

ANISH BASNET

Mississauga, Ontario, Canada | anishbasnet027@gmail.com | 4379551764

SUMMARY

Enthusiastic and reliable customer service professional with 1.3+ years of hands-on experience in retail and point-of-sale environments. Currently pursuing a Postgraduate Certificate in Software Development, bringing strong adaptability, communication, and tech proficiency. Experienced in digital transactions, problem-solving, and delivering empathetic service in fast-paced settings. Seeking a remote part-time opportunity to apply interpersonal and customer care skills in a tech-enabled environment.

PROFESSIONAL EXPERIENCE

Sargent Farms , Retail Sales Associate

Feb 2024 - Present

Mississauga, Canada

- Managed customer interactions, handled inquiries, and resolved issues professionally.
- Operated digital POS systems, processed payments, returns, and exchanges accurately.
- Maintained product displays, stock levels, and supported team operations.
- Demonstrated fast learning, multitasking, and calm communication under pressure.

EDUCATION

Software Development

2024 - Present

Lambton College

BSc in Computing

2019 - 2023

London Metropolitan University

ADDITIONAL INFORMATION/SKILLS

Skills:

- **Customer Service Excellence** – Friendly, attentive, and solution-focused
- **Digital & Tech Tools** – POS Systems, Multitasking Interfaces, Inventory Platforms
- **Remote Work Ready** – Comfortable using computers and working independently
- **Adaptability** – Quick learner with strong time management and focus
- **Problem Solving** – Able to troubleshoot customer issues and escalate when necessary
- **Communication** – Fluent in English, Hindi, Nepali, and Urdu
- **Remote Work Tools:** VPNs, Remote Desktop Access and different softwares