Please	write	your	first	and	last	name	here:		
Name .									

Instructions:

- Partial credit will be given only if you show your work.
- Reason out your answers. In many cases, a line or two of justification is enough.
- The questions are roughly in the order in which the material is presented in class, so they are not necessarily ordered easiest to hardest.
- If you get stuck on one, it may be a good idea to move on and come back to that question at the end.
- You may use your prepared notes (1 page, both sides) and a calculator only.

- 1. Suppose that for a particular breed of dog, an offspring of a black dog is black with probability .7 and brown with probability .3. An offspring of a brown dog is black with probability .1 and brown with probability .9.
 - (a) Write down the 1-step transition matrix. (6 points)

Answer:

$$P = \begin{array}{c} Black & Brown \\ Brown & .7 & .3 \\ Brown & .1 & .9 \end{array}$$

(b) Write down the 2-step transition matrix, $P^{(2)}$. (6 points)

Answer:

$$P \cdot P = \begin{array}{c} Black & Brown \\ Brown & .52 & .48 \\ Brown & .16 & .84 \end{array}$$

(c) Suppose a dog is brown. What is the probability that its grandchild will be a brown dog? (6 points)

Answer: We want $P_{22}^{(2)} = .84$

(d) Give the steady state distribution of the dog color by solving $\pi P = \pi$ (6 points) **Answer:** Since $\pi P = \pi$ defines the stationary distribution for π , we know

$$.7\pi_{Black} + .1\pi_{Brown} = \pi_{Black}$$

 $.3\pi_{Brown} + .9\pi_{Brown} = \pi_{Brown}$

Using one of the above equations and the equation $\pi_{Black} + \pi_{Brown} = 1$, we can find that the steady state distribution is $\pi_{Black} = 1/4$ and $\pi_{Brown} = 3/4$

2. Suppose we have the following 3 by 3 transition matrix for states 1, 2, and 3.

$$P = \begin{array}{ccc} 1 & 2 & 3 \\ 1 & .4 & .3 & a \\ .5 & b & .5 \\ c & .2 & .6 \end{array}$$

(a) Give the values for a, b and c. (6 points)

Answer: Since the rows have to add to 1, a = .3, b = 0, c = .2

(b) The 2-step transition matrix $P^{(2)}$ is:

$$P^{(2)} = \begin{array}{ccc} 1 & 2 & 3\\ 1 & .37 & .18 & .45\\ 2 & .30 & .25 & .45\\ 3 & .30 & .18 & .52 \end{array}$$

Give the probability of going from state 2 to state 1 in two steps. (4 points) **Answer:** We want $P_{23}^{(2)}$ which is .3

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- 3. Suppose the mailing list at a website receives, on average, 50 spam messages per day. Assume the arrival of spam messages follows a homogeneous poisson process.
 - (a) What is the expected number of spam messages after one week? (6 points) **Answer:** Let X_7 be the number of spam messages after one week (7 days). Then $X_7 \sim Po(50 \times 7)$ and $E[X_7] = 350$.

(b) What is the expected time between spam messages? (6 points) **Answer:** Let I_j be the inter arrival time between the j-1 and j spam message. Then $I_j \stackrel{ind}{\sim} Exp(50)$ and $E[I_j] = 1/50 = 0.02$ days = 0.48 hours.

(c) What is the probability that the next spam message occurs within one hour? (6 points)
 Answer: We have the same distribution as in the previous question. P(I₁ < 1/24) = 1 - e^{-50×1/24} = 88%.

(d) What is the expected waiting time until 5 spam messages arrive? (6 points) **Answer:** Let O_j be the occurrence time of the jth spam message. Then $O_j \sim Ga(5,50)$ and $E[O_j] = 5/50 = 1/10$ days = 2.4 hours.

- 4. Customers come to a teller's window according to a Poisson process with a rate of 10 customers every 25 minutes. Service times are Exponential. The average service takes 2 minutes. Using what you know about M/M/1 queuing systems, compute:
 - (a) the traffic intensity value, a. (5 points)

Answer:

$$a = \frac{\lambda}{\mu} = \frac{\frac{10}{25}}{\frac{1}{2}} = 0.8$$

(b) the average number of customers in the system **and** the average number of customers waiting in a line. (7 points)

Answer:

$$L = \frac{a}{1-a} = 4$$
 customers

$$L_q = \frac{a^2}{1-a} = 3.2$$
 customers

(c) the fraction of time when the teller is busy with a customer. (5 points)

Answer:

$$1 - \pi_0 = 1 - (1 - a) = a = 0.8$$

(d) the fraction of time when the teller is busy and at least 2 other customers are waiting in a line. (7 points)

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Answer:

$$1 - \pi_0 - \pi_1 - \pi_2 = a - a(1 - a) - a^2(1 - a) = a^3 = 0.512$$

- 5. A computing server operates as an $\rm M/M/1/3$ queue, with jobs arriving as a Poisson process at a rate of 3 per day. The service time of a job is exponentially distributed with a mean of 1/6 days.
 - (a) Find the (steady state) probability that the server is busy (i.e. the server is not idle). (6 points)

Answer: We have K = 3, $\lambda = 3$, $\mu = 6$, and $a = \frac{\lambda}{\mu} = \frac{1}{2}$.

$$S = \frac{1 - a^{K+1}}{1 - a} = \frac{1 - 0.5^4}{1 - 0.5} = 1.875$$

$$\pi_0 = \frac{1}{S} = 0.5333 \rightarrow P(\text{server is busy}) = 1 - \pi_0 = 0.4667$$

(b) What is the (steady state) average number of jobs in the server (including jobs in service and in the queue)? (6 points)

Answer:

$$L = \frac{a}{1-a} - \frac{(K+1)a^{K+1}}{1-a^{K+1}} = 0.7333$$

(c) What is the (steady state) rate of arriving jobs being discarded? (6 points)

Answer:

$$\pi_3 = a^3 \pi_0 = 0.0667$$

Therefore, the rate is $\pi_3 \lambda = 0.2$