

```
1 from google.colab import files
2 uploaded = files.upload()

Choose Files deepseek_vs_chatgpt.csv
• deepseek_vs_chatgpt.csv(text/csv) - 2416971 bytes, last modified: 4/6/2025 - 100% done
Saving deepseek_vs_chatgpt.csv to deepseek_vs_chatgpt.csv
```

```
1 import pandas as pd
2
3 df = pd.read_csv('deepseek_vs_chatgpt.csv') # Use the correct file name
4 df.head() # Optional: preview the data
```

↩

	Date	Month_Num	Weekday	AI_Platform	AI_Model_Version	Active_Users	New_Users	Churned_Users	Daily_Churn_Rate	Retention_Rate	.
0	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	500000	25000	25000	0.05	0.95	
1	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	500000	25000	25000	0.05	0.95	
2	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	500000	25000	25000	0.05	0.95	
3	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	500000	25000	25000	0.05	0.95	
4	2024-05-16	5	Thursday	DeepSeek	DeepSeek-Chat 1.5	1700000	170000	34000	0.02	0.95	

5 rows × 28 columns

```
1 # Data Indexing
2 print("First row using iloc:\n", df.iloc[0])
3 print("First row using loc:\n", df.loc[0])

Month_Num          9
Weekday            Saturday
AI_Platform        ChatGPT
AI_Model_Version   GPT-4-turbo
Active_Users       500000
New_Users          25000
Churned_Users      25000
Daily_Churn_Rate   0.05
Retention_Rate     0.95
User_ID            c878a177-2da9-4224-8cf8-1d56a1c6a755
Query_Type         General
Input_Text          Draft a professional email about personal finance
Input_Text_Length   7
Response_Tokens     280
Topic_Category      Professional Writing
User_Rating         4
User_Experience_Score 1.28
Session_Duration_sec 40
Device_Type         Mobile
Language            es
Response_Accuracy   0.7842
Response_Speed_sec  3.3
Response_Time_Category Standard
Correction_Needed   0
User_Return_Frequency 6
Customer_Support_Interactions 2
Region              Antarctica (the territory South of 60 deg S)
Name: 0, dtype: object
First row using loc:
Date              2024-09-21
Month_Num         9
Weekday           Saturday
AI_Platform       ChatGPT
AI_Model_Version  GPT-4-turbo
Active_Users      500000
New_Users         25000
Churned_Users     25000
Daily_Churn_Rate  0.05
Retention_Rate    0.95
```

```

Input_Text_Length      7
Response_Tokens        280
Topic_Category          Professional Writing
User_Rating             4
User_Experience_Score   1.28
Session_Duration_sec    40
Device_Type             Mobile
Language                es
Response_Accuracy       0.7842
Response_Speed_sec      3.3
Response_Time_Category  Standard
Correction_Needed       0
User_Return_Frequency   6
Customer_Support_Interactions 2
Region                  Antarctica (the territory South of 60 deg S)
Name: 0, dtype: object

```

```

1 #Series Object
2 platform_series = df["AI_Platform"]
3 print("Series (AI_Platform):\n", platform_series.head())

```

```

Series (AI_Platform):
0    ChatGPT
1    ChatGPT
2    ChatGPT
3    ChatGPT
4    DeepSeek
Name: AI_Platform, dtype: object

```

```

1 #Indexing Series
2 print("First platform:", platform_series[0])
3 print("First 5 platforms:\n", platform_series[:5])

```

```

First platform: ChatGPT
First 5 platforms:
0    ChatGPT
1    ChatGPT
2    ChatGPT
3    ChatGPT
4    DeepSeek
Name: AI_Platform, dtype: object

```

```

1 #Selecting Multiple Columns
2 df_subset = df[["AI_Platform", "User_Experience_Score", "Response_Accuracy"]]
3 print("Subset of columns:\n", df_subset.head())

```

```

Subset of columns:
  AI_Platform  User_Experience_Score  Response_Accuracy
0    ChatGPT                1.28            0.7842
1    ChatGPT                1.28            0.8194
2    ChatGPT                0.88            0.8090
3    ChatGPT                1.68            0.8233
4    DeepSeek                2.04            0.9366

```

```

1 #Filtering Rows
2 perfect_users = df[df["User_Experience_Score"] == 10]
3 print("Users with score 10:\n", perfect_users)

```

```

Users with score 10:
Empty DataFrame
Columns: [Date, Month_Num, Weekday, AI_Platform, AI_Model_Version, Active_Users, New_Users, Churned_Users, Daily_Churn_Rate, Retention_F
Index: []

[0 rows x 28 columns]

```

```

1 #Universal Function (round)
2 rounded_accuracy = df["Response_Accuracy"].round(2)
3 print("Rounded Response Accuracy:\n", rounded_accuracy.head())

```

```

Rounded Response Accuracy:
0    0.78
1    0.82
2    0.81
3    0.82
4    0.94
Name: Response_Accuracy, dtype: float64

```

```
1 #Index Alignment in Arithmetic
2 combined_score = df["User_Experience_Score"] + df["Response_Accuracy"]
3 print("Combined Score (Experience + Accuracy):\n", combined_score.head())
```

Combined Score (Experience + Accuracy):

0	2.0642
1	2.0994
2	1.6890
3	2.5033
4	2.9766

dtype: float64

```
1 #Add a New Column
2 df["ExperiencePlusAccuracy"] = combined_score
3 print("New column 'ExperiencePlusAccuracy' added:\n", df[["ExperiencePlusAccuracy"]].head())
```

New column 'ExperiencePlusAccuracy' added:

	ExperiencePlusAccuracy
0	2.0642
1	2.0994
2	1.6890
3	2.5033
4	2.9766

```
1 #Drop Rows with Null Values
2 df_clean = df.dropna()
3 print("DataFrame after dropping nulls:\n", df_clean.head())
```

DataFrame after dropping nulls:

	Date	Month_Num	Weekday	AI_Platform	AI_Model_Version	\
0	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	
1	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	
2	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	
3	2024-09-21	9	Saturday	ChatGPT	GPT-4-turbo	
4	2024-05-16	5	Thursday	DeepSeek	DeepSeek-Chat 1.5	

  

	Active_Users	New_Users	Churned_Users	Daily_Churn_Rate	Retention_Rate	\
0	500000	25000	25000	0.05	0.95	
1	500000	25000	25000	0.05	0.95	
2	500000	25000	25000	0.05	0.95	
3	500000	25000	25000	0.05	0.95	
4	1700000	170000	34000	0.02	0.95	

  

	...	Device_Type	Language	Response_Accuracy	Response_Speed_sec	\
0	...	Mobile	es	0.7842	3.30	
1	...	Laptop/Desktop	zh	0.8194	3.28	
2	...	Mobile	en	0.8090	3.07	
3	...	Mobile	fr	0.8233	3.06	
4	...	Mobile	de	0.9366	1.48	

  

	Response_Time_Category	Correction_Needed	User_Return_Frequency	\
0	Standard	0	6	
1	Standard	1	2	
2	Standard	0	2	
3	Standard	0	9	
4	Fast	0	9	

  

	Customer_Support_Interactions	\
0	2	
1	2	
2	0	
3	0	
4	3	

  

	Region	ExperiencePlusAccuracy
0	Antarctica (the territory South of 60 deg S)	2.0642
1	Ukraine	2.0994
2	Grenada	1.6890
3	Guyana	2.5033
4	India	2.9766

[5 rows x 29 columns]

```
1 #Handling Missing Data (Check Nulls)
2 print("Null values in each column:\n", df.isnull().sum())
```

Null values in each column:

Date	0
Month_Num	0
Weekday	0

```
AI_Platform 0
AI_Model_Version 0
Active_Users 0
New_Users 0
Churned_Users 0
Daily_Churn_Rate 0
Retention_Rate 0
User_ID 0
Query_Type 0
Input_Text 0
Input_Text_Length 0
Response_Tokens 0
Topic_Category 0
User_Rating 0
User_Experience_Score 0
Session_Duration_sec 0
Device_Type 0
Language 0
Response_Accuracy 379
Response_Speed_sec 0
Response_Time_Category 0
Correction_Needed 0
User_Return_Frequency 0
Customer_Support_Interactions 0
Region 0
ExperiencePlusAccuracy 379
dtype: int64
```

```
1 #Fill Missing Values
2 df_filled = df.fillna(0)
3 print("DataFrame after filling nulls with 0:\n", df_filled.head())
```

```
→ DataFrame after filling nulls with 0:
   Date Month_Num Weekday AI_Platform AI_Model_Version \
0 2024-09-21      9  Saturday   ChatGPT      GPT-4-turbo
1 2024-09-21      9  Saturday   ChatGPT      GPT-4-turbo
2 2024-09-21      9  Saturday   ChatGPT      GPT-4-turbo
3 2024-09-21      9  Saturday   ChatGPT      GPT-4-turbo
4 2024-05-16      5  Thursday  DeepSeek  DeepSeek-Chat 1.5

   Active_Users New_Users Churned_Users Daily_Churn_Rate Retention_Rate \
0      500000      25000      25000          0.05          0.95
1      500000      25000      25000          0.05          0.95
2      500000      25000      25000          0.05          0.95
3      500000      25000      25000          0.05          0.95
4      170000      17000      34000          0.02          0.95

   ... Device_Type Language Response_Accuracy Response_Speed_sec \
0 ...      Mobile      es          0.7842          3.30
1 ...  Laptop/Desktop      zh          0.8194          3.28
2 ...      Mobile      en          0.8090          3.07
3 ...      Mobile      fr          0.8233          3.06
4 ...      Mobile      de          0.9366          1.48

   Response_Time_Category Correction_Needed User_Return_Frequency \
0          Standard              0              6
1          Standard              1              2
2          Standard              0              2
3          Standard              0              9
4           Fast              0              9

   Customer_Support_Interactions \
0              2
1              2
2              0
3              0
4              3

   Region ExperiencePlusAccuracy
0  Antarctica (the territory South of 60 deg S)      2.0642
1              Ukraine      2.0994
2              Grenada      1.6890
3              Guyana      2.5033
4              India      2.9766

[5 rows x 29 columns]
```

```
1 #Replace Values
2 df["Language"] = df["Language"].replace("en", "English")
3 print("Updated Language column:\n", df["Language"].head())
```

```
Updated Language column:
0      es
1      zh
2  English
3      fr
4      de
Name: Language, dtype: object
```

```
1 #GroupBy + Aggregation
2 avg_score_by_platform = df.groupby("AI_Platform")["User_Experience_Score"].mean()
3 print("Average experience score by platform:\n", avg_score_by_platform)
```

```
Average experience score by platform:
AI_Platform
ChatGPT      1.230971
DeepSeek     2.034657
Name: User_Experience_Score, dtype: float64
```

```
1 #Sort Values
2 sorted_df = df.sort_values("User_Experience_Score", ascending=False)
3 print("Data sorted by User_Experience_Score:\n", sorted_df[["AI_Platform", "User_Experience_Score"]].head())
```

```
Data sorted by User_Experience_Score:
AI_Platform  User_Experience_Score
5212  DeepSeek                2.28
5211  DeepSeek                2.28
5213  DeepSeek                2.28
1530  DeepSeek                2.27
7688  DeepSeek                2.27
```

```
1 #Value Counts
2 platform_counts = df["AI_Platform"].value_counts()
3 print("Count of each AI Platform:\n", platform_counts)
```

```
Count of each AI Platform:
AI_Platform
ChatGPT      5076
DeepSeek     4924
Name: count, dtype: int64
```

```
1 #Unique Values
2 languages = df["Language"].unique()
3 print("Unique Languages:\n", languages)
```

```
Unique Languages:
['es' 'zh' 'English' 'fr' 'de']
```

```
1 #Hierarchical Indexing
2 df_hier = df.set_index(["AI_Platform", "AI_Model_Version"])
3 print("Hierarchical Indexing:\n", df_hier.head())
```

ChatGPT	GPT-4-turbo	6
	GPT-4-turbo	2
	GPT-4-turbo	2
	GPT-4-turbo	9
DeepSeek	DeepSeek-Chat 1.5	9

Customer\_Support\_Interactions \

AI_Platform	AI_Model_Version	ChatGPT	GPT-4-turbo	2
DeepSeek	DeepSeek-Chat 1.5		GPT-4-turbo	0

Region \

AI_Platform	AI_Model_Version	ChatGPT	GPT-4-turbo	Antarctica (the territory South of 60 deg S)
DeepSeek	DeepSeek-Chat 1.5		GPT-4-turbo	Ukraine

ExperiencePlusAccuracy

AI_Platform	AI_Model_Version	ChatGPT	GPT-4-turbo	2.0642
DeepSeek	DeepSeek-Chat 1.5		GPT-4-turbo	2.0994

[5 rows x 27 columns]

```
1 #Reset Index
2 df_reset = df_hier.reset_index()
3 print("Index reset:\n", df_reset.head())
```

↩ Index reset:

	AI_Platform	AI_Model_Version	Date	Month_Num	Weekday	\
0	ChatGPT	GPT-4-turbo	2024-09-21	9	Saturday	
1	ChatGPT	GPT-4-turbo	2024-09-21	9	Saturday	
2	ChatGPT	GPT-4-turbo	2024-09-21	9	Saturday	
3	ChatGPT	GPT-4-turbo	2024-09-21	9	Saturday	
4	DeepSeek	DeepSeek-Chat 1.5	2024-05-16	5	Thursday	

Active\_Users New\_Users Churned\_Users Daily\_Churn\_Rate Retention\_Rate \

0	500000	25000	25000	0.05	0.95
1	500000	25000	25000	0.05	0.95
2	500000	25000	25000	0.05	0.95
3	500000	25000	25000	0.05	0.95
4	1700000	170000	34000	0.02	0.95

... Device\_Type Language Response\_Accuracy Response\_Speed\_sec \

0	...	Mobile	es	0.7842	3.30
1	...	Laptop/Desktop	zh	0.8194	3.28
2	...	Mobile	English	0.8090	3.07
3	...	Mobile	fr	0.8233	3.06
4	...	Mobile	de	0.9366	1.48

Response\_Time\_Category Correction\_Needed User\_Return\_Frequency \

0	Standard	0	6
1	Standard	1	2
2	Standard	0	2
3	Standard	0	9
4	Fast	0	9

Customer\_Support\_Interactions \

0	2
1	2
2	0
3	0
4	3

Region ExperiencePlusAccuracy

0	Antarctica (the territory South of 60 deg S)	2.0642
1	Ukraine	2.0994
2	Grenada	1.6890
3	Guyana	2.5033
4	India	2.9766

[5 rows x 29 columns]

```
1 #Apply Custom Function
2 df["Session_Category"] = df["Session_Duration_sec"].apply(lambda x: "Long" if x > 30 else "Short")
```

```
3 print("New Session_Category column:\n", df[["Session_Duration_sec", "Session_Category"]].head())
```

```
↪ New Session_Category column:
   Session_Duration_sec Session_Category
0                    40                Long
1                    24                Short
2                    34                Long
3                    18                Short
4                    10                Short
```

```
1 #merge()
2 feedback_data = {
3     "User_ID": df["User_ID"].head(10), # take first 10 user IDs
4     "User_Feedback": [
5         "Excellent", "Good", "Average", "Poor", "Excellent",
6         "Good", "Poor", "Average", "Excellent", "Good"
7     ]
8 }
9
10 feedback_df = pd.DataFrame(feedback_data)
11
12 # Merge the original DataFrame with feedback_df on User_ID
13 merged_df = pd.merge(df, feedback_df, on="User_ID", how="left")
14
15 # Print merged result (selected columns)
16 print(merged_df[["User_ID", "AI_Platform", "User_Experience_Score", "User_Feedback"]].head(10))
17
```

```
↪
```

	User_ID	AI_Platform	User_Experience_Score	\
0	c878a177-2da9-4224-8cf8-1d56a1c6a755	ChatGPT	1.28	
1	7096d0f1-d0dc-4333-a5d0-de9dfd1b99fa	ChatGPT	1.28	
2	e690c254-582f-49c1-89c3-0b4dd8ee59be	ChatGPT	0.88	
3	0b6a010d-9d03-44c4-bf7f-7f8d2cc461e2	ChatGPT	1.68	
4	ffa90616-1fa9-48ff-842d-e84e193c64f4	DeepSeek	2.04	
5	eabd6678-8383-40e9-98d8-0d4814d6daf9	DeepSeek	2.04	
6	914e7cef-0512-4a9b-a144-b4da35d11f4c	DeepSeek	2.04	
7	57a6cc5b-8884-4553-bdcf-e4579f92581b	DeepSeek	2.04	
8	c6bb6063-5271-43d3-a16e-b4ca2149f246	DeepSeek	2.04	
9	25f9fff3-0edf-4144-a435-08f1a8f50799	DeepSeek	1.64	

  

	User_Feedback
0	Excellent
1	Good
2	Average
3	Poor
4	Excellent
5	Good
6	Poor
7	Average
8	Excellent
9	Good