

Cancellation and Refund Policy

How to Cancel Your IELTS UKVI Test:

- You can cancel your IELTS UKVI test by contacting your UKVI-approved test center or through the official registration platform (IDP or British Council).
- The cancellation request must be made at least 5 weeks before the test date to be eligible for a refund.

Refund Policy

Cancellation Timing	Refund Policy
More than 5 weeks before the test date	You will receive a 75% refund of the test fee, after deducting 25% administrative charges.
Less than 5 weeks before the test date	No refund will be provided unless you can provide evidence of serious reasons (e.g., medical issues).
Absent on test day	No refund, unless you can provide documentation for a serious cause (e.g., medical emergency or other valid reasons).