Emily Chen

UX/UI Designer

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Summary

Results-driven UX/UI Designer with 5+ years of experience in creating intuitive and user-centered designs for software applications, with a strong background in human-computer interaction and a passion for delivering exceptional user experiences.

Skills

User Research	Wireframing	Prototyping	User Interface Design	User Experience Design
Interaction Design	Visual Design	Front-end Development	HTML/CSS	JavaScript
Communication	Collaboration	Problem-Solving		

Experience

Senior UX/UI Designer   Jan 2020 - Present

Microsoft   Redmond, WA

Led the design of a cloud-based software platform, resulting in a 30% increase in user engagement and a 25% reduction in customer support requests

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- Collaborated with cross-functional teams to develop and implement a design system, reducing design inconsistencies by 40% and improving design efficiency by 30%
- Conducted user research and usability testing, informing design decisions and resulting in a 20% increase in user satisfaction

UX/UI Designer   Jun 2018 - Dec 2019

Google   Mountain View, CA

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- Worked closely with product managers to define product requirements and develop design solutions, resulting in a 15% increase in sales and a 10% increase in customer retention
- Created wireframes, prototypes, and high-fidelity designs, presenting to stakeholders and receiving feedback to iterate and improve designs

Education

Master of Science   Jun 2018

Stanford University   Stanford, CA

Human-Computer Interaction   3.8

Bachelor of Science   Jun 2015

University of California, Berkeley   Berkeley, CA

Computer Science   3.5