CURRICULUM VITAE

Anish Krishna

IT Transition Manager | Strategic Project Lead

PERSONAL DETAILS

Name	Anish Krishna	Address	Muscat, Sultanate of Oman
Phone	(968) 95450193	Email	krishna.anish@gmail.com
LinkedIn	www.linkedin.com/in/anishkrishna	Date of Birth:	28 May 1981
Nationality	Indian	Marital Status	Married

PROFESSIONAL PROFILE

IT Transition Manager & Strategic Project Lead Results-oriented IT Leader with **21+ years** of experience in the Energy and IT sectors. Expert in steering large-scale technical teams (75+ resources), managing complex transitions, and governing multi-million-dollar budgets. Proven track record in bridging the gap between strategic business demands and technical execution. Seeking a challenging role within a forward-thinking organization to leverage extensive expertise in project governance, operational excellence, and software delivery.

WORK EXPERIENCE

09/2024 – Present
IT Demand Manager | *Duqm Refinery (OQ8)*

- Directing the end-to-end IT demand lifecycle, including intake, assessment, and prioritization across enterprise functions.

- Implementing structured demand management frameworks with scoring models and approval gates to align with IT strategy and budget limits.

- Translating business needs into technical requirements (BRD), solution options, and feasibility evaluations for investment decisions.

- Facilitating stakeholder engagement to define scope, value, and risks before project initiation.

11/2022 – 08/2024
Software Development Manager | *Global Computer Services LLC*

- Managed a high-performance team of 75+ members, ensuring strict adherence to SLAs, KPIs, and budgets.

- Led the delivery of four major government sector projects, establishing coding standards and QA processes.

- Strategically planned software development lifecycles to align with client business goals.

01/2022 – 10/2022

IT Project Engineer | *Petroleum Development Oman (PDO)*

- Managed change management for the rollout of corporate applications, reaching over 12,000 staff.

- Implemented contractor lifecycle management for the client's largest manpower contract (ISC).

- Defined asset management processes for 35,000+ IT assets and initiated ISO/IEC 19770-1:2017 certification.

01/2021 – 12/2021

Team Lead, Application Tower | *Petroleum Development Oman (PDO)*

- Managed a team of 22 application guardians responsible for 220+ in-house developed applications.

- Executed a successful transition from the previous contract while maintaining 104%+ SLA achievement.

- Oversaw support, maintenance, and performance optimization of the application portfolio.

08/2016 – 12/2020

IT Project Manager | *Petroleum Development Oman (PDO)*

- Delivered 17 internal infrastructure projects on time, within scope, and on budget.

- Managed multi-million dollar budgets and coordinated internal resources and third-party vendors.

- Utilized Agile techniques to oversee quality assurance, task distribution, and deployments.

06/2011 – 07/2016

Business Analyst | *Petroleum Development Oman (PDO)*

- Evaluated business processes to recommend optimal practices and technical solutions.

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- Authored Functional Specification Documents (FSD), Business Requirement Documents (BRD), and Use Cases.

- Monitored project performance and facilitated communication between stakeholders and technical teams.

03/2009 – 05/2011
Application Support Engineer | *Petroleum Development Oman (PDO)*

- Resolved complex technical incidents and conducted root cause analysis for recurring issues.

- Managed deployment of application updates, patches, and releases.

- Collaborated with development teams to train 1st line support staff.

10/2007 – 02/2009
IT Consultant | *Petroleum Development Oman (PDO)*

- Analyzed business structures and formulated improvement strategies.

- Facilitated cost-benefit analyses and documented technical specifications for process improvements.

10/2004 – 10/2007
Software Engineer | *IVA Systems (P) Ltd, India*

- Developed web and desktop applications, performing system requirement analysis.

- Designed application interfaces and databases and conducted user training sessions.

EDUCATION

- 06/2006 – 07/2007
  Master of Science (MSc) in IT *Karnataka State Open University, Mysore, India*

- 06/2001 – 09/2004
  GNIIT IT Diploma *National Institute for Information Technology, Bangalore, India*

- 06/1998 – 04/2001
  Bachelor of Science (BSc) in Physics *MG College, University of Kerala, India*

CERTIFICATIONS

- PRINCE2® Practitioner

- Six Sigma Green Belt

- ITIL V4® Foundation

- Agile Scrum Master (ASM)

SKILLS & COMPETENCIES

- Project Management: MS Project, JIRA, Azure DevOps, Asana, Trello.

- Development: .Net Core, C#, ASP.net, HTML5, CSS, JavaScript, SQL Server, Oracle.

- BI & Reporting: Power BI, Tableau, Live Dashboards

- Core Competencies: Vendor Management, Budget Control, Resource Allocation, Change Management, IT Infrastructure Management.

LANGUAGES

- English: Business Fluent

- Hindi / Malayalam: Native

Anish Krishna
Muscat, Oman, 09/02/2026