

Post Session Usability Survey : Task 4

Task 4: Proceeding to Payment

* Indicates required question

1. How would you describe your overall emotional experience after completing Task 4? *

Mark only one oval.

- ☐ Excited
- ☐ Happy
- ☐ Neutral
- ☐ Frustrated
- ☐ Disappointed

2. Rate your overall experience with the checkout process, including entering personal details and selecting payment options. *

Mark only one oval.

	1	2	3	4	5	6	7	
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Satisfying

3. If you encountered any errors during the payment process, please describe them. How satisfied were you with the error identification?

4. Did you successfully proceed to payment with the provided details and complete the checkout process? (If Error was encountered successfully, Please select YES which means you have successfully completed the task) *

Mark only one oval.

☐ Yes

☐ No

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