &= \sum_{i=1}^{n} Pr(x_i) \times [x_i - E(X)]^2 \\
&= (0-p)^2 \times (1-p) + (1-p)^2 \times p \\
&= p(1-p) \times [(1-p) + p] \\
Var(X) &= p(1-p)
\end{aligned}
$$

Question: For which value of p is the variance the largest?

What is the $Var(Sales)$ in our example above?

How about the drug problem?

The Standard Deviation

- What are the units of $E(X)$? What are the units of $Var(X)$?

- A more intuitive way to understand the spread of a distribution is to look at the standard deviation:

$$sd(X) = \sqrt{Var(X)}$$

- What are the units of $sd(X)$?

Mean, Variance, Standard Deviation: Summary

What to keep in mind about the mean, variance, and SD:

- ▶ The expected value/mean is usually our **best prediction** of an uncertain outcome.

- ▶ The variance is usually a reasonable summary of **how unpredictable** an uncertain outcome is.

- ▶ The standard deviation (square root of SD) is another reasonable summary of risk that is on a meaningful scale.

We will come back to these; today focus on computing expectated values....

Why expected values?

- When you have a repeated decision problem (or many decisions to make), make decisions to maximize your **expected utility**

- Utility functions provide a numeric value to outcomes; those with higher utilities are preferred

- For now: Profit/payoff is your utility function. More realistic utilities allow for risk taking/aversion, but the concepts are the same.

Decision Trees

A convenient way to represent decision problems:

- ▶ Time proceeds from left to right.

- ▶ Branches leading out of a decision node (usually a square) represent the possible decisions.

- ▶ Probabilities are listed on probability branches, and are conditional on the events that have already been observed (i.e., they assume that everything to the left has already happened).

- ▶ Monetary values (utilities) are shown to the right of the end nodes.

- ▶ EVs are calculated through a "rolling-back" process.

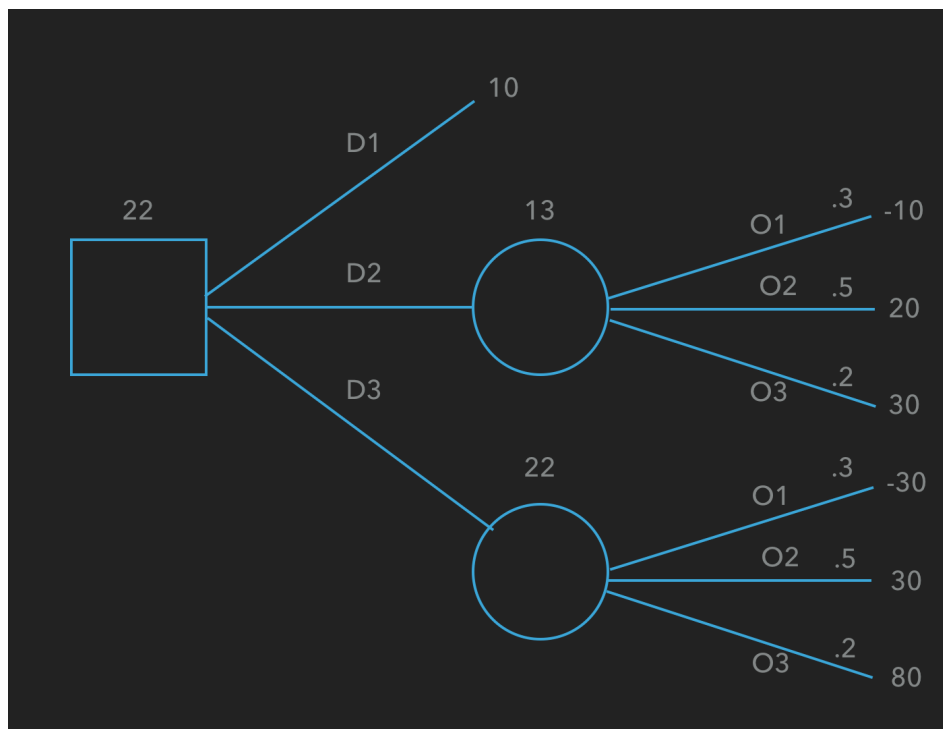# Example
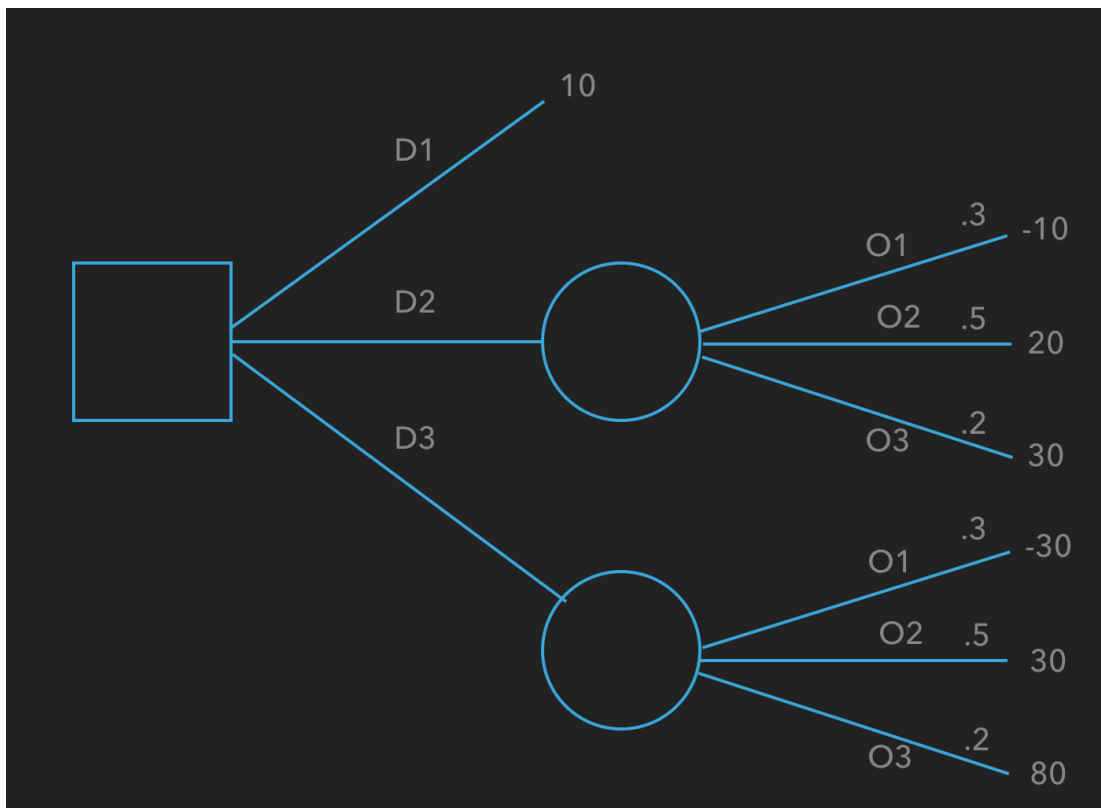
Rolling back: Step 1

Calculate the expected value at each probability node:
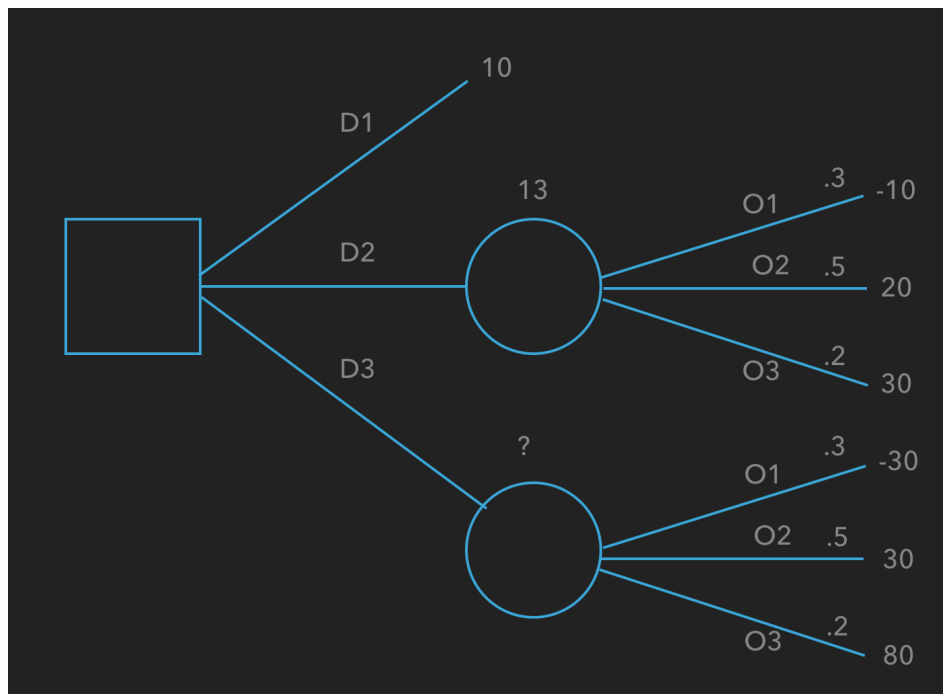
$$E(D2) = .3(-10) + .5(20) + .2(30) = 13$$

Rolling back: Step 2

Calculate the maximum at each decision node:

Take decision D3 since $22 = \max(10, 13, 22)$.

Sally Ann Soles' Shoe Factory

Sally Ann Soles manages a successful shoe factory. She is wondering whether to expand her factory this year.

- ▶ The cost of the expansion is $1.5M.

- ▶ If she does nothing and the economy stays good, she expects to earn $3M in revenue, but if the economy is bad, she expects only $1M.

- ▶ If she expands the factory, she expects to earn $6M if the economy is good and $2M if it is bad.

- ▶ She estimates that there is a 40 percent chance of a good economy and a 60 percent chance of a bad economy.

Should she expand?

$E(\text{expand}) = (.4(6) + .6(2)) - 1.5 = 2.1$

$E(\text{don't expand}) = (.4(3) + .6(1)) = 1.8$

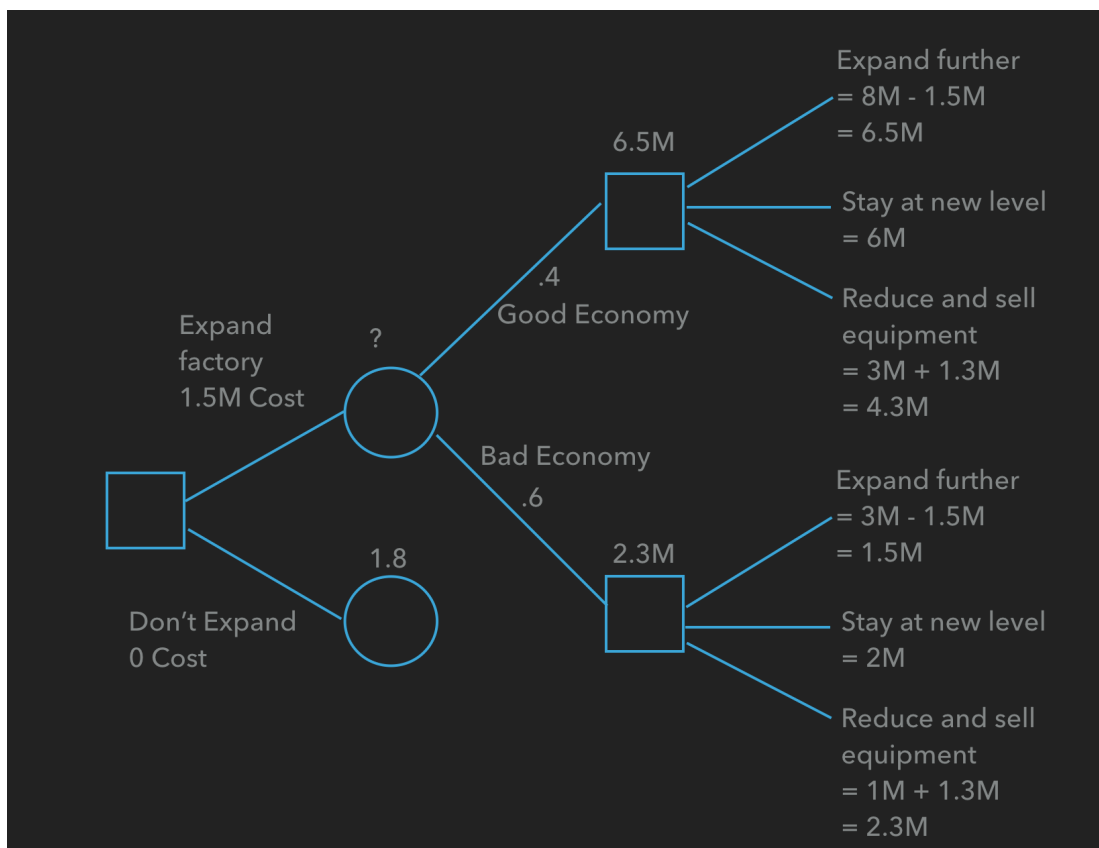Since $2.1 > 1.8$, she should expand, right? (Why might she choose not to expand?)

Sequential decisions

She later learns if she expands, she can opt to either:

(a) expand the factory further, which costs $1.5M and will yield an extra $2M in profit if the economy is good, but $1M if it is bad,

(b) abandon the project and sell the equipment she originally bought, for $1.3M, or

(c) do nothing.

How has the decision changed?

Sequential decisions

Expand further
= 8M - 1.5M
= 6.5M

Stay at new level
= 6M

Reduce and sell
equipment
= 3M + 1.3M
= 4.3M

6.5M

.4
Good Economy

Expand
factory
1.5M Cost

?

Bad Economy
.6

Expand further
= 3M - 1.5M
= 1.5M

Stay at new level
= 2M

Reduce and sell
equipment
= 1M + 1.3M
= 2.3M

2.3M

1.8

Don't Expand
0 Cost

Expected value of the option

The EV of expanding is now

$$(.4(6.5) + .6(2.3)) - 1.5 = 2.48.$$

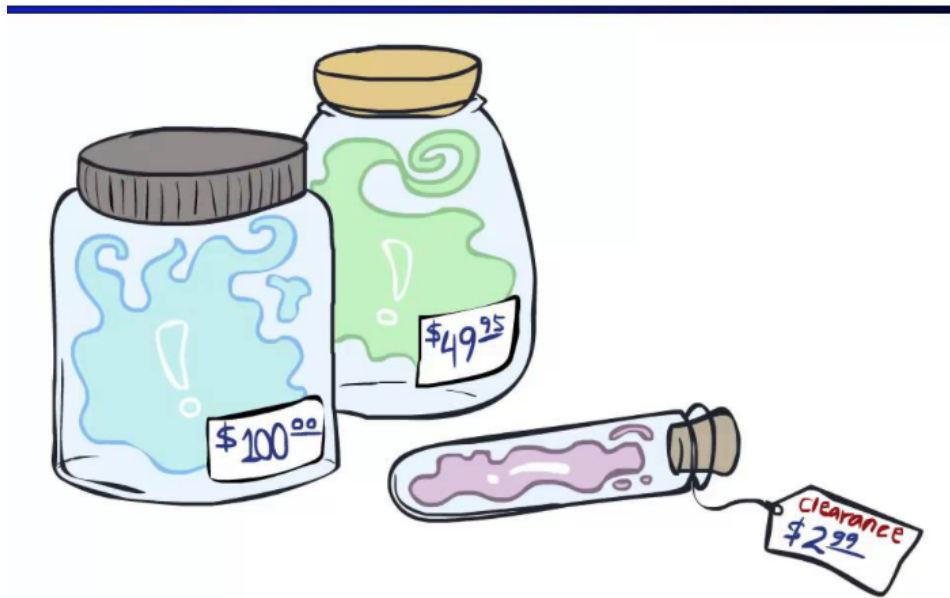If the option were free, is there any reason not to expand?

What would you pay for the option? How about

$$E(\text{new}) - E(\text{old}) = 2.48 - 2.1 = 0.38,$$

or \$380,000?

What Is It Worth to Know More About an Uncertain Event?

Value of Information

Value of information

- ▶ Sometimes information can lead to better decisions.

- ▶ How much is information worth, and if it costs a given amount, should you purchase it?

- ▶ The expected value of perfect information, or EVPI, is the most you would be willing to pay for perfect information.

Typical setup

- In a multistage decision problem, often the first-stage decision is whether to purchase information that will help make a better second stage decision

- In this case the information, if obtained, may change the probabilities of later outcomes

- In addition, you typically want to learn how much the information is worth

- Information usually comes at a price. You want to know whether the information is worth its price

- This leads to an investigation of the value of information

Example: Marketing Strategy for *Bevo: The Movie*

UT Productions has to decide on a marketing strategy for it's new movie, Bevo. Three major strategies are being considered:
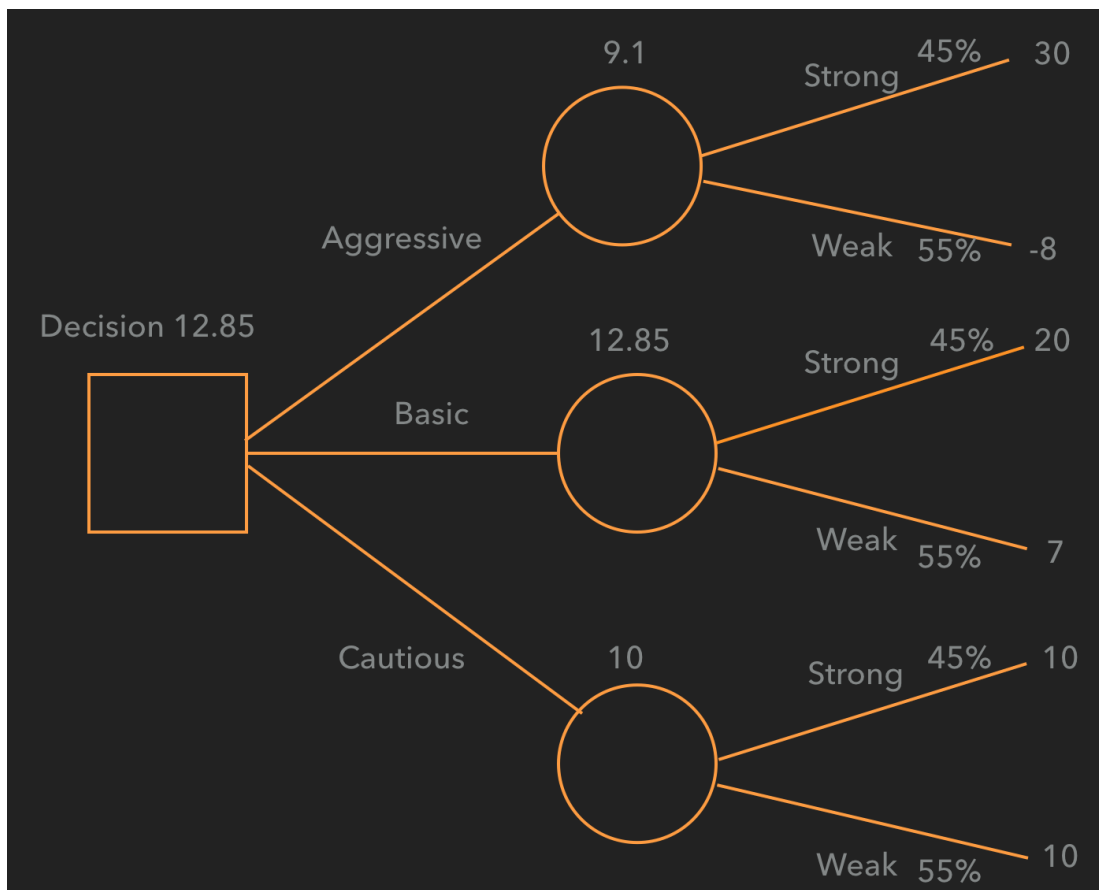
- ▶ (A) Aggressive: Large expenditures on television and print advertising.
- ▶ (B) Basic: More modest marketing campaign.
- ▶ (C) Cautious: Minimal marketing campaign.

Payoffs for *Bevo: The Movie*

The net payoffs depend on the market reaction to the film.

Decisions	Market Reaction	
	Strong	Weak
Aggressive	30	-8
Basic	20	7
Cautious	10	10
Probability	0.45	0.55

Decision Tree for *Bevo: The Movie*

Decision 12.85

Aggressive → 9.1
- Strong 45% → 30
- Weak 55% → -8

Basic → 12.85
- Strong 45% → 20
- Weak 55% → 7

Cautious → 10
- Strong 45% → 10
- Weak 55% → 10

Expected Value of Perfect Information (EVPI)

How valuable would it be to know what was going to happen?

- ▶ If a clairvoyant were available to tell you what is going to happen, how much would you pay her?

- ▶ Assume that you don't know what the clairvoyant will say and you have to pay her before she reveals the answer

EVPI = (EV with perfect information) - (EV with no information)

Finding EVPI with a payoff table
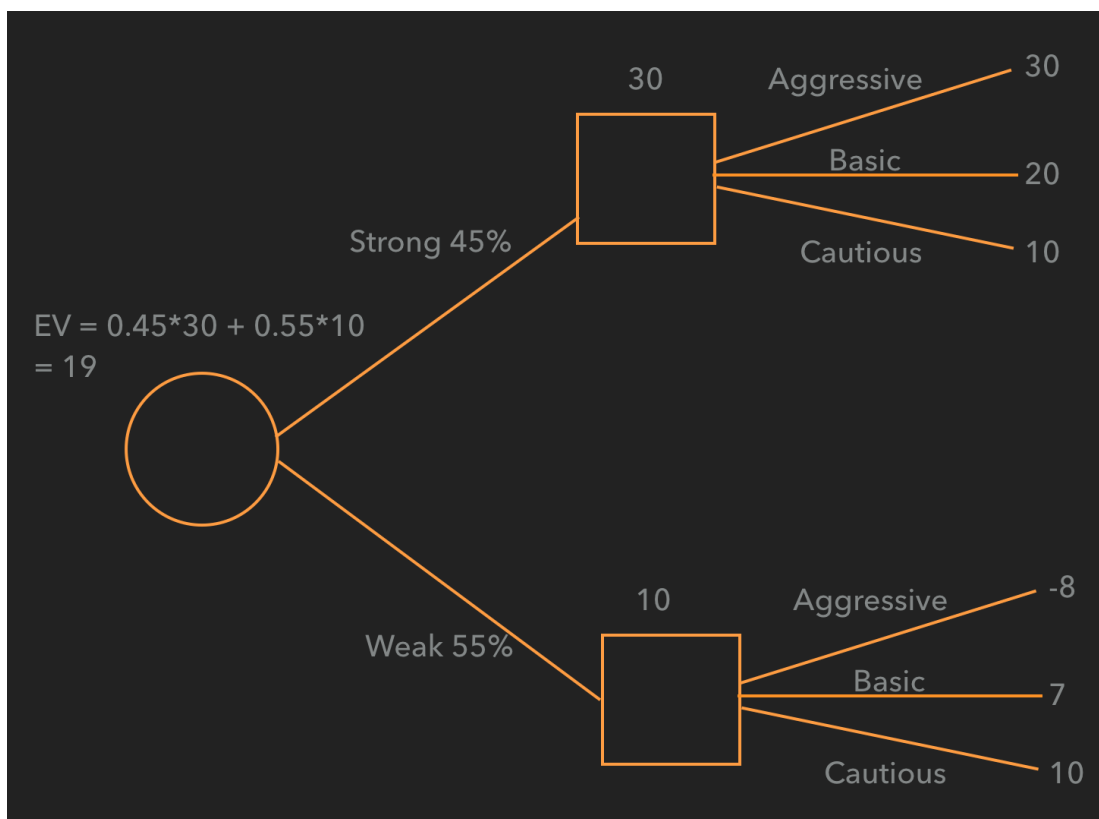
The payoffs depend on the market reaction to the film:

Decisions	Market Reaction	
	Strong	Weak
Aggressive	30	-8
Basic	20	7
Cautious	10	10
Probability	0.45	0.55

- ▶ With no information, the Basic strategy is best: EV $=$ $0.45(20) + 0.55(7) = 12.85$

- ▶ With perfect info, select the Agressive strategy for a Strong reaction and the Cautious strategy for a Weak reaction: EV $=$ $0.45(30) + 0.55(10) = 19$

- ▶ EVPI $= 19 - 12.85 = 6.15$

Finding EVPI with a decision tree

- ▶ Step 1: Set up tree without perfect information and calculate EV by rolling back

- ▶ Step 2: Rearrange the tree the reflect the receipt of the information and calculate the new EV

- ▶ Step 3: Compare the EV's with and without the information

Finding EVPI with a decision tree

EV = 0.45*30 + 0.55*10
= 19

Strong 45%

30

Aggressive   30

Basic   20

Cautious   10

Weak 55%

10

Aggressive   -8

Basic   7

Cautious   10

What about imperfect information?

Suppose that Myra the movie critic has a good record of picking winners.

- ▶ For movies where the audience reaction was strong, Myra has historically predicted that 70% of them would be strong.
- ▶ For movies where the audience reaction was weak, Myra has historically predicted that 80% of them would be weak.

Remember that the probability of a strong reaction is 45% and of a weak reaction is 55%.

Suppose S and W means the audience reaction was strong or weak, respectively, and PS and PW means that Myra's prediction was strong or weak, respectively. Let's translate what we know:

- ▶ For movies where the audience reaction was strong, Myra has historically predicted that 70% of them would be strong.
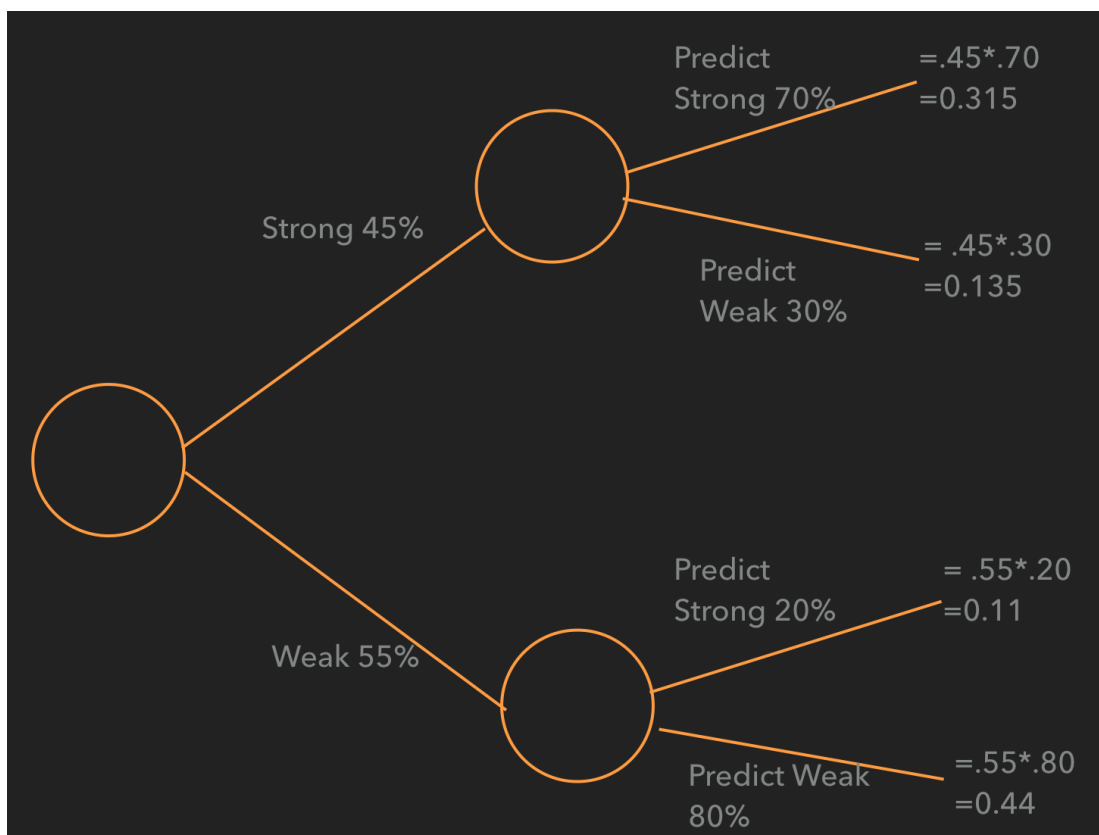 $$P(PS|S) = .7, \qquad P(PW|S) = .3$$

- ▶ For movies where the audience reaction was weak, Myra has historically predicted that 80% of them would be weak.
  $$P(PW|W) = .8, \qquad P(PS|W) = .2$$

- ▶ The probability of a strong reaction is 45% and of a weak reaction is 55%.
  $$P(S) = .45, \qquad P(W) = .55$$

The tree we have: Not the tree we want...

Predict Strong 70%: =.45*.70 =0.315

Predict Weak 30%: = .45*.30 =0.135

Strong 45%

Weak 55%

Predict Strong 20%: = .55*.20 =0.11

Predict Weak 80%: =.55*.80 =0.44

What's the tree we want?

Our sequence is (Myra predicts) $\rightarrow$ (We act)

First uncertain outcome in the new tree is Myra's prediction, so we
need $P(PS)$ and $P(PW) = 1 - P(PS)$:

$$P(PS) = P(PS \mid S)P(S) + P(PS \mid W)P(W) = (0.315 + 0.11) = 0.425$$

What's the tree we want?
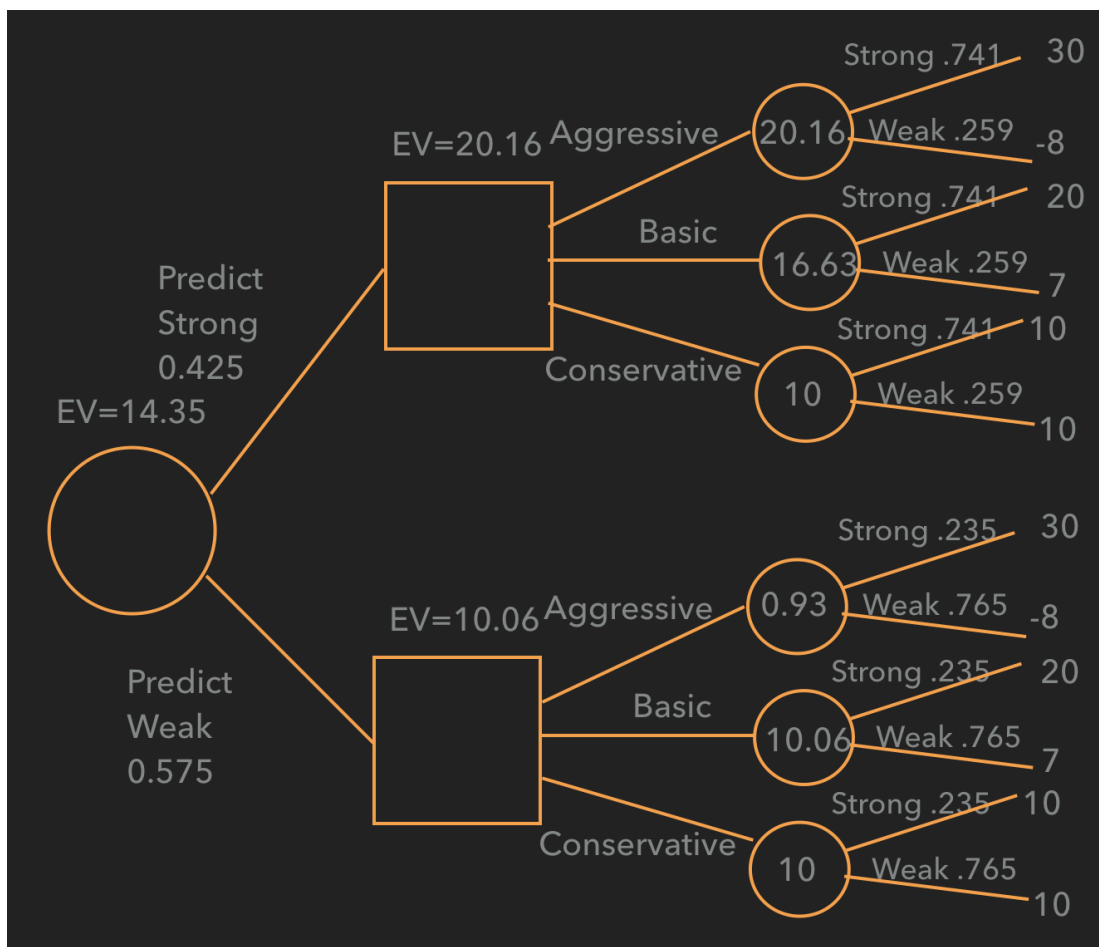
Our sequence is (Myra predicts) $\rightarrow$ (We act)

Next uncertain outcome is the true response, so we need
$P(S \mid PS)$ and $P(W \mid PW)$:

$$P(S \mid PS) = \frac{P(PS \mid S)P(S)}{P(PS)} = 0.315/0.425 = 0.741$$

$$P(W \mid PW) = \frac{P(PW \mid W)P(W)}{P(PW)} = 0.44/(1 - 0.425) = 0.765$$
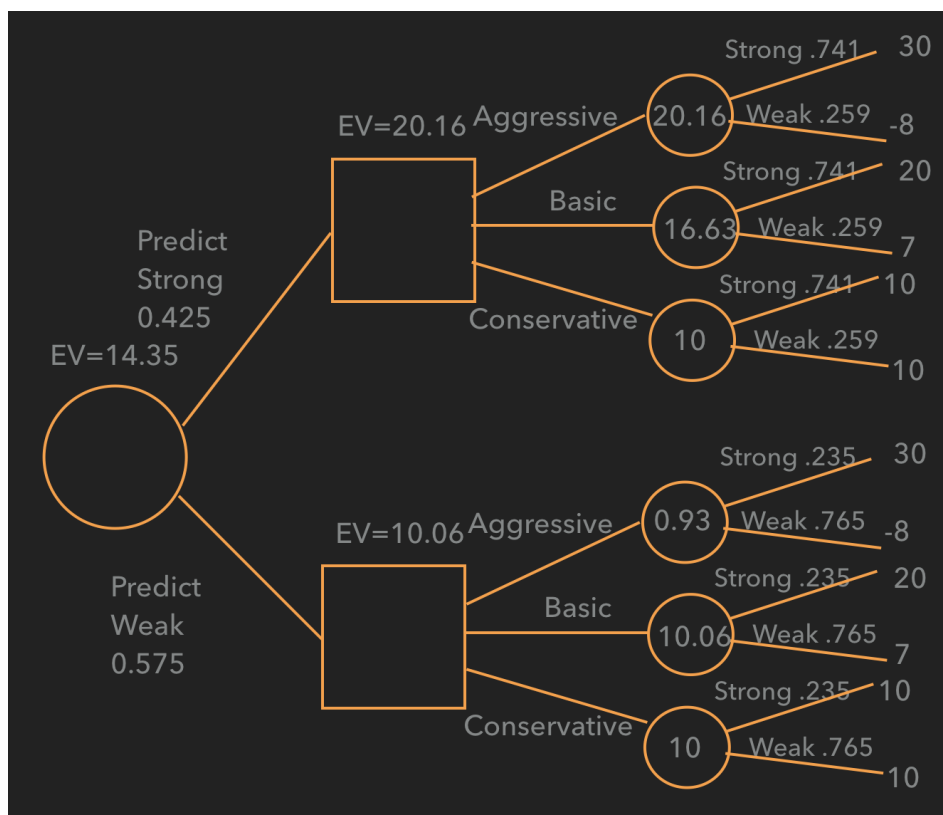
Tree with imperfect information

Myra's information is worth paying for

It changes the decision and adds $14.35 - 12.85 = 1.5$ in value.

(Compare this to the 6.15 the clairvoyant's prediction was worth.)

Things to remember about the value of information

- Perfect information is more valuable that any imperfect information
- Information cannot have negative value

Decision trees: Summary

- Useful framework for simplifying some probability & expectation calculations.

- "Under the hood" they are simply applications of conditional probability and expectation!

- Specialized software exists for complicated trees (e.g. Pallisade PrecisionTree in Excel or the free Radiant R package) but the concepts are the same.