

# Anish Singh

## Technical Support Engineer



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in Anish Singh 🌐 anishsengarr

🖱 Portfolio/Anish Singh

### Education

#### Technical Support Engineering (Full Time)

Masai School, Bengaluru KA

Apr 2022 – Apr 2023

#### B.Tech in Electronics & Comm. Engineering

BBDNIIT, Lucknow UP

Apr 2013 – Jun 2018

### Skills

#### Technical Skills

Linux | MySQL | Shell Scripting

HTML | CSS | JavaScript | Reveal.js

#### Customer Service Skills

Technical Assistance | Empathy

Adaptability | Patience | Attentiveness

#### Soft Skills

Trouble Shooting | Teamwork

Decision-making | Time Management

### Certificates

#### Internet of Things(IOT) 🌐

17/08/2019 -03/10/2019

### Professional Summary

Analytical and detail-oriented aspiring technical support engineer. Highly adaptable to working on multiple operating systems. Proficient in rapport-building and understanding the outstanding customer service of an organization.

### Projects

#### Asana 🌐

Github 🌐

Asana is a web and mobile work management platform designed to help teams organize, track, and manage their work.

**Features:** Creation of Workspace of Asana

**Tech Stack:** HTML | CSS

**Areas of Responsibility:** Created PPT

*A collaborative project built within 2 days*

#### Monday Clone 🌐

Github 🌐

Digital work management tool that lets users track and coordinate projects.

**Features:**

- Users can Signup/Login
- Users can access Dashboard

**Tech Stack:** JavaScript | HTML | CSS | JSON

**Areas of Responsibility:**

- Created Homepage
- Created Login/Signup
- Created Dashboard

*A collaborative project built within 5 days*

### Professional Experience

#### Associate Analyst

GlobalLogic Technologies Limited 🌐

Feb 2020 – Dec 2021 | Gurugram, India

- Performed data validation spanning across several different international projects.
- Worked with vendors and partners to coordinate the sharing of data.

### Achievements

#### Zoom Marathon 🌐