



# Leadership Thought Series

Agile and DevOps – Better together  
January, 2018

# Webinar Questions

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## Questions answered during the session

1. Are there any specific tools we need to use for complete DevOps implementation and do we need to include or syn them with Rally?
2. for DevOps can we look at Microsoft's TFS client tools
3. Any info. or updates to share on Agile funding?
4. I have a question about the funding model that we operate today at an enterprise level. Can we expect the funding model to change at the program level from here on and also get some initiatives at the enterprise level to drive consistency from the architecture side?
5. Hi this is Hemant from UNIX Infrastructure build team , will we have the opportunity to work with devops team for implementation or we will just be the end users for using the automation in the build process.
6. Are we completely moving from waterfall model?

## Questions pending to answer

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1. What is the plan to sync ServiceNow with Rally? It depends on the goals that are trying to be achieved. Right now, there is an innerSource project called Iris to generate service now tickets from completed stories and deliverables. Let's get more on the goals you are trying to accomplish.
2. Is VSTS officially approved by IRM to implement DevOps? There are several variants approved. Check [here](#) to verify.
3. I see there is a big potential need in terms of agile coaching. So what's the strategy in filling those positions..will the scrum masters who are aspiring to become agile coach and has the required experience and potential will get an opportunity? There are recs opening for coaching now. Best to apply if you feel qualified. By definition, SMs are really team level coaches and our support for them should be to improve those skills. We will talk on this further in conversations with you.
4. Could you please explain about QE role in DevOps model? That role exists because of DevOps. The need to become more technical and to think of testing differently required a shift. There will be a continued shift left in testing which will bring quality engineering very much in the forefront.
5. How and what is the probability of success of Agile and DevOps in Infra domain. We are following Agile but we fail in fulfilling the basic defn of Agile "Self Sufficient"....Any thoughts This is our biggest challenge and why we are measuring both time to build and time to value. Because of the interdependencies at so many levels, empowered teams to deliver end-to-end value is difficult. There are ways which relate to architecture and to reformation of teams. It really depends on the existing structure and more. Coaching helps.... Contact Rajeev.

## Questions pending to answer

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1. Do we have any valuable certifications for DevOps(Recognized Body) that gives value add to us which are recognized world wide **No, but with the launch of OTU, we will have different “certifications” for DevOps. Currently we aren’t doing anything external.**
2. Please explain about Online tools which I have seen in your ppt **Let’s have a separate discussion on how we can do that....**
3. If someone wants to introduce the CI/CD into team. Where to start with? Can we reach out to any specific team? **Reach out to our Engineering team. We have coaching and communities that are there to help. The “Stay in contact” slide has how to contact us and participate in our communities.**
4. Does DevOps encourage applications to move to the Optum cloud? **Cloud usage is the ultimate direction we should seek. Optum cloud is one option as is Azure and AWS. It all depends on your architecture and requirements.**
5. SCRUM is for complex projects, but we are using in each projects. I am seeing If I am adopting SCRUM rather than waterfall model for simple projects, Budget get increase. how can we tackle this situation **If you are saying scrum is costing more then waterfall for simple projects, then we should evaluate what is happening. Rajeev can help get coaching or evaluate what is going on.**
6. Any ATDD coaches for teams to contact? **Yes... As above, start with the Engineering community of Practice. The “Stay in contact” slide has how to contact us and get help you may**

# Stay in Contact

## [CD&Q HubConnect](#)

Community Discussions

DevOps Articles

Announcements

## [OSAM Office Hours](#)

Connect with industry experts

Wednesday's mornings and Thursday  
afternoons

Open discussion format

## Coaching Support

- Randy Hayman <randy\_hayman@optum.com>
- Magnus Hedemark <magnus@optum.com>

## [JpaC Office Hours](#)

- Connect with industry experts
- Friday Mornings

# Thank you.

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