

## **SCENARIO 5: EuroInsCo**

A European Insurance company has grown substantially over the last 15 years. Due to the many mergers and acquisitions, the application portfolio of the enterprise has grown significantly with little consideration for consolidation or rationalization. Each business unit has managed its own applications, with no coordination between them. In the last two years the competition in the insurance industry has increased with the advent of many Internet-based comparison sites leading to increased pressure to reduce the operational expenses including IT.

The Corporate Board has approved the directive to establish an Enterprise Architecture program within the company to integrate and rationalize the application portfolio and introduce a company-wide customer information management system. The Corporate Board has also given a strategic direction that the company should expand its markets significantly to cover all the member country states of the European Union in the next 24 months.

The company has no existing enterprise architecture. The CIO is the sponsor of the program and has mandated TOGAF 9 for the architecture method and deliverables. The CIO has established an Architecture Board and called the first meeting.

Your role is the Lead Architect.

You have been asked how you will establish the Enterprise Architecture program.

Based on TOGAF 9, which of the following is the best answer?

**Q5: Answers**

- A. You work with the Architecture Board to develop and tailor TOGAF 9, so it can be integrated with the existing procedures established by the Program Management Office. In addition, you examine the relationship to other processes and frameworks for systems development, operations management, and governance. You then conduct a study to determine the footprint of the enterprise architecture.
- B. You issue a Request for Architecture Work so that the necessary resources needed to define an Architecture Vision can be allocated. You then conduct a business scenario that addresses the Board's mandate upon expansion. Based on that, you define a Common Systems Architecture that will guide the selection of Solutions Building Blocks for integrating the systems across business units.
- C. You start by ensuring that there is agreement on the scope of the enterprise architecture, and identify the key business drivers. You document and validate the requirements for architecture work. You develop a set of architecture principles with the Architecture Board that will guide the architecture work. You then consider how to best tailor TOGAF 9 for use, and identify tools for supporting the program.
- D. You start by conducting an Architecture Maturity Assessment to assess the ability of EuroInsCo to change. Using that input you then apply the TOGAF ADM to define the overall requirements for integrating a new company information management system into the enterprise. You then work with the Architecture Board to define the business goals that will drive the enterprise architecture program.