

Store Policies

Refund & Return Policy

- You may request a return within 7 days of delivery.
- Refunds are processed within 5–7 business days after inspection.
- Items must be unused and in original packaging.
- Certain categories like innerwear, perishables, and gift cards are non-returnable.
- Exchange is allowed only for size issues on eligible items.

Shipping Policy

- Standard shipping takes 5–7 business days within India.
- Express shipping takes 2–3 business days.
- International shipping takes 7–14 business days.
- Free shipping on orders above ₹499 within India.
- Tracking details are shared via email and SMS after dispatch.

Warranty Policy

- All electronics come with a 1-year warranty.
- Physical damage is not covered.
- Warranty claims must be made with the original invoice.
- Manufacturer warranties may apply on select brands.

Cancellation Policy

- Orders can be canceled before they are shipped.
- Once shipped, cancellation is not possible. You may request a return after delivery.
- Refunds for canceled orders are processed within 3–5 business days.

Privacy Policy

- We value your privacy and ensure data protection under applicable laws.
- Customer data is used only for order processing, delivery, and personalized offers.
- We do not share personal information with third parties without consent.

- You may opt out of marketing emails anytime.

Payment Policy

- We accept credit/debit cards, UPI, net banking, and PayPal.
- Cash on Delivery (COD) is available on orders below ₹10,000.
- In case of failed payments, customers can retry or use an alternative method.
- Refunds for failed transactions are processed within 5–7 business days.

Security Policy

- Our platform uses SSL encryption to secure transactions.
- We never store your CVV or sensitive payment details.
- Regular audits are conducted to maintain security standards.

Terms of Service

- By accessing our platform, you agree to comply with our terms and conditions.
- Product prices and availability are subject to change without prior notice.
- We reserve the right to refuse service to anyone for valid reasons.
- Misuse of offers or fraudulent activity may lead to account suspension.