

Market Basket Analysis using R

Learn about Market Basket Analysis & the APRIORI Algorithm that works behind it. You'll see how it is helping retailers boost business by predicting what items customers buy together.

You are a data scientist (or becoming one!), and you get a client who runs a retail store. Your client gives you data for all transactions that consists of items bought in the store by several customers over a period of time and asks you to use that data to help boost their business. Your client will use your findings to not only change/update/add items in inventory but also use them to change the layout of the physical store or rather an online store. To find results that will help your client, you will use Market Basket Analysis (MBA) which uses Association Rule Mining on the given transaction data.

In this tutorial you will learn:

- What is Association Rule Mining and applications
- What is the APRIORI algorithm?
- How to implement MBA/Association Rule Mining using R with visualizations?

Association Rule Mining







classification. It can tell you what items do customers frequently buy together by generating a set of rules called **Association Rules**. In simple words, it gives you output as rules in form **if this then that**. Clients can use those rules for numerous marketing strategies:

- Changing the store layout according to trends
- Customer behavior analysis
- Catalogue design
- Cross marketing on online stores
- What are the trending items customers buy
- Customized emails with add-on sales

Consider the following example:

ID	Items	
1	{Bread, Milk}	
2	{Bread, Diapers, Beer, Eggs}	market basket
3	{Milk, Diapers, Beer, Cola}	transactions
4	{Bread, Milk, Diapers, Beer}	
5	{Bread, Milk, Diapers, Cola}	
•••	•••	

{Diapers, Beer} Example of a frequent itemset {Diapers} → {Beer} Example of an association rule







transactions. Similarly, *Bread is bought with milk* in three transactions making them both frequent item sets. Association rules are given in the form as below:

$$A => B[Support, Confidence]$$

The part before => is referred to as *if (Antecedent)* and the part after => is referred to as *then (Consequent)*.

Where A and B are sets of items in the transaction data. A and B are disjoint sets.

Computer => Anti-virusSoftware[Support = 20%, confidence = 60%]

Above rule says:

- 1. 20% transaction show Anti-virus software is bought with purchase of a Computer
- 2. 60% of customers who purchase Anti-virus software is bought with purchase of a Computer

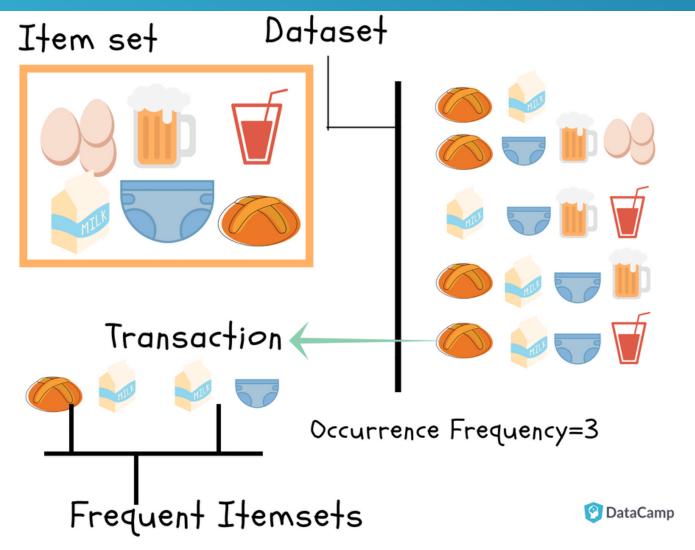
In the following section you will learn about the basic concepts of Association Rule Mining:

Basic Concepts of Association Rule Mining









- 1. **Itemset:** Collection of one or more items. K-item-set means a set of k items.
- 2. **Support Count:** Frequency of occurrence of an item-set
- 3. Support (s): Fraction of transactions that contain the item-set

$$Support(A => B) = P(AUB) = \frac{n(AUB)}{N}$$

In words it is the number of transactions with both A and B divided by the total number of transactions. N is the total number of transactions.

 $Support(Bread => Milk) = \frac{3}{5} = 0.6 = 60\%$



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1. **Confidence (c):** For a rule A=>B Confidence shows the percentage in which B is bought with A.

$$Confidence(A => B) = \frac{P(AUB)}{P(A)} = \frac{n(AUB)}{n(A)}$$

The number of transactions with both A and B divided by the total number of transactions having A.

$$Confidence(Bread => Milk) = \frac{3}{4} = 0.75 = 75\%$$

Now find the confidence for Milk=>Diaper.

Note: Support and Confidence measure how interesting the rule is. It is set by the minimum support and minimum confidence thresholds. These thresholds set by client help to compare the rule strength according to your own or client's will. The closer to threshold the more the rule is of use to the client.

- 1. **Frequent Itemsets:** Item-sets whose support is greater or equal than minimum support threshold (min_sup). In above example min_sup=3. This is set on user choice.
- 2. **Strong rules:** If a rule A=>B[Support, Confidence] satisfies min_sup and min_confidence then it is a strong rule.
- 3. **Lift:** Lift gives the correlation between A and B in the rule A=>B. Correlation shows how one item-set A effects the item-set B. A and B are independent if:

$$P(AUB) = P(A)P(B)$$

otherwise dependent. Lift is given by:

$$Lift(A, B) = \frac{P(AUB)}{P(A)P(B)}$$







- 1. Support greater than or equal to min_support
- 2. Confidence greater than or equal to min_confidence

APRIORI Algorithm

In this part of the tutorial, you will learn about the algorithm that will be running behind R libraries for Market Basket Analysis. This will help you understand your clients more and perform analysis with more attention. If you already know about the APRIORI algorithm and how it works, you can get to the coding part.

Association Rule Mining is viewed as a two-step approach:

- Frequent Itemset Generation: Find all frequent item-sets with support >= pre-determined min_support count
- 2. **Rule Generation:** List all Association Rules from frequent item-sets. Calculate Support and Confidence for all rules. Prune rules that fail min_support and min_confidence thresholds.

Frequent Itemset Generation is the most computationally expensive step because it requires a full database scan.

Among the above steps, Frequent Item-set generation is the most costly in terms of computation.

Above you have seen the example of only 5 transactions, but in real-world transaction data for retail can exceed up to GB s and TBs of data for which an optimized algorithm is needed to prune out Item-sets that will not help in later steps. For this APRIORI Algorithm is used. It states:

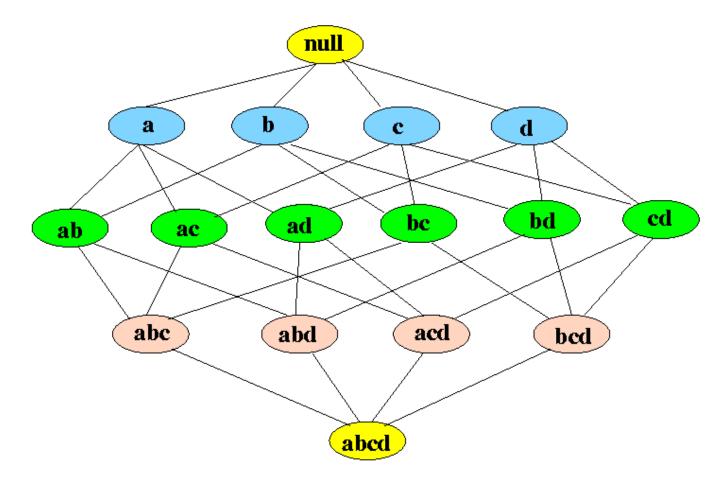






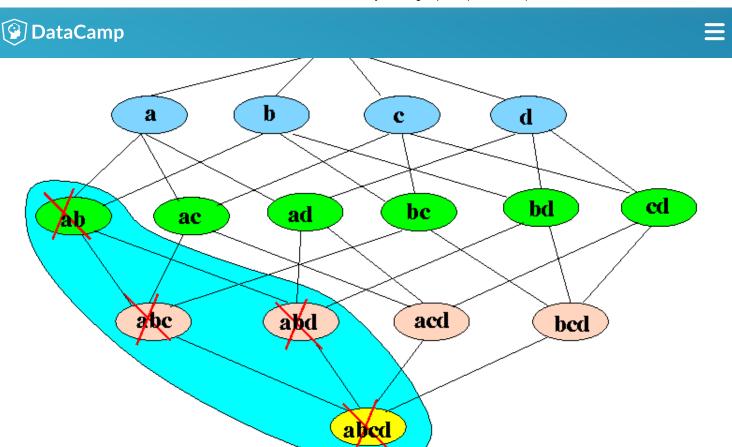
other words, No superset of an infrequent itemset must be generated or tested

It is represented in **Itemset Lattice** which is a graphical representation of the APRIORI algorithm principle. It consists of k-item-set node and relation of subsets of that k-item-set.



You can see in above figure that in the bottom is all the items in the transaction data and then you start moving upwards creating subsets till the null set. For d number of items size of the lattice will become 2^d . This shows how difficult it will be to generate Frequent Itemset by finding support for each combination. The following figure shows how much APRIORI helps to reduce the number of sets to be generated:

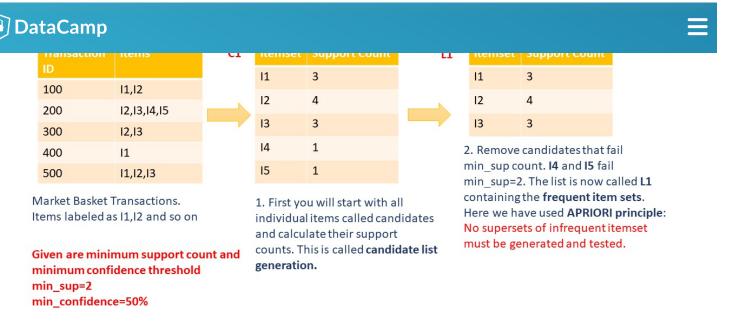




If item-set $\{a,b\}$ is infrequent then we do not need to take into account all its super-sets.

Let's understand this by an example. In the following example, you will see why APRIORI is an effective algorithm and also generate strong association rules step by step. Follow along on with your notebook and pen!

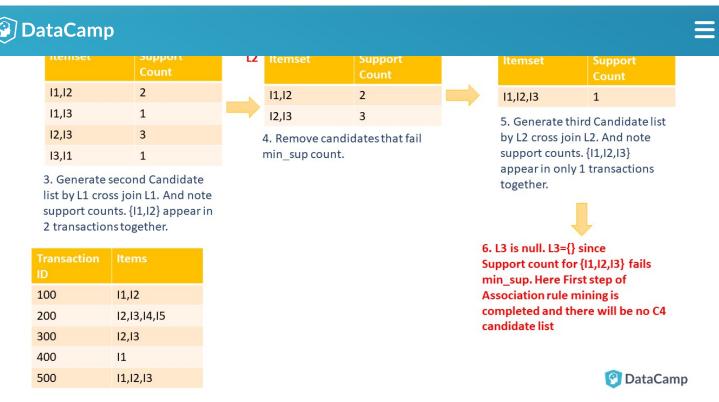




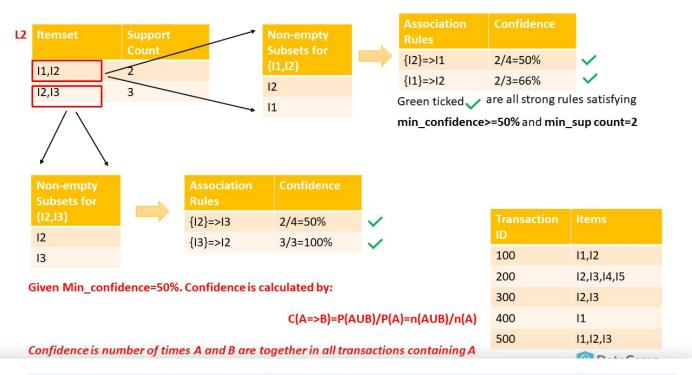


As you can see, you start by creating *Candidate List* for the 1-itemset that will include all the items, which are present in the transaction data, individually. Considering retail transaction data from real-world, you can see how expensive this candidate generation is. Here APRIORI plays its role and helps reduce the number of the Candidate list, and useful rules are generated at the end. In the following steps, you will see how we reach the end of Frequent Itemset generation, that is the first step of Association rule mining.





Your next step will be to list all frequent itemsets. You will take the last non-empty Frequent Itemset, which in this example is **L2={I1, I2},{I2, I3}**. Then make all non-empty subsets of the item-sets present in that Frequent Item-set List. Follow along as shown in below illustration:









You have now learned a complete APRIORI algorithm which is one of the most used algorithms in data mining. Let's get on to the code, phewww!

Implementing MBA/Association Rule Mining using R

In this tutorial, you will use a dataset from the UCI Machine Learning Repository. The dataset is called **Online-Retail**, and you can download it from here. The dataset contains transaction data from 01/12/2010 to 09/12/2011 for a UK-based registered non-store online retail. The reason for using this and not R dataset is that you are more likely to receive retail data in this form on which you will have to apply data pre-processing.

Dataset Description

- Number of Rows:541909
- Number of Attributes:08

Attribute Information

- InvoiceNo: Invoice number. Nominal, a 6-digit integral number uniquely assigned to each transaction. If this code starts with letter 'c', it indicates a cancellation. +StockCode: Product (item) code. Nominal, a 5-digit integral number uniquely assigned to each distinct product.
- Description: Product (item) name. Nominal.
- Quantity: The quantities of each product (item) per transaction. Numeric.
- InvoiceDate: Invoice Date and time. Numeric, the day and time when each transaction was generated. Example from dataset: 12/1/2010 8:26
- UnitPrice: Unit price. Numeric, Product price per unit in sterling.
- CustomerID: Customer number. Nominal, a 5-digit integral number uniquely assigned to







rnst, you will load the horaries required. A short description of the horaries (taken from

Here) is given in the following table, so you know what each library does:

Package	Description
arules	Provides the infrastructure for representing, manipulating and analyzing transaction data and patterns (frequent itemsets and association rules).
arulesViz	Extends package 'arules' with various visualization techniques for association rules and item-sets. The package also includes several interactive visualizations for rule exploration.
tidyverse	The tidyverse is an opinionated collection of R packages designed for data science
readxl	Read Excel Files in R
plyr	Tools for Splitting, Applying and Combining Data
ggplot2	Create graphics and charts
knitr	Dynamic Report generation in R
lubridate	Lubridate is an R package that makes it easier to work with dates and times.

```
#install and load package arules
#install.packages("arules")
library(arules)
#install and load arulesViz
#install.packages("arulesViz")
library(arulesViz)
#install and load tidyverse
#install.packages("tidyverse")
library(tidyverse)
#install and load readxml
```







```
library(knitr)
#load ggplot2 as it comes in tidyverse
library(ggplot2)
#install and load lubridate
#install.packages("lubridate")
library(lubridate)
#install and load plyr
#install.packages("plyr")
library(plyr)
library(dplyr)
```

Data Pre-processing

Use read_excel(path to file) to read the dataset from the downloaded file into R. Give your complete path to file including filename in

```
read_excel(path-to-file-with-filename)
```

```
#read excel into R dataframe

retail <- read_excel('D:/Documents/Online_Retail.xlsx')

#complete.cases(data) will return a logical vector indicating which rows have no missing value retail <- retail[complete.cases(retail), ]

#mutate function is from dplyr package. It is used to edit or add new columns to dataframe. He retail %>% mutate(Description = as.factor(Description))
```

```
retail %>% mutate(Country = as.factor(Country))
```

```
#Converts character data to date. Store InvoiceDate as date in new variable
retail$Date <- as.Date(retail$InvoiceDate)
#Extract time from InvoiceDate and store in another variable
TransTime<- format(retail$InvoiceDate,"%H:%M:%S")
#Convert and edit InvoiceNo into numeric</pre>
```







```
#Bind new columns TransTime and InvoiceNo into dataframe retail
cbind(retail,TransTime)
```

```
cbind(retail,InvoiceNo)
```

```
#get a glimpse of your data
glimpse(retail)
```

	InvoiceNo	StockCode	Description	Quantity	InvoiceDate	UnitPrice	Cust
1	536365	85123A	WHITE HANGING HEART T- LIGHT HOLDER	6	2010-01-12 08:26:00	2.55	1785
			\ \/ \LITE				

Note: Page 1 of 100.

Now, dataframe retail will contain 10 attributes, with two additional attributes Date and







can see in <code>glimpse</code> output that each transaction is in atomic form, that is all products belonging to one invoice are atomic as in relational databases. This format is also called as the <code>singles</code> format.

What you need to do is group data in the retail dataframe either by CustomerID, CustomerID, and Date or you can also group data using InvoiceNo and Date. We need this grouping and apply a function on it and store the output in another dataframe. This can be done by ddply.

The following lines of code will combine all products from one InvoiceNo and date and combine all products from that InvoiceNo and date as one row, with each item, separated by ,

transactionData

	InvoiceNo	Date	V1
1	536365	2010- 12-01	WHITE HANGING HEART T-LIGHT HOLDER,WHITE METAL LANTERN,CREAM CUPID HEARTS COAT HANGER,KNITTED UNION FLAG HOT WATER BOTTLE,RED WOOLLY HOTTIE WHITE HEART.,SET 7 BABUSHKA NESTING BOXES,GLASS STAR FROSTED T-LIGHT HOLDER
		2010	

Note: Page 1 of 100.







```
#set column Date of dataframe transactionData
transactionData$Date <- NULL
#Rename column to items
colnames(transactionData) <- c("items")
#Show Dataframe transactionData
transactionData</pre>
```

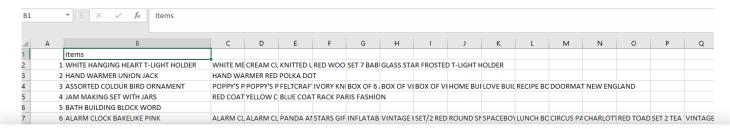
	items
1	WHITE HANGING HEART T-LIGHT HOLDER, WHITE METAL LANTERN, CREAM CUPID HEARTS COAT HANGER, KNITTED UNION FLAG HOT WATER BOTTLE, RED WOOLLY HOTTIE WHITE HEART., SET 7 BABUSHKA NESTING BOXES, GLASS STAR FROSTED T-LIGHT HOLDER
2	HAND WARMER UNION JACK, HAND WARMER RED POLKA DOT

Note: Page 1 of 100.

This format for transaction data is called the **basket** format. Next, you have to store this transaction data into a **.csv** (Comma Separated Values) file. For this, write.csv()

```
write.csv(transactionData,"D:/Documents/market_basket_transactions.csv", quote = FALSE, row.na
#transactionData: Data to be written
#"D:/Documents/market_basket.csv": location of file with file name to be written to
#quote: If TRUE it will surround character or factor column with double quotes. If FALSE nothi
#row.names: either a logical value indicating whether the row names of x are to be written alo
```

See if your transaction data has the correct form:









The following line of code will take transaction data file

D:/Documents/market_basket_transactions.csv which is in **basket** format and convert it into an object of the transaction class.

```
tr <- read.transactions('D:/Documents/market_basket_transactions.csv', format = 'basket', sep=
#sep tell how items are separated. In this case you have separated using ','</pre>
```

When you run the above lines of code you may get lots of EOF within quoted string in your output, don't worry about it.

If you already have transaction data in a dataframe, use the following line of code to convert it into transaction object:

```
`trObj<-as(dataframe.dat,"transactions")`
```

View the tr transaction object:

```
transactions in sparse format with

22191 transactions (rows) and

30066 items (columns)

summary(tr)
```

transactions as itemMatrix in sparse format with
22191 rows (elements/itemsets/transactions) and







```
JUMBO BAG RED RETROSPOT
ASSORTED COLOUR BIRD ORNAMENT
            21
           111
           126
```



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- There are **22191 transactions (rows) and 30066 items (columns)**. Note that *30066* is the product descriptions involved in the dataset and *22191* transactions are collections of these items.
- **Density** tells the percentage of non-zero cells in a sparse matrix. You can say it as the total number of items that are purchased divided by a possible number of items in that matrix. You can calculate how many items were purchased by using density: 22191x30066x0.0005390256=359634.9



Information! Sparse Matrix: A sparse matrix or sparse array is a matrix in which most of the elements are zero. By contrast, if most of the elements are nonzero, then the matrix is considered dense. The number of zero-valued elements divided by the total number of elements is called the sparsity of the matrix (which is equal to 1 minus the density of the matrix).

- Summary can also tell you most frequent items.
- Element (itemset/transaction) length distribution: This is telling you how many transactions are there for 1-itemset, for 2-itemset and so on. The first row is telling you a *number of items* and the second row is telling you the *number of transactions*.

For example, there is only 1 transaction for one item, 3597 transactions for 2 items, and there

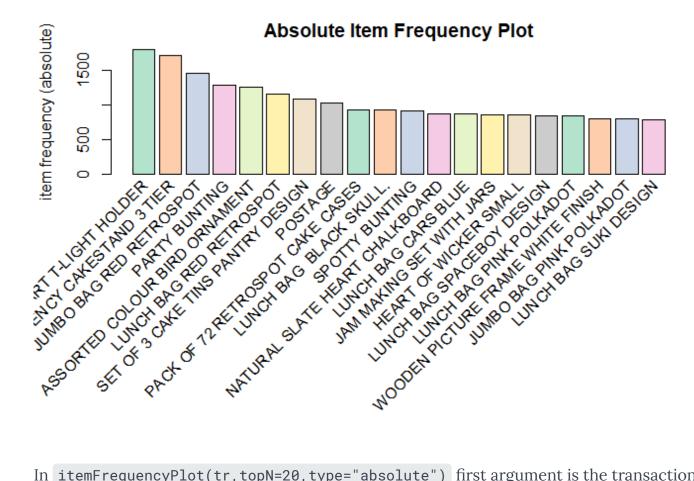






and >rules) which is our case.

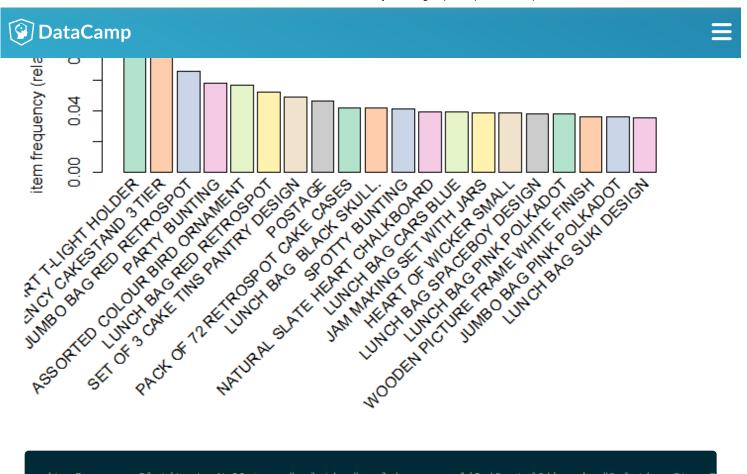
```
# Create an item frequency plot for the top 20 items
if (!require("RColorBrewer")) {
    # install color package of R
    install.packages("RColorBrewer")
    #include library RColorBrewer
    library(RColorBrewer)
}
itemFrequencyPlot(tr,topN=20,type="absolute",col=brewer.pal(8,'Pastel2'), main="Absolute Item
```



In itemFrequencyPlot(tr,topN=20,type="absolute") first argument is the transaction object to be plotted that is tr. topN allows you to plot top N highest frequency items.

type can be type="absolute" or type="relative". If absolute it will plot numeric.





```
itemFrequencyPlot(tr,topN=20,type="relative",col=brewer.pal(8,'Pastel2'),main="Relative Item F
```

This plot shows that 'WHITE HANGING HEART T-LIGHT HOLDER' and 'REGENCY CAKESTAND 3 TIER' have the most sales. So to increase the sale of 'SET OF 3 CAKE TINS PANTRY DESIGN' the retailer can put it near 'REGENCY CAKESTAND 3 TIER'.

You can explore other options for itemFrequencyPlot here.

Generating Rules!

Next step is to mine the rules using the APRIORI algorithm. The function apriori() is from package arules .

```
# Min Support as 0.001, confidence as 0.8.
association.rules <- apriori(tr, parameter = list(supp=0.001, conf=0.8,maxlen=10))</pre>
```







```
ext

FALSE

Algorithmic control:

filter tree heap memopt load sort verbose

0.1 TRUE TRUE FALSE TRUE 2 TRUE

Absolute minimum support count: 22

set item appearances ...[0 item(s)] done [0.00s].

set transactions ...[30066 item(s), 22191 transaction(s)] done [0.11s].

sorting and recoding items ... [2324 item(s)] done [0.02s].

creating transaction tree ... done [0.02s].

checking subsets of size 1 2 3 4 5 6 7 8 9 10
```

Mining stopped (maxlen reached). Only patterns up to a length of 10 returned!

```
done [0.70s].
writing ... [49122 rule(s)] done [0.06s].
creating S4 object ... done [0.06s].
```







```
3rd Qu.:0.001532 3rd Qu.:0.9259 3rd Qu.: 69.200 3rd Qu.: 34.00

Max. :0.015997 Max. :1.0000 Max. :715.839 Max. :355.00

mining info:
   data ntransactions support confidence
   tr 22191 0.001 0.8
```

The apriori will take tr as the transaction object on which mining is to be applied.

parameter will allow you to set min_sup and min_confidence. The default values for parameter are minimum support of 0.1, the minimum confidence of 0.8, maximum of 10 items (maxlen).

summary(association.rules) shows the following:

- Parameter Specification: min_sup=0.001 and min_confidence=0.8 values with 10 items as max of items in a rule.
- Total number of rules: The set of 49122 rules
- **Distribution of rule length:** A length of 5 items has the most rules: 16424 and length of 2 items have the lowest number of rules:105
- Summary of Quality measures: Min and max values for Support, Confidence and, Lift.
- **Information used for creating rules:** The data, support, and confidence we provided to the algorithm.

Since there are 49122 rules, let's print only top 10:

```
inspect(association.rules[1:10])
```

lhs rhs support confidence lift count



Using the above output, you can make analysis such as:

- 100% of the customers who bought 'WOBBLY CHICKEN' also bought 'METAL'.
- 100% of the customers who bought 'BLACK TEA' also bought SUGAR 'JARS'.

Limiting the number and size of rules and

How can you limit the size and number of rules generated? You can do this by setting parameters in apriori. You set these parameters to adjust the number of rules you will get. If you want stronger rules, you can increase the value of conf and for more extended rules give higher value to maxlen.

```
shorter.association.rules <- apriori(tr, parameter = list(supp=0.001, conf=0.8,maxlen=3))
```

Removing redundant rules

You can remove rules that are subsets of larger rules. Use the code below to remove such rules:

```
subset.rules <- which(colSums(is.subset(association.rules, association.rules)) > 1) # get subs
length(subset.rules) #> 3913
```







- colSums() forms a row and column sums for dataframes and numeric arrays.
- is.subset() Determines if elements of one vector contain all the elements of other

Finding Rules related to given items

Sometimes, you want to work on a specific product. If you want to find out what causes influence on the purchase of item X you can use appearance option in the apriori command. appearance gives us options to set LHS (IF part) and RHS (THEN part) of the rule.

For example, to find what customers buy before buying 'METAL' run the following line of code:

```
metal.association.rules <- apriori(tr, parameter = list(supp=0.001, conf=0.8),appearance = lis</pre>
```

```
Apriori

Parameter specification:

confidence minval smax arem aval originalSupport maxtime support minlen maxlen target

0.8 0.1 1 none FALSE TRUE 5 0.001 1 10 rules

ext

FALSE

Algorithmic control:

filter tree heap memopt load sort verbose

0.1 TRUE TRUE FALSE TRUE 2 TRUE

Absolute minimum support count: 22

set item appearances ...[1 item(s)] done [0.00s].

set transactions ...[30066 item(s), 22191 transaction(s)] done [0.21s].
```







Similarly, to find the answer to the question *Customers who bought METAL also bought....* you will keep METAL on *lhs*:







```
set item appearances ...[1 item(s)] done [0.00s].

set transactions ...[30066 item(s), 22191 transaction(s)] done [0.10s].

sorting and recoding items ... [2324 item(s)] done [0.02s].

creating transaction tree ... done [0.02s].

checking subsets of size 1 2 done [0.01s].

writing ... [1 rule(s)] done [0.00s].

creating S4 object ... done [0.01s].
```

```
# Here lhs=METAL because you want to find out the probability of that in how many customers be
inspect(head(metal.association.rules))
```

```
lhs rhs support confidence lift count
[1] {METAL} => {DECORATION} 0.002253166 1 443.82 50
```

Visualizing Association Rules

Since there will be hundreds or thousands of rules generated based on data, you need a couple of ways to present your findings. ItemFrequencyPlot has already been discussed above which is also a great way to get top sold items.

Here the following visualization will be discussed:

- Scatter-Plot
- Interactive Scatter-plot
- Individual Rule Representation

Scatter-Plot

A straight-forward visualization of association rules is to use a scatter plot using plot() of the arulesViz package. It uses *Support* and *Confidence* on the axes. In addition, third

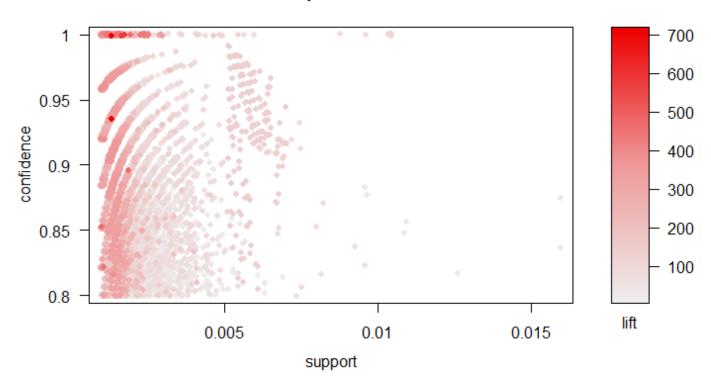






#Plot SubRules
plot(subRules)

Scatter plot for 49122 rules



The above plot shows that rules with high lift have low support. You can use the following options for the plot:

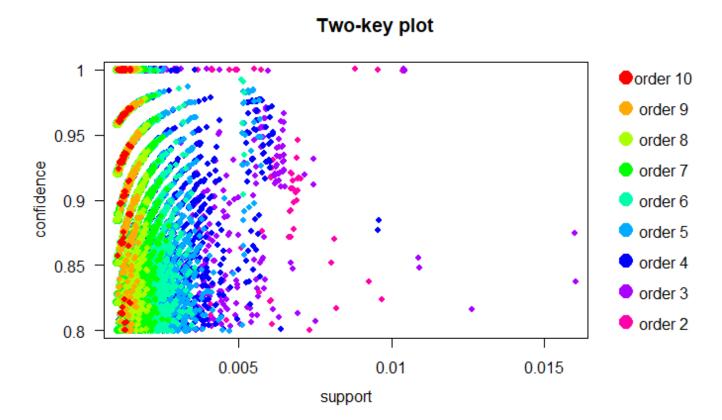
plot(rulesObject, measure, shading, method)

- rulesObject: the rules object to be plotted
- measure: Measures for rule interestingness. Can be Support, Confidence, lift or combination of these depending upon method value.
- shading: Measure used to color points (Support, Confidence, lift). The default is Lift.









The **two-key plot** uses support and confidence on x and y-axis respectively. It uses *order* for coloring. The order is the number of items in the rule.

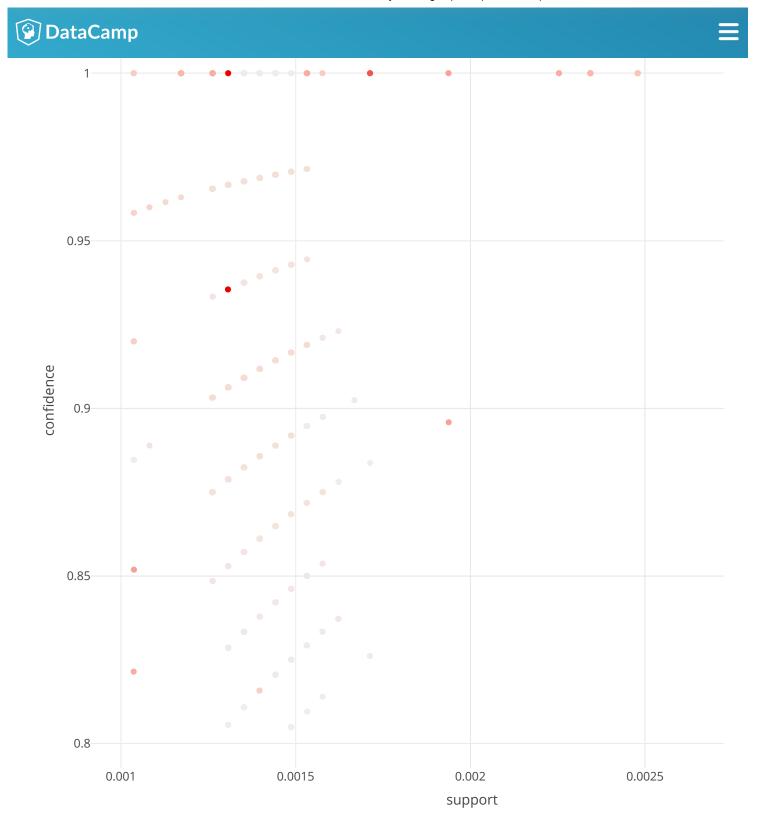
Interactive Scatter-Plot

An amazing interactive plot can be used to present your rules that use arulesViz and plotly. You can hover over each rule and view all quality measures (support, confidence and lift).

```
plotly_arules(subRules)

'plotly_arules' is deprecated.
Use 'plot' instead.
See help("Deprecated")plot: Too many rules supplied. Only plotting the best 1000 rules using many rules.
```





Graph-Based Visualizations

Graph-based techniques visualize association rules using vertices and edges where vertices







Graph plots are a great way to visualize rules but tend to become congested as the number of rules increases. So it is better to visualize less number of rules with graph-based visualizations.

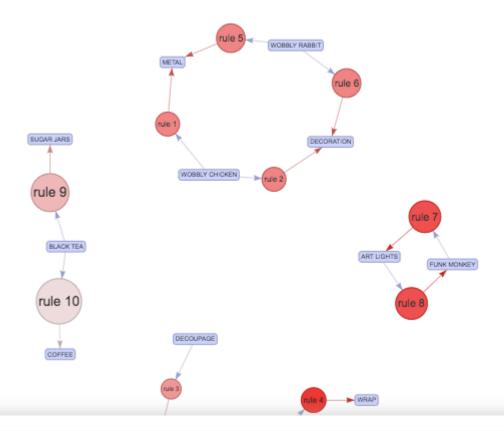
Let's select 10 rules from subRules having the highest confidence.

```
top10subRules <- head(subRules, n = 10, by = "confidence")</pre>
```

Now, plot an interactive graph:

Note: You can make all your plots interactive using engine=htmlwidget parameter in plot

```
plot(top10subRules, method = "graph", engine = "htmlwidget")
```









rules with the highest lift are exported by:

```
saveAsGraph(head(subRules, n = 1000, by = "lift"), file = "rules.graphml")
```

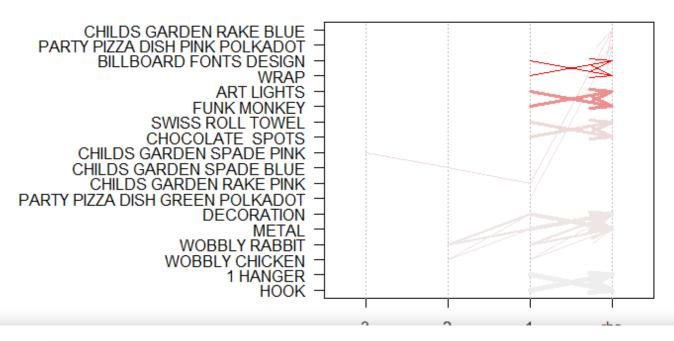
Individual Rule Representation

This representation is also called as **Parallel Coordinates Plot**. It is useful to visualized which products along with which items cause what kind of sales.

As mentioned above, the RHS is the Consequent or the item we propose the customer will buy; the positions are in the LHS where 2 is the most recent addition to our basket and 1 is the item we previously had.

```
# Filter top 20 rules with highest lift
subRules2<-head(subRules, n=20, by="lift")
plot(subRules2, method="paracoord")</pre>
```

Parallel coordinates plot for 20 rules









RAKE BLUE' along with these as well.

Conclusion

Congratulations! You have learned APRIORI, one of the most frequently used algorithms in data mining. You have learned all about Association Rule Mining, its applications, and its applications in retailing called as **Market Basket Analysis**. You are also now capable of implementing Market Basket Analysis in R and presenting your association rules with some great plots! Happy learning!

References:

- 1. https://datascienceplus.com/a-gentle-introduction-on-market-basket-analysis%E2%80%8A-%E2%80%8Aassociation-rules/
- 2. https://en.wikipedia.org/wiki/Sparse_matrix
- 3. https://cran.r-project.org/web/packages/arulesViz/vignettes/arulesViz.pdf

If you would like to learn more about R, take DataCamp's Importing and Managing Financial Data in R course.











COMMENTS



Anand V

22/08/2018 08:18 AM

I think there is an error in the calculation of Confidence for the Association Rule $\{12\}$ =>13. I think confidence should be 3/4 = 75%





























