

User Test 1 Link (must download to listen, won't play in preview): <https://drive.google.com/file/d/1p0u71OwYUkzN97My6TO7cvoHeCHNfKPF/view?usp=sharing>

User Test 1 Notes

Screen Test

1. How old are you?
18
2. What is the highest level of education you have achieved?
High School Diploma
3. Have you heard of Pamela's Diner? If yes, have you ever visited?
No
4. Have you ever used Pamela's Diner's website?
 - a. If yes, what do you use the website for?
 - b. How satisfied are you with the website?

In-Test Questions

1. Can you order food from Pamela's Diner?
 - User found order online feature with ease
2. Can you find a Pamela's Diner nearby?
 - User went to locations tab
 - Took time to find the location at Forbes Avenue
3. Can you find Pamela's Diner's Facebook page?
 - Found facebook page in a moderate amount of time
4. Can you find what customers think of Pamela's Diner?
 - Found reviews very easily

Post-Test Questions

1. What was your overall experience with the website?
 - Liked the straightforwardness, relatively easy navigation, clean/simple layout
2. If you could change anything about the website what would you change?
 - Put social media icons at the bottom of the page
 - More pictures
 -
3. Would keep using this website?
 - Yes
 - a. If yes, why do you want to continue using it?
 - Very easy to use
 - b. If no, what is making you want to stop using it?
4. How likely are you to refer this website?
 - Very likely