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build a secure web-enabled role-based system for collecting ideas for improvement from staff in a large University.

# Roles

Roles
Quality Assurance Manager
QA coordinator
administrator
staff

# Roles's Requirements

## **Quality Assurance Manager**

Requiments		
Oversee the process.		
• Can add .categories,		
• Can delete categories, (only if they have not been used).		
<ul> <li>Needs to be able to download all the data after the final closure date in a CSV file for transfer out of the system. Any uploaded documents need to be downloaded in a ZIP file.</li> </ul>		

### Qa Coordinator

	Requiments	
Managing the process for their Department		

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Staff	Your File Format APIs
	Requiments
• Can submit one or more ideas.	
Must agree to Terms and Conditions before	submitting ideas.
Can upload documents to support their ideas	S.
• All ideas can be categorized (tagged) from a	a list of categories at the point when they are submitted.
Can see all submitted ideas and can commer once for any idea	nt on any idea. They can also give the thumbs up or thumbs down for any idea, but only
Ideas and comments can be posted anonymotinvestigated)	busly, (author's details will still be stored in the database so any inappropriate ideas can be
Once an idea is submitted the system emails	s a notification to the Department's QA Coordinator.
The author of an idea receives an automatic	email notification whenever a comment is submitted to their ideas.
Lists of Most Popular Ideas (+1 Thumbs Up made available to all users.	o, -1 Thumbs Down), Most Viewed Ideas, Latest Ideas, and Latest Comments must be
Lists of Ideas need to be paginated (5 per paginated)	ige)

### Administrator

### Requirements

• Maintain any system data, e.g. closure dates for each academic year, staff details.

# Other requirements

### Requirements

- Statistical analysis (e.g. number of ideas per Department) needs to be available.
- The interface must be suitable for all devices (eg mobile phones, tablets, desktops).

