

# UKVI

## Cancellation and Refund Policy

### How to Cancel Your IELTS UKVI Test:

- You can cancel your IELTS UKVI test by contacting your UKVI-approved test center or through the official registration platform (IDP or British Council).
- The cancellation request must be made at least 5 weeks before the test date to be eligible for a refund.

### Refund Policy

| Cancellation Timing                    | Refund Policy   |
|--|---|
| More than 5 weeks before the test date | You will receive a 75% refund of the test fee, after deducting 25% administrative charges.                            |
| Less than 5 weeks before the test date | No refund will be provided unless you can provide evidence of serious reasons (e.g., medical issues).                 |
| Absent on test day                     | No refund, unless you can provide documentation for a serious cause (e.g., medical emergency or other valid reasons). |