



Elizabeth Strumskyte

CONTACT

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📍 Barcelona, Spain

EDUCATION

UX Design

CareerFoundry
April 2023-April 2024

Bachelor's Degree in Food Science

Universitat de Barcelona
September 2020 - May 2024

Design Thinking

The Open University
September 2019 - June 2020

SKILLS

Project Management
Analytical Skills
Strategic Planning
Problem-solving
User Testing
Adaptability
Advanced Computer Literacy

WORK EXPERIENCE

Customer Success Specialist

Frontiers - Lausanne, Switzerland (Remote)

[Dec 2022] -
[Apr 2024]

- Working in a fast-paced, dynamic Scientific Publishing environment
- Handling complex Conflict of Interest issues
- Use of Salesforce, Excel and Microsoft Teams to streamline the work process

Customer Experience Specialist Lithuanian Market

Treatwell - Barcelona, Spain

[Dec 2022] -
[Apr 2024]

- B2B and B2C Saas support in one of the leading beauty-related Tech company
- Cross-country support in multiple languages(Lithuanian, English, German, French)
- Translations, quality assessment, problem-solving
- Use of Salesforce, Zendesk

Social Media Manager // Online Store Co-Owner

Cbdario - Barcelona, Spain

[Jul 2019] -
[Nov 2021]

- Online Shop Operation management, ensuring seamless customer experience
- Creation of compelling, on-brand content across social media platforms to drive engagement and sales
- Inventory tracking and sales data analysis for product offering optimization

LANGUAGES

Lithuanian C2 (native) Spanish B2 (conversational)
English C2 (Bilingual)