

Date: July 25, 2012

To, US Citizenship and Immigration Services, United States

Re: Beneficiary: Vivek Mishra

Petitioner: UnitedHealth Care Services INC

Dear Madam or Sir:

I am writing to confirm the experience and expertise of Mr. Vivek Mishra in the field of Computer Engineering and Software Development.

Mr. Vivek Mishra has 85 months of experience in Computer Engineering and Software Development. He has been with UnitedHealth Group Information Services Private Limited since 11^{th} June 2007.

He has expertise in analyzing, designing and building of applications in the areas of middle tier. He has more than five years of experience in Application Enablement (AE) which has responsibility to implement Service oriented architecture (SOA) based Enterprise Service Bus in UHG for seamless connectivity among various applications. He has expertise in various middle tier technologies used in AE which include WebSphere message Broker, WebSphere MQ, SOA, and Foundation Framework.

He has developed many tools which helped in stabilizing production environment. He has expertise in improving the already existing process by automating them. He has developed Error Reporting and Purging tool, Generic Flow for web-based SUIT tool, Test Data capturing tool, Swing based AeMqVisualizer tool.

Mr. Vivek Mishra has also gained his technical knowledge and deep understanding of application architecture from the trainings provided to him at UHGIS.

Training courses in which the beneficiary has been enrolled while working in UnitedHealth Group Information Services Private Limited:

Training Name and Topics Covered	Trainer	Duration	Completion Date
EI@Work Lesson - Global Anti-Bribery	Online - CBT Based	30 Minutes	9/11/2011
UnitedHealth Group Code of Conduct Attestation	Online - CBT Based	20 Minutes	9/13/2011
Privacy and Security: You Hold the Key	Online - CBT Based	30 Minutes	10/17/2011
UHG Privacy & Security Employee Awareness Training	Online - CBT Based	40 Minutes	10/14/2009



EI@Work Lesson 8 - Conflicts of Interest	Online - CBT Based	30 Minutes	6/19/2007
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EI@Work Lesson - Handling Sensitive Data and Electronic Media	Online - CBT Based	40 Minutes	12/5/2007
EI@Work Lesson 3 - Protecting Company Intellectual Property	Online - CBT Based	15 Minutes	6/18/2007
E&I@Work Lesson - Ethics & Integrity Program Overview	Online - CBT Based	40 Minutes	8/13/2007
EI@Work Lesson 4 - Records Management Awareness	Online - CBT Based	40 Minutes	6/18/2007
EI@Work Lesson 7 - Information Security	Online - CBT Based	20 Minutes	6/19/2007
IT - Quality Training, Part 2 - Introduction to Six Sigma	Online - CBT Based	45 Minutes	1/25/2008
IT - Quality Training, Part 1 - Introduction to Continuous Improvement at UHG IT	Online - CBT Based	30 Minutes	12/5/2007
Education@Work Survey	Online - CBT Based	30 Minutes	12/5/2007
Employee Self Service - Non US - Prior Version	Online - CBT Based	60 Minutes	12/5/2007
BP - UHG IT TRS Training	Online - CBT Based	30 Minutes	9/19/2008
E&I@Work Lesson 1 - Ethics & Integrity Program Overview	Online - CBT Based	30 Minutes	6/15/2007
Harassment Prevention Training for Employees	Online - CBT Based	30 Minutes	6/21/2007
Are You An Expert - Apr'08 Quiz	Online - CBT Based	30 Minutes	4/28/2008
EI@Work Lesson - Information Security	Online - CBT Based	30 Minutes	11/20/2008
EI@Work Lesson 6 – Whistle Blowers	Online - CBT Based	60 Minutes	7/14/2011
The Manager's Role in Affirmative Action	Online - CBT Based	60 Minutes	10/17/2011
CMPP Planview Overview	Online - CBT Based	30 Minutes	12/7/2011
COM Release 1.0 IT Time accounting Program	Learn Assignment	30 Minutes	1/22/2010
Influencing without Authority	Webinar	20 Minutes	5/25/2010
Understanding US Culture - UHG India(Copy 3)	Classroom Training	4 Hours	8/6/2007
Healthcare Orientation Program – UHG India	Classroom Training	4 Hours	6/12/2007
Introduction to UHG businesses and UHGIS - Brief Orientation	Viney Mittal	4 Hours	June 12th 2007
Functional segmentation for different UHG business units e.g.			
Alliance, Uniprise & UnitedHealthCare, Ovations, Americhoice,	Viney Mittal	4 Hours	June 13th 2007
OptumHealth, Ingenix & Rx Solutions			
New Employee Orientation - UHG India	Classroom Training	1 Day	6/11/2007
Healthcare Orientation	Viney Mittal	32 Hours	June 13th 2007



Introduction to Application Enablement	Anil Gogia	1 Days	18-Jun-07
Functional and technical information for the AE Application	Anil Gogia	1 Days	19-Jun-07
Technical application architecture	Anil Gogia	2 Days	20-Jun-07
Foundation Framework Architecture and interfacing with	Kshitij Agrawal	1 Days	Jan 17th 2008
other applications such as TOPS/B2B/GFLX/Medco etc.			
Requirements & Solution Analysis Level 1	Self Study/Online	90 Minutes	9/13/2010
Requirements & Solution Analysis Level 2 (LEGACY)	Self Study/Online	13 Hrs	4/18/2011
Professional - Academy of Healthcare Management (P-AHM)	Self Study/Online	90 Minutes	12/1/2008
WebSpere MQ	Classroom	3 Days	8/5/2009
Foundation Framework II	Classroom	5 Days	12/19/2008
Service User Interface Tool	Classroom	3 Days	7/7/2009
Trainings as part of Employee Program in UHG			
Trainings as part of AE Team			
Certifications			
Technical Trainings for playing Specialist Role			
Other Training			

Please note that there were no certificates given as confirmation of attendance and completion of these training sessions as these trainings were internal to the project.

Should you require any additional information, please contact me via email (anil_gogia@uhc.com)

Thank you for your continued adjudication of the petition is greatly appreciated.

Sincerely, Mr. Anil Gogia, Project Manager