

737-600/700/800/900 FAULT REPORTING MANUAL Avia Capital Services, LLC

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This manual is applicable to the aircraft in this list:

	Operat	tor	ı	Manufacture	r	
	Identification	Effectivity	Block	Serial	Line	Registration
Model-Series	Code	Code	Number	Number	Number	Number
737-8LJ	AKS	001	YT101	41195	4590	VP-BRF
737-8LJ	AKS	002	YT102	41196	4665	VP-BRH
737-8LJ	AKS	003	YT103	41197	4710	VP-BRR
737-8LJ	AKS	004	YT104	41198	4753	VP-BZA
737-8LJ	AKS	005	YT105	41199	4897	VP-BZB
737-8LJ	AKS	006	YT106	41200	5063	VP-BON
737-8LJ	AKS	007	YT126	41201	5153	VQ-BVV
737-8LJ	AKS	800	YT127	41202	5206	VQ-BVU
737-8LJ	AKS	009	YT107	41203	5253	VQ-BVO
737-8LJ	AKS	010	YT108	41204	5291	VQ-BVP
737-8LJ	AKS	011	YT128	41205	5302	VQ-BWG
737-8LJ	AKS	012	YT129	41206	5318	VQ-BWH
737-8LJ	AKS	013	YT109	41207	5377	VQ-BWA
737-8LJ	AKS	014	YT130	41208	5437	VQ-BWI
737-8LJ	AKS	015	YT110	41209	5468	VQ-BWB
737-8LJ	AKS	016	YT111	41210	5480	VQ-BWC
737-8LJ	AKS	017	YT112	41211	5516	VQ-BWD
737-8LJ	AKS	018	YT113	41213	5652	VQ-BWE
737-8LJ	AKS	019	YT131	41212	5576	VQ-BWJ
737-8LJ	AKS	020	YT114	41214	5690	VQ-BWF
737-8LJ	AKS	021	YT115	41215	5723	VP-BCD
737-8LJ	AKS	022	YT116	41216	5767	VP-BCF
737-8LJ	AKS	023	YT117	41217	5840	VP-BCG
737-8LJ	AKS	024	YT118	41222	5990	VP-BGG
737-8LJ	AKS	025	YT119	41223	6022	VP-BGI
737-8LJ	AKS	026	YT132	41227	6070	TBD
737-8LJ	AKS	027	YT120	41225	6086	TBD

EFFECTIVE AIRCRAFT



FAULI REPORTING MANUAL							
Operat	tor	N	Manufacturer				
Identification Code	Effectivity Code	Block Number	Serial Number	Line Number	Registration Number		
AKS	028	YT133	41228	6172	TBD		
	Operation Code	Operator Identification Effectivity Code Code	Operator I Identification Effectivity Block Code Code Number	Operator Manufacture Identification Code Code Number Number	Operator Manufacturer Identification Code Code Number Number Number		

EFFECTIVE AIRCRAFT



Avia Capital Services, LLC

AKS

Revision No. 60

Jun 15/2016

To: All holders of this Boeing Document D633A113-AKS

Attached is the current revision to the Boeing 737-600/700/800/900 Fault Reporting Manual.

The Fault Reporting Manual (FRM) is furnished either as a printed manual or as digital products, or a combination of the two. This revision replaces all previous digital products. All products are reissued with all obsolete data deleted and all updated pages added.

For printed manuals, changes are indicated on the List of Effective Pages (LEP). The pages which are revised will be identified on the LEP by an R (Revised), A (Added), O (Overflow, i.e. changes to the document structure and/or page layout), or D (Deleted). The pages that contain customer originated data will be identified on the LEP by a C (COC). Each page in the LEP is identified by Chapter-Section-Subject number, page number and page date.

Pages replaced or made obsolete by this revision should be removed and destroyed.

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IF YOU RECEIVE PRINTED REVISIONS, PLEASE VERIFY THAT YOU HAVE RECEIVED AND FILED THE PREVIOUS REVISION. BOEING MUST BE NOTIFIED WITHIN 30 DAYS IF YOU HAVE NOT RECEIVED THE PREVIOUS REVISION. REQUESTS FOR REVISIONS OTHER THAN THE PREVIOUS REVISION WILL REQUIRE A COMPLETE MANUAL REPRINT SUBJECT TO REPRINT CHARGES SHOWN IN THE DATA AND SERVICES CATALOG.

TRANSMITTAL LETTER



TEMPORARY REVISIONS

Remove any Temporary Revisions that have a date earlier than the date of this revision.

Do not remove any Temporary Revisions (TRs) that have a date later than the date of this revision. TRs with a later date will be incorporated into the next revision of the manual (unless they are superseded by a subsequent TR).

A TR status report is sent with each TR. The TR status report has a list of all TRs that were sent for this manual during the last two revision cycles. At the top of the list is the date and time that the list was created.

When you have more than one TR, the TR status report with the latest date and time gives you the most current information.

TRANSMITTAL LETTER



Page	Date	COC	Page)	Date	COC
TITLE PAGE			OBS	ERVED	FAULTS (cont)	
0 1	Jun 15/2016			12	Oct 15/2014	
2	BLANK			13	Oct 15/2014	
EFFECTIVE A	IRCRAFT Jun 15/2016			14	Oct 15/2014	
0 2	Jun 15/2016			15	Oct 15/2014	
TRANSMITTAL				16	Oct 15/2014	
0 1	Jun 15/2016			17	Oct 15/2014	
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REVISION RE				21	Feb 15/2013	
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2	Feb 15/2013	2 (1010110		23	Feb 15/2013	
1	TEMPORARY RE Feb 15/2013	VISIONS		24	Feb 15/2013	
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INTRODUCTION				26	Oct 15/2013	
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4	Feb 15/2016			36	Feb 15/2016	
5	Feb 15/2016		R	37	Jun 15/2016	
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8	Feb 15/2014			40	Feb 15/2013	
9	Oct 15/2014			41	Feb 15/2013	
10	Oct 15/2014			42	Feb 15/2013	
11	Oct 15/2014			43	Feb 15/2013	

A = Added, R = Revised, D = Deleted, O = Overflow, C = Customer Originated Change



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0	49	Jun 15/2016		81	Jun 15/2013	
0	50	Jun 15/2016		82	Jun 15/2013	
0	51	Jun 15/2016		83	Jun 15/2013	
0	52	Jun 15/2016		84	Jun 15/2013	
0	53	Jun 15/2016		85	Jun 15/2013	
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0	56	Jun 15/2016		88	Jun 15/2013	
0	57	Jun 15/2016		89	Jun 15/2013	
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0	59	Jun 15/2016		91	Jun 15/2013	
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	98.10	Jun 15/2013			98.42	Oct 15/2014	
	98.11	Jun 15/2013			98.43	Jun 15/2013	
	98.12	Jun 15/2013			98.44	Oct 15/2015	
	98.13	Jun 15/2013			98.45	Jun 15/2013	
	98.14	Jun 15/2013			98.46	Jun 15/2013	
	98.15	Oct 15/2014			98.47	Jun 15/2013	
	98.16	Jun 15/2015			98.48	Jun 15/2013	
	98.17	Jun 15/2014			98.49	Jun 15/2013	
	98.18	Jun 15/2014			98.50	Jun 15/2013	
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	98.21	Jun 15/2013		R	98.53	Jun 15/2016	
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5	Feb 15/2013				
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CABIN FAULT	Feb 15/2013				
2	Feb 15/2013				

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Revis	sion	Filed		
Number	Date	Date	Initials	

REVISION RECORD



Revis	ion	Fil	ed
Number	Date	Date	Initials

REVISION RECORD



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RECORD OF TEMPORARY REVISIONS



Temporary F	Revision	Ir	nserted	Removed	
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RECORD OF TEMPORARY REVISIONS



INTRODUCTION

1. General

A. This publication was prepared by the Boeing Commercial Airplane Group in accordance with Air Transport Association of America Specification No. 100, Specification for Manufacturers' Technical Data. It contains information required to reports faults in the systems and equipment installed in the 737-600/700/800/ 900 family of airplanes.

NOTE: "THIS MANUAL IS PREPARED SPECIFICALLY TO COVER THE BOEING AIRPLANES LISTED IN THE 'LIST OF EFFECTIVE AIRPLANES' SECTION, FOR THE OPERATOR NAMED ON THE TITLE PAGE. IT CONTAINS INSTRUCTIONS AND INFORMATION APPLICABLE SOLELY TO THOSE SPECIFIC AIRPLANES. IN THEIR AS-DELIVERED CONFIGURATION PLUS ANY APPLICABLE BOEING SERVICE BULLETINS OR OTHER OPERATOR CHANGES THE INCORPORATION OF WHICH THE NAMED OPERATOR HAS NOTIFIED BOEING. THE NAMED OPERATOR IS SOLELY RESPONSIBLE FOR THE ACCURACY AND VALIDITY OF ALL INFORMATION FURNISHED BY THE NAMED OPERATOR OR ANY OTHER PARTY BESIDES BOEING AND, IF IN RECEIPT OF ACTIVE REVISION SERVICE, THAT ANY MODIFICATIONS TO THE AIRPLANE ARE PROPERLY REFLECTED IN THE MAINTENANCE INSTRUCTIONS CONTAINED IN THIS MANUAL. OPERATORS ARE RESPONSIBLE FOR ENSURING THAT THE MAINTENANCE DOCUMENTATION THEY ARE USING IS COMPLETE AND MATCHES THE CURRENT CONFIGURATION OF THE AIRPLANE. THE BOEING COMPANY ASSUMES NO RESPONSIBILITY IN THIS REGARD. CUSTOMIZATION DOES NOT TRACK THE CONFIGURATION OF AIRCRAFT LISTED ON THE LIST OF EFFECTIVE AIRPLANES PAGE THAT HAVE BEEN CONVEYED TO ANOTHER OPERATOR. THIS MANUAL IS NOT SUITABLE FOR USE. INCLUDING WITHOUT LIMITATION, GENERAL INSTRUCTIONS OR TRAINING, FOR ANY AIRPLANES NOT LISTED HEREIN. NOR DOES IT NECESSARILY APPLY TO LISTED AIRPLANES THAT HAVE BEEN CONVEYED TO OTHER OPERATORS."

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- C. The Fault Reporting Manual and the Fault Isolation Manual together provide a structured method for the airplane operator to report and correct faults in airplane systems. The manuals are linked by a unique 8-digit fault code for each fault.
 - (1) The Fault Reporting Manual (FRM) is primarily for the flight crews and the cabin crews. It contains two alphabetical lists of faults, with a fault code for each fault.
 - (2) The Fault Isolation Manual (FIM) is for the maintenance crews. It contains alphabetical lists and numerical indexes of all the faults given in the FRM. The FIM also has a fault isolation procedure for each of the faults.

2. Types of Faults

- A. Observed Faults
 - (1) Observed faults are the problem symptoms sensed by the flight crew or the maintenance crew. These are the types of observed faults:
 - (a) Faults that show on the pilots' panels and displays:
 - 1) Fault lights
 - 2) Failure and alert flags
 - 3) Alert messages
 - 4) Indicated values that are not normal.
 - (b) Flight crew observations in the flight compartment or during preflight inspections
 - (c) Servicing crew observations
 - (d) Ground maintenance crew observations.
- B. Cabin Faults
 - (1) Cabin faults are the problem symptoms which can occur with the systems and equipment in the passenger cabin.

3. FRM Content (Fig. 1)

- A. Frontmatter
 - (1) List of Effective Airplanes
 - (2) Transmittal Letter
 - (3) List of Effective Pages
 - (4) Revision Record
 - (5) Introduction
- B. Observed Faults
 - (1) The Observed Faults section is in alphabetical order by fault description. For each fault description, it gives the fault code.
 - (2) Each fault description starts with a keyword. It is possible that different users of the FRM will think of a different keyword to describe a given fault. Because of this, you can find a specific fault in several locations in the list, with a different keyword at each location. For example, you will find each of these fault descriptions in the list, with the same fault code for each one:
 - (a) Circuit breaker panel light: does not come on.

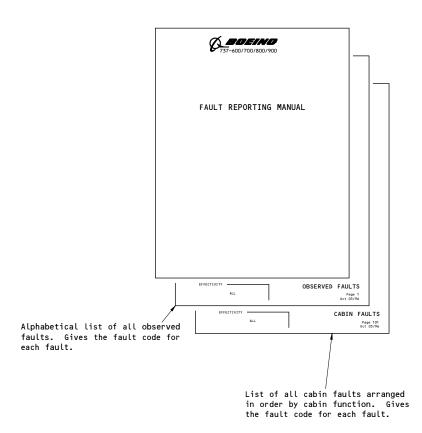


- (b) Panel light, circuit breaker: does not come on.
- (c) Light, circuit breaker panel: does not come on.

C. Cabin Faults

- (1) The Cabin Faults list is divided into sections by system. These are the cabin systems:
 - (a) Communications
 - (b) Doors/Windows
 - (c) Emergency Equipment
 - (d) Galleys
 - (e) In-flight Entertainment
 - (f) Lights
 - (g) Miscellaneous
 - (h) Seats
 - (i) Toilets/Lavatories
- (2) For each system, there is an alphabetical list of components. For each component, there is a series of possible problem and a fault code for each problem. The final 3 digits of the fault code for any cabin fault is "---", which allows the user to insert a location code there.
- (3) At the end of the Cabin Faults section there are illustrations which give a 3-digit location code for each piece of cabin equipment.





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Sections of the FRM Figure 1



4. Using the FRM to Report Faults

- A. When a fault occurs, the flight crew must do all applicable operations manual procedures before using the FRM. The FRM does not take precedence over any Boeing Operations, Flight, or Minimum Equipment List documents.
- B. To find a fault in the FRM, go to the applicable section and look for the text which matches the fault. Find the fault code on the same line as the fault description. Write this fault code in the airplane log book.
 - (1) It is possible to send the fault code ahead to the destination before the airplane lands. This allows the maintenance crew to prepare for isolation of the fault.
 - (2) You can send the message to the destination with voice radio or with the Aircraft Communications Addressing and Reporting System (ACARS).



	_
FAULT DESCRIPTION	FAULT CODE
A/P amber warning annunciator light	
• light on flashing, autopilot went to CWS mode	221 020 00
A/P red warning annunciator light	
• light on steady	221 010 00
A/T amber warning annunciator light	
• light on flashing	223 120 00
A/T LIMIT indication shows on autothrottle thrust mode display	223 220 00
AC and DC metering panel	
has missing segments	243 030 00
AC Generator Drive System	
DRIVE Light is illuminated	
- GEN-1	241 010 01
- GEN-2	241 010 02
- GEN-1	241 012 01
- GEN-2	241 012 02
- GEN-1	241 011 01
- GEN-2	241 011 02
ACARS	
does not operate correctly	232 310 00
Out-Off-On-In (OOOI) value not correct	232 314 00

AKS ALL

OBSERVED FAULTS

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A

FAULT DESCRIPTION	FAULT CODE
Accessory compartment light	
does not come on	333 050 00
Does not go off	333 051 00
ADF	
Audio problem	
- no. 1	345 310 01
- no. 2	345 310 02
 Bearing pointer 1 does not show, ADF flag does not show 	
- no. 1	345 370 01
 Bearing pointer 2 does not show, ADF flag does not show 	
- no. 2	345 370 02
 indication blank 	
- no. 1 captain's	345 320 31
- no. 1 captain's and first officer's	345 320 48
- no. 1 first officer's	345 320 32
- no. 2 captain's	345 330 31
- no. 2 captain's and first officer's	345 330 48
- no. 2 first officer's	345 330 32
Tone problem	
- no. 1	345 340 01
- no. 2	345 340 02
ADF control panel problem	345 380 00
ADF flag shows on the display	
- no. 1 captain's	345 350 31
- no. 1 first officer's	345 350 32
- no. 2 captain's	345 360 31
- no. 2 first officer's	345 360 32

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OBSERVED FAULTS

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FAULT DESCRIPTION	FAULT CODE
AFT cargo fire light	
• light on (false alarm)	261 225 45
AFT SUPPLY DUCT air temperature indication is not correct	216 170 00
AFT ZONE CABIN air temperature indication is not correct	216 120 00
Aileron	
 Does not go back to neutral left left and right right does not move to full travel left left and right right does not operate left left and right right bleft and right right slow response to contol wheel movement, hydraulic power on 	271 060 41 271 060 48 271 060 42 271 010 41 271 010 48 271 010 42 271 020 41 271 020 48 271 020 42 271 120 00 271 110 00
Aileron trim	
left wing down and right wing down does not operateleft wing down does not operate	271 050 48 271 050 41 271 050 42

AKS ALL

OBSERVED FAULTS

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A

FAULT DESCRIPTION	FAULT CODE
Air	
no flow from foot outlet	
- captain's	212 020 31
- first officer's	212 020 32
 no flow from windshield outlet 	
- captain's	212 010 31
- first officer's	212 010 32
Air conditioning compartment light	
does not come on	
- left	333 030 41
- right	333 030 42
Does not go off	
- left	333 031 41
- right	333 031 42
Air inlet door, for the APU	
Does not fully open or fully close	491 010 00
A:	
Air mode	
Shows with the airplane on the ground	320 020 00
Air outlet, foot	
• no flow	
- captain's	212 020 31
- first officer's	212 020 32

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OBSERVED FAULTS

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FAULT DESCRIPTION	FAULT CODE
Air outlet, windshield	
• no flow	
- captain's	212 010 31
- first officer's	212 010 32
AIR TEMP indication not correct	
- air temperature selector at AFT SUPPLY DUCT	216 170 00
- air temperature selector at AFT ZONE CABIN	216 120 00
- air temperature selector at CONT CAB SUPPLY DUCT .	216 140 00
- air temperature selector at FWD SUPPLY DUCT	216 180 00
- air temperature selector at FWD ZONE CABIN	216 130 00
- air temperature selector at PACK L	215 060 00
- air temperature selector at PACK R	215 070 00
Airframe	
Vibration or lateral oscillation is excessive	055 170 00
Airspeed display	
does not show	
- captain's	342 045 31
- first officer's	342 045 32
minimum manuever speed or minimum speed on captain's	
PFD disagrees with first officer's PFD	342 044 00
Shows IAS DISAGREE message	
- captain's	342 046 31
- first officer's	342 046 32
Airstair tread light	
does not come on	334 290 00
Does not go off	334 291 00
	33. 23. 00

- EFFECTIVITY -

AKS ALL

OBSERVED FAULTS

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A

FAULT DESCRIPTION	FAULT CODE
ALIGN lights for the L and R IRS	
• lights on flashing	342 230 00
ALT DISAGREE message shows on airpseed display	
- captain's	342 091 31
- first officer's	342 091 32
ALT flag shows on integrated standby flight display	342 602 00
ALT flag shows on the EFIS display	
- captain's	342 080 31
- first officer's	342 080 32
Altitude display	
• is blank	
- captain's	342 090 31
first officer's	342 090 32
- captain's	342 091 31
- first officer's	342 091 32
Altitude reporting	
does not operate	
- ATC switch at 1	345 110 01
- ATC switch at 3	345 110 48
- ATC switch at 2	345 110 02
ALTITUDE window display on the mode control panel	
does not change with altitude selector switch change	221 770 00
does not show	221 780 00

AKS ALL

OBSERVED FAULTS

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FAULT DESCRIPTION	FAULT CODE
ALTN mode light for the EEC	
 light did not come on during the EEC test 	
- engine 1	730 350 51
- engine 2	730 350 52
• light on	
- engine 1	730 080 51
- engine 2	730 080 52
Angle of attack (AOA) indication on PFD	
captain's and first officer's indicators do not agree	342 151 00
Anti-collision (strobe) light	
Does not go off	
- left wing	334 250 41
- right wing	334 250 42
- tail	334 260 00
Anti-collision light	
does not come on correctly	
- left wing	334 230 41
- lower	334 270 47
- right wing	334 230 42
- tail	334 240 00
- upper	334 270 46
Does not go off	
- lower	334 280 47
- upper	334 280 46
ANTI-ICE & RAIN ENG 1 & WING CONT circuit breaker	
tripped	301 121 00

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OBSERVED FAULTS

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A

FAULT DESCRIPTION	FAULT CODE
ANTISKID INOP light	
• light on	324 070 00
AOA DISAGREE message shows on PFDs	342 151 00
APU	
 air inlet door does not fully open or fully close backfire does not start, FAULT light on does not start, MAINT light on does not start, no APU indication lights on does not start, OVER SPEED light on fire false alarm fuel valve does not fully open or fully close oil consumption high Surges during main engine start Vibration is excessive 	491 010 00 492 150 00 492 100 00 492 110 00 492 130 00 492 120 00 261 060 00 493 010 00 492 140 00 492 160 00 491 020 00
APU BITE INOP message shows on the CDU	496 010 00
APU BOTTLE DISCHARGED light for the APU fire extinguishing	ng system
• light on	262 070 00
APU DET INOP light • light on	261 050 00
APU EGT indicator	
does not operate correctly	497 010 00

AKS ALL

OBSERVED FAULTS

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	A
FAULT DESCRIPTION	FAULT CODE
APU FAULT light	
light on, APU had a protective shutdownlight on, APU operates without a protective shutdown	492 010 00 492 020 00
APU fire detector fault	261 050 00
APU fire extinguishing	
 APU light on fire control panel comes on when not commanded Bottle does not release extinguishant automatically, 	262 221 00
extinguishant releases when manually activated	262 140 00
the remote APU fire control panel	262 130 00
 Bottle does not release extinguishant when the fire handle is turned	262 120 00
to 1 or 2	262 080 00
APU GEN OFF BUS light	
light not on, APU speed at 95%	492 050 00
light on with APU generator on line	242 050 00
APU LOW OIL PRESSURE light	
light on, APU had a protective shutdown	492 060 00
• light on, APU operates with no protective shutdown	492 030 00
APU MAINT light	
• light on	492 070 00
APU OVER SPEED light	
light on during APU shutdown	492 080 00
AKS ALL OBSERVE	D FAULTS

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A

FAULT DESCRIPTION	FAULT CODE
APU OVER SPEED light (continued)	
light on, APU had a protective shutdown	492 090 00
light on, APU operates with no protective shutdown	492 040 00
APU service light	
does not come on	333 060 00
Does not go off	333 061 00
APU starter-generator	
noisy during APU start	491 030 00
Arm rest problem	
- captain's	251 060 31
- first officer's	251 060 32
Ash (volcanic) condition	055 050 00
Assist handle problem	
- captain's	251 100 31
- first officer's	251 100 32
ATC	
Altitude reporting does not operate	
- no. 1	345 110 01
- no. 1 and no. 2	345 110 48
- no. 2	345 110 02
 code indicator does not respond to selector movement 	345 120 00

AKS ALL

OBSERVED FAULTS

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	A
FAULT DESCRIPTION	FAULT CODE
ATC (continued)	
Transmission weak or intermittent	
- no. 1	345 130 01
- no. 1 and no. 2	345 130 48
- no. 2	345 130 02
Transponder fail light on	345 140 00
ATT flag shows on integrated standby flight display	342 603 00
ATT flag shows on the EFIS display	
- captain's	342 010 31
- first officer's	342 010 32
Attendant control panel	
amber light on ACP switch assembly does not come on	
during operational test	234 811 00
Attitude display	
does not show	
- captain's	342 015 31
- first officer's	342 015 32
Audio control panel indicator light problem	
- captain's	235 101 31
- first observer's	235 101 33
- first officer's	235 101 32

AKS ALL

OBSERVED FAULTS



A

- EFFECTIVITY -

AKS ALL

FAULT DESCRIPTION	FAULT CODE
Audio control panel selector switch problem	
- captain's	235 103 31
- first observer's	235 103 33
- first officer's	235 103 32
Audio control panel volume control problem	
- captain's	235 102 31
- first observer's	235 102 33
- first officer's	235 102 32
AUTO BRAKE DISARM light	
• light on	324 080 00
• light on	324 060 00
AUTO FAIL light	
 light on and ALTN light on, AUTO FAIL light goes off when 	
pressurization mode selector switch is at ALTN	213 010 00
light on, ALTN light not on	213 020 00
AUTO SLAT FAIL light	
• light on	278 060 00
AUTO temperature control	
does not operate	
- AFT CAB	216 050 00
- CONT CAB	216 040 00
- FWD CAB	216 060 00
Autobrakes	
AUTO BRAKE DISARM light comes on during landing	324 097 00
brakes grab during landing when using autobrakes	324 095 00

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OBSERVED FAULTS



FAULT DESCRIPTION	FAULT CODE
Autobrakes (continued)	
deceleration rate is not correct	324 090 00
Autopilot	
 A and B disengage automatically while in dual mode A/P amber warning annunciator light on flashing, autopilot 	221 140 00
went to CWS mode	221 020 00
A/P red warning annunciator light on steady	221 010 00
 Airplane does not align correctly with runway during 	
approach	221 960 00
 Airplane does not flare correctly during multi-channel approach, FLARE shows normal on the flight mode 	
annunciator	221 750 00
 Airplane does not go to set altitude with V/S, LVL CHG, or VNAV pitch mode set 	
- CMD A engaged	221 330 00
- CMD A or CMD B engaged	221 350 00
- CMD B engaged	221 340 00
 Airplane does not go to the set heading or keep the set heading with HDG SEL roll mode set 	
- CMD A engaged	221 370 00
- CMD A or CMD B engaged	221 390 00
- CMD B engaged	221 380 00
 Airplane does not go to the set vertical speed with V/S 	

AKS ALL

pitch mode set

OBSERVED FAULTS

221 520 00

221 540 00

221 530 00



A

FAULT DESCRIPTION	FAULT CODE
Autopilot (continued)	
 Airplane does not keep the same altitude with ALT HLD pitch mode set 	
- CMD A engaged	221 490 00
- CMD A or CMD B engaged	221 510 00
- CMD B engaged	221 500 00
 Airplane does not keep the set airspeed with MCP SPD (LVL CHG) pitch mode set 	
- CMD A engaged	221 430 00
- CMD A or CMD B engaged	221 450 00
- CMD B engaged	221 440 00
 Airplane does not keep the set course with VOR roll mode set 	
- CMD A engaged	221 460 00
- CMD A or CMD B engaged	221 480 00
- CMD B engaged	221 470 00
 Airplane does not keep the set heading 	
- CWS A engaged	221 400 00
- CWS A or CWS B engaged	221 420 00
- CWS B engaged	221 410 00
 Airplane has pitch oscillation (porpoises) during 	
multi-channel approach	221 310 00
 Airplane has pitch oscillation (porpoises) with any A/P 	
engaged in CMD	221 320 00
 Airplane roll is not smooth (jerky) with any A/P engaged in 	
CMD	221 760 00
• control columns move when the autopilot engages	221 940 00
 Control wheels move when the autopilot engages 	221 950 00

AKS ALL

OBSERVED FAULTS



FAULT DESCRIPTION	FAULT CODE
Autopilot (continued)	
disengages automatically	
- CMD A engaged	221 080 00
- CMD A or CMD B engaged	221 100 00
- CMD B engaged	221 090 00
- CWS A engaged	221 110 00
- CWS A or CWS B engaged	221 130 00
- CWS B engaged	221 120 00
 Does not disengage when CMD switch is pushed to off 	
- CMD A engaged	221 570 00
- CMD A or CMD B engaged	221 590 00
- CMD B engaged	221 580 00
 Does not disengage when CWS switch is pushed to off 	
- CWS A engaged	221 600 00
- CWS A or CWS B engaged	221 620 00
- CWS B engaged	221 610 00
 Does not disengage when disengage switch is pushed 	
- captain's control column	221 550 31
- first officer's control column	221 550 32
- mode control panel	221 560 00
 Does not engage in dual mode, CMD A engages, CMD B 	
does not engage, FLARE pitch mode does not show on	004 000 00
the flight mode annunciator	221 690 00
Does not engage in dual mode, CMD B engages, CMD A does not engage. FLADE nitch mode does not show an	
does not engage, FLARE pitch mode does not show on the flight mode annunciator	221 700 00
Does not engage when CMD switch is pushed, switch	22170000
lights do not come on and CMD status does not show on	
the flight mode annunciator	
- CMD A	221 630 00
- CMD A or CMD B	221 650 00
- CMD B	221 640 00

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OBSERVED FAULTS

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A

FAULT DESCRIPTION	FAULT CODE
Autopilot (continued)	
 Does not engage when CWS switch is pushed, switch lights do not come on, CWS P and CWS R status do not show on the flight mode annunciator 	
- CWS A	221 660 00
- CWS A or CWS B	221 680 00
- CWS B	221 670 00
 does not keep pitch attitude 	
- CWS A engaged	221 250 00
- CWS A or CWS B engaged	221 270 00
- CWS B engaged	221 260 00
 does not keep roll attitude 	
- CWS A engaged	221 280 00
- CWS A or CWS B engaged	221 300 00
- CWS B engaged	221 290 00
 goes less than the normal bank angle with any A/P 	
engaged in CMD	221 740 00
 goes more than the set bank angle limit in HDG SEL or VOR 	
- CMD A engaged	221 710 00
- CMD A or CMD B engaged	221 730 00
- CMD B engaged	221 720 00
 NLND3 LCH shows in DFCS BITE FAULT HISTORY 	221 203 00
 NO ALND LCH shows in DFCS BITE FAULT HISTORY 	221 204 00
 NO AUTOLAND shows on the engine display 	221 201 00
NO LAND 3 shows on the engine display	221 202 00
 P MODE FAIL shows in DFCS BITE FAULT HISTORY 	221 205 00
 pitch or roll mode does not engage or disengages automatically, autopilot went to CWS mode 	
- CMD A engaged	221 220 00
- CMD A or CMD B engaged	221 240 00
- CMD B engaged	221 230 00

EFFECTIVITY -

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A

FAULT DESCRIPTION	FAULT CODE
Autopilot (continued)	
R MODE FAIL shows in DFCS BITE FAULT HISTORY	221 206 00
SPDTRM LCH shows in DFCS BITE FAULT HISTORY	221 207 00
 Status does not show on the flight mode annunciator, 	
switch lights are on	221 180 00
TO/GA pitch mode does not show on the flight mode	
annunciator for go-around when TO/GA switch is pushed and F/D on	
- captain's	221 200 31
- captain's and first officer's	221 200 48
- first officer's	221 200 32
Travel is not within limits, column force is normal	273 010 00
Autothrottle	
A/T amber warning annunciator light on flashing	223 120 00
A/T LIMIT indication shows on thrust mode display	223 220 00
 Airplane does not keep the set airspeed with MCP SPD (LVL CHG) pitch mode set 	
- CMD A engaged	221 430 00
- CMD A or CMD B engaged	221 450 00
- CMD B engaged	221 440 00
disengages automatically	223 130 00
 does not arm, ARM light does not come on, ARM does not 	
show on the flight mode annunciator	223 170 00
does not automatically disengage after touchdown	223 110 00
 Does not disengage when disengage switch is pushed 	
- engine 1 thrust lever	223 140 51
- engine 2 thrust lever	223 140 52
Does not disengage when thrust levers are split	223 190 00

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A

FAULT DESCRIPTION	FAULT CODE
Autothrottle (continued)	
 Does not go to full rated N1 when TO/GA switch is pushed a second time during go-around 	
- engine 1	223 070 51
- engine 1 and engine 2	223 070 48
- engine 2	223 070 52
 Does not go to reduced N1 when TO/GA switch is pushed one time during go-around 	
- engine 1	223 080 51
- engine 1 and engine 2	223 080 48
- engine 2	223 080 52
 does not keep N1 limit in N1 mode 	
- engine 1	223 020 51
- engine 1 and engine 2	223 020 48
- engine 2	223 020 52
 does not keep set speed in SPEED mode 	
- engine 1	223 030 51
- engine 1 and engine 2	223 030 48
- engine 2	223 030 52
 engine N1 speed fluctuates, engine N1 speed is normal with autothrottle OFF 	
- engine 1	223 040 51
- engine 1 and engine 2	223 040 48
- engine 2	223 040 52
mode does not change when mode switch is pushed	223 200 00
overcontrols with A/T mode engaged	223 150 00
selected target speed bug problem on the mach airspeed indicator	220 100 00
- captain's	223 010 31
- first officer's	223 010 32
SStatus does not show on flight mode annunciator	223 050 00
Status mode does not change automatically	223 090 00

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OBSERVED FAULTS

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FAULT DESCRIPTION **FAULT CODE** Autothrottle (continued) · Thrust lever does not move back in RETARD mode 223 100 51 223 100 48 223 100 52 · Thrust lever does not move forward when TO/GA switch is pushed 223 060 51 223 060 48 223 060 52 Thrust lever problem 223 160 51 223 160 48 223 160 52 thrust levers are split, OK with autothrottle disengaged . . . 223 180 00 **AUX PITOT light** 303 010 00 AVM signal conditioner 770 061 00 • flight history shows "00" for two of the vibration indications 770 062 51 770 062 52 Ax, crash

AKS ALL

OBSERVED FAULTS

256 020 00



B

FAULT DESCRIPTION	FAULT CODE
Battery charger	
CHARGER light flashes	
- auxiliary battery charger	243 132 00
- main battery charger	243 131 00
BATTERY DISCHARGE light	
comes on during flight	243 121 00
Battery voltage	
 less than 22 volts with BAT switch at ON and no AC power 	
on the charger	494 010 00
less than 26 volts with AC power on the charger	494 020 00
Birdstrike/FOD	
in engine, engine had a surge/stall	
- engine 1	710 030 51
- engine 2	710 030 52
 in engine, engine parameters normal 	
- engine 1	710 010 51
- engine 2	710 010 52
in engine, engine parameters not normal or unknown	
- engine 1	710 020 51
- engine 2	710 020 52
on airframe/area unknown, engine parameters normal	055 130 00
BLEED TRIP OFF light comes on	
during climb	
- light No. 1	361 012 01
- light No. 2	361 012 02

AKS ALL

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	В
FAULT DESCRIPTION	FAULT CODE
BLEED TRIP OFF light comes on (continued)	
during cruiselight No. 1light No. 2	361 013 01 361 013 02
 during idle descent light No. 1 light No. 2 during takeoff 	361 014 01 361 014 02
- light No. 1	361 011 01 361 011 02
Bleed valve	
does not close when the bleed switches are moved to off, the engine is the bleed source	361 020 00
Boom microphone/headset	
damagedcaptain'sfirst officer'sdoes not operate	235 020 31 235 020 32
- captain's	235 010 31
- first officer's	235 010 32
Brake pressure indicator	
 does not operate low/zero with parking brake released low/zero with parking brake set 	324 020 00 324 010 00 324 110 00
Brakes	
 grab, drag, or lock overheated during stop	324 030 00 055 030 00
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B

FAULT DESCRIPTION	FAULT CODE
Brakes (continued)	
pull to the left	324 040 00 324 050 00
Buffet, severe turbulence, stall, or overspeed	055 070 00

AKS ALL

OBSERVED FAULTS



C

FAULT DESCRIPTION	FAULT CODE
CABIN ALT indication	
• fluctuates	213 040 00
Cabin altitude and differential pressure gauge	
indicates high cabin pressure differential and low cabin	
altitude	213 121 00
Cabin altitude warning system	
does not operate	213 060 00
CABIN CLIMB indicator	
does not operate, pointer does not move	213 080 00
Call horn	
• does not sound	234 340 00
• operates continuously	234 350 00
Sounds, ADIRU power problem, ON DC light on	0.40.000.44
- left	342 200 41 342 200 42
rightSounds, equipment cooling problem	342 200 42
Counds, equipment cooling problem	042 100 00
Call system	
call light does not come on, attendant to flight	
compartment	234 380 00
compartment	234 370 00
Chime does not sound in the flight compartment	234 390 00
• does not operate, flight compartment to attendant	234 400 00
does not operate, ground crew to flight compartment	234 360 00

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C

FAULT DESCRIPTION	FAULT CODE
CAPT PITOT light	
• light on	303 020 00
Cargo compartment light	
does not come on	
- aft	333 080 45
forward	333 080 44
- aft	333 081 45
- forward	333 081 44
Cargo door	
Difficult to open/close	523 010 00
does not unlatch/latch	523 020 00
Cargo fire detection	
AFT cargo fire light on (false alarm)	261 225 45
FWD cargo fire light on (false alarm)	261 225 44
MAIN cargo fire light on (false alarm)	261 225 00
Cargo fire extinguishing	
Bottle does not release extinguishant when DISCH switch	
is pushed	262 200 00
DISCH light on, DISCH switch not pushed	262 205 00
EXT AFT light does not come on during cargo fire test	262 210 45
EXT FWD light does not come on during cargo fire test	262 210 44

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C

FAULT DESCRIPTION	FAULT CODE
Cargo fire test	
 Test failed, AFT cargo fire light does not come on, DETECTOR FAULT light comes on 	
- DET SELECT switch at A	261 205 45
- DET SELECT switch at B	261 210 45
- DET SELECT switch at NORM	261 215 45
 Test failed, AFT cargo fire light does not come on, 	
DETECTOR FAULT light is off	261 200 45
Test failed, EXT AFT light does not come on	262 210 45
Test failed, EXT FWD light does not come on	262 210 44
 Test failed, FWD cargo fire light does not come on, DETECTOR FAULT light comes on 	
- DET SELECT switch at A	261 205 44
- DET SELECT switch at B	261 210 44
- DET SELECT switch at NORM	261 215 44
Test failed, FWD cargo fire light does not come on,	
DETECTOR FAULT light is off	261 200 44
Test failed, warning lights and alarm do not operate	261 220 00
CDS display unit problem	
- center lower	316 050 47
- center upper	316 050 46
- left inboard	316 030 41
- left outboard	316 040 41
- right inboard	316 030 42
- right outboard	316 040 42
CDS FAULT annunciation shows on pilot's display	
- captain's	316 070 31
- first officer's	316 070 32

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OBSERVED FAULTS

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FAULT DESCRIPTION	FAULT CODE
CDS MAINT annunciation shows on pilot's display	
- captain's	316 060 31
- first officer's	316 060 32
CDU	
brightness control problem	
- captain's	346 020 31
- first officer's	346 020 32
DATA BASE INVALID message shows	346 360 00
 DATALINK FAIL message shows 	
- captain's	346 365 31
- first officer's	346 365 32
display blank	
- captain's	346 040 31
- first officer's	346 040 32
 display is dim or out of focus 	
- captain's	346 050 31
- first officer's	346 050 32
DME data on NAV STATUS display shows FAIL	346 510 00
 EXEC key does not operate when pushed 	
- captain's	346 060 31
- first officer's	346 060 32
 EXEC key light bar does not come on 	
- captain's	346 065 31
- first officer's	346 065 32
• FAIL light is on	346 080 00
FMC DISAGREE message shows	346 075 00
FMC menu prompt flashes or is slow to respond	346 131 00
FMC shows in the middle of the display	346 070 00
GPS-L data on POS REF display is missing	346 460 00
GPS-R data on POS REF display is missing	346 470 00

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C

FAULT DESCRIPTION	FAULT CODE
CDU (continued)	
GS data on POS REF display is missing	346 480 00
ILS data on NAV STATUS display shows FAIL	346 500 00
IRS-L data on POS REF display is missing	346 440 00
IRS-R data on POS REF display is missing	346 450 00
 key does not operate when pushed 	
- captain's	346 010 31
- first officer's	346 010 32
MODEL/ENG DATA INVALID message shows	346 380 00
 MSG light does not come on 	
- captain's	346 270 31
- first officer's	346 270 32
NAV DATA OUT OF DATE message shows	346 160 00
OFST light does not come on	
- captain's	346 280 31
- first officer's	346 280 32
 OP PROGRAM INVALID shows in the middle of the 	
display	346 260 00
PRINTER FAIL message shows	346 375 00
PROGRAM PIN ERROR message shows	346 390 00
PROGRAM PIN NOT IN DB message shows	346 400 00
 RESYNC FAIL, SINGLE FMC OP/SINGLE FMC OP 	
message shows	346 180 00
SCANNING DME FAIL message shows	346 350 00
SINGLE FMC OPERATION message shows	346 370 00
VOR data on NAV STATUS display shows FAIL	346 490 00
Chart halder cidewall muchlans	
Chart holder, sidewall problem	
- captain's	251 130 31
- first officer's	251 130 32

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C

FAULT DESCRIPTION	FAULT CODE
Chart light	
 does not come on correctly captain's first officer's Does not go off captain's 	331 150 31 331 150 32 331 151 31
- first officer's	331 151 32
CHECK DBL OR INTERFACE message shows on CDU during FMC software load	346 290 00
CHECK MEDIA message shows on CDU during FMC software load	346 330 00
Circuit breaker "ANTI-ICE & RAIN ENG 1 & WING CONT" tripped	301 121 00
Circuit breaker collars (spare)	
• missing	256 201 00
Circuit breaker panel light	
does not come on	331 040 00 331 041 00
Clock	
does not operate captain's	312 020 31 312 020 32

EFFECTIVITY -

OBSERVED FAULTS

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FAULT DESCRIPTION **FAULT CODE** Common Display System DEU-1 Restart during an APU Start on Battery Only 316 082 01 · Display Units are blanking during an APU Start on Battery Only 316 081 00 CONFIG message shows in fuel quantity indication (flight 284 022 00 CONT CABIN SUPPLY DUCT air temperature indication is 216 140 00 Control cabin door 525 020 00 525 032 00 525 030 00 Control column · does not move freely 273 020 31 273 020 32 273 150 00 273 140 00 273 130 00 221 940 00 273 110 00 Control stand floodlight

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OBSERVED FAULTS

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331 090 00

331 091 00



C

FAULT DESCRIPTION	FAULT CODE
Control wheel	
does not move freely	
- captain's	271 030 31
- first officer's	271 030 32
 does not stay in the center position from one direction 	
- captain's	271 100 31
- captain's and first officer's	271 100 48
- first officer's	271 100 32
 has too much play 	
- captain's	271 040 31
- captain's and first officer's	271 040 48
- first officer's	271 040 32
 high force, hydraulic power off 	
- captain's	271 080 31
- captain's and first officer's	271 080 48
- first officer's	271 080 32
 high force, hydraulic power on 	
- captain's	271 070 31
- captain's and first officer's	271 070 48
- first officer's	271 070 32
 light force in one or both directions 	
- captain's	271 090 31
- captain's and first officer's	271 090 48
- first officer's	271 090 32
moves when the autopilot engages	221 950 00
COURSE window display on the mode control panel	
does not change with course selector switch change	
- captain's	221 790 31
- first officer's	221 790 32

EFFECTIVITY -

OBSERVED FAULTS

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C

FAULT DESCRIPTION	FAULT CODE
COURSE window display on the mode control panel (continued)	
 does not show 	
- captain's	221 800 31
- first officer's	221 800 32
COWL ANTI-ICE light	
 light comes on at high thrust setting (takeoff or climb) and goes off at reduced thrust 	
- ENG ANTI-ICE 1	302 011 51
- ENG ANTI-ICE 2	302 011 52
 light comes on independent of engine thrust setting 	
- ENG ANTI-ICE 1	302 010 51
- ENG ANTI-ICE 2	302 010 52
COWL VALVE OPEN light	
slow to go from bright to dim when switch is moved to ON	
- ENG ANTI-ICE 1	302 020 51
- ENG ANTI-ICE 2	302 020 52
 slow to go from bright to off when switch is moved to OFF 	
- ENG ANTI-ICE 1	302 030 51
- ENG ANTI-ICE 2	302 030 52
Stays on bright	
- ENG ANTI-ICE 1	302 040 51
- ENG ANTI-ICE 2	302 040 52
 Stays on bright when switch is moved to ON 	
- ENG ANTI-ICE 1	302 050 51
- ENG ANTI-ICE 2	302 050 52
Crash ax	
• missing	256 020 00

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C

FAULT DESCRIPTION	FAULT CODE
Crew oxygen pressure indicator	
does not agree with bottle pressure	351 010 00
pressure decreases	351 020 00
• pressure low	351 030 00
Pressure zero	351 040 00
Crew portable oxygen	
• damaged	353 010 00
• pressure low	353 020 00
• was used	353 030 00
Crossfeed VALVE OPEN light	
 does not come on bright when the valve is in transit Stays on bright when the crossfeed selector is moved to 	282 125 00
the off position	282 120 00
Stays on bright when the crossfeed selector is moved to	282 110 00
the on position	202 110 00
Cup holder problem	
- captain's	251 140 31
- first officer's	251 140 32

AKS ALL

OBSERVED FAULTS



FAULT CODE

	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
DATA BASE INVALID message shows on the CDU	346 360 00
DATALINK FAIL message shows on the CDU	
- captain's	346 365 31
- first officer's	346 365 32
DB EXCEEDS FMC MEMORY message shows on CDU	
during FMC software load	346 300 00
DB-OFP INCOMPATIBLE message shows on CDU during	0.40.000.00
FMC software load	346 320 00
DC FAIL light for the IRS on	
- left	342 060 41
- right	342 060 42
Differential pressure indicator on IDG	
extended	
- left	242 121 41
- right	242 121 42
DISCH light for cargo fire extinguishing	
light not on when DISCH switch is pushed	262 200 00
• light on, DISCH switch not pushed	262 205 00
g, =	

- EFFECTIVITY -**AKS ALL**

FAULT DESCRIPTION

OBSERVED FAULTS



D

FAULT DESCRIPTION	FAULT CODE
Display unit problem	
- center lower	316 050 47
- center upper	316 050 46
- left inboard	316 030 41
- left outboard	316 040 41
- right inboard	316 030 42
- right outboard	316 040 42
DISPLAYS CONTROL PANEL annunciation shows on pilot's d	isplay
- captain's	316 026 31
- first officer's	316 026 32
DME	
Data on NAV STATUS display of CDU shows FAILdistance shows dashes	346 510 00
- DME1	345 230 01
- DME2	345 230 02
 test problem when you push the TEST switch on the navigation control panel 	
- captain's	345 210 31
- first officer's	345 210 32
DME1 shows on the display	345 220 01
DME2 shows on the display	345 220 02
Dome light	
does not come on correctly	331 050 00 331 051 00

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FAULT DESCRIPTION FAULT CODE Door warning annunciator is on 523 611 45 521 611 45 524 611 45 - EQUIP 524 612 00 523 611 44 - FWD ENTRY 521 611 44 524 611 44 Door, cargo 523 010 00 523 020 00 Door, entry exterior handle Difficult to operate - aft 521 010 45 521 010 44 Door, flight compartment 525 020 00 525 032 00 525 030 00 Door, flight deck enhanced security · chime does not sound with switch set to AUTO and correct 525 121 00 chime sounds with switch set to DENY 525 131 00 525 141 00 · does not unlock with switch set to AUTO and correct code 525 151 00 does not unlock with switch set to UNLKD 525 161 00

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AKS ALL



D

FAULT DESCRIPTION	FAULT CODE
Door, flight deck enhanced security (continued)	
LOCK FAIL light is on	525 171 00
unlocks with switch set to DENY	525 181 00
Door, galley service exterior handle	
Difficult to operate	524 010 00
Drain mast	
Does not heat	307 010 00
• overheats	307 020 00
DSPLY SOURCE annunciation shows on pilot's display	
- captain's	316 080 31
- first officer's	316 080 32
DUAL BLEED light	
light on, APU BLEED switch at OFF	495 010 00
Duct pressure indication	
BLEED TRIP OFF light comes on during climb	
- light No. 1	361 012 01
- light No. 2	361 012 02
BLEED TRIP OFF light comes on during cruise	
- light No. 1	361 013 01
light No. 2	361 013 02
- light No. 1	361 014 01
- light No. 2	361 014 02
-	

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D

FAULT DESCRIPTION	FAULT CODE
Duct pressure indication (continued)	
BLEED TRIP OFF light comes on during takeoff	
- light No. 1	361 011 01
- light No. 2	361 011 02
high, the engine is the bleed source	361 030 00
• L and R pointers not the same (split), the APU is the bleed	
source	361 080 00
 L and R pointers not the same (split), with either pointer below 18 psig during takeoff, climb and cruise; the engine 	
is the bleed source	361 070 00
low (below 18 psig) during takeoff, climb and cruise; the	
engine is the bleed source	361 040 00
 low or not constant during main engine start, the APU is 	
the bleed source	495 031 00
low or not constant during pack operation, the APU is the	
bleed source	495 032 00
Zero, the APU is the bleed source	495 050 00
Zero, the engine is the bleed source	361 050 00
Dust (extreme) condition	055 020 00

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Ε

FAULT DESCRIPTION	FAULT CODE
EAU BITE	
• Lights (all) do not come on during the BITE procedure	780 200 00
EEC	
does not power-up	
- engine 1	730 430 51
- engine 2	730 430 52
EEC ALTN mode light	
 light did not come on during the EEC test 	
- engine 1	730 350 51
- engine 2	730 350 52
- engine 1	730 080 51
- engine 2	730 080 52
EEC BITE	
BITE INOP shows on the CDU	
- engine 1	730 420 51
- engine 2	730 420 52
CH A EEC DATA NOT AVAILABLE shows on the CDU	
- engine 1	730 400 51
- engine 2	730 400 52
CH B EEC DATA NOT AVAILABLE shows on the CDU engine 1	730 410 51
- engine 1	730 410 51
ENGINE MAINTENANCE CAN NOT BE ACCESSED - THE ENGINE'S FLIGHT INDICATOR SHOWS FLIGHT shows on the CDU, airplane is on the ground	700 410 02
- engine 1	730 440 51
- engine 2	730 440 52

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FAULT CODE FLIGHT LEGS BETWEEN CHANNEL A AND CHANNEL B ARE NOT SYNCHRONIZED shows on Recent Faults 730 456 51 730 456 52 · maintenance message does not erase 730 450 51 730 450 52 · ALTN mode light did not come on 730 350 51 730 350 52 · ENGINE CONTROL light did not come on 730 330 51 730 330 52 · FILTER BYPASS light did not come on 730 340 51 730 340 52 · OIL FILTER BYPASS message did not show 790 120 51

EFIS	control	panel	prob	lem

FAULT DESCRIPTION

EEC BITE (continued)

EEC test failed

page or Fault History page

- captain's	316 020 31
- first officer's	316 020 32

EGT indicator for the APU

497 010 00

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790 120 52



Е

FAULT DESCRIPTION	FAULT CODE
EGT overtemperature (except starting)	
EGT over amber band limit due to surge/stall	
- engine 1	710 100 51
engine 2	710 100 52
- engine 1	710 090 51
- engine 2	710 090 52
- engine 1	710 115 51
engine 2	710 115 52
- engine 1	710 110 51
- engine 2	710 110 52
EGT, FF, oil pressure, and oil temperature indications	
 continue to show after engine shutdown 	
- left engine	710 135 51
- right engine	710 135 52
EGT, N1, N2, and FF indications	
read low or fluctuate	
- engine 1	710 130 51
- engine 2	710 130 52
ELEC 1 LOW PRESSURE light	
• light on	293 190 00
ELEC 1 OVERHEAT light	
• light on	293 030 00

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FAULT DESCRIPTION	FAULT CODE
ELEC 2 LOW PRESSURE light	
• light on	293 200 00
ELEC 2 OVERHEAT light	
• light on	293 040 00
ELEC light	
• light on	243 050 00
Electrical power	
 power to the electric motor-driven pump is interrupted during normal operation 	
- system A	291 020 00
- system B	291 025 00
Electronic equipment compartment light	
does not come on	333 040 00
Does not go off	333 041 00
Electronic flight bag	
 "Aircraft Model Unknown" shows on display 	
- captain's	461 730 31
First officer's	461 730 32
- captain's	461 731 31
first officer's	461 731 32
- captain's	461 732 31
- first officer's	461 732 32

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E

FAULT DESCRIPTION	FAULT CODE
Electronic flight bag (continued)	
ERROR DELETING LSAP shows on display	
- captain's	461 733 31
- first officer's	461 733 32
 ERROR READING LSAP shows on display 	
- captain's	461 734 31
- first officer's	461 734 32
 FILE SYSTEM CORRUPTED shows on display 	
- captain's	461 735 31
- first officer's	461 735 32
 LOAD TO RIGHT EFB FAILED shows on display 	
- captain's	461 736 31
- first officer's	461 736 32
 message shows on fault log page (Class 2 EFB) 	
- captain's	461 696 31
- first officer's	461 696 32
 START CROSSLOAD FAILED shows on display 	
- captain's	461 737 31
- first officer's	461 737 32
 SYSTEM ERROR shows on display 	
- captain's	461 738 31
- first officer's	461 738 32
 SYSTEM SETTIGNS CHANGE shows on display 	
- captain's	461 739 31
- first officer's	461 739 32
 TAIL ID COMPUTED shows on display 	
- captain's	461 740 31
- first officer's	461 740 32
TAIL ID MISMATCH shows on display	
- captain's	461 741 31
- first officer's	461 741 32

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FAULT DESCRIPTION **FAULT CODE** Electronic flight bag (continued) TIME CHANGED FROM shows on display 461 742 31 461 742 32 "Unable to determine date and time" shows on display 461 743 31 461 743 32 "Unable to set date and time" shows on display 461 744 31 461 744 32 · "Your battery is critically low" shows on display 461 745 31 461 745 32 Elevator control cable tension repeatedly checks low 273 030 00 273 040 00 273 050 00 Elevator tab surface 273 120 00 **Emergency Locator Transmitter (ELT)** 232 411 00 no ELT signal on VHF when ELT switch set to ON during 232 410 00 **ENG 1 LOW PRESSURE light** • light off when the electric motor-driven pump is operated . 291 010 51 293 210 51

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Ε

FAULT DESCRIPTION	FAULT CODE
ENG 1 OVERHEAT light	
• light is on	261 011 51
ENG 2 LOW PRESSURE light	
• light off when the electric motor-driven pump is operated .	291 010 52
• light on	293 210 52
ENG 2 OVERHEAT light	
• light is on	261 011 52
ENG FAIL message shows over EGT indication	
- engine 1	730 020 51
- engine 2	730 020 52
ENG VALVE CLOSED light	
 slow to go from bright to dim when start lever moved to CUTOFF 	
- engine 1	730 030 51
 engine 2	730 030 52
- engine 1	730 040 51
engine 2	730 040 52
- engine 1	730 061 51
engine 2	730 061 52
- engine 1	730 050 51
- engine 2	730 050 52

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FAULT DESCRIPTION **FAULT CODE** ENG VALVE CLOSED light (continued) · Stays on bright when start lever moved to IDLE, engine start was normal 730 060 51 730 060 52 **Engine** slow to accelerate 710 260 51 710 260 52 slow to decelerate 710 270 51 710 270 52 Slow to shut down when start lever moved to CUTOFF 730 035 51 730 035 52 **Engine 1 fire extinguishing** 262 010 00 **Engine 2 fire extinguishing** 262 020 00 Engine accessory unit (EAU) BITE Lights (all) do not come on during the BITE procedure . . . 780 200 00 Engine automatic acceleration with no thrust lever movement 730 070 51 730 070 52

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Ε

FAULT DESCRIPTION	FAULT CODE
Engine BITE	
BITE INOP shows on the CDU	
- engine 1	730 420 51
- engine 2	730 420 52
CH A EEC DATA NOT AVAILABLE shows on the CDU	
- engine 1	730 400 51
- engine 2	730 400 52
CH B EEC DATA NOT AVAILABLE shows on the CDU	
- engine 1	730 410 51
- engine 2	730 410 52
ENGINE MAINTENANCE CAN NOT BE ACCESSED -	
THE ENGINE'S FLIGHT INDICATOR SHOWS FLIGHT	
shows on the CDU, airplane is on the ground	700 440 54
- engine 1	730 440 51
- engine 2	730 440 52
FLIGHT LEGS BETWEEN CHANNEL A AND CHANNEL B ARE NOT SYNCLIPONIZED above on Pagaint Faults.	
ARE NOT SYNCHRONIZED shows on Recent Faults page or Fault History page	
- engine 1	730 456 51
- engine 2	730 456 52
maintenance message does not erase	
- engine 1	730 450 51
- engine 2	730 450 52
Š	
ENGINE CONTROL light	
 light did not come on during the EEC test 	
- engine 1	730 330 51
- engine 2	730 330 52
• light on	
- engine 1	730 010 51
- engine 2	730 010 52

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FAULT DESCRIPTION **FAULT CODE Engine EEC** · does not power-up 730 430 51 730 430 52 **Engine EGT indication** blank 770 010 51 770 010 52 · Zero or fluctuates 770 015 51 770 015 52 Engine fire extinguishing 262 070 00 indication not normal when the EXT TEST switch is moved 262 010 00 indication not normal when the EXT TEST switch is moved 262 020 00 262 050 00 · left bottle does not release extinguishant when the fire 262 030 00 262 060 00 · right bottle does not release extinguishant when the fire 262 040 00 **Engine fire light** · light is on 261 021 51 261 021 52

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Е

FAULT DESCRIPTION	FAULT CODE
Engine Fire, Flames or Smoke	
Flames or Smoke from the Engine Exhaust or Center Plug	
- engine 1	710 040 51
- engine 2	710 040 52
Engine flameout	
engine restart not attempted; record engine condition	
- engine 1	730 150 51
- engine 2	730 150 52
 engine restart not OK, F/F low 	
- engine 1	730 100 51
- engine 2	730 100 52
 engine restart not OK, F/F zero 	
- engine 1	730 110 51
- engine 2	730 110 52
 engine restart not OK, low windmill N2 	
- engine 1	730 130 51
- engine 2	730 130 52
 engine restart not OK, unknown/other reasons 	
- engine 1	730 140 51
- engine 2	730 140 52
 engine restart not OK, VIB high 	
- engine 1	730 120 51
- engine 2	730 120 52
 engine restart OK; record suspected cause of flameout 	
- engine 1	730 090 51
- engine 2	730 090 52

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Ε

FAULT DESCRIPTION	FAULT CODE
Engine fuel indication	
 FF, N1, N2, and EGT read low or fluctuate 	
- engine 1	730 160 51
engine 2	730 160 52
- engine 1	730 170 51
 engine 2 fuel flow is intermittent or blank, engine parameters (EGT, N1, N2, and fuel used) normal 	730 170 52
- engine 1	730 180 51
 engine 2 fuel flow is zero or low, engine parameters (EGT, N1, N2) not normal and fuel used is low 	730 180 52
- engine 1	730 200 51
 engine 2 fuel flow is zero or low, engine parameters (EGT, N1, N2, and fuel used) normal 	730 200 52
- engine 1	730 190 51
engine 2	730 190 52
- engine 1	730 210 51
- engine 2	730 210 52
Engine idle speed	
Approach idle speed high	
- engine 1	730 220 51
engine 2Approach idle speed low, ENG ANTI-ICE switch at ON	730 220 52
- engine 1	730 230 51
- engine 2	730 230 52

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Ε

FAULT DESCRIPTION	FAULT CODE
Engine idle speed (continued)	
Approach idle speed low, landing flaps selected	
- engine 1	730 240 51
- engine 2	730 240 52
 Approach idle speed low, landing flaps selected and ENG ANTI-ICE switch at ON 	
- engine 1	730 250 51
engine 2minimum idle speed high	730 250 52
- engine 1	730 260 51
engine 2	730 260 52
- engine 1	730 270 51
- engine 2	730 270 52
Engine motoring	
 no or low maximum dry motor speed (N2 low), duct pressure low (less than 30 psi), START VLV OPEN message shows on the engine display 	
- engine 1	800 010 51
- engine 2	800 010 52
 no or low maximum dry motor speed (N2 low), duct 	
pressure normal, START VLV OPEN message shows on the engine display	
- engine 1	800 020 51
- engine 2	800 020 52
Engine N1 indication	
• blank	
- engine 1	770 020 51
- engine 2	770 020 52

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FAULT DESCRIPTION FAULT CODE Engine N1 indication (continued) fluctuates 770 025 51 770 025 52 **Engine N2 indication** blank - engine 1 770 030 51 770 030 52 · fluctuates 770 035 51 770 035 52 Engine nacelle or strut dragged or damaged 055 100 51 055 100 52 **Engine oil consumption** high (oil quantity decreases at a quick rate) 790 010 51 790 010 52 Engine oil pressure indication high 790 015 51 790 015 52 · intermittent or blank 790 050 51 790 050 52

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Ε

FAULT DESCRIPTION	FAULT CODE
Engine oil pressure indication (continued)	
low or zero (red)	
- engine 1	790 045 51
- engine 2	790 045 52
 red bar shows on oil pressure indication scale/bar 	
- left engine	790 055 51
- right engine	790 055 52
Engine oil quantity indication	
• high	
- engine 1	790 060 51
- engine 2	790 060 52
· inaccurate, intermittent, remains constant, or blank	
- engine 1	790 080 51
- engine 2	790 080 52
• low	
- engine 1	790 070 51
- engine 2	790 070 52
Engine oil temperature indication	
high (amber)	
- engine 1	790 085 51
- engine 2	790 085 52
high (red)	
- engine 1	790 090 51
- engine 2	790 090 52
intermittent or blank	
- engine 1	790 100 51
- engine 2	790 100 52

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FAULT CODE

Engine oil temperature indication (continued)	
red bar shows on oil temperature indication scale/bar	
- left engine	790 095 51
- right engine	790 095 52
Engine overspeed	
N1 over redline	
- engine 1	710 060 51
- engine 2	710 060 52
N2 over redline	
- engine 1	710 070 51
- engine 2	710 070 52
 reverse thrust (N1) over limit, write maximum N1 	
- engine 1	710 080 51
- engine 2	710 080 52
Engine overtemperature (except starting)	
EGT over amber band limit due to surge/stall	
- engine 1	710 100 51
- engine 2	710 100 52
 EGT over amber band limit, no surge/stall 	
- engine 1	710 090 51
- engine 2	710 090 52
 EGT over redline due to surge/stall 	

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· EGT over redline, no surge/stall

FAULT DESCRIPTION

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710 115 51

710 115 52

710 110 51

710 110 52



Ε

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FAULT DESCRIPTION	FAULT CODE
Engine parameters	
EGT fluctuates at all power settings	
- engine 1	710 140 51
- engine 2	710 140 52
• EGT high	
- engine 1	710 150 51
- engine 2	710 150 52
• EGT low	740 400 54
- engine 1	710 160 51
- engine 2	710 160 52
N1, N2, EGT, and FF read low or fluctuate	710 120 51
- engine 1	710 130 51 710 130 52
- engine z	7 10 130 32
Engine seizure	
- engine 1	055 120 51
- engine 2	055 120 52
Engine start	
EGT increase and lightoff not normal (impending hot	
start), fuel flow and duct pressure normal, engine started	
- engine 1	800 030 51
- engine 2	800 030 52
 engine overtemperature, EGT red, engine did not have an automatic shutdown 	
- engine 1	800 270 51
- engine 2	800 270 52
 engine overtemperature, EGT red, engine had an 	
automatic shutdown	
- engine 1	800 070 51
- engine 2	800 070 52

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E

FAULT DESCRIPTION	FAULT CODE
Engine start (continued)	
 fuel flow high, EGT high, engine started 	
- engine 1	800 080 51
- engine 2	800 080 52
 fuel flow low, high, or zero, EGT and N2 increase normal, engine started 	
- engine 1	800 090 51
- engine 2	800 090 52
 no lightoff, duct pressure and N2 normal, ENG VALVE CLOSED light on 	
- engine 1	800 140 51
- engine 2	800 140 52
 no lightoff, duct pressure and N2 normal, SPAR VALVE CLOSED light on 	
- engine 1	800 150 51
 engine 2	800 150 52
- engine 1	800 180 51
- engine 2	800 180 52
 no lightoff, fuel flow normal, ignition switch at IGN R, engine start normal with ignition switch at IGN L or BOTH 	
- engine 1	800 190 51
- engine 2	800 190 52
 no lightoff, fuel flow zero, ENG VALVE CLOSED and SPAR VALVE CLOSED lights are off 	
- engine 1	800 200 51
- engine 2	800 200 52
 no N1 rotation, EGT and N2 increase normal, engine started 	
- engine 1	800 110 51
- engine 2	800 110 52

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Ε

FAULT DESCRIPTION	FAULT CODE
Engine start (continued)	
 slow N2 acceleration to idle or hung start 	
- engine 1	800 220 51
- engine 2	800 220 52
 START VLV OPEN message does not show on the engine display, N2 rotation normal 	
- engine 1	800 050 51
- engine 2	800 050 52
 START VLV OPEN message does not show on the engine display, no N2 rotation 	
- engine 1	800 060 51
- engine 2	800 060 52
START VLV OPEN message flashes (for up to 10	
seconds) and then stays on during engine engine	
operation - engine 1	800 062 51
- engine 2	800 062 51
crigino 2	000 002 02
Engine start switch	
 switch does not hold in GRD position, switch manually held in GRD position, N2 rotation normal 	
- engine 1	800 230 51
- engine 2	800 230 52
 switch does not hold in GRD position, switch manually held in GRD position, no N2 rotation 	
- engine 1	800 240 51
- engine 2	800 240 52
 Switch moves from GRD to OFF before N2 is at 55%, engine started 	
- engine 1	800 250 51
- engine 2	800 250 52

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FAULT DESCRIPTION **FAULT CODE** Engine start switch (continued) · Switch stays at GRD after N2 is more than 55%, engine started 800 260 51 800 260 52 Engine strut or nacelle dragged or damaged 055 100 51 055 100 52 Engine surge/stall · Surge/stall during acceleration or deceleration, engine operation normal after thrust was decreased to idle, engine shutdown 710 180 51 710 180 52 • Surge/stall during acceleration or deceleration, engine operation not normal after thrust was decreased to idle, engine shutdown

· Surge/stall during reverse thrust, engine operation not

normal after thrust was decreased to idle

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after thrust was decreased to idle

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710 190 51 710 190 52

710 240 51

710 240 52

710 250 51

710 250 52



Ε

FAULT DESCRIPTION	FAULT CODE
Engine surge/stall (continued)	
 Surge/stall during takeoff, engine operation normal after surge 	
- engine 1	710 200 51
- engine 2	710 200 52
 Surge/stall during takeoff, engine operation not normal after surge, engine shutdown 	
- engine 1	710 210 51
- engine 2	710 210 52
Engine takeoff thrust	
• low	
- engine 1	730 280 51
- engine 2	730 280 52
Engine thrust loss (automatic deceleration)	
 With no movement of thrust levers, engine parameters normal 	
- engine 1	730 300 51
- engine 2	730 300 52
 With no movement of thrust levers, engine parameters not normal (VIB high) 	
- engine 1	730 310 51
- engine 2	730 310 52
Engine turns while fire handle is in the pulled position	
- engine 1	291 201 51
- engine 2	291 201 52

AKS ALL



FAULT DESCRIPTION FAULT CODE Engine VIB indication blank 770 040 51 770 040 52 · Zero or fluctuates 770 050 51 770 050 52 **Engine vibration** · Vibration high 710 232 51 710 232 52 Entry door exterior handle Difficult to operate - aft 521 010 45 521 010 44 **EQUIP COOLING EXHAUST OFF light** • light on with switch at ALTERNATE 212 080 00 212 090 00 **EQUIP COOLING SUPPLY OFF light** 212 100 00 • light on with switch at NORMAL 212 110 00 Escape rope (lanyard) · damaged 256 130 31 256 130 32

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E

FAULT DESCRIPTION	FAULT CODE
Escape rope (lanyard) (continued)	
• unstowed	
- captain's	256 140 31
- first officer's	256 140 32
Escape rope (lanyard) compartment cover	
will not close	
- captain's	256 120 31
- first officer's	256 120 32
EXT AFT light for cargo fire extinguishing	
light does not come on during cargo fire test	262 210 45
EXT FWD light for cargo fire extinguishing	
light does not come on during cargo fire test	262 210 44
EXT TEST	
Test failed	
- APU	262 080 00
- engine 1	262 010 00
- engine 2	262 020 00
Extreme dust condition	055 020 00

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FAULT DESCRIPTION	FAULT CODE
F/O PITOT light	
• light on	303 030 00
FAIL light on the CDU	
• light on	346 080 00
FAULT light for the APU	
light on, APU had a protective shutdown	492 010 00
• light on, APU operates without a protective shutdown	492 020 00
FAULT light for the fire detection system on (P8 control stand)
- engine 1	261 040 51
- engine 2	261 040 52
FAULT light for the IRS	
light on	
- left	342 070 41
- right	342 070 42
FD flag shows on flight director display	
- captain's	221 170 31
- captain's and first officer's	221 170 48
- first officer's	221 170 32
FD status	
does not show on the flight mode annunciator with F/D on	
- captain's	221 150 31
- captain's and first officer's	221 150 48
- first officer's	221 150 32

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F

FAULT DESCRIPTION	FAULT CODE
FEEL DIFF PRESS light	
• light on	273 060 00
FF, N1, N2, and EGT	
 read low or fluctuate 	
- engine 1	730 160 51
- engine 2	730 160 52
FILTER BYPASS light	
light did not come on during the EEC test	
- engine 1	730 340 51
- engine 2	730 340 52
- engine 1	730 320 51
- engine 2	730 320 52
Fire extinguisher, flight compartment	
• missing	262 110 00
seal broken or missing	262 090 00
• used	262 100 00
Fire extinguishing bottle	
APU bottle discharged	262 070 00
 APU bottle does not release extinguishant automatically, 	
extinguishant releases when manually activateddoes not release extinguishant when activated at the	262 140 00
remote APU fire control panel	262 130 00

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FAULT DESCRIPTION	FAULT CODE
Fire extinguishing bottle (continued)	
 does not release extinguishant when the fire handle is turned 	
- APU	262 120 00
- engine left	262 030 00
- engine right	262 040 00
engine left bottle discharged	262 050 00
engine right bottle discharged	262 060 00
Fire handle in the pulled position while engine turns	
- engine 1	291 201 51
- engine 2	291 201 52
Fire, false alarm	
- APU	261 060 00
Fire/overheat detection test	
 Test failed, warning lights and alarm do not operate 	
- APU	261 070 00
- engine 1	261 030 51
- engine 2	261 030 52
- wheel well	261 100 00
Fireproof gloves	
• damaged	256 015 00
• missing	256 010 00
Flame or smoke in APU exhaust	492 150 00
Flames, momentary, from APU exhaust during main engine start	492 160 00
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F

FAULT DESCRIPTION	FAULT CODE
Flap lever	
• does not move freely	275 100 00
Flap position indicator	
has fast movement	275 030 00
has needles split	275 040 00
has slow movement	275 050 00
needle(s) do not operate	275 060 00
needle(s) stick	275 070 00
Flaps	
do not extend with alternate control	275 091 00
do not operate with alternate control	275 090 00
do not operate with primary control	275 080 00
Do not retract with alternate control	275 092 00
lever does not move freely	275 100 00
load relief occurrs at wrong airspeed	275 020 00
operation is fast	275 110 00
operation is slow	275 120 00
TE flap transmission torque trip indicator extended	275 140 00
Trailing Edge Flap Lockout on Aproach	275 081 00
Flaps and slats, leading edge	
do not extend during alternate system operation	278 020 00
do not extend during normal system operation	278 030 00
Do not retract	278 040 00
one or more leading edge surfaces operate slowly	278 050 00
Flaps, leading edge	
droops too much with hydraulic pressure off	278 010 00

AKS ALL

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FAULT DESCRIPTION **FAULT CODE** Flaps, leading edge (continued) · TRANSIT light stays on 278 070 01 278 070 02 278 070 03 278 070 04 Flaps/slats extended with airplane speed over placard 055 090 00 Flashlight 256 070 00 256 080 00 256 090 00 256 091 00 256 100 00 Flashlight LED 256 110 00 Flight altitude display 213 090 00 Flight control surface position indication missing indication for one or more surfaces 270 081 00 Flight deck door (enhanced security door) · chime does not sound with switch set to AUTO and correct 525 121 00 525 131 00 does not lock with switch set to AUTO 525 141 00 - EFFECTIVITY -**OBSERVED FAULTS**

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AKS ALL



FAULT DESCRIPTION	FAULT CODE
Flight deck door (enhanced security door) (continued)	
 does not unlock with switch set to AUTO and correct code 	
in keypad	525 151 00
does not unlock with switch set to UNLKD	525 161 00
LOCK FAIL light is on	525 171 00
unlocks with switch set to DENY	525 181 00
Flight director	
bars are biased out of view after TOGA button is pushed	
- captain's	221 165 31
- first officer's	221 165 32
Display does not move correctly to guide the airplane to	
the set altitude	224 200 24
- captain's	221 360 31
- captain's and first officer's	221 360 48
- first officer's	221 360 32
 does not operate, FD status does not show on the flight mode annunciator, autopilot not on 	
- captain's	221 160 31
- captain's	221 160 31
- first officer's	221 160 48
	221 100 32
FD flag shows on flight director display captain's	221 170 31
- captain's and first officer's	221 170 31
•	221 170 48
- first officer's	221 170 32
 FD status does not show on the flight mode annunciator with F/D on 	
- captain's	221 150 31
- captain's	221 150 31
	221 150 46
- first officer's	221 100 32

- EFFECTIVITY -**AKS ALL**

OBSERVED FAULTS

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FAULT DESCRIPTION FAULT CODE Flight director (continued) · pitch or roll mode does not engage or disengages automatically, flight command display goes out of view 221 210 31 221 210 48 221 210 32 TO/GA pitch mode does not show on the flight mode annunciator for takeoff when TO/GA switch is pushed and F/D on 221 190 31 221 190 48 221 190 32 Flight interphone · does not operate 235 030 48 235 030 31 235 030 33 235 030 32 Flight kit light · does not come on correctly 331 110 31 331 110 32 · Does not go off 331 111 31 331 111 32

AKS ALL



F

FAULT DESCRIPTION	FAULT CODE
FLIGHT LEGS BETWEEN CHANNEL A AND CHANNEL B ARE NOT SYNCHRONIZED shows on Engine BITE Recent Faults page or Fault History page	
- engine 1	730 456 51 730 456 52
FLIGHT RECORDER OFF light	
• light on	313 010 00
Floodlight, control stand	
does not come on correctly	331 090 00
Does not go off	331 091 00
Floodlight, glareshield (AFCS)	
does not come on correctly	331 070 00
Does not go off	331 071 00
Floodlight, oxygen mask	
does not come on	331 140 00
Floodlight, panel	
 does not come on correctly 	
- captain's	331 080 31
- center	331 080 43
first officer's	331 080 32
- captain's	331 081 31
- center	331 081 43
- first officer's	331 081 32

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FAULT DESCRIPTION	FAULT CODE
FLT ALT display	
• indication blank	242 000 00
• Indication blank	213 090 00
FLT CONTROL A LOW PRESSURE light	
• light on	270 010 00
-	
FLT CONTROL B LOW PRESSURE light	
• light on	270 020 00
FMC DISAGREE message shows on CDU	346 075 00
FMC FAIL light on the CDU	
• light on	346 080 00
FMC menu prompt flashes or is slow to respond	346 131 00
FMC New data arread and in a much law	240 420 00
FMC Nav data crossloading problem	346 120 00
FMC shows in the middle of the CDU display	346 070 00
	0.00.00
FMC software load	
CHECK DBL OR INTERFACE message shows on CDU	346 290 00
CHECK MEDIA message shows on CDU	346 330 00
DB EXCEEDS FMC MEMORY message shows on CDU .	346 300 00
DB-OFP INCOMPATIBLE message shows on CDU	346 320 00
INCORRECT DISK INSERTED message shows on CDU .	346 340 00
RESET COUNT EXCEEDED message shows on CDU	346 310 00

AKS ALL

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F

FAULT DESCRIPTION	FAULT CODE
FOD/Birdstrike	
in engine, engine had a surge/stall	
- engine 1	710 030 51
engine 2	710 030 52
- engine 1	710 010 51
engine 2	710 010 52
- engine 1	710 020 51
- engine 2	710 020 52
on airframe/area unknown, engine parameters normal	055 130 00
Fog, high humidity, or ice in cabin	215 010 00
Foot air outlet	
does not operate	
- captain's	212 020 31
- first officer's	212 020 32
Forward thrust lever	
Difficult to move in forward thrust	
- engine 1	760 020 51
- engine 2	760 020 52
 has lost motion, no engine response to thrust lever movement 	
- engine 1	760 030 51
engine 2	760 030 52
- engine 1	760 025 51
- engine 2	760 025 52

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	Г
FAULT DESCRIPTION	FAULT CODE
Forward thrust lever (continued)	
levers not aligned (staggered) for same N1 on both	
engines	760 010 00
FQIS BITE INOP message	
Shows on CDU	284 101 00
Fuel pump LOW PRESSURE light	
 light comes on, but not in the specified time (15 +/-2 	
seconds) during boost pump auto-shutoff functional test	
- center tank, left pump	282 312 41
- center tank, right pump	282 312 42
 light does not come on during boost pump auto-shutoff 	
functional test	
- center tank, left pump	282 311 41
- center tank, right pump	282 311 42
• light on	
- center tank, left pump	282 130 43
- center tank, right pump	282 140 43
- no. 1 aft fuel pump	282 150 01
- no. 1 fwd and aft fuel pumps	282 160 01
- no. 1 fwd fuel pump	282 170 01
- no. 2 aft fuel pump	282 150 02
- no. 2 fwd and aft fuel pumps	282 160 02
- no. 2 fwd fuel pump	282 170 02
Fuel quantity indication, flight compartment	
CONFIG message shows	284 022 00

AKS ALL



F

FAULT DESCRIPTION	FAULT CODE
Fuel quantity indication, flight compartment (continued)	
error or blank	
- all tanks	284 020 48
- center tank	284 020 43
- no. 1 tank	284 020 01
- no. 2 tank	284 020 02
 fluctuates or is too high or too low 	
- center tank	284 010 43
- no. 1 tank	284 010 01
- no. 2 tank	284 010 02
IMBAL message shows	284 023 00
LOW message shows	284 024 00
Fuel quantity indicator, refuel panel	
• blank	
- all tanks	282 010 48
- center tank	282 010 43
- tank no. 1	282 010 01
- tank no. 2	282 010 02
 Display is not correct with switch at TEST GAGES 	
- all tanks	282 011 48
- center tank	282 011 43
- tank no. 1	282 011 01
- tank no. 2	282 011 02
• flashes	
- center tank	282 015 43
- tank no. 1	282 015 01
- tank no. 2	282 015 02

AKS ALL

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	F
FAULT DESCRIPTION	FAULT CODE
Fuel quantity indicator, refuel panel (continued)	
shows ARINC error message	
- all tanks	282 013 48
- center tank	282 013 43
- tank no. 1	282 013 01
- tank no. 2	282 013 02
Shows Ind FAIL	
- all tanks	282 012 48
- center tank	282 012 43
- tank no. 1	282 012 01
- tank no. 2	282 012 02
Fuel suction feed • engine does not continue running the full five minutes	
during Engine Fuel Suction Feed Operational Test	282 251 00
Fuel tank • boost pump circuit breaker open	
- center tank, left pump	282 301 43
- center tank, right pump	282 302 43
- No. 1 tank, aft pump	282 301 01
- No. 1 tank, forward pump	282 302 01
- No. 2 tank, aft pump	282 301 02
- No. 2 tank, forward pump	282 302 02
DC fuel pump circuit breaker open	282 303 00
 unwanted fuel transfer from a main tank to the center tank 	
- from tank 1	282 100 01
- from tank 2	282 100 02
Fuel temperature indicator	
does not operate correctly	284 030 00

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F

FAULT DESCRIPTION	FAULT CODE
Fuel transfer (migration)	
 Unwanted fuel transfer from the center tank to the No. 1 tank Unwanted fuel transfer from the center tank to the No. 2 	282 101 00
tank	282 102 00
Fuel valve for the APU	
Does not fully open or fully close	493 010 00
Fumes or smoke in cabin	
pneumatic power supplied by APU	499 010 00
- engine 1	710 300 51
- engine 2	710 300 52
FWD cargo fire light	
• light on (false alarm)	261 225 44
FWD SUPPLY DUCT air temperature indication is not	
correct	216 180 00
FWD ZONE CABIN air temperature indication is not	
correct	216 130 00

AKS ALL



G

FAULT DESCRIPTION	FAULT CODE
G/S flag shows on integrated standby flight display	342 604 00
G/S flag shows on the EFIS display	
- captain's	343 030 31
- first officer's	343 030 32
Galley faucet leaks or faucet damaged	381 045 00
Galley service door exterior handle	
Difficult to operate	524 010 00
GEN OFF BUS and SOURCE OFF lights	
 lights on with IDG 1 and IDG 2 on line 	
- no. 1	242 040 01
- no. 2	242 040 02
Generator SOURCE OFF light	
 light comes on but no fault light on GCU is on 	
- GEN 1 SOURCE OFF light	242 080 01
- GEN 2 SOURCE OFF light	242 080 02
Glareshield (AFCS) Floodlight	
does not come on correctly	331 070 00
Does not go off	331 071 00
Glideslope and localizer pointers	
 do not show, G/S and LOC flags do not show 	
- captain's	343 050 31
- first officer's	343 050 32

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FAULT DESCRIPTION	FAULT CODE
Gloves, fireproof	
• damaged	256 015 00
• missing	256 010 00
GPS light on IRS mode select unit	
Comes on when Master Caution pushed	345 411 00
Stays on continuously	345 410 00
GPS-L data on POS REF display of CDU	
• missing	346 460 00
GPS-R data on POS REF display	
• missing	346 470 00
GPWS	
BITE display is blank	344 420 00
GPWS INOP light	
• light on	344 410 00
Ground mode	
Shows with airplane in the air	320 030 00
Ground proximity	
MAP/TERR RANGE DISAGREE message shows	344 470 00
TERR FAIL message shows	344 450 00
TERR POS message shows	344 430 00
TERR RANGE DISAGREE message shows	344 460 00

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G

FAULT DESCRIPTION	FAULT CODE
Ground proximity (continued)	
Terrain display does not show	
- captain's	344 480 31
- captain's and first officer's	344 480 48
- first officer's	344 480 32
GS data on POS REF display of CDU	
• missing	346 480 00

AKS ALL



Н

FAULT DESCRIPTION	FAULT CODE
Hand microphone	
 damaged captain's first observer's first officer's does not operate captain's 	235 060 31 235 060 33 235 060 32 235 050 31
- first observer's	235 050 33
- first officer's	235 050 32
- captain's	251 100 31
- first officer's	251 100 32
Hard landing or high drag/side load landing	055 040 00
HDG flag shows on integrated standby flight display	342 605 00
HDG/TRK flag shows on the EFIS display	
- captain's	342 130 31
- first officer's	342 130 32
HEADING window display on the mode control panel	
does not change with heading selector switch change	221 810 00
does not show	221 820 00
Heading/track display	
does not show captain's	342 140 31 342 140 32

AKS ALL

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Н

FAULT DESCRIPTION	FAULT CODE
Headphone	
damaged	
- captain's	235 070 31
- first observer's	235 070 33
- first officer's	235 070 32
- second observer's	235 070 34
does not operate	
- captain's	235 040 31
- first observer's	235 040 33
- first officer's	235 040 32
- second observer's	235 040 34
Headset/boom microphone	
·	
• damaged	005 000 04
- captain's	235 020 31
- first officer's	235 020 32
does not operate	005 040 04
- captain's	235 010 31
- first officer's	235 010 32
HF 1 radio	
reception and transmission problem at all stations	231 060 48
reception and transmission problem at one station	
- captain's	231 060 31
- first observer's	231 060 33
- first officer's	231 060 32
reception problem at all stations	231 070 48
reception problem at one station	
- captain's	231 070 31
- first observer's	231 070 33
- first officer's	231 070 32

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Н

FAULT DESCRIPTION	FAULT CODE
HF 1 radio (continued)	
Transmission problem at all stations	231 080 48
- captain's	231 080 31
- first observer's	231 080 33
- first officer's	231 080 32
HF 2 radio	
• reception and transmission problem at all stations	231 180 48
 reception and transmission problem at one station 	
- captain's	231 180 31
- first observer's	231 180 33
- first officer's	231 180 32
reception problem at all stationsreception problem at one station	231 190 48
- captain's	231 190 31
- first observer's	231 190 33
- first officer's	231 190 32
Transmission problem at all stations	231 200 48
 Transmission problem at one station 	
- captain's	231 200 31
- first observer's	231 200 33
- first officer's	231 200 32
Horn, call	
does not sound	234 340 00
operates continuously	234 350 00
 Sounds, ADIRU power problem, ON DC light on 	
- left	342 200 41
- right	342 200 42
Sounds, equipment cooling problem	342 190 00

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Н

FAULT DESCRIPTION	FAULT CODE
Humidity high, fog, or ice in cabin	215 010 00
HYD BRAKE PRESS indicator	
does not operate	324 020 00
low/zero with parking brake released	324 010 00
low/zero with parking brake set	324 110 00
Hydraulic fluid	
Comes out of the reservoir vent line	291 050 00
Comes out of the reservoir vent line drain mast	291 060 00
fluid leakage	291 040 00
Transfers from system A to system B	291 070 00
Transfers from system B to system A	291 080 00
Hydraulic fluid quantity indication	
does not return to the same level after operation of a	
"heavy use" system	293 150 00
• error or blank	202.050.00
- system A	293 050 00
- system B	293 060 00
 flight compartment display and hydraulic reservoir gauge do not read the same 	
- system A	293 070 00
- system B	293 080 00
 flight compartment display moves erratically or jumps between readings 	
- system A	293 110 00
- system B	293 120 00

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Н

FAULT DESCRIPTION	FAULT CODE
Hydraulic fluid quantity indication (continued)	
 flight compartment display shows zero, reservoir has hydraulic fluid 	
- system A	293 090 00
- system B	293 100 00
- system A	293 130 00
- system B	293 140 00
Hydraulic pressure indication	
 above 3200 psi 	
- system A	291 090 00
- system B	291 100 00
Below 2800 psi	
- system A	291 110 00
- system B	291 120 00
 momentarily below 2900 psi 	
- system A	291 131 00
- system B	291 132 00
systems A and B	291 133 00
- system A	293 020 00
- system B	293 025 00
Hydraulic reservoir gauge	
Shows zero or below, reservoir has hydraulic fluid	
- system A	293 160 00
- system B	293 170 00

AKS ALL



FAULT DESCRIPTION	FAULT CODE
IAS DISAGREE message shows on airpseed display	
- captain's	342 046 31
- first officer's	342 046 32
IAS/MACH window display on the mode control panel	
does not change with selector switch change	221 890 00
does not show	221 900 00
IDG differential pressure indicator	
extended	
- left	242 121 41
- right	242 121 42
ILS	
Audio tone does not occur or is weak	
- captain's	343 070 31
- first officer's	343 070 32
Data on NAV STATUS display of CDU shows FAILfrequency shows dashes	346 500 00
- ILS 1	343 060 01
- ILS 2	343 060 02
 test problem when you push the TEST switch on the navigation control panel 	
- captain's	343 020 31
- first officer's	343 020 32
ILS light on IRS mode select unit	
Comes on when Master Caution pushed	345 415 00
Stays on continuously	345 414 00

AKS ALL

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FAULT DESCRIPTION	FAULT CODE
IMBAL message shows in fuel quantity indication (flight compartment)	284 023 00
INCORRECT DISK INSERTED message shows on CDU during FMC software load	346 340 00
Indicator light	
does not come on correctly	331 010 00 331 011 00
Integrated standby flight display	
 ALT flag shows ATT flag shows attitude display disagrees with primary display; no flag shows display blank G/S flag shows HDG flag shows LOC flag shows OUT OF ORDER flag shows PROGRAM PIN ERROR flag shows SPD flag shows WAIT ATT flag shows 	342 602 00 342 603 00 342 611 00 342 601 00 342 605 00 342 606 00 342 607 00 342 608 00 342 609 00 342 610 00
Interphone, flight • does not operate	
- all stations - captain's - first observer's - first officer's	235 030 48 235 030 31 235 030 33 235 030 32

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FAULT DESCRIPTION	FAULT CODE
Interphone, service	
distorted	
- all jacks	234 030 48
- jack adjacent to APU	234 120 00
- jack at aft entry light panel	234 150 00
- jack at EE rack	234 070 00
- jack at external power receptacle panel	234 190 00
- jack at left wheel well	234 230 00
- jack at right wheel well	234 270 00
- jack at right wing refueling slat	234 310 00
- jack in the electronic equipment bay	234 430 00
does not connect to flight interphone	234 010 00
 does not operate 	
- all jacks	234 020 48
- jack adjacent to APU	234 100 00
- jack at aft entry light panel	234 140 00
- jack at EE rack	234 060 00
- jack at external power receptacle panel	234 180 00
- jack at left wheel well	234 220 00
- jack at right wheel well	234 260 00
- jack at right wing refueling slat	234 300 00
- jack in the electronic equipment bay	234 410 00

AKS ALL



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FAULT DESCRIPTION	FAULT CODE
Interphone, service (continued)	
intermittent	
- all jacks	234 040 48
- jack adjacent to APU	234 110 00
- jack at aft entry light panel	234 160 00
- jack at EE rack	234 080 00
- jack at external power receptacle panel	234 200 00
- jack at left wheel well	234 240 00
- jack at right wheel well	234 280 00
- jack at right wing refueling slat	234 320 00
- jack in the electronic equipment bay	234 420 00
volume problem	
- all jacks	234 050 48
- jack adjacent to APU	234 130 00
- jack at aft entry light panel	234 170 00
- jack at EE rack	234 090 00
- jack at external power receptacle panel	234 210 00
- jack at left wheel well	234 250 00
- jack at right wheel well	234 290 00
- jack at right wing refueling slat	234 330 00
- jack in the electronic equipment bay	234 440 00
IRS DC FAIL light on	
- left	342 060 41
- right	342 060 42
IRS display unit (ISDU)	
 maintenance code shows in right window when HDG/STS 	
mode selected	342 220 00

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FAULT DESCRIPTION	FAULT CODE
IRS FAULT light	
• light on - left	342 070 41
- right	342 070 41
IRS mode select unit	
GPS light comes on when Master Caution pushed	345 411 00
GPS light stays on continuously	345 410 00
ILS light comes on when Master Caution pushed	345 415 00
ILS light stays on continuously	345 414 00
 ILS, GLS and GPS lights all come on when Master 	
Caution pushed	345 417 00
ILS, GLS and GPS lights all stay on continuously	345 416 00
IRS-L data on POS REF display of CDU is missing	346 440 00
IRS-R data on POS REF display of CDU	
• missing	346 450 00
Isolation valve	
does not operate correctly	361 060 00

AKS ALL



FAULT DESCRIPTION	FAULT CODE
L ALPHA VANE light	
• light on	303 040 00
L BOTTLE DISCHARGED light	
light on for the engine fire extinguishing	262 050 00
L ELV PITOT light	
• light on	303 050 00
L VALVE OPEN light for WING ANTI-ICE	
does not come on	301 080 00
Does not go bright during transition	301 015 41
slow to go from bright to dim when switch is moved to	
ON	301 010 00
slow to go from bright to off when switch is moved to OFF	301 020 00
Stays on bright	301 030 00
LAND ALT display	
• indication blank	213 100 00
Landing gear	
 LEFT GEAR, RIGHT GEAR, and NOSE GEAR red and 	
green lights (all) are on at the same time	326 072 00
Landing gear lever	
 does not move to the UP position in flight, is free to move 	
to the UP position when the lock override is used	323 010 00

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FAULT DESCRIPTION	FAULT CODE
Landing gear position lights	
• lights not correct	326 010 00
Landing gear, main	
 LEFT GEAR green light does not come on with landing gear lever at DN, LEFT GEAR red light on, alternate gear extension was attempted	326 040 41
normal after alternate gear extension	326 050 41
 LEFT GEAR green light does not go off with landing gear lever at UP, LEFT GEAR red light on	326 060 41
gear extension was attempted	326 040 42
normal after alternate gear extension	326 050 42
 RIGHT GEAR green light does not go off with landing gear lever at UP, RIGHT GEAR red light on	326 060 42
- left	323 090 41
- left and right	323 090 48
- right	323 090 42
Slow to retract left left and right right	323 080 41 323 080 48 323 080 42
Landing gear, main and nose	
Does not extend when landing gear lever moved to DN	
position	326 076 00
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FAULT DESCRIPTION	FAULT CODE
Landing gear, main and nose (continued)	
 does not retract when landing gear lever moved to UP position Gears (all) extends with landing gear lever at OFF, NOSE GEAR, RIGHT GEAR, and LEFT GEAR green lights on 	326 075 00 326 070 00
Landing gear, nose	
 NOSE GEAR green light does not come on with landing gear lever at DN, NOSE GEAR red light on NOSE GEAR green light does not come on with landing gear lever at DN, NOSE GEAR red light on, alternate gear 	326 110 00
extension was attempted	326 080 00
lever at UP, NOSE GEAR red light on	326 090 00
NOSE GEAR red light on, airplane on ground	323 140 00
slow to extend	323 120 00
Slow to retract	323 130 00
Landing light	
does not come on	
- left fixed	334 030 41
- left retractable	334 040 41
- right fixed	334 030 42
- right retractable	334 040 42
Does not extend	
- left retractable	334 060 41
- right retractable	334 060 42

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FAULT DESCRIPTION	FAULT CODE
Landing light (continued)	
Does not go off	
- left fixed	334 070 41
- left retractable	334 080 41
- right fixed	334 070 42
- right retractable	334 080 42
does not retract	
- left retractable	334 100 41
- right retractable	334 100 42
Landing warning horn	
does not sound	312 030 00
• sounds (false warning)	312 035 00
Landing was hard or had high drag/side loads	055 040 00
Landing with airplane overweight	055 060 00
LOD	
LCD segment	
does not operate correctly	331 060 00
LE DEVICES	
 FLAPS TRANSIT light stays on 	
- 1	278 070 01
- 2	278 070 02
- 3	278 070 03
- 4	278 070 04

AKS ALL



FAULT DESCRIPTION	FAULT CODE
LE DEVICES (continued)	
SLATS TRANSIT light stays on	
- 1	278 080 01
- 2	278 080 02
- 3	278 080 03
- 4	278 080 04
- 5	278 080 05
- 6	278 080 06
- 7	278 080 07
- 8	278 080 08
Leading edge flaps	
droops too much with hydraulic pressure off	278 010 00
TRANSIT light stays on	
- 1	278 070 01
- 2	278 070 02
- 3	278 070 03
- 4	278 070 04
Leading edge flaps and slats	
do not extend during alternate system operation	278 020 00
do not extend during normal system operation	278 030 00
Do not retract	278 040 00
one or more leading edge surfaces operate slowly	278 050 00

AKS ALL



FAULT DESCRIPTION	FAULT CODE
Leading edge slats	
TRANSIT light stays on	
- 1	
- 2	
- 3	
- 4	
- 5	
- 6	
- 7	
- 8	
LEFT GEAR red light	
 light on, LEFT GEAR green light 	
landing gear lever at DN, alterr	•
attempted	
 light on, LEFT GEAR green light landing gear lever at DN, indicate 	
gear extension	
light on, LEFT GEAR green light	
landing gear lever at UP	
Life vest	
 missing/damaged 	
- captain's	
- first observer's	
- first officer's	
- second observer's	
Light, accessory compartment	
• does not come on	
• Does not go off	
AKS ALL	OBSERVED FAULTS
1 -	



L

FAULT DESCRIPTION	FAULT CODE
Light, air conditioning compartment	
does not come on	
- left	333 030 41
- right	333 030 42
Does not go off	
- left	333 031 41
- right	333 031 42
Light, airstair tread	
does not come on	334 290 00
Does not go off	334 291 00
•	
Light, anti-collision	
does not come on correctly	
- left wing	334 230 41
- lower	334 270 47
- right wing	334 230 42
- tail	334 240 00
- upper	334 270 46
Does not go off	
- lower	334 280 47
- upper	334 280 46
Light, anti-collision (strobe)	
Does not go off	
- left wing	334 250 41
- right wing	334 250 42
- tail	334 260 00

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FAULT DESCRIPTION	FAULT CODE
Light, APU service	
does not come on	333 060 00
Does not go off	333 061 00
Light, cargo compartment	
does not come on	
- aft	333 080 45
- forward	333 080 44
Does not go off	222 224 45
- aft	333 081 45 333 081 44
- lorward	333 061 44
Light, chart	
does not come on correctly	
- captain's	331 150 31
- first officer's	331 150 32
Does not go off	004.454.04
- captain's	331 151 31
- first officer's	331 151 32
Light, circuit breaker panel	
does not come on	331 040 00
Does not go off	331 041 00
Light, control stand flood	
does not come on correctly	331 090 00
Does not go off	331 091 00
Light, dome	
does not come on correctly	331 050 00

- EFFECTIVITY -**AKS ALL**

OBSERVED FAULTS

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L

FAULT DESCRIPTION	FAULT CODE
Light, dome (continued)	
• Does not go off	331 051 00
Light, electronic equipment compartment	
does not come on	333 040 00
Does not go off	333 041 00
Light, flight kit	
 does not come on correctly 	
- captain's	331 110 31
first officer's	331 110 32
- captain's	331 111 31
- first officer's	331 111 32
Light, glareshield (AFCS) flood	
does not come on correctly	331 070 00
Does not go off	331 071 00
Light, indicator	
does not come on correctly	331 010 00
Does not go off	331 011 00
Light, landing	
does not come on	
- left fixed	334 030 41
- left retractable	334 040 41
- right fixed	334 030 42
- right retractable	334 040 42

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FAULT DESCRIPTION	FAULT CODE
Light, landing (continued)	
Does not extend	
- left retractable	334 060 41
- right retractable	334 060 42
Does not go off	
- left fixed	334 070 41
- left retractable	334 080 41
- right fixed	334 070 42
- right retractable	334 080 42
does not retract	
- left retractable	334 100 41
- right retractable	334 100 42
Light, logo	
does not come on	
- left	334 340 41
- right	334 340 42
Does not go off	
- left	334 350 41
- right	334 350 42
Light, map	
 does not come on correctly 	
- captain's	331 120 31
- first officer's	331 120 32
Does not go off	
- captain's	331 121 31
- first officer's	331 121 32
Light, observer's reading	
does not come on correctly	331 130 00

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AKS ALL

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FAULT DESCRIPTION	FAULT CODE
Light, observer's reading (continued)	
Does not go off	331 131 00
Light, oxygen mask flood	
does not come on	331 140 00
Light, panel flood	
does not come on correctly	
- captain's	331 080 31
- center	331 080 43
- first officer's	331 080 32
Does not go off	
- captain's	331 081 31
- center	331 081 43
- first officer's	331 081 32
Light, position (NAV)	
does not come on	
- left wing aft	334 120 41
- left wing forward	334 110 41
- right wing aft	334 120 42
- right wing forward	334 130 42
Does not go off	
- left wing aft	334 200 41
- left wing forward	334 190 41
- right wing aft	334 200 42
- right wing forward	334 210 42

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FAULT DESCRIPTION	FAULT CODE
Light, runway turnoff	
does not come on	
- left	334 300 41
- right	334 300 42
Does not go off	
- left	334 310 41
- right	334 310 42
Light, tailcone	
does not come on	333 070 00
Does not go off	333 071 00
5	
Light, taxi	
does not come on	334 320 00
Does not go off	334 330 00
Light, wheel well	
does not come on	
- main landing gear	333 010 00
- nose landing gear	333 020 00
Does not go off	
- main landing gear	333 011 00
- nose landing gear	333 021 00
Light, wing illumination	
does not come on	
- left	334 010 41
- right	334 010 42

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L

FAULT DESCRIPTION	FAULT CODE
Light, wing illumination (continued)	
Does not go off	
- left	334 020 41
- right	334 020 42
Lighted pushbutton switch	
does not come on correctly	331 020 00
Does not go off	331 021 00
Lightning strike	055 010 00
Lightplate	
does not come on	331 030 00
Does not go off	331 031 00
LOC flag shows on integrated standby flight display	342 606 00
LOC flag shows on the EFIS display	
- captain's	343 010 31
- first officer's	343 010 32
Localizer and glideslope pointers	
 do not show, LOC and G/S flags do not show 	
- captain's	343 050 31
- first officer's	343 050 32
Logo light	
does not come on	
- left	334 340 41
- right	334 340 42

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FAULT DESCRIPTION	FAULT CODE
Logo light (continued)	
Does not go off	
- left	334 350 41
- right	334 350 42
LOW message shows in fuel quantity indication (flight	
compartment)	284 024 00
LOW OIL PRESSURE light for the APU	
light on, APU had a protective shutdown	492 060 00
• light on, APU operates with no protective shutdown	492 030 00
LOW OIL PRESSURE message for the engine	
 message shows, oil pressure low or zero (red) 	
- engine 1	790 045 51
- engine 2	790 045 52
LOW PRESSURE light for ELEC 1 hydraulic pump	
• light on	293 190 00
LOW PRESSURE light for ELEC 2 hydraulic pump	
• light on	293 200 00
LOW PRESSURE light for ENG 1 hydraulic pump	
light off when the electric motor-driven pump is operated	
- ENG 1 hydraulic pump	291 010 51
• light on	293 210 51

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FAULT DESCRIPTION	FAULT CODE
LOW PRESSURE light for ENG 2 hydraulic pump	
light off when the electric motor-driven pump is operated ENG 2 hydraulic pump	291 010 52
• light on	293 210 52
LOW PRESSURE light for FLT CONTROL A	
• light on	270 010 00
LOW PRESSURE light for FLT CONTROL B	
• light on	270 020 00
LOW PRESSURE light for STBY HYD	
• light on	293 220 00
LOW PRESSURE light for the fuel pump	
 light comes on, but not in the specified time (15 +/-2 seconds) during boost pump auto-shutoff functional test 	
- center tank, left pump	282 312 41
- center tank, right pump	282 312 42
 light does not come on during boost pump auto-shutoff functional test 	
- center tank, left pump	282 311 41
- center tank, right pump	282 311 42

AKS ALL



FAULT DESCRIPTION	FAULT CODE
LOW PRESSURE light for the fuel pump (continued)	
• light on	
- center tank, left pump	282 130 43
- center tank, right pump	282 140 43
- no. 1 aft fuel pump	282 150 01
- no. 1 fwd and aft fuel pumps	282 160 01
- no. 1 fwd fuel pump	282 170 01
- no. 2 aft fuel pump	282 150 02
- no. 2 fwd and aft fuel pumps	282 160 02
- no. 2 fwd fuel pump	282 170 02
LOW QUANTITY light for STANDBY HYD	
• light on	293 180 00

AKS ALL



M

FAULT DESCRIPTION	FAULT CODE
Mach airspeed warning	
 does not sound when MACH AIRSPEED WARNING TEST switch is pushed 	
- NO 1	341 030 01
- NO 2	341 030 02
MACH TRIM FAIL light	
• light on	221 030 00
• light on when MASTER CAUTION switch is pushed	221 040 00
MAIN cargo fire light	
light on (false alarm)	261 225 00
Main landing gear	
 LEFT GEAR green light does not come on with landing gear lever at DN, LEFT GEAR red light on, alternate gear extension was attempted LEFT GEAR green light does not come on with landing 	326 040 41
gear lever at DN, LEFT GEAR red light on, indications normal after alternate gear extension	326 050 41
 LEFT GEAR green light does not go off with landing gear 	
 lever at UP, LEFT GEAR red light on	326 060 41
gear extension was attempted	326 040 42
normal after alternate gear extension	326 050 42
lever at UP, RIGHT GEAR red light on	326 060 42

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FAULT DESCRIPTION	FAULT CODE
Main landing gear (continued)	
slow to extend	
- left	323 090 41
- left and right	323 090 48
- right	323 090 42
Slow to retract	
- left	323 080 41
- left and right	323 080 48
- right	323 080 42
MAINT light for the APU	
	400.070.00
• light on	492 070 00
Maintenance code shows in right window of IRS display	
unit when HDG/STS mode selected	342 220 00
Manual mode control of aft outflow valve	
does not operate	213 030 00
MANUAL VALVE indicator	
	040 440 00
does not operate, pointer does not move	213 110 00
MAP flag shows on CDS	
- captain's	346 090 31
- first officer's	346 090 32
	3.3 333 32
Map light	
 does not come on correctly 	
- captain's	331 120 31
- first officer's	331 120 32

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M

FAULT DESCRIPTION	FAULT CODE
Map light (continued)	
Does not go off	
- captain's	331 121 31
- first officer's	331 121 32
MAP RANGE DISAGREE message shows	
- captain's	346 100 31
- first officer's	346 100 32
MAP/TERR RANGE DISAGREE message shows	344 470 00
MAP/WXR RANGE DISAGREE message shows	
- captain's	344 020 31
- first officer's	344 020 32
Marker beacon	
 Audio tone does not occur or is weak when passing 	
marker, indications are normalFT does not show on the display when you push the TEST	343 110 00
switch on the navigation control panel	343 150 00
 indication does not show on the display when passing 	
marker, audio tone does not occur or is weakindication does not show on the display when passing	343 120 00
marker, audio tone is normal	343 130 00
 test problem when you push the TEST switch on the 	
navigation control panel	343 140 00
MASTER CAUTION light	
light does not come on during test	315 101 00

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М

FAULT DESCRIPTION	FAULT CODE
Master dim and test system	
does not operate correctly	331 160 00
Microphone, boom/headset	
damaged	
- captain's	235 020 31
- first officer's	235 020 32
does not operate	
- captain's	235 010 31
- first officer's	235 010 32
Microphone, hand	
• damaged	
- captain's	235 060 31
- first observer's	235 060 33
- first officer's	235 060 32
does not operate	
- captain's	235 050 31
- first observer's	235 050 33
- first officer's	235 050 32
Mode control panel	
 ALTITUDE window display does not change with altitude 	
selector switch change	221 770 00
ALTITUDE window display does not show COURSE window display does not change with course	221 780 00
selector switch change - captain's	221 790 31
- first officer's	221 790 31
- 11131 0111061 3	22113032

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M

FAULT DESCRIPTION	FAULT CODE
Mode control panel (continued)	
 COURSE window display does not show 	
- captain's	221 800 31
- first officer's	221 800 32
 HEADING window display does not change with heading 	
selector switch change	221 810 00
HEADING window display does not show	221 820 00
 IAS/MACH window display does not change with selector 	
switch change	221 890 00
IAS/MACH window display does not show	221 900 00
 lower switch light does not come on for all mode 	
switches	221 860 00
one of the switch lights does not come on for one mode	004 070 00
switch	221 870 00
upper switch light does not come on for all mode switches	221 880 00
VERT SPEED window display does not change with	221 000 00
vertical speed selector change	221 830 00
VERT SPEED window display does not show	221 840 00
VEIXT OF LED WINDOW display does not show	221 040 00
MODEL/ENG DATA INVALID message shows on the CDU .	346 380 00
MSG light on the CDU	
 does not come on 	
- captain's	346 270 31
- first officer's	346 270 32
Multi-mode receiver	
	0.40,000,00
 does not respond when TEST button pushed 	343 330 00

AKS ALL



FAULT DESCRIPTION	FAULT CODE
N1 overspeed	
 over limit in reverse thrust, write maximum N1 	
- engine 1	710 080 51
- engine 2	710 080 52
over redline in forward thrust	
- engine 1	710 060 51
- engine 2	710 060 52
N1, N2, EGT, and FF indications	
read low or fluctuate	
- engine 1	710 130 51
- engine 2	710 130 52
N2 avaranced	
N2 overspeed	
- engine 1	710 070 51
- engine 2	710 070 52
Nacelle or strut dragged or damaged	
- engine 1	055 100 51
- engine 2	055 100 52
NAV DATA OUT OF DATE message shows on CDU	346 160 00
-	
Navigation control panel	
• panel problem	343 040 00
Test failed DME	
- captain's	345 210 31
first officer's	345 210 32
rest falled VOR captain's	345 020 31
- first officer's	345 020 31
	0.000000

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N

FAULT DESCRIPTION	FAULT CODE
Navigation control panel (continued)	
Test fails ILS	
- captain's	343 020 31
- first officer's	343 020 32
Test fails marker beacon	343 140 00
Neutral shift	
does not operate correctly	273 080 00
Nitrogen generation system	
• operability indicator DEGRADED (blue) light is on	470 813 00
operability indicator has all lights off	470 812 00
operability indicator INOPERATIVE (amber) light is on	470 811 00
NLND3 LCH shows in DFCS BITE FAULT HISTORY	221 203 00
NO ALND LCH shows in DFCS BITE FAULT HISTORY	221 204 00
NO AUTOLAND shows on the engine display	221 201 00
NO LAND 3 shows on the engine display	221 202 00
Noise, pounding heard through air distribution system	215 015 00
Noise, sharp, from APU exhaust during main engine start .	492 160 00
NOSE GEAR red light	
light on, airplane on ground	323 140 00
light on, NOSE GEAR green light does not come on with landing gear lever at DN	326 110 00

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N

FAULT DESCRIPTION	FAULT CODE
NOSE GEAR red light (continued)	
 light on, NOSE GEAR green light does not come on with landing gear lever at DN, alternate gear extention was 	
attempted	326 080 00
landing gear lever at UP	326 090 00
lever at UP	326 115 00
Nose landing gear	
 NOSE GEAR green light does not come on with landing gear lever at DN, NOSE GEAR red light on NOSE GEAR green light does not come on with landing 	326 110 00
gear lever at DN, NOSE GEAR red light on, alternate gear extension was attempted	326 080 00
lever at UP, NOSE GEAR red light on	326 090 00
NOSE GEAR red light on	326 115 00
NOSE GEAR red light on, airplane on ground	323 140 00
• slow to extend	323 120 00
Slow to retract	323 130 00
Nose rudder trim	
does not operate	
- left	272 010 41
- left and right	272 010 48
- right	272 010 42
Nose wheel	
makes a loud noise in the wheel well	325 010 00

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N

FAULT DESCRIPTION	FAULT CODE
Nose wheel (continued)	
Strut bottoms during taxi	325 020 00
Vibrates at gear retraction	325 030 00
Vibrates at landing	325 040 00
Vibrates at takeoff	325 050 00
Vibrates during taxi	325 045 00

AKS ALL



	O
FAULT DESCRIPTION	FAULT CODE
Observer's reading light	
does not come on correctly	331 130 00
Does not go off	331 131 00
OFF light for the EQUIP COOLING EXHAUST	
light on with switch at ALTERNATE	212 080 00
light on with switch at NORMAL	212 090 00
OFF light for the EQUIP COOLING SUPPLY	
light on with switch at ALTERNATE	212 100 00
light on with switch at NORMAL	212 110 00
OFST light on the CDU	
does not come on	
- captain's	346 280 31
- first officer's	346 280 32
OIL FILTER BYPASS message	
 message did not show during the EEC test 	
- engine 1	790 120 51
engine 2	790 120 52
- engine 1	790 110 51
- engine 2	790 110 52
Oil leakage or fuel leakage from drain at engine	
- left engine	710 811 51
- right engine	710 811 52

AKS ALL

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0

FAULT DESCRIPTION	FAULT CODE
ON light for WINDOW HEAT	
 does not come on L FWD L SIDE R FWD R side 	304 030 41 304 040 41 304 030 42 304 040 42
Onboard Network System	
shows "System dataload state is currently disabled"	461 801 00
OOOI (Out-Off-On-In) value for ACARS	
• not correct	232 314 00
OP PROGRAM INVALID shows in the middle of the CDU display	346 260 00
OUT OF ORDER flag shows on integrated standby flight display	342 607 00
Outflow valve position indicator	
does not operate, pointer does not move	213 110 00
Outflow valve, aft	
does not operate in manual mode	213 030 00
Outlet in flight compartment for PC power	
Status LED at outlet does not operate normally	054 004 04
- captain's	251 681 31 251 681 32

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0

FAULT DESCRIPTION	FAULT CODE
OVER SPEED light for the APU	
light on during APU shutdown	492 080 00
light on, APU had a protective shutdown	492 090 00
• light on, APU operates with no protective shutdown	492 040 00
OVERHEAT light for ELEC 1 hydraulic pump	
• light on	293 030 00
•	
OVERHEAT light for ELEC 2 hydraulic pump	
• light on	293 040 00
OVERHEAT light for WINDOW HEAT	
light on	
- L FWD	304 010 41
- L SIDE	304 020 41
- R FWD	304 010 42
- R SIDE	304 020 42
Overspeed	
With flaps/slats extended	055 090 00
With landing gear down	055 080 00
Overspeed, severe turbulence, stall, or buffet	055 070 00
Overweight landing	055 060 00

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0

FAULT DESCRIPTION	FAULT CODE
OVHT/FIRE TEST	
Test failed, warning lights and alarm do not operate	
- APU	261 070 00
- engine 1	261 030 51
- engine 2	261 030 52
- wheel well	261 100 00
Oxygen mask floodlight	
does not come on	331 140 00
Oxygen mask, flight crew	
• damaged	
- captain's	351 050 31
- first officer's	351 050 32
- observer's	351 050 33
difficult to release from stowage	
- captain's	351 060 31
- first observer's	351 060 33
- first officer's	351 060 32
harness fails to deflate	
- captain's	351 070 31
- first observer's	351 070 33
- first officer's	351 070 32
harness fails to inflate	
- captain's	351 080 31
- first observer's	351 080 33
- first officer's	351 080 32
harness leaking	
- captain's	351 090 31
- first observer's	351 090 33
- first officer's	351 090 32

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FAULT DESCRIPTION **FAULT CODE** Oxygen mask, flight crew (continued) hose problem 351 100 31 351 100 32 351 100 33 panel (door, pin, etc.) damaged 351 110 31 351 110 32 351 110 33 Oxygen masks, passenger · Masks (all) do not drop when PASS OXYGEN switch 352 030 00 · PASS OXY ON light does not come on during automatic oxygen system deployment 352 050 00 · PASS OXY ON light does not come on during manual 352 040 00 Oxygen regulator operation · Difficult to exhale 351 120 31 351 120 33 351 120 32 leaking 351 130 31 351 130 33 351 130 32 · no pressure breathing available 351 140 31 351 140 33 351 140 32

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P

FAULT DESCRIPTION	FAULT CODE
P MODE FAIL shows in DFCS BITE FAULT HISTORY	221 205 00
PA system	
- distorted from flight compartment	233 020 00 233 010 00
intermittent from flight compartment volume problem from flight compartment	233 030 00 233 040 00
	233 040 00
PACK light	
Comes on unexpectedly during master caution recalllight on at cruise, light comes on again after reset	216 224 00
- left	215 230 41
right	215 230 42
- left	215 220 41
- right	215 220 42
light on during approach, light comes on again after reset	
- left	215 260 41
- right	215 260 42
 light on during approach, light stays off after reset 	
- left	215 250 41
- right	215 250 42
 light on during climb, light comes on again after reset 	
- left	215 290 41
- right	215 290 42
 light on during climb, light stays off after reset 	
- left	215 280 41
- right	215 280 42
 light on on ground, light comes on again after reset 	
- left	215 320 41
- right	215 320 42

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	P
FAULT DESCRIPTION	FAULT CODE
PACK light (continued)	
light on on ground, light stays off after reset	
- left	215 310 41
- right	215 310 42
light on, cannot reset	
- left	215 240 41
- right	215 240 42
PACK, L air temperature indication not correct	215 060 00
PACK, R air temperature indication not correct	215 070 00
Panel floodlight	
 does not come on correctly 	
- captain's	331 080 31
- center	331 080 43
first officer's	331 080 32
- captain's	331 081 31
- center	331 081 43
- first officer's	331 081 32
Panel light, circuit breaker	
does not come on	331 040 00
Does not go off	331 041 00
Parking brake	
lever does not release	324 120 00
lever does not set	324 130 00
light on control stand comes on when parking brake is not set	324 142 00

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P

FAULT DESCRIPTION	FAULT CODE
Parking brake (continued)	
light on control stand stays off when parking brake is set .PARKING BRAKE light on external power panel is not on	324 141 00
when parking brake is set	324 145 00
PASS OXY ON light	
 light does not come on during automatic oxygen system deployment light does not come on during manual oxygen system 	352 050 00
deployment	352 040 00
moved, cabin pressure was normal	352 010 00
dropped after PASS OXY switch was moved	352 020 00
Passenger address system	
- distorted from flight compartment	233 020 00
- does not operate from flight compartment	233 010 00
- intermittent from flight compartment	233 030 00
- volume problem from flight compartment	233 040 00
Passenger Compartments	
Boeing Sky Interior (BSI) Overhead Space Bin makes	
excessive noise	252 404 00
Boeing Sky Interior (BSI) Overhead Space Bin rattles	252 405 00
Overhead Stowage Bin does not close correctly	252 401 00
Overhead Stowage Bin does not open correctly	252 402 00
Overhead Stowage Bin is out of adjustment	252 403 00

AKS ALL



	Р
FAULT DESCRIPTION	FAULT CODE
Passenger oxygen masks	
Masks (all) do not drop when PASS OXYGEN switch manually set to ON	352 030 00
PC power system for flight deck	
 Status LED at outlet does not operate normally 	
- captain's	251 681 31
- first officer's	251 681 32
Pilot call system	
call light does not come on, attendant to flight	
compartment	234 380 00
 call light does not come on, ground crew to flight 	
compartment	234 370 00
Chime does not sound in the flight compartment	234 390 00
does not operate, flight compartment to attendant	234 400 00
 does not operate, ground crew to flight compartment 	234 360 00
Pitch control	
Too sensitive in control wheel steering mode (airplane	
overreacts to column input)	273 090 00
PITCH message shows on the attitude display	
- captain's	342 020 31
- first officer's	342 020 32
Pitch oscillation (porpoising)	
during autopilot multi-channel approach	221 310 00
with any autopilot engaged in CMD	221 320 00
Pitch up or pitch down of airplane too much	273 100 00
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P

FAULT DESCRIPTION	FAULT CODE
Pitot probe	
Does not get hot	303 060 00
POS SHIFT page of CDU shows large IRS drift	342 225 00
Position (NAV) light	
 does not come on 	
- left wing aft	334 120 41
- left wing forward	334 110 41
- right wing aft	334 120 42
- right wing forward	334 130 42
Does not go off	
- left wing aft	334 200 41
- left wing forward	334 190 41
- right wing aft	334 200 42
- right wing forward	334 210 42
Potable water	
auxiliary tank (40-gallon) leaks	381 042 00
main tank (60-gallon) leaks	381 041 00
System does not pressurize	381 020 00
• tank does not fill	381 030 00
• tank leaks	381 040 00
Pressurization	
aft outflow valve does not operate in manual modeAUTO FAIL and ALTN light on, AUTO FAIL light goes off	213 030 00
when pressurization mode selector switch is at ALTN	213 010 00
AUTO FAIL light on, ALTN light not on	213 020 00
cannot keep the correct cabin pressure	213 050 00

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	P
FAULT DESCRIPTION	FAULT CODE
Printer (flight deck)	
• FAIL light is on	313 202 00
PRINTER FAIL message shows on the CDU	346 375 00
Probe heater indicator lights	
do not come on when PITOT STATIC HEAT switches are OFF	303 070 00
PROGRAM PIN ERROR flag shows on integrated standby flight display	342 608 00
PROGRAM PIN ERROR message shows on the CDU	346 390 00
PROGRAM PIN NOT IN DB message shows on the CDU	346 400 00
PSEU	
BITE display is blank	320 040 00
PSEU light	
light does not come on during test	320 060 00 320 050 00
PTU	
does not operate	292 040 00
Pushbutton switch, lighted	
does not come on correctly	331 020 00 331 021 00
PWS FAIL message shows	344 010 00

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R

FAULT DESCRIPTION	FAULT CODE
R ALPHA VANE light	
• light on	303 080 00
R BOTTLE DISCHARGED light	
• light on for the engine fire extinguishing	262 060 00
R ELV PITOT light	
• light on	303 090 00
R MODE FAIL shows in DFCS BITE FAULT HISTORY	221 206 00
R VALVE OPEN light for WING ANTI-ICE	
does not come on	301 090 00
Does not go bright during transition	301 015 42
ON	301 050 00
slow to go from bright to off when switch is moved to OFF	301 060 00
Stays on bright	301 070 00
RA flag shows on the display	
- captain's	343 210 31
- first officer's	343 210 32
Radio altitude	
 altitude indication blank and RA flag does not show 	
- captain's	343 220 31
- first officer's	343 220 32

AKS ALL

OBSERVED FAULTS

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R

FAULT DESCRIPTION	FAULT CODE
Radio altitude (continued)	
 disagrees with other radio or barometric altitude indications, and RA flag does not show 	
- captain's	343 221 31
- first officer's	343 221 32
Radio tuning panel problem	
- captain's	231 300 31
- first observer's	231 300 33
- first officer's	231 300 32
Radio, HF 1	
reception and transmission problem at all stations	231 060 48
reception and transmission problem at one station	004 000 04
- captain's	231 060 31
- first observer's	231 060 33
- first officer's	231 060 32 231 070 48
reception problem at all stationsreception problem at one station	231 070 48
- captain's	231 070 31
- first observer's	231 070 33
- first officer's	231 070 32
Transmission problem at all stations	231 080 48
 Transmission problem at one station 	
- captain's	231 080 31
- first observer's	231 080 33
- first officer's	231 080 32
Radio, HF 2	
reception and transmission problem at all stations	231 180 48

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R

FAULT DESCRIPTION	FAULT CODE
Radio, HF 2 (continued)	
reception and transmission problem at one station	
- captain's	231 180 31
- first observer's	231 180 33
- first officer's	231 180 32
reception problem at all stations	231 190 48
 reception problem at one station 	
- captain's	231 190 31
- first observer's	231 190 33
- first officer's	231 190 32
Transmission problem at all stations	231 200 48
Transmission problem at one station	
- captain's	231 200 31
- first observer's	231 200 33
- first officer's	231 200 32
Radio, VHF 1	
• reception and transmission problem at all stations	231 310 48
 reception and transmission problem at one station 	
- captain's	231 310 31
- first observer's	231 310 33
- first officer's	231 310 32
reception problem at all stations	231 320 48
 reception problem at one station 	
- captain's	231 320 31
- first observer's	231 320 33
- first officer's	231 320 32
Transmission problem at all stations	231 330 48

AKS ALL

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FAULT DESCRIPTION **FAULT CODE** Radio, VHF 1 (continued) Transmission problem at one station 231 330 31 231 330 33 231 330 32 Radio, VHF 2 reception and transmission problem at all stations 231 430 48 reception and transmission problem at one station 231 430 31 231 430 33 231 430 32 231 440 48 · reception problem at one station 231 440 31 231 440 33 231 440 32 231 450 48 Transmission problem at one station 231 450 31 231 450 33 231 450 32 Radio, VHF 3 reception and transmission problem at all stations 231 550 48 · reception and transmission problem at one station 231 550 31 231 550 33 231 550 32

AKS ALL

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231 560 48



R

FAULT DESCRIPTION	FAULT CODE
Radio, VHF 3 (continued)	
 reception problem at one station 	
- captain's	231 560 31
- first observer's	231 560 33
- first officer's	231 560 32
Transmission problem at all stations	231 570 48
 Transmission problem at one station 	
- captain's	231 570 31
- first observer's	231 570 33
- first officer's	231 570 32
RAM DOOR FULL OPEN light	
light is not on, airplane on the ground	215 140 00
light stays on, airplane in the air	215 160 00
Reading light, observer's	
does not come on correctly	331 130 00
Does not go off	331 131 00
Recirculation fan (dual-fan system)	
does not operate	
- left	212 040 41
- right	212 040 42
Refuel quantity indicator	
• blank	
- all tanks	282 010 48
- center tank	282 010 43
- tank no. 1	282 010 01
- tank no. 2	282 010 02

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R

FAULT DESCRIPTION	FAULT CODE
Refuel quantity indicator (continued)	
 Display is not correct with switch at TEST GAGES 	
- all tanks	282 011 48
- center tank	282 011 43
- tank no. 1	282 011 01
- tank no. 2	282 011 02
• flashes	
- center tank	282 015 43
- tank no. 1	282 015 01
- tank no. 2	282 015 02
 shows ARINC error message 	
- all tanks	282 013 48
- center tank	282 013 43
- tank no. 1	282 013 01
- tank no. 2	282 013 02
Shows Ind FAIL	
- all tanks	282 012 48
- center tank	282 012 43
- tank no. 1	282 012 01
- tank no. 2	282 012 02
Refuel valve light	
light does not come on with valves selected open and	
refueling manifold pressurized	
- all tanks	282 030 48
- center tank	282 030 43
 light does not go off after pressing the press-to-test switch 	
- all tanks	282 020 48
- center tank	282 020 43
- tank no. 1	282 020 01
- tank no. 2	282 020 02

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R

FAULT DESCRIPTION	FAULT CODE
Refuel valve position indicator light does not come on with value open and refueling manifold pressurized	alves selected
- tank no. 1	282 030 01
- tank no. 2	282 030 02
Refueling	
fuel spill at surge tank	282 050 00
Fuel Tank Auto-Shutoff is inoperative	282 051 00
Refueling (all) is prevented	282 040 00
 Valve does not close with switch at CLOSED 	
- all tanks	282 070 48
- center tank	282 070 43
- tank no. 1	282 070 01
- tank no. 2	282 070 02
Refueling panel light	
 light does not come on with ground power on the 	
airplane	282 080 00
RESET COUNT EXCEEDED message shows on CDU during FMC software load	346 310 00
RESYNC FAIL, SINGLE FMC OP/SINGLE FMC OP message shows on CDU	346 180 00
Reverse thrust lever	
Difficult to move in reverse thrust	
- engine 1	760 060 51
- engine 2	760 060 52

AKS ALL

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FAULT DESCRIPTION **FAULT CODE** Reverse thrust lever (continued) has lost motion, no engine response to Thrust Lever movement; Thrust Reverser operates normally 760 080 51 760 080 52 has lost motion, no Thrust Reverser operation 760 070 51 760 070 52 jammed in reverse thrust (no movement) 760 065 51 760 065 52 REVERSER light · light ON, Thrust Reverser operates normally 780 020 51 780 020 52 RIGHT GEAR red light · light on, RIGHT GEAR green light does not come on with landing gear lever at DN, alternate gear extension was 326 040 42 · light on, RIGHT GEAR green light does not come on with landing gear lever at DN, indications normal after alternate 326 050 42 · light on, RIGHT GEAR green light does not go off with landing gear lever at UP 326 060 42 ROLL message shows on the attitude display 342 030 31

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342 030 32



R

FAULT DESCRIPTION	FAULT CODE
Rudder	
does not move correctly	272 040 00
does not move freely	272 050 00
STBY RUD ON light is on	272 070 00
surface has excessive play	272 060 00
Rudder pedal steering	
does not operate, tiller steering normal	325 060 00
does not steer straight	325 061 00
Rudder pedals	
Adjustment crank does not move freely	
- captain's	272 070 31
- first officer's	272 070 32
 Adjustment crank turns but rudder pedals do not move 	
- captain's	272 080 31
- first officer's	272 080 32
do not move freely	272 000 21
- captain's	272 090 31 272 090 32
kick back during flight	272 090 32
Not back during light	272 032 00
Rudder trim	
nose left and nose right does not operate	272 010 48
nose left does not operate	272 010 41
nose right does not operate	272 010 42
RUDDER TRIM indicator	
does not operate correctly	272 020 00
• light not on	272 030 00

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R

FAULT DESCRIPTION	FAULT CODE
Runway turnoff light	
does not come onleft	334 300 41 334 300 42
- left	334 310 41 334 310 42

AKS ALL



S

FAULT DESCRIPTION	FAULT CODE
SCANNIN DME FAIL message shows on the CDU	346 350 00
Seat	
 horizontal adjustment problem captain's first officer's lumbar adjustment problem captain's first officer's recline adjustment problem captain's first officer's vertical adjustment problem 	251 020 31 251 020 32 251 030 31 251 030 32 251 040 31 251 040 32
- captain's	251 050 31
- first officer's	251 050 32
- captain's	251 060 31
- first officer's	251 060 32
·	054 070 04
- captain's	251 070 31
- first observer's	251 070 33
- first officer's	251 070 32
- second observer's	251 070 34
Seat track	
does not move freely captain's	251 080 31 251 080 32

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FAULT DESCRIPTION **FAULT CODE** Seizure of engine 055 120 51 055 120 52 SELCAL call light does not come on for calls on HF 1 232 080 00 call light does not come on for calls on HF 2 232 090 00 call light does not come on for calls on VHF 1 232 100 00 call light does not come on for calls on VHF 2 232 110 00 call light does not come on for calls on VHF 3 232 120 00 Call switch does not reset for HF 1, PTT reset OK 232 020 00 Call switch does not reset for HF 2, PTT reset OK 232 030 00 Call switch does not reset for VHF 1, PTT reset OK 232 040 00 Call switch does not reset for VHF 2. PTT reset OK 232 050 00 Call switch does not reset for VHF 3. PTT reset OK 232 060 00 Chime does not operate for calls on HF 1, SELCAL call 232 140 00 Chime does not operate for calls on HF 2, SELCAL call 232 150 00 · Chime does not operate for calls on VHF 1, SELCAL call 232 160 00 · Chime does not operate for calls on VHF 2, SELCAL call 232 170 00 · Chime does not operate for calls on VHF 3, SELCAL call 232 180 00 232 250 00 • does not operate for HF 1 232 200 00

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does not operate for HF 2

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232 210 00

232 220 00

232 230 00 232 240 00



S

FAULT DESCRIPTION	FAULT CODE
Service interphone	
distorted	
- all jacks	234 030 48
- jack adjacent to APU	234 120 00
- jack at aft entry light panel	234 150 00
- jack at EE rack	234 070 00
- jack at external power receptacle panel	234 190 00
- jack at left wheel well	234 230 00
- jack at right wheel well	234 270 00
- jack at right wing refueling slat	234 310 00
- jack in the electronic equipment bay	234 430 00
does not connect to flight interphone	234 010 00
does not operate	
- all jacks	234 020 48
- jack adjacent to APU	234 100 00
- jack at aft entry light panel	234 140 00
- jack at EE rack	234 060 00
- jack at external power receptacle panel	234 180 00
- jack at left wheel well	234 220 00
- jack at right wheel well	234 260 00
- jack at right wing refueling slat	234 300 00
- jack in the electronic equipment bay	234 410 00

AKS ALL



S

FAULT DESCRIPTION	FAULT CODE
Service interphone (continued)	
intermittent	
- all jacks	234 040 48
- jack adjacent to APU	234 110 00
- jack at aft entry light panel	234 160 00
- jack at EE rack	234 080 00
- jack at external power receptacle panel	234 200 00
- jack at left wheel well	234 240 00
- jack at right wheel well	234 280 00
- jack at right wing refueling slat	234 320 00
- jack in the electronic equipment bay	234 420 00
volume problem	
- all jacks	234 050 48
- jack adjacent to APU	234 130 00
- jack at aft entry light panel	234 170 00
- jack at EE rack	234 090 00
- jack at external power receptacle panel	234 210 00
- jack at left wheel well	234 250 00
- jack at right wheel well	234 290 00
- jack at right wing refueling slat	234 330 00
- jack in the electronic equipment bay	234 440 00
Shaker, control column	
	272 440 00
does not operate during test	273 110 00
Shoulder harness	
Does not extend or retract	
- captain's	251 090 31
- first observer's	251 090 33
- first officer's	251 090 32

EFFECTIVITY -

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S

FAULT DESCRIPTION	FAULT CODE
SINGLE FMC OPERATION message shows on the CDU	346 370 00
Slats, leading edge	
TRANSIT light stays on	
- 1	278 080 01
- 2	278 080 02
- 3	278 080 03
- 4	278 080 04
- 5	278 080 05
- 6	278 080 06
- 7	278 080 07
- 8	278 080 08
Smoke	
 does not stop with recirculation fans off, isolation valve 	
closed, and both pack switches at off	
- flight compartment	210 070 00
- flight compartment and passenger cabin	210 080 00
- passenger cabin	210 090 00
 Stops with recirculation fan(s) off 	
- flight compartment	212 050 00
- flight compartment and passenger cabin	212 060 00
- passenger cabin	212 070 00
 Stops with recirculation fan(s) off, isolation valve closed, and right pack switch at off 	
- flight compartment and passenger cabin	210 020 00
- passenger cabin	210 030 00

AKS ALL

OBSERVED FAULTS

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FAULT DESCRIPTION FAULT CODE Smoke (continued) · Stops with recirculation fan(s) off, isolation valve closed, right pack switch in auto, and left pack switch off 210 040 00 - flight compartment and passenger cabin 210 050 00 210 060 00 Smoke goggles missing 256 060 31 256 060 32 492 150 00 Smoke or fumes in cabin 499 010 00 · pneumatic power supplied by engine 710 300 51 710 300 52 210 671 00 SOURCE OFF and GEN OFF BUS lights · lights on with IDG 1 and IDG 2 on line 242 040 01 242 040 02 SOURCE OFF and TRANSFER BUS OFF lights · lights on with GRD PWR switch at ON 244 010 01 244 010 48 244 010 02

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S

FAULT DESCRIPTION	FAULT CODE
SOURCE OFF and TRANSFER BUS OFF lights (continued)	
 lights on with the APU generator on line 	
- no. 1	242 060 01
- no. 2	242 060 02
SOURCE OFF light	
 light comes on but no fault light on GCU is on 	
- GEN 1 SOURCE OFF light	242 080 01
- GEN 2 SOURCE OFF light	242 080 02
SPAR VALVE CLOSED light	
 does not come on bright when the valve is in transit 	
- engine 1	282 240 51
- engine 2	282 240 52
 slow to go from bright to dim when start lever moved to CUTOFF 	
- engine 1	282 180 51
- engine 2	282 180 52
 slow to go from bright to off when start lever moved to IDLE 	
- engine 1	282 190 51
- engine 2	282 190 52
Stays on bright when start lever moved to CUTOFF	202 200 51
- engine 1	282 200 51 282 200 52
Stays on bright when start lever moved to IDLE	202 200 32
- engine 1	282 210 51
- engine 2	282 210 52

AKS ALL

OBSERVED FAULTS

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FAULT DESCRIPTION **FAULT CODE** Spare bulb kit 251 110 00 SPD flag shows on integrated standby flight display 342 609 00 SPD flag shows on the EFIS display 342 040 31 342 040 32 SPD LIM shows 273 160 31 273 160 32 SPDTRM LCH shows in DFCS BITE FAULT HISTORY 221 207 00 Speaker in the flight compartment · does not operate 235 080 31 235 080 32 Speed brake 276 040 00 276 050 00 276 060 00 276 070 00 276 080 00 SPEED BRAKE ARMED light 276 020 00

AKS ALL

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S

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FAULT DESCRIPTION	FAULT CODE
SPEED BRAKE DO NOT ARM light	
• light on	276 030 00
SPEED TRIM FAIL light	
• light on	221 050 00
SPEED TRIM FAIL light on	
• light on when MASTER CAUTION switch is pushed	221 060 00
SPEEDBRAKES EXTENDED light	
• light on with airplane on the ground	276 035 00
Spoilers	
Airplane rolls left when the spoilers are deployed	276 111 41
Airplane rolls right when the spoilers are deployed	276 111 42
do not move in one direction	276 110 00
flight spoilers do not operate	276 090 00
ground spoilers do not operate	276 100 00
spoiler panel(s) float	276 010 00
STAB OUT OF TRIM light	
• light on	221 070 00
Stabilizer	
control cable tension repeatedly checks lowfails to trim	274 010 00
- nose down	274 020 00
- nose up	274 030 00
- nose up and nose down	274 040 00
Too much play in stabilizer surface	274 060 00

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S

FAULT DESCRIPTION	FAULT CODE
Stabilizer trim	
does not hold position in flight	274 130 00
does not move freely	274 070 00
moves with slow speed only	274 080 00
unscheduled nose up	
- autopilot engaged in CMD A	221 910 00
- autopilot engaged in CMD A or CMD B	221 930 00
- autopilot engaged in CMD B	221 920 00
wheel coasts more than 2.5 turns (flaps down)	274 120 00
Stabilizer trim switches	
do not operate trim down	
- captain's	274 160 31
- first officer's	274 160 32
do not operate trim up	
- captain's	274 150 31
- first officer's	274 150 32
 do not operate trim up and trim down 	
- captain's	274 170 31
- first officer's	274 170 32
Stall, turbulence, buffet, or overspeed	055 070 00
Standby compass light	
does not come on	331 100 00
Does not go off	331 101 00
Standby flight display, integrated (ISFD)	
ALT flag shows	342 602 00
ATT flag shows	342 603 00
·	

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S

FAULT DESCRIPTION	FAULT CODE
Standby flight display, integrated (ISFD) (continued)	
 attitude display disagrees with primary display; no flag 	
shows	342 611 00
• display blank	342 601 00
G/S flag shows	342 604 00
HDG flag shows	342 605 00
LOC flag shows	342 606 00
OUT OF ORDER flag shows	342 607 00
PROGRAM PIN ERROR flag shows	342 608 00
SPD flag shows	342 609 00
WAIT ATT flag shows	342 610 00
STANDBY HYD LOW PRESSURE light	
• light on	293 220 00
STANDBY HYD LOW QUANTITY light	
• light on	293 180 00
Standby hydraulic pump	
does not operate	292 010 00
Standby magnetic compass error	342 510 00
STANDBY PWR OFF light	
 light on with AC power supplied and STANDBY POWER 	
switch at AUTO or BAT	243 010 00
 light on with BAT switch at ON and STANDBY POWER 	
switch at AUTO or BAT	243 020 00
STBY RUD ON light	
• light is on	272 070 00
g	0.000

AKS ALL

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S

FAULT DESCRIPTION	FAULT CODE
Strobe light, anti-collision	
Does not go off	
- left wing	334 250 41
- right wing	334 250 42
- tail	334 260 00
Strut or nacelle dragged or damaged	
- engine 1	055 100 51
- engine 2	055 100 52
Sun visor problem	
- captain's	251 120 31
- first officer's	251 120 32
Surge of APU during main engine start	492 160 00
Switch, lighted pushbutton	
does not come on correctly	331 020 00
Does not go off	331 021 00

AKS ALL



T

FAULT DESCRIPTION	FAULT CODE
Tail dragged	055 110 00
Tailcone light	
does not come on	333 070 00
Does not go off	333 071 00
Takeoff warning horn	
does not sound	312 010 00
sounds (false warning)	312 015 00
TAS data	
 does not show on the navigation display 	
- captain's	342 120 31
- first officer's	342 120 32
TAT data	
does not show on the engine display	342 050 00
Taxi light	
does not come on	334 320 00
Does not go off	334 330 00
TCAS	
display blank	
- captain's	344 310 31
- captain's and first officer's	344 310 48
first officer's	344 310 32
symbol on the navigation display	344 350 00
• intruder symbols do not show on the navigation display	344 380 00

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Τ

FAULT DESCRIPTION	FAULT CODE
TCAS (continued)	
 intruder symbols show when the airplane is on the ground	344 320 00
panel selector switch at TA	344 330 00
panel selector switch at TA/RA	344 340 00
pushed	344 390 00
system test problem	344 395 00
voice annunciation (aural) problem	344 360 00
TCAS FAIL flag on navigation display • Shows with ATC transponder selector at TA and does not	
show with selector at TA/RA	344 371 00
with selector at TA/RA	344 370 00
not show with selector at TA	344 372 00
TCAS OFF shows on the navigation display	
With the control panel selector switch at TA	344 330 00
With the control panel selector switch at TA/RA	344 340 00
TEMP PROBE light	
• light on	303 100 00

AKS ALL



Т

FAULT DESCRIPTION	FAULT CODE
Temperature control	
AUTO control does not operate	
- AFT CAB	216 050 00
- CONT CAB	216 040 00
- FWD CAB	216 060 00
cannot cool cabins, all temperature selectors set to full	
cold	216 510 00
Temperature indication not correct	
- air temperature selector at AFT SUPPLY DUCT	216 170 00
- air temperature selector at AFT ZONE CABIN	216 120 00
- air temperature selector at CONT CAB SUPPLY DUCT .	216 140 00
- air temperature selector at FWD SUPPLY DUCT	216 180 00
- air temperature selector at FWD ZONE CABIN	216 130 00
- air temperature selector at PACK L	215 060 00
- air temperature selector at PACK R	215 070 00
TERR FAIL message shows	344 450 00
TERR POS message shows	344 430 00
TERR RANGE DISAGREE message shows	344 460 00
Terrain display for ground proximity	
 does not show 	
- captain's	344 480 31
- captain's and first officer's	344 480 48
- first officer's	344 480 32

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Т

FAULT DESCRIPTION	FAULT CODE
Thrust lever	
 Does not go to full rated N1 when TO/GA switch is pushed a second time during go-around 	
- engine 1	223 070 51
- engine 1 and engine 2	223 070 48
- engine 2	223 070 52
 Does not go to reduced N1 when TO/GA switch is pushed one time during go-around 	
- engine 1	223 080 51
- engine 1 and engine 2	223 080 48
- engine 2	223 080 52
 does not move back with autothrottle in RETARD mode 	
- engine 1	223 100 51
- engine 1 and engine 2	223 100 48
- engine 2	223 100 52
 does not move forward when TO/GA switch is pushed 	
- engine 1	223 060 51
- engine 1 and engine 2	223 060 48
- engine 2	223 060 52
 levers not aligned (staggered) for same N1 on both 	
engines	760 010 00
split, OK with autothrottle disengaged	223 180 00
Thrust mode	
does not show on the engine display	346 230 00

AKS ALL



Т

FAULT DESCRIPTION	FAULT CODE
Thrust reverser deploy	
 REV message does not show, thrust reverser does not deploy, and reverse thrust lever does not move to full reverse thrust 	
- engine 1	780 030 51
- engine 2	780 030 52
 REV message shows amber, reverse thrust lever does not move to full reverse thrust 	
- engine 1	780 050 51
- engine 2	780 050 52
 REV message shows amber, reverse thrust lever moves 	
to full reverse thrust but engine does not go to full reverse thrust	
- engine 1	780 040 51
- engine 2	780 040 52
 REV message shows green, reverse thrust lever does not move to full reverse thrust 	
- engine 1	780 060 51
- engine 2	780 060 52
 REV message shows green, reverse thrust lever moves to full reverse thrust but engine does not go to full reverse thrust 	
- engine 1	780 065 51
- engine 2	780 065 52
 time to extend thrust reverser too slow (more than 3 seconds) 	
- engine 1	780 070 51
- engine 2	780 070 52

AKS ALL



Т

FAULT DESCRIPTION	FAULT CODE
Thrust reverser stow	
 REV message shows amber or green, ENG CONTROL light off, REVERSER light on 	
- engine 1	780 090 51
engine 2REV message shows amber or green, ENG CONTROL light on, REVERSER light off	780 090 52
- engine 1	780 080 51
- engine 2	780 080 52
 REV message shows green, ENG CONTROL light off, REVERSER light on 	
- engine 1	780 105 51
- engine 2	780 105 52
 REVERSER Light does not come ON momentarily during stow; Thrust Reverser operates normally 	
- engine 1	780 100 51
- engine 2	780 100 52
 time to retract thrust reverser too slow (more than 5 seconds) 	
- engine 1	780 110 51
- engine 2	780 110 52
Tiller steering	
does not operate	325 070 00
response is sluggish	325 080 00
Steers in left direction only	325 090 00
Steers in right direction only	325 100 00

EFFECTIVITY -



T

FAULT DESCRIPTION	FAULT CODE
Tire problem	
- main gear left inboard	324 150 02
- main gear left outboard	324 150 01
- main gear right inboard	324 150 03
- main gear right outboard	324 150 04
- nose gear left	324 150 05
- nose gear right	324 150 06
TO/GA pitch mode	
 does not show on the flight mode annunciator for go-around when TO/GA switch is pushed and F/D on 	
- captain's	221 200 31
- captain's and first officer's	221 200 48
- first officer's	221 200 32
 does not show on the flight mode annunciator for takeoff when TO/GA switch is pushed and F/D on 	
- captain's	221 190 31
- captain's and first officer's	221 190 48
- first officer's	221 190 32
Toilet flush system	
does not flush	
- all toilets	383 121 48
TR UNIT light	
• light on	243 040 00

AKS ALL

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Т

FAULT DESCRIPTION	FAULT CODE
TRANSFER BUS OFF and SOURCE OFF lights	
lights on with GRD PWR switch at ON	
- no. 1	244 010 01
- no. 1 and no. 2	244 010 48
- no. 2	244 010 02
 lights on with the APU generator on line 	
- no. 1	242 060 01
- no. 2	242 060 02
TRANSFER BUS OFF light • flickers with IDG on line	
- generator 1	242 070 01
- generator 2	242 070 02
-	
Trim air valve does not operate	216 310 00
Trim switch	
does not operate correctly	272 100 00
Turbulence (severe), stall, buffet, or overspeed	055 070 00

AKS ALL



VALVE OPEN light for fuel crossfeed	
does not come on bright when the valve is in transit	282 125 00
 Stays on bright when the crossfeed selector is moved to 	
the off position	282 120 00
 Stays on bright when the crossfeed selector is moved to 	
the on position	282 110 00
Valve position light, refuel panel	
 light does not come on with valves selected open and 	
refueling manifold pressurized	
- all tanks	282 030 48
- center tank	282 030 43
- tank no. 1	282 030 01
	282 030 02
 light does not go off after pressing the press-to-test switch 	
	282 020 48
	282 020 43
	282 020 01
	282 020 02
Stays on with switch at CLOSED	
	282 070 48
	282 070 43
	282 070 01
- tank no. 2	282 070 02
VERIFY POSITION message shows on CDU and POS	
_	342 225 00
of in a page shows large into drift	J-72 223 00
VERT SPEED window display on the mode control panel	
does not change with vertical speed selector change	221 830 00
does not show	221 840 00

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OBSERVED FAULTS

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	V
FAULT DESCRIPTION	FAULT CODE
Vertical Situation Display problem	
- captain's	344 501 31
- first officer's	344 501 32
Vertical speed data	
does not show	
- captain's	342 180 31
- first officer's	342 180 32
Vertical speed pointer	
does not show	
- captain's	342 185 31
- first officer's	342 185 32
VHF 1 radio	
reception and transmission problem at all stations	231 310 48
 reception and transmission problem at one station 	
- captain's	231 310 31
- first observer's	231 310 33
- first officer's	231 310 32
reception problem at all stations	231 320 48
 reception problem at one station 	
- captain's	231 320 31
- first observer's	231 320 33
- first officer's	231 320 32
Transmission problem at all stations	231 330 48
Transmission problem at one station	
- captain's	231 330 31
- first observer's	231 330 33
- first officer's	231 330 32

AKS ALL

OBSERVED FAULTS

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V

FAULT DESCRIPTION	FAULT CODE
VHF 2 radio	
reception and transmission problem at all stationsreception and transmission problem at one station	231 430 48
- captain's	231 430 31
- first observer's	231 430 33
- first officer's	231 430 32
reception problem at all stations	231 440 48
 reception problem at one station 	
- captain's	231 440 31
- first observer's	231 440 33
- first officer's	231 440 32
Transmission problem at all stations	231 450 48
 Transmission problem at one station 	
- captain's	231 450 31
- first observer's	231 450 33
- first officer's	231 450 32
VHF 3 radio	
reception and transmission problem at all stationsreception and transmission problem at one station	231 550 48
- captain's	231 550 31
- first observer's	231 550 33
- first officer's	231 550 32
reception problem at all stations	231 560 48
 reception problem at one station 	
- captain's	231 560 31
- first observer's	231 560 33
- first officer's	231 560 32
Transmission problem at all stations	231 570 48

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	V
FAULT DESCRIPTION	FAULT CODE
VHF 3 radio (continued)	
Transmission problem at one station	
- captain's	231 570 31
- first observer's	231 570 33
- first officer's	231 570 32
Vibration in aft and forward fuselage	273 070 00
Vibration indication	
• blank	
- engine 1	770 040 51
- engine 2	770 040 52
• high	
- engine 1	710 232 51
- engine 2	710 232 52
Zero or fluctuates	
- engine 1	770 050 51
- engine 2	770 050 52
Vibration, APU	
• excessive	491 020 00
Voice recorder	
Signal problem at monitor jack	237 010 00
STATUS light or TEST light does not come on when TEST	
switch is pushed	237 020 00
Volcanic ash condition	055 050 00

AKS ALL

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V

FAULT DESCRIPTION	FAULT CODE
VOR	
Audio tone does not occur or is weak	
- captain's	345 010 31
- first officer's	345 010 32
 Bearing pointer 1 does not show, VOR1 flag does not 	
show	345 030 01
 Bearing pointer 2 does not show, VOR2 flag does not 	
show	345 030 02
Data on NAV STATUS display of CDU shows FAIL	346 490 00
deviation bar does not show on the navigation display	
- VOR1	345 050 01
- VOR2	345 050 02
 test problem when you push the TEST switch on the navigation control panel 	
- captain's	345 020 31
- first officer's	345 020 32
 TO/FROM indication does not show on the navigation 	
display	
- VOR1	345 060 01
- VOR2	345 060 02
VOR frequency	
shows dashes	
- VOR1	345 070 01
- VOR2	345 070 02
VOR1 flag shows on the display	345 040 01
VOR2 flag shows on the display	345 040 02
VOILE may shows on the display	343 040 02

AKS ALL

OBSERVED FAULTS

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	V
FAULT DESCRIPTION	FAULT CODE
VSD flag shows	
- captain's	344 502 31
- first officer's	344 502 32
VSI flag shows	
- captain's	342 175 31
- first officer's	342 175 32
VTK flag shows	
- captain's	346 200 31
- first officer's	346 200 32

AKS ALL



W

FAULT DESCRIPTION	FAULT CODE
WAIT ATT flag shows on integrated standby flight display .	342 610 00
Waste quantity indicator	
 Shows tank is empty when tank is full 	
- attendant's panel	383 050 00
Shows tank is full when tank is not full	
- attendant's panel	383 040 00
Waste tank	
does not precharge	383 020 00
Waste tank drain valve handle	
Does not drain tank when pulled	383 030 00
Water leakage	
- aft cargo compartment ceiling	381 050 45
- forward cargo compartment ceiling	381 050 44
Water, potable	
auxiliary tank (40-gallon) leaks	381 042 00
main tank (60-gallon) leaks	381 041 00
System does not pressurize	381 020 00
tank does not fill	381 030 00
tank leaks	381 040 00
Weather radar	
display blank	
- captain's	344 090 31
- first officer's	344 090 32

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FAULT DESCRIPTION	FAULT CODE
Weather radar (continued)	
gain control problem	
- left	344 100 41
- right	344 100 42
mode selector problem	
- left	344 110 41
- right	344 110 42
 no aural warnings during system displays test (predictive 	
windshear)	344 140 00
returns weak or incorrect colors on CDS	
- captain's	344 120 31
- first officer's	344 120 32
Tilt control problem	04440044
- left	344 130 41
- right	344 130 42
WINDSHEAR does not show during system displays test (predictive windshear)	344 150 00
(predictive windshear)	344 130 00
Wheel well light	
 does not come on 	
- main landing gear	333 010 00
- nose landing gear	333 020 00
Does not go off	
- main landing gear	333 011 00
- nose landing gear	333 021 00
• light on	261 090 00
Window heat	
Does not heat correctly	
- side window	304 090 00
- windshield	304 080 00

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AKS ALL



W

FAULT DESCRIPTION	FAULT CODE
Window heat (continued)	
 lights do not operate correctly when the test switch is moved to PWR TEST master caution and OVERHEAT lights do not operate correctly when the test switch is moved to OVHT 	304 050 00 304 060 00
WINDOW HEAT OVERHEAT light	
light on L FWD L SIDE R FWD R SIDE	304 010 41 304 020 41 304 010 42 304 020 42
WINDOW HEAT Power ON light	
does not come onL FWDL SIDER FWDR SIDE	304 030 41 304 040 41 304 030 42 304 040 42
Window, flight compartment	
 delaminated, cracked, chipped, crazed, scratched, or has bubbles 	
- no. 1 left - no. 1 right - no. 2 left - no. 2 right - no. 3 left - no. 3 right	561 010 41 561 010 42 561 020 41 561 020 42 561 030 41 561 030 42

EFFECTIVITY -

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W

FAULT DESCRIPTION	FAULT CODE
Window, flight compartment (continued)	
Sliding difficult to operate	
- no. 2 left	561 070 41
- no. 2 right	561 070 42
Sliding has air leak	
- no. 2 left	561 080 41
- no. 2 right	561 080 42
windows need cleaning	561 060 00
Windshield	
Air outlet does not operate	
- captain's	212 010 31
- first officer's	212 010 32
Windshield wiper	
 does not operate in any switch position 	
- left	304 200 41
- right	304 200 42
 does not operate in one switch position 	
- left	304 210 41
- right	304 210 42
 does not park in the correct position 	
- left	304 240 41
- right	304 240 42
 does not remove water correctly 	
- left	304 260 41
- right	304 260 42
does not stop	
- left	304 250 41
- right	304 250 42

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W

FAULT DESCRIPTION	FAULT CODE
Windshield wiper (continued)	
Speed is incorrect	
- left	304 220 41
- right	304 220 42
Sweep is incorrect	
- left	304 230 41
- right	304 230 42
WING ANTI-ICE L VALVE OPEN light	
does not come on	301 080 00
Does not go bright during transition	301 015 41
 slow to go from bright to dim when switch is moved to 	
ON	301 010 00
slow to go from bright to off when switch is moved to	
OFF	301 020 00
Stays on bright	301 030 00
WING ANTI-ICE R VALVE OPEN light	
does not come on	301 090 00
Does not go bright during transition	301 015 42
 slow to go from bright to dim when switch is moved to 	
ON	301 050 00
slow to go from bright to off when switch is moved to	004 000 00
OFF	301 060 00
Stays on bright	301 070 00
WING ANTI-ICE switch	
 does not latch in the ON position with the engines not 	
operating	301 100 00
Unlatches when the engines are operating	301 110 00

EFFECTIVITY -

OBSERVED FAULTS

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W

FAULT DESCRIPTION	FAULT CODE
Wing down aileron trim	
does not operate	
- left	271 050 41
- left and right	271 050 48
- right	271 050 42
Wing illumination light	
does not come on	
- left	334 010 41
right	334 010 42
- left	334 020 41
- right	334 020 42
WING-BODY OVERHEAT light	
 light does not come on when OVHT/TEST switch is pushed 	
- left	261 120 41
- left and right	261 120 48
- right	261 120 42
• light on	261 110 00
Wireless quick access recorder	
data does not transmit	313 121 00
WXR ATT message shows	
- captain's	344 030 31
- first officer's	344 030 32

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W

FAULT DESCRIPTION	FAULT CODE
WXR DSPY message shows	
- captain's	344 040 31
- first officer's	344 040 32
WXR FAIL message shows	
- captain's	344 050 31
- first officer's	344 050 32
WXR RANGE DISAGREE message shows	
- captain's	344 060 31
- first officer's	344 060 32
WXR WEAK message shows	
- captain's	344 080 31
- first officer's	344 080 32

AKS ALL

OBSERVED FAULTS





FAULT DESCRIPTION	FAULT CODE
Yaw damper	
disengaged automatically, YAW DAMPER light came onoperation not normal	222 030 00 222 020 00
YAW DAMPER light	
Does not go off with YAW DAMPER switch at ON	222 010 00

AKS ALL

OBSERVED FAULTS



Z

FAULT DESCRIPTION	FAULT CODE
ZONE TEMP light	
 Comes on unexpectedly during master caution recall light on, cannot reset 	216 224 00
- aft cabin	216 202 00
- control cabin	216 212 00
- forward cabin	216 222 00
 light on, comes on again after reset 	
- aft cabin	216 203 00
- control cabin	216 213 00
- forward cabin	216 223 00
 light on, stays off after reset 	
- aft cabin	216 201 00
- control cabin	216 211 00
- forward cabin	216 221 00

AKS ALL

OBSERVED FAULTS



FAULT DESCRIPTION	FAULT CODE (location)
COMMUNICATIONS/PUBLIC ADDRESS	
Cabin attendant handset	
• Damaged	C12 12
• Distorted	C12 20
• Inoperative	C12 33
Volume problem	C12 65
Chimes	
Does not turn off	C14 83
Does not turn on	C14 84
Volume problem	C14 65
Chimes light	
Does not turn off	C18 83
Does not turn on	C18 84
Passenger address system	
• Distorted	C16 20
• Inoperative	C16 33
• Intermittent	C16 34
Volume problem	C16 65
Speaker	
• Inoperative	C17 33
• Intermittent	C17 34
• Noisy	C17 42
Volume problem	C17 65

AKS ALL

CABIN FAULTS

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FAULT DESCRIPTION	FAULT CODE (location)
DOORS/EXITS/WINDOWS	
Cabin window	
Cracked	D11 15
• Dirty	D11 17
Fogged/moisture between panes	D11 24
• Leaking	D11 36
• Noisy	D11 42
• Scratched	D11 51
Cabin window shade	
• Damaged	D12 12
Hard to operate	D12 29
• Loose	D12 37
• Missing	D12 39
• Stuck	D12 58
Door	
Hard to close	D13 27
Hard to open	D13 28
Door grab handle	
• Damaged	D26 12
• Missing	D26 39
Door handle	
Does not stay upright	D16 81
Door hold-open mechanism	
Hard to operate	D18 29
Door latch mechanism	
Hard to operate	D19 29
Door seal	
• Leaking	D22 36
• Noisy	D22 42
Torn	D22 60

AKS ALL



FAULT DESCRIPTION	FAULT CODE (location)
DOORS/EXITS/WINDOWS (continued)	
Door window	
• Cracked	D23 15
• Dirty	D23 17
Fogged/moisture between panes	D23 24
• Leaking	D23 36
• Noisy	D23 42
• Scratched	D23 51
Door window shade	
• Damaged	D24 12
Hard to operate	D24 29
• Loose	D24 37
• Missing	D24 39
Stuck	D24 58

AKS ALL



FAULT DESCRIPTION	(location)
	(location)
EMERGENCY EQUIPMENT	
Emergency area light	
Does not turn off	E32 83
Does not turn on	E32 84
Emergency exit sign	
Does not turn off	E12 83
Does not turn on	E12 84
Emergency floor proximity light	
Does not turn off	E27 83
Does not turn on	E27 84
Escape slide pack bustle	
• Damaged	E13 12
• Loose	E13 37
Escape slide pack pressure gauge	
• Damaged	E14 12
Hard to read	E14 94
Low pressure/quantity	E14 38
Escape strap	
• Damaged	E49 12
Does not stow	E49 82
Extension seat belt	
• Damaged	E38 12
• Missing	E38 39
Fire extinguisher	
• Missing	E15 39
Seal broken/missing	E15 96
• Used	E15 64
First aid kit	
• Missing	E16 39
Seal broken/missing	E16 96
• Used	E16 64

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CABIN FAULTS

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	FAULT CODE
FAULT DESCRIPTION	(location)
EMERGENCY EQUIPMENT (continued)	
Flashlight	
• Damaged	E17 12
Does not turn off	E17 83
Does not turn on	E17 84
• Missing	E17 39
Needs service	E17 41
Flashlight LED	
Does not turn on	E37 84
Life vest, child	
• Damaged	E18 12
• Missing	E18 39
Life vest, crew	
• Damaged	E19 12
• Missing	E19 39
Life vest, demo	
• Damaged	E29 12
• Missing	E29 39
Life vest, passenger	
• Damaged	E20 12
• Missing	E20 39
Oxygen demo mask	
• Damaged	E21 12
• Missing	E21 39
Oxygen mask door on PSU	
Does not stay upright	E51 81
Portable oxygen bottle	
Low pressure/quantity	E22 38
• Missing	E22 39
• Used	F22 64

EFFECTIVITY -

CABIN FAULTS

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	FAULT CODE
FAULT DESCRIPTION	(location)
EMERGENCY EQUIPMENT (continued)	
Portable oxygen mask	
• Damaged	E23 12
• Missing	E23 39
• Used	E23 64
Therapeutic oxygen bottle	
Low pressure/quantity	E55 38
• Missing	E55 39
• Used	E55 64
Therapeutic oxygen mask	
• Damaged	E56 12
• Missing	E56 39
• Used	F56 64

AKS ALL



FAULT DESCRIPTION	FAULT CODE
GALLEYS	,
Cart restraint quarter turn	
• Missing	G24 39
Needs adjustment	G24 40
Coffee maker	
Circuit breaker opens	G12 48
• Damaged	G12 12
• Inoperative	G12 33
• Leaking	G12 36
Light does not come on	G12 21
• Overflows	G12 44
Smoking or sparking	G12 55
Counter/shelf	
• Damaged	G26 12
• Stuck	G26 58
Faucet in galley	
• Damaged	G13 12
Does not turn off	G13 83
Does not turn on	G13 84
High pressure	G13 86
• Leaking	G13 36
Low pressure/quantity	G13 38
No hot water	G13 87
No water	G13 43
Overheats	G13 46
Floor in galley	
• Damaged	G14 12
• Dirty	G14 17
• Loose	G14 37
• Torn	G14 60
Weak/spongy	G14 66
• Wat	G14 67

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CABIN FAULTS

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FAULT DESCRIPTION	FAULT CODE
	(location)
GALLEYS (continued)	
Folding cart	000.40
• Damaged	G23 12
• Latch or lock broken	G23 35
Galley power	055.00
• Inoperative	G55 33
Oven	
• Damaged	G16 12
• Dirty	G16 17
Does not close/fasten	G16 71
Does not heat enough	G16 76
Does not open	G16 77
• Inoperative	G16 33
Overheats	G16 46
Smells bad	G16 54
Smoking or sparking	G16 55
Sink in galley	
• Dirty	G17 17
• Overflows	G17 44
• Plugged	G17 47
Smells bad	G17 54
Warming oven	
• Damaged	G27 12
• Dirty	G27 17
Does not close/fasten	G27 71
Does not heat enough	G27 76
Does not open	G27 77
• Inoperative	G27 33
• Overheats	G27 46
• Smells bad	G27 54
Smoking or sparking	G27 55

AKS ALL

CABIN FAULTS

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FAULT DESCRIPTION	FAULT CODE (location)
GALLEYS (continued)	
Waste container door in galley	
Does not close/fasten	G20 71
• Missing	G20 39
Water supply in galley	
• Leaking	G52 36
• Poor quality	G52 49
• Smells bad	G52 54
Work table in galley	
• Damaged	G21 12
Does not stay upright	G21 81

AKS ALL



FAULT DESCRIPTION	FAULT CODE
FAULT DESCRIPTION	(location)
LIGHTS	
Attendant work light	
Does not turn off	L31 83
Does not turn on	L31 84
Call light above passenger seat	
Does not turn off	L11 83
Does not turn on	L11 84
Ceiling light, bin mounted	
Does not turn off	L13 83
Does not turn on	L13 84
Ceiling light, recessed	
Does not turn off	L30 83
Does not turn on	L30 84
Closet light	
Does not turn off	L16 83
Does not turn on	L16 84
Entry light	
Does not turn off	L17 83
Does not turn on	L17 84
Galley ceiling light	
Does not turn off	L18 83
Does not turn on	L18 84
Galley work light	
Does not turn off	L20 83
Does not turn on	L20 84
Lavatory light	
Does not turn off	L19 83
Does not turn on	L19 84
Night light	
Does not turn off	L21 83
Does not turn on	L21 84

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CABIN FAULTS

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FAULT DESCRIPTION	FAULT CODE (location)
LIGHTS (continued)	
Reading light	
Does not turn off	. L23 83
Does not turn on	. L23 84
Window light	
Does not turn off	. L25 83
Does not turn on	. L25 84

AKS ALL

CABIN FAULTS

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FAULT DESCRIPTION	(location)
MISCELLANEOUS/CABIN GENERAL	tiooanon j
Area heater in door	
• Inoperative	M22 33
Attendant control panel	WIZZ 00
• Light comes on	M74 93
Touch screen inoperative	M74 U5
Bump strip in cabin	
• Damaged	M46 12
• Missing	M46 39
CLEAN/CHECK SENSORS light on the attendant's panel	
• Light comes on	M63 93
Carpet	
• Dirty	M11 17
• Torn	M11 60
• Wet	M11 67
Ceiling panel	N40 40
• Damaged	M12 12 M12 17
• Dirty	M12 37
Loose Missing	M12 37
• Wet	M12 67
Closet door	W112 07
• Damaged	M13 12
Hard to close	M13 27
Hard to open	M13 28
Latch or lock broken	M13 35
Compartment handle	
Latch or lock broken	M28 35
Curtain	
• Dirty	M14 17
• Missing	M14 39
• Torn	M14 60

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CABIN FAULTS

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FAULT DESCRIPTION	(location)
MISCELLANEOUS/CABIN GENERAL (continued)	,
Curtain rails/hooks	
• Damaged	M48 12
• Missing	M48 39
Curtain tie backs	
• Damaged	M15 12
• Dirty	M15 17
Does not lock in place	M15 85
• Missing	M15 39
• Torn	M15 60
Door entry mats	
• Damaged	M49 12
• Dirty	M49 17
• Loose	M49 37
• Missing	M49 39
Emergency exit door area	
• Too cold	M62 14
Fasten-seat-belt sign	
Does not turn off	M23 83
Does not turn on	M23 84
Floor in cabin	
Weak/spongy	M47 66
Insects	
Detected on airplane	M55 99
LAVS INOP light on the attendant's panel	
• Light comes on	M64 93
Lavatory-occupied sign	
Does not turn off	M17 83
Does not turn on	M17 84
No-smoking sign	
Does not turn off	M19 83
Does not turn on	M19 84

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CABIN FAULTS

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	FAULT CODE
FAULT DESCRIPTION	(location)
MISCELLANEOUS/CABIN GENERAL (continued)	
Overhead stowage bin	
• Damaged	M20 12
• Dirty	M20 17
Does not close/fasten	M20 71
Does not open	M20 77
Latch or lock broken	M20 35
Needs adjustment	M20 40
• Wet	M20 67
Placard/decal in cabin	
• Damaged	M50 12
• Incorrect	M50 32
• Missing	M50 39
Potable water indicator	
Low pressure/quantity	M60 38
Rodent	
Detected on airplane	M54 99
Sidewall panel	
• Damaged	M24 12
• Dirty	M24 17
• Loose	M24 37
Stowage compartment door	
• Damaged	M59 12
Hard to close	M59 27
Hard to open	M59 28
Latch or lock broken	M59 35

AKS ALL



FAULT DESCRIPTION	(location)
SEATS	
Flight attendant seat	
• Damaged	S15 12
• Dirty	S15 17
Does not close/fasten	S15 71
Does not open	S15 77
Hard to operate	S15 29
• Loose	S15 37
• Torn	S15 60
• Wet	S15 67
Flight attendant seat harness	
• Damaged	S16 12
Hard to operate	S16 29
Needs adjustment	S16 40
Passenger service unit air outlet	
• Inoperative	S35 33
Passenger service unit panel	
Does not close/fasten	S34 71
• Loose	S34 37
Seat aisle trim	
• Damaged	S20 12
• Loose	S20 37
Seat armrest	
• Damaged	S11 12
Does not extend/lower	S11 73
Needs adjustment	S11 40
Seat ashtray	
• Damaged	S12 12
Does not close/fasten	S12 71
Does not open	S12 77
• Missing	S12 39
Needs adjustment	S12 40

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CABIN FAULTS

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	FAULT CODE
FAULT DESCRIPTION	(location)
SEATS (continued)	
Seat assembly	
• Loose	S21 37
Seat back	
• Damaged	S22 12
• Dirty	S22 17
Does not recline	S22 78
Does not stay upright	S22 81
• Loose	S22 37
• Torn	S22 60
• Wet	S22 67
Seat back pocket	
• Damaged	S23 12
• Dirty	S23 17
• Torn	S23 60
• Wet	S23 67
Seat belt	
• Damaged	S24 12
• Dirty	S24 17
• Inoperative	S24 33
• Missing	S24 39
Seat bottom cushion	
• Dirty	S25 17
Smells bad	S25 54
• Stained	S25 57
• Torn	S25 60
• \/\ <u>\</u> \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	S25 67

AKS ALL

CABIN FAULTS

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	FAULT CODE
FAULT DESCRIPTION	(location)
SEATS (continued)	
Seat footrest	
• Damaged	S13 12
• Dirty	S13 17
Hard to operate	S13 29
Inoperative	S13 33
• Torn	S13 60
• Wet	S13 67
Seat headrest	
• Damaged	S14 12
• Dirty	S14 17
Hard to operate	S14 29
• Inoperative	S14 33
• Loose	S14 37
• Torn	S14 60
• Wet	S14 67
Seat legrest	
• Damaged	S29 12
• Dirty	S29 17
Does not stow	S29 82
Hard to operate	S29 29
• Inoperative	S29 33
• Torn	S29 60
• Wet	S29 67
Seat safety card	
• Damaged	S19 12
• Incorrect	S19 32
• Missing	S19 39
Seat track insert	
• Damaged	S26 12
• Loose	S26 37
• Missing	S26 39

AKS ALL

CABIN FAULTS

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FAULT DESCRIPTION	FAULT CODE (location)
SEATS (continued)	
Seat tray table	
• Damaged	S27 12
• Dirty	S27 17
• Does not stow	S27 82
Latch or lock broken	S27 35
Needs adjustment	S27 40

AKS ALL



FAULT DESCRIPTION	FAULT CODE (location)
TOILETS/LAVATORIES	
Countertop in lavatory	
• Damaged	T12 12
• Dirty	T12 17
Door to lavatory	
• Damaged	T13 12
Does not close/fasten	T13 71
Does not open	T13 77
Latch or lock broken	T13 35
Faucet in lavatory	
• Damaged	T14 12
Does not turn off	T14 83
Does not turn on	T14 84
High pressure	T14 86
• Leaking	T14 36
Low pressure/quantity	T14 38
No hot water	T14 87
No water	T14 43
Overheats	T14 46
Floor in lavatory	
• Dirty	T31 17
Grab handle in lavatory	
• Damaged	T15 12
• Dirty	T15 17
Mirror in lavatory	
• Damaged	T16 12
• Dirty	T16 17
• Loose	T16 37
Return-to-seat sign in lavatory	
Does not turn off	T18 83
Does not turn on	T18 84
Sink drain stopper in lavatory	
• Inoperative	T20 33

EFFECTIVITY -

CABIN FAULTS

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EALILT DESCRIPTION	FAULT CODE (location)
FAULT DESCRIPTION	(location)
TOILETS/LAVATORIES (continued)	
Sink in lavatory	
• Dirty	
• Plugged	T32 47
Smoke detector	
• Damaged	
• Disconnected	
• Inoperative	
• Loose	T21 37
Missing	T21 39
Soap dispenser	
• Damaged	T22 12
• Empty	T22 22
Hard to operate	T22 29
• Inoperative	T22 33
• Leaking	T22 36
Toilet bowl	
• Damaged	T23 12
• Dirty	T23 17
• Overflows	T23 44
• Plugged	T23 47
Smells bad	T23 54
Toilet flush button	
• Damaged	T24 12
• Dirty	T24 17
Toilet flush system	
Does not flush	T25 74
Does not turn off	
• Plugged	T25 47
Toilet roll holder	
• Damaged	T39 12
Missing	T39 39

— EFFECTIVITY -

CABIN FAULTS

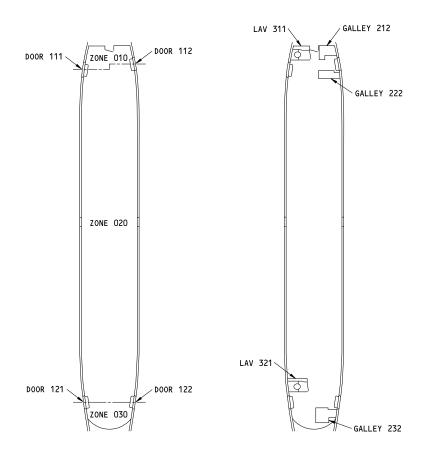
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	FAULT CODE
FAULT DESCRIPTION	(location)
TOILETS/LAVATORIES (continued)	
Toilet seat	
• Damaged	T26 12
• Dirty	T26 17
• Missing	T26 39
Toilet seat lid	
• Damaged	T27 12
• Dirty	T27 17
• Missing	T27 39
Waste chute door in lavatory	
• Damaged	T28 12
Needs adjustment	T28 40
• Plugged	T28 47
Water supply in lavatory	
• Poor quality	T41 49
Smells had	T41 54

AKS ALL





- NOTE: Use seat number of nearest seat if you do not find a location code here.

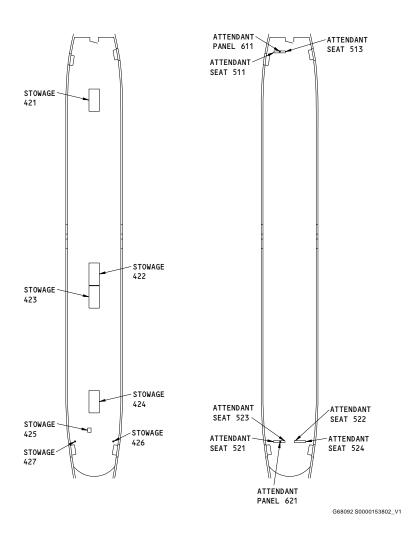
 - Use location code of the applicable zone if fault occurs in entire zone.
 Use location code "000" if fault occurs in entire cabin.

Location Codes - Doors, Zones, Galleys, and Lavatories Figure 1

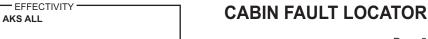
- EFFECTIVITY -CABIN FAULT LOCATOR AKS ALL

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Location Codes - Closets, Stowage, Attendant Seats and Panels Figure 2



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