CURRICULUM VITAE

PERSONAL INFORMATION

Full Name:	Trần Thị Kim Phụng
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PROFILE

Having experience in QA agile testing with knowledge of agile software testing and development life-cycle (daily meeting, plan tasks, weekly demo, …)

5+ years of experience in Software Testing, 6 months experience in automation testing

2+ years of experience in Software Programming with Java, Python, C# and Ruby languages

Having experience in creating test plan, designing test cases methodically, writing test scripts, creating test strategy, executing test cases, finding bugs, and reporting found bugs effectively. Experience in setting up network devices and working with operating system such as Windows, Linux

My strength is self-confidence and always willing to learn new things.

POSITION

Position applied	:	**Senior/Lead Quality Control**

EXPERTISE INCLUDES

Languages	:	Knowledge of Java, Python, C# and Ruby programming languages.
Expertise	:	Manual testing on Web, mobile application Automation test with Calabash Develop Test case Knowledge of JIRA/TestLink/Wiki tools Software development Process Management skills
Certification		TOIEC – Score 650 *(21/04/2018)* ISTQB Certified Tester - Foundation Level Extension, Agile Tester certification *(10/2017)* ISTQB Foundation level *(02/2015)*

EXPERIENCE

WORKING

Starting date	:	04/2015	Finishing date	Present
Company/Department	:	Global Cybersoft		
Project Name	:	DIRECTV for Latin American		
Position	:	Senior Quality Control – Leader		
Project Description	:	DIRECTV is one of the world's leading providers of digital television entertainment services delivering a premium video experience through state-of-the-art technology, unmatched programming, and industry leading customer service to more than 37 million customers in the U.S. and Latin America. This is a project for testing all set-top-box features.		
Responsibilities	:	Updating test cases Making test processes, test strategies Finding bugs to make sure that there are no critical issues once build is released. Reporting testing progress to clients daily. Monitor and tracking teammate, review and support them to cover come their issues. Training new members about the project, help them to trouble shooting, resolve the problem when perform testing.		
Technologies	:	Using JIRA to manage and tracking issues, features of products Using Test Link to tracking the process of test plan, running test cases Using Wiki to tracking test activities Using automation test script such as PIKA, SHEF tool.		
Achievements	:	Improved skills of team working, bug finding, reporting, problem solving. Had experience in working independently. Improved skills of catching new technology/domain knowledge.		

WORKING

Starting date	:	10/2014	Finishing date	04/2015
Company/Department	:	Global Cybersoft		
Project Name	:	DIRECTV - Time Management (Mobile and Web Application)		
Position	:	Quality Control (Manual and Automation)		
Project Description	:	This is intelligent task management app that makes it easy to plan and manage your day, to help people stay organized and get the most out of every day. It helps create a list for anything - for work, home projects... User can keep track of deadlines by adding reminders, due dates and notes, and personalize each list with colorful themes.		
Responsibilities	:	Analyzing requirement Creating test cases, test plan; writing the test scripts Designing test process, test strategy Finding bugs to make sure that there are no critical issues when app is released. Reporting the progress to Product Owner		
Technologies	:	Using JIRA to manage and tracking issues, features of products Using Test Link to tracking the process of test plan, running test cases		

		Using Wiki to tracking testing activities lifecycle
		Using Ruby/Cucumber language to write test scripts
		Research and self-study Selenium framework with Java and Python to write test scripts
Achievements	:	Had experience in creating test case, test script, to analyze proposal, customer's requirement, and software specification
		Had experience in creating wiki page for team that allows team to build and share an online knowledge base on various aspects of the project.
		Improved programming skills, communication, teamwork, English skills
		Improved problem solving, analyzing, research skills

WORKING

Starting date	:	06/2013	Finishing date	10/2014
Company/Department	:	Global Cybersoft		
Project Name	:	New Ultra Low-cost HD Set Top Box		
Position	:	Quality Control Sub Leader		
Project Description	:	This is a new ultra low-cost HD Set Top Box for its Prepaid Customer Base. It will be evaluated for functionality, performance, and stability.		
Responsibilities	:	Analyze new specification, requirement Create/modify test cases, create test plans Design test process, test strategies Finding bugs to make sure that there are no critical issues when build is released. Do special tasks which are requested from client Make daily test report directly to leader Sharing knowledge for new members about the product, help members to trouble shooting, resolve the problem when perform testing.		
Technologies	:	Using JIRA to manage and tracking issues, features of products Using Test Link to tracking the process of test plan, running test cases Using Wiki to tracking testing activities Using automation test script such as PIKA, SHEF tool.		
Achievements	:	Write code based on detailed designs and Functional/Requirement Specifications. Implement unit test and perform full unit test on the assigned tasks Incident and bug fixing		

PERSONALITIES

Ability	My strength is self-confidence and always willing to learn new things. Able to work efficiently under high pressure. Able to finish job with high responsibility and hard–working Delicate and focused, able to prioritize and complete multiple tasks
English	Reading, listening, writing and speaking skills