Request for Proposal (RFP) - MuleSoft Anypoint Platform

# 1. Introduction

• Company Overview: [Provide a brief description of your organization]

• Purpose of RFP: [Explain the reason for this RFP]

• Project Objectives: [List key objectives, e.g., API-led integration, modernization, etc.]

# 2. Project Scope

• 2.1 Functional Requirements: [List API design, integrations, security policies, etc.]

• 2.2 Technical Requirements: [Include VPC/VPN setup, CI/CD, monitoring, etc.]

• 2.3 Support & Operations: [24x7 monitoring, SLAs, knowledge transfer, etc.]

# 3. Vendor Information Requested

• Company background and MuleSoft partnership level

• Relevant MuleSoft experience and certifications

• Case studies or client references

• Proposed methodology (Agile, Scrum, Hybrid)

• Delivery model (onshore/offshore/hybrid)

# 4. Deliverables

• Anypoint Platform setup (VPC, VPN, DLB, environments)

• API development (3–5 initial APIs)

• CI/CD pipeline setup

• Knowledge transfer sessions

• Documentation (API specs, architecture diagrams, runbooks)

# 5. Timeline

• RFP Issue Date: [DD/MM/YYYY]

• Vendor Questions Due: [DD/MM/YYYY]

• Proposal Submission Deadline: [DD/MM/YYYY]

• Evaluation Period: [DD/MM/YYYY – DD/MM/YYYY]

• Project Kickoff Target: [DD/MM/YYYY]

# 6. Evaluation Criteria

• MuleSoft expertise & certifications

• Understanding of requirements

• Proposed solution & methodology

• Pricing & licensing model

• Support model & SLAs

# 7. Pricing Structure

• Licensing costs (MuleSoft subscription)

• Implementation costs (fixed bid / T&M)

• Support & maintenance costs

• Optional training costs

# 8. Terms & Conditions

• Confidentiality

• Compliance with policies

• Intellectual property ownership

• Payment terms