

Anika Javed

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Location | Alberta, Canada

Education

University of Calgary

Master of Data Science & Analytics, Specialization: Data Science

01/2024 – 12/2024 (Expected)

Calgary, Alberta

University of Toronto SCS

Data Science Certificate

01/2022 – 12/2022

Toronto, Ontario

Institute of Business Management

MBA in Finance & Risk Management

2012 – 2014

Karachi, Pakistan

Experience

Closing Solutions Specialist

Canadian Imperial Bank of Commerce

02/2021 – 04/2022

Toronto, Ontario

- Worked with mortgage advisors (MAs) with a total business of \$148.17m YTD.
- Maintained a fast and efficient turnaround time between 5 to 30 minutes.
- Created Excel & email automations to analyze business processes and increase efficacy of workflow for 14 business partners.
- Created Excel automations for intelligent reporting which resulted in a 48% increase in business for mortgage advisors.
- Created Excel automations which helped increase on-time funding percentage from 70% to 95%.
- Acted as a liaison between MAs, clients, solicitors, underwriters and advancers to build strong partnerships.
- Exceeded individual funding targets which were set at 80%.

Mortgage Servicing Specialist

Canadian Imperial Bank of Commerce

02/2019 – 02/2021

Toronto, Ontario

- Provided consultation over calls to 70-80 mortgage clients daily and maintained a 90% promoter score.
- Serviced clients, authorized third-parties and solicitors by efficiently using a range of software.
- Provided information through verbal or written correspondence and maintain accurate account records.
- Multitasked between carefully listening to clients, typing 85wpm to maintain an accurate record of the conversation and using the right tools to provide excellent customer service.
- Exceeded the required 2.5% individual target for cross-selling products as per client profiles and needs.

Financial Analyst

MATTS Technologies

03/2015 – 10/2018

Karachi, Pakistan

- Responsible for month-end / quarter-end / year-end close processes and related reporting.
- Responsible for developing and maintaining planning and forecasting models to ensure continuous enhancement to create more valuable outputs.
- Improved timeliness, integrity, completeness and accuracy of assigned reports by 9% by implementation of dashboards for running daily operations, resulting in a lean and optimized workflow for the team.
- Compiled and reviewed financial data to assess multimillion-rupee accounts and business decisions.
- Reduced operational expenses by 12% by analyzing past balance sheets & income statements.

Projects

CITYPULSE - Decoding Calgary's Traffic Landscape

02/2024

- Worked with 6 open datasets provided by the city of Calgary and Alberta government to analyze and visualize traffic data for the city over the last 3 years.
- Performed hypothesis testing, regression analysis and detailed visualizations to study traffic data.
- Project got selected as part of the Poster Presentation at DataCon 2024.

Career Opportunities Landscape in Canada

04/2024

- Worked with open datasets provided by the government of Canada for labor force, population, consumer price indexes, housing price index and bank rates etc. to perform complex analysis on four major provinces in Canada.
- Using data from last 10 years, created interactive and informative visualizations to understand the landscape.

Google Location Data

06/2024

- Using Google API and location history data created a data pipeline which performs ETL to wrangle the location data collected from Google API and transform it to a usable data frame format to perform analysis.
- Performed additional data enriching processes for useful information such as reverse geolocation to get human readable addresses from coordinates, distance calculation, route path mapping on a map, travel time estimation, etc. to enhance the analysis and visualizations.

Skills

Programming: Python, R, VBA, SQL

Software/Tools: Jupyter, Tableau, Power BI, Excel, R Studio, Git, MySQL, MongoDB

Big Data/ML: Python (e.g. Scikit-learn, Numpy, Pandas, Matplotlib, Plotly, Seaborn, Folium), Spark, Hadoop

Data Science: Data Pipelines (cleaning, wrangling, ETL, modeling, visualization), Statistics, Time series, Hypothesis testing

Banking: Reuters Eikon & DS, Bloomberg, Temenos T24, Horizon, COINS, Plexus, Aurora, SupportHub, Workday, HUB