

WELCOME

ABOUT US

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Welcome on board! At San Francisco Federal Credit Union, we seek individuals like yourself who mirror our core values of partnering more, being more, serving more, and owning more. We have one goal and philosophy in mind- making our member's financial lives easy. We promise to provide you with the necessary tools, training, and resources to fulfill this goal.

GIVING BACK

Our CommunityShare Program allows employees to get an inside look at local communities and give back to causes that are especially important to members and staff. We give back through donations, employee volunteerism, and fundraising activities.

In 2015, the organization is committed to reaching our CommunityShare goals of donating over \$120,000 and 800 hours to our partners. Volunteering at these events is a great way to build relationships with co-workers and make a difference in our community.

CORE VALUES

Through our core values, you are partnering more by building relationships inside and outside the organization, owning more by taking responsibility for yourself, being more than your job description, and serving members, co-workers, and the organization to the best of your ability.

- Serve More
- Partner More
- Own More
- Be More

MISSION STATEMENT

We are a high-performing and empowered team serving the communities within the Bay Area by providing innovative solutions that bring peace of mind and inspire relationships.

VISION STATEMENT

Your financial life made easy.

PEOPLE TO KNOW



SVP & CLO

Rebecca Reynolds Lytle



EVP & CFO

Stephen Ho



SVP & CTO

Mark Michaels



VP & CAO

Michael Namba



COMPLIANCE MANAGER

Yoanka Sanchez



HR MANAGER

Ani Soghomonyan



CREDIT RISK MANAGER

Divine David

THE BOARD OF DIRECTORS

The role of our Board of Directors is to responsibly take charge of the direction of our Credit Union and make decisions that will most positively impact our members.

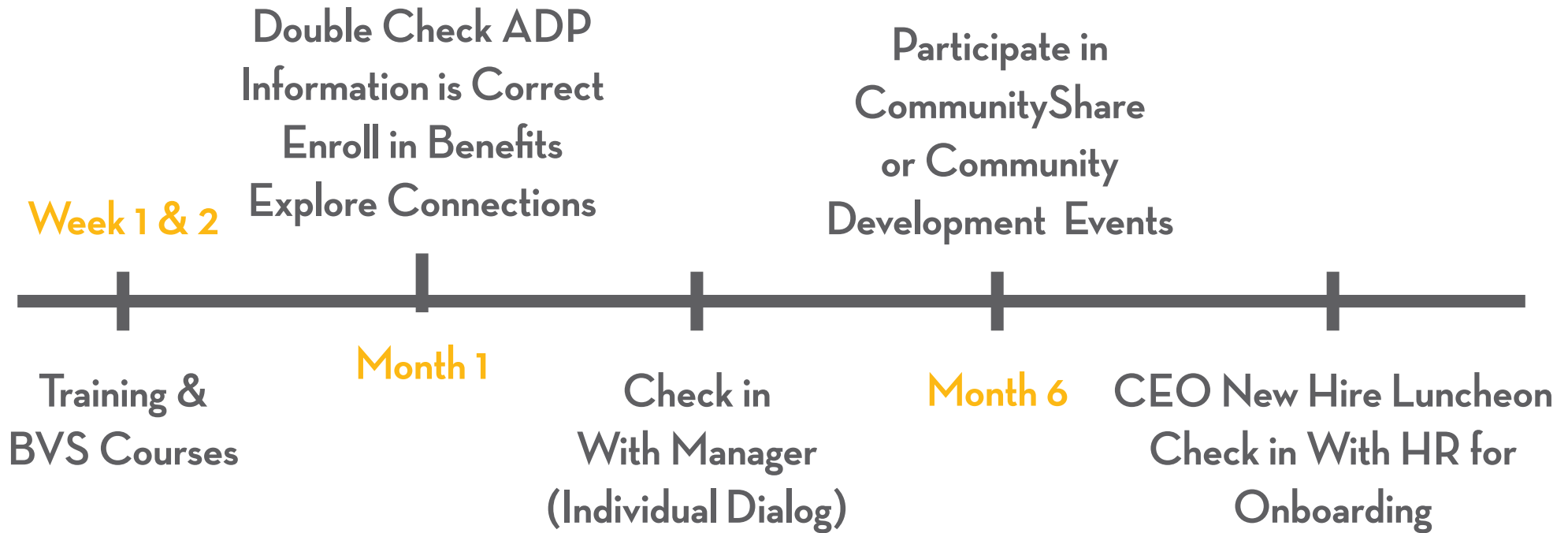
CHAIR - William Smith, **VICE CHAIR** - Kevin Kone,
TREASURER - Theodore Wong, **SECRETARY** - Carol Sam,

SUPERVISORY COMMITTEE MEMBERS

The role of our Supervisory Committee is to ensure the Credit Union undergoes annual audits and makes certain any remediation takes place.

Nancy Hom, Jeannie Wong, Luenna Kim, Richard Hillis

WHEN YOU FIRST ARRIVE



WEEK 1-3: OVERVIEW

Monday - New Hire Orientation and Lunch

Tuesday - Thursday - CU Fundamentals which includes:

System Access and Website Navigation
Getting to Know Key Departments/Functions
Deposit and Loan Product Review
Member Information Security
Access Channels
Member Benefits and Protection
CRM Info & Navigation
FSP
OnBase
Core Values
Communicating Effectively
Golden Gate Branch Tour
Connections and Core Performance Evaluation

Friday - Compliance Web-based BVS Courses

WEEK 1: DAY 1 BREAKDOWN

TIME	SUBJECT	PRESENTER
8:45	HR Check In(Document Collection)	Nimra Ashfaq, <i>HR Specialist</i>
9:00	Welcome to the Credit Union	<i>President/CEO</i> Introduction
9:15	SF Federal Credit Union Introduction	Rocio Delgado, <i>Employee Development Specialist</i>
	Facts and Fun	
10:00	Break	
10:15	Member Information Security	Cesar Servantes <i>IT Specialist</i>
11:30	Systems we Use	Rocio Delgado, <i>Employee Development Specialist</i>
12:00	Lunch on US!	
2:00	Ins and Outs(and general merriment)of HR Included: Benefits, Incentive and Pay Info	Ani Soghomonyan, <i>HR Manager</i>
4:00	Break	
4:15	Meet Your Department	

BY MONTH 1



Log Into ADP TotalSource And Check Your Info



Enroll In Benefits



Explore Connections



Check In With Your Manager



Donate Some Hours To CommunityShare

BY MONTH 6



Complete Performance Evaluation



Attend CEO New Hire Luncheon



Check In With HR For Onboarding Experience



Check In With Organizational Development Regarding Training And Future Learning Opportunities

QUESTIONS?



ANI SOGHOMONYAN
Ani_Soghomonian@SanFranciscoFCU.com
HR, Payroll and Benefits



MICHAEL NAMBA
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Department Questions



IT
IT_HelpDesk@SanFranciscoFCU.com
Facilities and Technology



RICHARD HERBERT
Richard_Herbert@SanFranciscoFCU.com
Financial Information

YOUR TEAM



RICHMOND BRANCH
Jenny Ngo



FiDi BRANCH
Rich Moscardini



LAKE SIDE BRANCH
Peter Tam



AREA 1 MANAGER
Karen Johnson



AREA 3 MANAGER
Rena Macapagal