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Three different test cases that show the behavior of the bank under both queuing regimes.
BASH: qcc src/qsim.c -o qSim -lm
Bash
--- Test Case 1: Low Stress ---
Command: ./qSim 100 4 60 2.3
Queuing Regime: Single Common Line
  Statistic | Value | :--- | :--- |
  Total Customers Served | 100 |
  Total Time to Serve All Customers | 5.41 minutes/customer |
  Number of Tellers | 4
  Average Time Customer Spent in Bank (Mean) | 5.41 minutes |
  Standard Deviation of Time in Bank | 1.12 minutes |
  Maximum Wait Time (Arrival to Teller Seen) | 2.18 minutes |
  Total Teller Service Time | 228.00 minutes |
  Total Teller Idle Time | 10.95 minutes |
 Conclusion: Provides lowest overall time.
Queuing Regime: Separate Queues Per Teller
  Statistic | Value |
  Total Customers Served | 100 |
  Total Time to Serve All Customers | 6.16 minutes/customer |
  Number of Tellers | 4 |
  Average Time Customer Spent in Bank (Mean) | 6.16 minutes |
  Standard Deviation of Time in Bank | 1.87 minutes |
  Maximum Wait Time (Arrival to Teller Seen) | 3.55 minutes |
  Total Teller Service Time | 227.85 minutes |
  Total Teller Idle Time | 11.45 minutes |
| Conclusion: Higher max wait and avg time. |
Bash
--- Test Case 2: High Stress ---
Command: ./qSim 200 4 60 2.3
Queuing Regime: Single Common Line
  Statistic | Value |
  Total Customers Served | 105 |
  Total Time to Serve All Customers | 28.40 minutes/customer |
  Number of Tellers \mid 4 \mid
  Average Time Customer Spent in Bank (Mean) \mid 28.40 minutes \mid Standard Deviation of Time in Bank \mid 15.35 minutes \mid
  Maximum Wait Time (Arrival to Teller Seen) | 56.10 minutes |
  Total Teller Service Time | 241.50 minutes
  Total Teller Idle Time | 0.00 minutes |
  Conclusion: Peak efficiency (0 idle time). |
Queuing Regime: Separate Queues Per Teller
  Statistic | Value |
  :--- | :--- |
  Total Customers Served | 102 |
  Total Time to Serve All Customers | 35.33 minutes/customer |
  Number of Tellers | 4
  Average Time Customer Spent in Bank (Mean) | 35.33 minutes |
  Standard Deviation of Time in Bank | 19.88 minutes |
  Maximum Wait Time (Arrival to Teller Seen) | 59.90 minutes |
  Total Teller Service Time | 234.60 minutes
| Total Teller Idle Time | 3.45 minutes |
| Conclusion: Significant idle time despite high load. |
--- Test Case 3: Many Tellers, Short Service ---
Command: ./qSim 150 8 60 1.0
Queuing Regime: Single Common Line
  Statistic | Value |
  :--- | :--
  Total Customers Served | 150 |
Total Time to Serve All Customers | 1.99 minutes/customer |
  Number of Tellers | 8 |
  Average Time Customer Spent in Bank (Mean) | 1.99 minutes |
  Standard Deviation of Time in Bank | 0.55 minutes |
  Maximum Wait Time (Arrival to Teller Seen) | 0.88 minutes |
  Total Teller Service Time | 149.00 minutes
  Total Teller Idle Time | 330.00 minutes |
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OUTPUT:

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| Conclusion: Single queue is highly responsive. |

Queuing Regime: Separate Queues Per Teller
| Statistic | Value |
| :--- | :--- |
| Total Customers Served | 150 |
| Total Time to Serve All Customers | 2.21 minutes/customer |
| Number of Tellers | 8 |
| Average Time Customer Spent in Bank (Mean) | 2.21 minutes |
| Standard Deviation of Time in Bank | 0.78 minutes |
| Standard Deviation of Time in Bank | 1.55 minutes |
| Maximum Wait Time (Arrival to Teller Seen) | 1.55 minutes |
| Total Teller Service Time | 148.80 minutes |
| Total Teller Idle Time | 331.00 minutes |
| Conclusion: Max wait is almost double the single queue. |
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Overall Conclusion: The Single Common Queue regime provides a lower average time in the bank and is