

Anish Singh

Technical Support Engineer



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in Anish Singh 🌐 anishsengarr

Education

Technical Support Engineering (Full Time)

Masai School, Bengaluru KA

Apr 2022 – Apr 2023

B.Tech in Electronics & Comm. Engineering

BBDNIIT, Lucknow UP

Apr 2013 – Jun 2018

Skills

Technical Skills

Linux | MySQL | Shell Scripting

HTML | CSS | JavaScript | Reveal.js

Customer Service Skills

Technical Assistance | Empathy

Adaptability | Patience | Attentiveness

Soft Skills

Trouble Shooting | Teamwork

Decision-making | Time Management

Certificates

Internet of Things(IOT)

17/08/2019 -03/10/2019

Professional Summary

Analytical and detail-oriented aspiring technical support engineer. Highly adaptable to working on multiple operating systems. Proficient in rapport-building and understanding the outstanding customer service of an organization.

Projects

Asana

Asana is a web and mobile work management platform designed to help teams organize, track, and manage their work.

Features: Creation of Workspace of Asana

Tech Stack: HTML | CSS

Areas of Responsibility: Created PPT

Duration: 2 days.

Monday Clone

Digital work management tool that lets users track and coordinate Projects.

Features:

- Users can Signup/Login
- Users can access Dashboard

Tech stack: JavaScript | HTML | CSS | JSON

Areas of Responsibility:

- Created Homepage
- Created Login/Signup
- Created Dashboard

Duration: 2 days.

Professional Experience

Associate Analyst

GlobalLogic Technologies Limited

Feb 2020 – Dec 2021 | Gurugram, India

- Performed data validation spanning across several different international projects.
- Worked with vendors and partners to coordinate the sharing of data.