



Date : 31 Oct 2019

To,

Anil Kumar Anal,
Sutherland Global Services Pvt Ltd
45 A, Velachery Main Road, ,
Vijayanagar Velachery, Chennai-600042

Dear Member,

Your claim bearing No 20662766 against policy issued by IFFCO-TOKIO General Insurance Co. Ltd has been settled for Rs 35928 against the Amount Claimed for Rs 44297 towards Medical Expenses incurred for treatment of Sebaceous cyst at Criti Care Iccu Multispecialty And Trauma Centre, Mumbai for the period from 28 Sep 2019 to 29 Sep 2019. The details of the payment are as follows:

Patient Details

Patient Name	Anil Kumar Anal
Policy Holder	Sutherland Global Services Pvt Ltd
Primary Beneficiary	Anil Kumar Anal
Medi Assist ID	5043392871
Policy No.	H0106263
Relationship with Primary Beneficiary	Self
Employee ID	406655
Procedure / Treatment Planned	Excision of lesion of skin and subcutaneous tissue
Insurer Claim No	
Insurer Member ID	

Summary of Settlement

Settled Amount (INR)	35928
Settlement Date	29-10-2019 00:00:00
UTR Number	102900034GN00642
Account Holder Name	Anil Kumar Anal
Bank Name	HDFC BANK
Account Number	06*****494

Category-Wise Breakup

Charge Type	Bill Amount (INR)	Payable Amount (INR)	Non Pay Amount (INR)	Reason for Non-Payment
Pharmacy & Medicine Charges	10298	10298	0	,
Consultant Charges	22250	17250	5000	,,ot assistant charges ,429:29/09/2019:Discount 30
Miscellaneous Charges	3569	200	3369	,registration fee ,00:29/09/2019:NO BILLS FOUND
Investigation & Lab Charges	230	230	0	,
Surgery Charges	5000	5000	0	
Hospital Charges	2950	2950	0	,
Total	44297	35928	8369	

(LESS)Hospital Discount	0
(LESS)Copay	0
Net amount recommended for payment	35928

The successful transfer of the amount into your bank account will be considered as full and final discharge of this claim under the above mentioned policy.

a) In case of any grievance relating to servicing the policy, you may submit in writing to the policy issuing office or Regional Office of the Insurance Company for redressal. If the Grievance remains unaddressed, you may contact Head Office of the Insurance Company at www.iffcotokio.co.in

b) If you are still not satisfied with the reply of the Insurance Company, you may approach the Insurance Ombudsman, established by the Central Government for redressal of grievance. The Insurance Ombudsman is empowered to adjudicate on personal line insurance claims up to Rs.20 lacs. Detailed process along with list of Ombudsman offices are available at <http://www.policyholder.gov.in/Ombudsman.aspx>.

We assure you the best of our services, always.



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Warm Regards,

Medi Assist Insurance TPA Pvt. Ltd

(Formerly known as Medi Assist India TPA Private Limited)

CIN: U85199KA1999PTC025676. Regd Off: Tower "D", 4th floor, IBC Knowledge Park, 4/1, Bannerghatta Road, Bangalore - 560 029.

Helpline: **1800 425 9449** | Contact: medibuddy.in/contactus/

If you are not satisfied with our settlement, you may approach the Grievance Cell of the Insurer at their Underwriting Office or Controlling Offices. If you are not satisfied with the resolution of the Grievance Cell, you may approach the jurisdictional Insurance Ombudsman, address of which is available on the website of the Insurer.

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