

# Post Session Usability Survey : Task 1

## Task 1: Exploring Offers and Checking Product Availability

\* Indicates required question

---

1. How would you describe your overall emotional experience after completing Task 1? \*

*Mark only one oval.*

- ☐ Excited
- ☐ Happy
- ☐ Neutral
- ☐ Frustrated
- ☐ Disappointed

2. How would you rate the overall **Ease of Navigating** through the website to find the "Light Grey Mosaic Vinyl Floor Tiles" in the "Clearances" section? \*

*Mark only one oval.*

	1	2	3	4	5	6	7	
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Easy

3. Were you able to locate the desired product efficiently under "Floor and Tile" in the "Clearances" section? \*

*Mark only one oval.*

- ☐ Yes
- ☐ No

4. How satisfied are you with the available delivery options, including the option to pick up from 'Homebase London Haringey Store'? \*

*Mark only one oval.*

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

5. Did you successfully find the product and choose a delivery option or store pickup? \*

*Mark only one oval.*

- ☐ Yes
- ☐ No
- ☐ Maybe

---

This content is neither created nor endorsed by Google.

Google Forms