

[ServiceNow Fundamentals Simulator \(San Diego\) \(Course\)](#) > **Knowledge Management Activity (Content)**

Knowledge Management Activity

Simulator Task

| | | | | |
|---|--|-------------------------|---|---|
| INSTANCE STATUS Running Terminate Instance | | Open My Instance | Your instance will expire in... 13 Days 22 Hours 45 Minutes Request Expiry Extension | SIMULATOR SCORE 90% passed Submit |
|---|--|-------------------------|---|---|

Task Result: *Success*

Task validation successful!

Leverage Knowledge Management

Initech Incorporated has provided a workaround for a known issue affecting tricorder detection. Use the information below to publish a new article for review in the **IT** knowledge base under the **Devices** category.

Short Description: Tricorder detected Klingons on the starboard bow

Article body:

Error: Klingons detected to the right

Solution:

1. Contact the engine room, warp factor 9.
2. Break the laws of physics, science, and reality.

Note: By default, all Knowledge Base articles must go through a Review Process before they appear to users. Therefore, once you select the **Publish** button, the Workflow state will be *Review*.

Upon completion of these tasks, select the **Validate Task** button. If the validation fails, refer to the recommendations for hints.

If you continue to have difficulties completing the activity, you can find additional hints by going to your Simulator Instance and navigating to the **Simulator Task Information > Knowledge Management Activity** module.