



Retiring Room VOUCHER (IRCTC)

Retiring Room VOUCHER (IRCTC)

Transaction ID: 0002222914

RR Reference Number: DLIRR665774

Travel Authority: PNR

Travel Authority No: 2707258877

Reservation Station: DLI

AC Status: 2

Quota: GN

Date of Booking: 01/01/2017 10:11:51 AM

Passenger Details

S#	Name	Age	Sex	Train Reservation Status	Id Type	Id No
1.	YASH	17	Male	CONFIRMED	Student I-Card	2016UIT2547

Retiring Room Details

Room No	Bed Type	Room Type	Slot Duration	Check In Date/Time	Check Out Date/Time	Tariff	Extra Charge	Service Tax	Current Status
6	DOUBLE	ORDINARY	12 Hrs.	02-Jan-2017 2000	03-Jan-2017 0800	238.0	0.0	0.0	CONFIRMED

Payment Details

Total Slot Tariff:	₹ 238.0
Total Service Tax On Slot Tariff:	₹ 0.0
Total Extra Charge:	₹ 0.0
IRCTC Service Charge:	₹ 20.0
IRCTC Service Tax on Service Charge:	₹ 3.0
Total Fare(Inclusive of all Taxes):	₹ 261.0

Terms & Conditions

- Retiring booking is only allowed for valid and confirmed/RAC PNR Nos.
- A room/bed can be booked for minimum 12hrs and maximum 48hrs.
- Only one booking can be made on the source and destination for a PNR number.
- Advance booking can be done as per Advance Reservation periods of PRS tickets
- Retiring Room booking is subject to availability on desired location.
- Booking locations are limited and available on major stations.
- You must be minimum 12 yrs to check in to Retiring Room.
- Failure to check in to the Railways Retiring Room will attract the full cost of stay
- In case of increase in tariff, the customer is liable to pay the difference.
- Guests are solely responsible for their own valuables & belonging.
- Person making booking is fully responsible & liable to pay any damage incurred to the Retiring Room whatsoever during the time of use of Retiring Room's property.
- Accommodation will be provided in following manner:**
 - For one passengers one Single Bed Room or One Double Bed Room or One Bed in Dormitory can be allocated.
 - For two passengers One Double Bed Room or Two Bed in Dormitory can be allocated.
 - For three passengers (one Double Bed Room + One Single Bed Room) or Three Bed in Dormitory can be allocated.
 - For four passengers Two Double Bed Room or Four bed in Dormitory can be allocated.
 - For five passengers Two Double Bed Room or Five bed in Dormitory can be allocated.
 - For Six passengers Two Double Bed Room or Six bed in Dormitory can be allocated.
- Cancellation /Amendment Policy**
 - a. Deduction of 10% on cancellation in advance of 48 hrs of the day of occupation.

- o b. Deduction of 50% on cancellation within a period of less than 48 hrs to the day of occupation.
- o c. Deduction of 100% on cancellation on the day of occupation.
- o d. If more than one room/dormitory is booked and cancellation is being done for few room/dormitory then cancellation rule a, b and c will be applicable for room/dormitory as per case.
- o e. Passenger wise cancellation is not allowed, only Room/Bed wise cancellation is allowed.
- **Auto Cancellation**
- o **In case of full cancellation of PRS ticket against which retiring room is already booked then Retiring room bookings would get cancelled automatically within 96 hours of Check-in time as per cancellation rules.**
- **Service Tax @ 14.5%** will be levied as per below conditions:
 - o If the tariff of the room/bed is equal or greater than rupees, five hundred for 12 hrs slot then service tax will be applicable.
 - o If the tariff of the room/bed is equal or greater than rupees one thousand for 24 hrs slot then service tax will be applicable.
- **Extra Charge @ 25%** will be levied as per below conditions:
 - o If a room is being booked in single transaction for more than 24 hrs then second and so on assumes as extension of booking of first slot and 25% extra tariff of the second slot and so on will be charged.
- IRCTC Service Charge of Rs.20/- upto 24hrs for a Retiring Room and Rs.10/- upto 24hrs for a Dormitory Bed and of Rs.40/- from 24hrs to 48hrs for a Retiring Room and Rs.20/- from 24hrs to 48 hrs for a Dormitory Bed. Service charges levied is not refundable.
- Proof of Identity details entered during booking should be matched with the Identity shown at the time of check in , in case It will not match customer would not be allowed to avail the service.
- Late check-in is allowed upto 1 hour after arrival of the train.
- The facility available in retiring room may vary from station to station.
- **The complaint regarding air conditioning, room, or other facility need to be verified by station manager for the process of refund.**
- Customer must carry voucher of retiring room booking while check-in.

Contact Us

- For any assistance with regard to retiring room, please contact "May I Help You Booth" at the stations or Station Manager/Dy. Station Superintendent and for booking and cancellation related issues please contact below:
- **Email ID:** retiringroom@irctc.co.in
- **Phone No:** 1800110139
- **You can call/mail us between 10am to 6pm(Mon-Sat)**

For cancellation and Refund

- The User who booked this ticket should access the website www.irctctourism.com for cancellation. Cancellation is permitted on the website up to the date of travel. Cancellation is not possible on counters. For all other cases of claims/refunds/contingencies on this ticket, the registered users may send their claims in detail by email to IRCTC at retiringroom@irctc.co.in .IRCTC will process the claims as per the retiring room cancellation policies of I.R.C.T.C, will credit the same back to the customer's account. Cancellation and refund of this ticket are governed by Tourism retiring room Rules.

Disclaimer

- "For any complaint related to Railways Retiring Room Services, please contact with concerned Railway zone. IRCTC is only facilitating online booking/cancellation of Railways Retiring Room".

Thank you for using IRCTC's Services.