Anijah *Phillip*

Profile.

Customer service representative with two years of experience providing excellent services to customers in a dynamic work environment. Solid communication skills, good interpersonal skills and fast in resolving complaints with excellent problem-solving skills. Displayed communications and interpersonal skills by identifying and properly addressing needs.

Contact.

- (340)514-6738
- anijahp@gmail.com
- PO Box 307711, Charlotte Amalie, 00803

Education.

Certificate in Computer Information Systems
The Career & Technical Education Division (CTE), **2017**

Bachelor of Science in Computer Information Systems
Bethune-Cookman University, **2021**

Achievements.

2021
President's List

2016
Junior Achievement Financial Officer

Reference.

Available upon request

Experience.

Software Engineer Trainee
Remote, Revature
Aug 2022 - September 2022

- Worked to create a bank management project using Postgres database and Java
- Worked with teammates to solver hackerrank and leetcode problems.
- Became a lifelong learner by receiving new coding information daily.

Technical Sales Representative
Atlanta, GA, Sonar Software
Nov 2022 - Jan 2022

- Prospected over 40 contacts daily.
- Made over 80 dials daily.
- Engaged in a consortium of current sales methodologies; qualifying frameworks (e.g. BANT); communication across email, social, phone, and video touchpoints; generating campaigns to SMB, mid-market, and enterprise accounts

Experience Continued

Cloud Computing and Data Analytics Intern
Bethune Cookman University, Daytona Beach, FL
Jun 2020 – Sep 2020
-Communicated effectively with three project management leaders regarding issues and needs for projects, which resulted in over 70% of time spent working instead of in meetings
-Merged data sets with existing data sets, careful to keep old data sets and documentation, this allowed Volusia County to have five ready to use data sets
-Brought forth six months of DBMS experience working with relational databases and SQL, this experience allowed
-Python data extraction and 80% completion of Python projects that were assigned, resulting in on-time submissions for the Cloud Computing department
-Performed detailed data validation spanning eight different projects with 30% Python and 70% SQL and Tableau

Workers Compensation Summer Intern
Department of Labor - St. Thomas, USVI
Jun 2018 – Aug 2018
-Composed, edited, and proofread 250+ physical files and transferred to excel sheets with 100% accuracy
-Maintained a steady office flow by directing customer inquiries, submitting maintenance requests, and routing emails to the appropriate department multiple times every day

On The Job Training
Department of Tourism - St. Thomas, USVI
Jan 2017 – May 2017
-Assisted with promotional tourism program by editing over 300+ excel sheets every time a tourist cashed in on the $500 prize.
-Packaged tourism packages for tourist

Office Assistant Summer Intern
Department of Natural and Planning Resources - St. Thomas, VI
June 2016 – August 2016 |
-Participated in file organization and mail sorting
-Highly organized and thrived in a fast-paced, deadline-oriented environment. Displays and acts with initiative, integrity, and professionalism