ANH XUAN PHAM

IT BUSINESS ANALYST



- **≗** Male
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SKILLS

- Fimga, Drawio, Balsamiq
- MongoDB, Postgres
- Javascript, Golang, Python, React
- RestfulAPI, SOAP
- Project Management
- Problem Solving
- Azure, Ubuntu Server, Docker
- Jira, Confluence

WORK EXPERIENCE

VIBELABS TEAM

Project Manager - Self Employee

Feb 2023 - Now

* TEAM SIZE: 03

- Get request from customer
- Solution Architect
- UI/UX Designer
- Collaborate with Backend Developer and Mobile Developer
- Write Function Requirement Specifications
- API Document
- Join as a Developer (Auto Backup DB on R2 Cloudflare)
- Publish app on Play Store and Appstore
- Join as a DevOps (Docker, CI/CD)

* PROJECT:

- Te Ship Fast Delivery iOS/ Android
- Portal (Web)

* INFRASTRUCTURE:

- Flask
- Flutter
- Redis
- MongoDB
- Ubuntu Server
- ReactJS

* STORE:

- Play Store:

https://play.google.com/store/apps/details?id=com.vibelabs.teship

- App Store:

https://apps.apple.com/vn/app/teship/id6450151276?l=vi

ATOM SOLUTION CORPORATE COMPANY

IT Business Analyst - Payment

Nov 2022 - Now

- Collects information to understand the business situation, the project requirements, ensure the essential information is being document & tracked
- Create & Maintain BRD, FRD, API Spec Document,...
- Transfer business requirements to Developer, QC
- Working with developers, testers and Managers Business Analyst to estimate effort and timeline work with QC to verify that all requirements of the system
- Collaborate across departments and teams in all software development phases to ensure all parties are aligned with the requirements of the project (QC, Dev, Design, Customer,...)
- Draw Workflow, Mockup, Diagram, Mindmap,...
- Support UAT in testing, verifying bugs/issues with clients;

- Create & Maintain URD
- Participate in the key input process at Sacombank
- Write document integration of 3rd party software for POS
- API Document
- Research Remote Inject Key, VietQR, HSM, ISO Message 8583,...

* PROJECT:

- Sacombank Checkout Gateway
- OCB Virtual Account
- Merchant Portal
- MDM (Mobile Device Management)
- ISO Message (POS)
- Ree-Pay Buy Now Pay Later
- TMS (Terminal Management Service) with Odoo ERP
- FPT elnvoice
- Keredivo (Buy Now Pay Later)
- BIDV VietQR Virtual Account
- BIDV VietQR Merchant Present
- Payment App on POS
- PCI-DSS

EOS TECHNOLOGY JOINT STOCK COMPANY

Business Analyst - Digital Banking

March 2022 - Nov 2022

- Collects information to understand the business situation, the project requirements, ensure the essential information is being document & tracked
- Check & Review UI/UX Design Project
- Transfer business requirements to Developer, QC
- Working with developers, testers and Managers Business Analyst to estimate effort and timeline work with QC to verify that all requirements of the system
- Collaborate across departments and teams in all software development phases to ensure all parties are aligned with the requirements of the project (QC, Dev, Design, Customer,...)
- Draw Workflow, Prototype, Diagram, Mindmap,...
- Support UAT in testing, verifying bugs/issues with clients;
- Create & Maintain URD

* PROJECT:

- SCB S-Connect Internet Banking
- SCB S-Connect Mobile Banking
- SCB e-KYC Admin System
- SCB DMS (Document Management Service)

EDUCATION

• HA NOI UNIVERSITY OF HOME AFFAIRS

Major: Human

Resources Management 2015 - 2019

- - Grade: Good