* Implemented UCD- production environment retention settings
* Involved in UCD JMS to WebSocket conversion for UCD Prod agentrealys
* Upgrade and Configuring jazz serves 6.0.5 to 6.0.6 in sandbox and Prod servers.
* Resolve RQM issues when RQM goes down.
* Designed and Developed HTMl Widget and Customized Team Concert Planning with Quick Planner in my admin dash board .
* Monitor and assist with Access Controls, including annual and JAZZ monthly membership audits.
* Improve end user experience with installing development from the Approved Software Library for development team members by automating installations, keeping self-help wiki or confluence updated and keeping current versions available .
* Adopt IBM Udeploy to deliver upgrades or iFixes to the JAZZ application servers; rehearse upgrades and resolve issues ahead of deployments.
* Prepare end user documentation for new version releases and coach end users as necessary.
* Track Rational License token usage; prepare weekly and quarterly reports for product owner.
* Resolve The JAZZ/ RTC application issues which are hosted on Jazz sandbox and production.
* Installation & to resolve the troubleshooting issues with agents and agent relays in UCD.
* Install agents on Jazz server and to automate with UCD to deploy iFixes.

**GOAL 1 Assist with establishing a corporate centralized SCM pipeline as the . standard**

* Participate in the integration of TFS, IBM Udeploy and Team Concert along with other emerging pipeline solutions
* Participate in developing standards for a CI (Continuous Integration) pipeline using Team Concert native source control, git source repos, Udeploy, Jenkins, Artifactory and automated testing solution

Category: Value

**GOAL 2 Improve efficiencies with current set of SCM & SDLC tools for end users and tool administrators**

* Upgrade and Configuring jazz serves 6.0.5 to 6.0.6 in sandbox and Prod servers
* Reslove RQM issues when RQM goes down
* Designed and Developed HTMl Widget and Customized Team Concert Planning with Quick Planner in my admin dash board
* Monitor and assist with Access Controls, including annual and JAZZ monthly membership audits
* Improve end user experience with installing development from the Approved Software Library for development team members by automating installations, keeping self-help wiki or confluence updated and keeping current versions available
* Adopt IBM uDeploy to deliver upgrades or iFixes to the JAZZ application servers; rehearse upgrades and resolve issues ahead of deployments
* Verify nightly backup jobs run; Verify quarterly, that Data Protection Services has appropriate backups by requesting files be returned and test those files for use
* Prepare end user documentation for new version releases and coach end users as necessary.
* Track Rational License token usage; prepare weekly and quarterly reports for product owner
* Resolve The JAZZ/ RTC application issues which are hosted on Jazz sandbox and production
* Installation & to resolve the troubleshooting issues with agents and agent relays in UCD
* Install agents on Jazz server and to automate with UCD to deploy iFixes .

Category: Quality, Value, Risk

**GOAL 3 Mature DevOps Automation Tools Team**

* 11) Research and Training on splunk tool , Mercator , Smart Bear lincese server , Altova License server ibm mercator ,GitLab , Jenkins , jfrog artifactory

Category: Quality, Value. Risk

GOAL 1 .End User Support :

         Assist with Access Controls to projects

         Complete monthly audit on access to JAZZ projects

         Install or resolve issues with the installation of IBM client software

         Increase knowledge of the JAZZ CLM applications, their features and how they are used by the teams we are supporting

Category: Quality, Value, Risk

GOAL 2 : WAS Servers & Database Maintenance

* Monitor JAZZ Server performance & restart services and/or applications as needed
* Application Upgrades/migrations
* Practice migrations from CLM 6.0.1 to 6.0.3 in sandbox
* Allow end-users to review new versions and respond to their questions
* Participate in the upgrade communications plan and then when acceptance of the new version is complete, participate or lead in that production upgrade
* Keep list of servers and their attributes current and evolve modeling of the servers
* Check and verify JAZZ DBs integrity
* Ensure backups are completed as scheduled
* Complete monthly DR drills that validates backups are useable and readily recalled

Category: Quality, Value, Risk

GOAL 3 : Mature DevOps Automation Tools Team

* Cross train on all existing and new tools: TFS, JAZZ, UCD, Jenkins, Artifactory, Automated Test Tools, SQL, .net framework
* Assist new team members with sharing expertise

Category: Value

Learning : Meet all corporate training and security mandates on time

Individual training

End User Support :

         Assist with Access Controls to projects

         Complete monthly audit on access to JAZZ projects

         Install or resolve issues with the installation of IBM client software

         Increase knowledge of the JAZZ CLM applications, their features and how they are used by the teams we are supporting

Database Maintenance

         Check and verify JAZZ DBs integrity

         Ensure backups are completed as scheduled

         Complete monthly DR drills that validates backups are useable and readily recalled

WAS Servers

         Monitor JAZZ Server performance & restart services and/or applications as needed

         Application Upgrades/migrations

o   Practice migrations from CLM 6.0.1 to 6.0.3 in sandbox

o   Allow end-users to review new versions and respond to their questions

o   Participate in the upgrade communications plan and then when acceptance of the new version is complete, participate or lead in that production upgrade

         Keep list of servers and their attributes current and evolve modeling of the servers

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Configuring code review for a project area |  |  |  |  |  |  |  |  |
| working on issue - User able to log QA project |  |  |  |  |  |  |  |  |
| Rational Team Concert Code Review |  |  |  |  |  |  |  |  |
| IBM Tools WIKI Documentation study DOORS Next Gen |  |  |  |  |  |  |  |  |
| working on issue - User able to log QA project |  |  |  |  |  |  |  |  |
| Working on adminstation Access Request |  |  |  |  |  |  |  |  |
| 2018 Audit Preparation |  |  |  |  |  |  |  |  |
| Working on adminstation Access Request |  |  |  |  |  |  |  |  |
| working on issue - A user not receiving the emails although user is set up as a subscriber on the work item - Issue resolved | | | | | | |  |  |
| working on issue - User able to log into Doors but when He tried gaining access He received this error message . insufficient license | | | | | | | |  |
| IBM Tools WIKI Documentation study DOORS Next Gen |  |  |  |  |  |  |  |  |
| Working on adminstation Access Request |  |  |  |  |  |  |  |  |
| IBM Tools WIKI Documentation study DOORS Next Gen |  |  |  |  |  |  |  |  |
| 2018 Audit Preparation |  |  |  |  |  |  |  |  |
| Working on adminstation Access Request |  |  |  |  |  |  |  |  |
| 2018 Audit Preparation |  |  |  |  |  |  |  |  |
| working on Error 403: Forbidden is displayed when when user try to login to the application   |  | | --- | | Working on adminstation Access Request | | 2018 Audit Preparation | | Working on adminstation Access Request | | working on retrieve missed category from the test case categories list in RQM | | 2018 Audit Preparation | | Mandatory Phishing Live Training | | Working on adminstation Access Request | | 2018 Audit Preparation | | working on retrieve missed category from the test case categories list in RQM | | Working on adminstation Access Request | | Working on Disk Warning - Drive Near Full Warning vmratsandbox01 | | Working on retrieve missed category from the test case categories list in RQM | | 2018 Audit Preparation | | Working on adminstation Access Request | | 2018 Audit Preparation   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **I)Assist with establishing a corporate centralized SCM pipeline as the . standard** | • Participate in developing standards for a CI (Continuous Integration) pipeline using Team Concert native source control, git source repos, Udeploy, Jenkins, Artifactory and automated testing solution. • Participate in the integration of IBM Udeploy and Team Concert along with other emerging pipeline solutions . • Participate in configuring IBM UrbanCodeDeploy with Jazz to automate deployments. • Supporting GitLab And Jenkins . | Quality | In Progress | 1)Implemented UCD pre-process to prevent execution of conversion if an agent is already converted and Limit deployment concurrency to 10-20 agents at a time on IBM Conversion. 2) Worked on Jenkins Job to Validate Backups , Git branche , added one file Commit the file, and push the branch to the server , merge & Create a pull request , created new jenkins file & committed into Gitlab repository . | This taks very challenged to me because its based on power scripting to implemented process of project to convert all UCD Agents from their existing Java to an IBM Java | |  | |  | |  | | **II ) Improve efficiencies with current set of SCM & SDLC tools for end users and tool administrators** | • Improve end customer experience with installing development from the Approved Software Library for development team members by automating installations, keeping self-help wiki updated and keeping current versions available. • Monitor and assist with Access Controls, including JAZZ annual and monthly membership audits. • Monitor All JAZZ applications server performance and databases, tune as necessary. • Adopt IBM uDeploy to deliver upgrades or iFixes to the JAZZ application servers; rehearse upgrades and resolve issues ahead of deployments.  • Prepare end user documentation for new version releases and coach end users as necessary. Track Rational License token usage in IBM UCD and JAZZ | Risk | In Progress | 3) Upgrading and Configuring jazz serves environments of CLM V6.0.5 to V6.0.6 in Prod and sanxbox servers . 4) Implemented Test Cases Linking from Requirements Management to Quality management 5) Worked on 2019 annual Udeploy Annual Report and involved in environment mapping. 6) Worked on installing UCD agents on JAZZ Production servers Vmdcjazz01 ,02, 03 and sandboxs. 7). Worked on JAZZ/RTC Quick search not working Issue , we run rebuild index (Repotools-ccm -rebuildTextIndices) in RTC 8) Worked on restoring the Rational DOORS Next Generation Analyst tokens all the JAZZ DOoRS projects, caused due to changed the JAVA version, the server could not pick up some license so we updated the DNG Anylist token back . 9) Worked on UCD & agents upgraded to 6.2.7.3. | Process of Upgrading and Configuring jazz serves is very challenged because after upgrade we observe some issue and we fixed the issues . |  | |  | |  | |  | |  | |  | | **III ) Mature DevOps Automation Tools Team** | • Cross train on IBM uDeploy by deploying JAZZ iFixes to sandboxes and production; where applicable use this knowledge to assist end users with their deployments to . applications. • Participate in the cross training of existing and new team members by sharing knowledge and readily learn from others; pursue relevant training available in corporate training resource Skillport. | Value | In Progress | 10) Research and work on splunk tool , mercator , Smart Bear lincese server . | Self study Using internet reference for learning new technology . |  | |  |  |  |  |  |  | |  |  |  |  |  |  | |  |  |  |  |  |  | | | | | |  |  |  |  |  |