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Web developer

SUMMARY OF SKILLS

- CSI diploma from 3il development engineer (INFORMATION SYSTEMS DESIGN)
- Higher technician diploma in database management
- More than **05** years of experience in the IT field.
- Master the different stages of the software life cycle
- Mastery of programming languages (Html, CSS, JavaScript and PHP)
- Experience with popular Frameworks such as Laravel, Reactjs, Nodejs as well as CMS (WordPress)
- In-depth knowledge of relational and non-relational databases such as MySQL, MongoDB
- Mastery of tools (git, github, npm, webpack commands)
- Good understanding of communication protocols such as HTTP, HTTPS, etc.
- Strong web security skills, including use of tools such as SSL, OAuth
- Common use of development tools such as text editors, IDEs (vscode, xcode), version managers and testing tools.
- Knowledge of web design principles such as accessibility, layout and UX.
- Ability to effectively resolve technical problems encountered during web development.
- Ability to collaborate effectively with other members of the development team to complete projects.

AREAS

- Telesales: Wavescall customer service subcontractor of the operator Ooredoo
- Web: Alpha-computer-spa, Mc-Solution

TECHNICAL EXPERTISE

- DBMS: Oracle 11g (DBA), SQL Server, MySQL.
- IDE: Visual studio 2019, xcode.
- Programming and design: Html, CSS, JavaScript, PHP, UML, SQL, Laravel, reactjs, NodeJS and WordPress
- Version management tools: Git
- Package manager tools: npm, yarn, composer
- Collaboration tools: GitHub, GitLab
- Project management tools: Ms project
- Operating systems: Windows, MacOS, Linux
- Functional: Purchasing, Sales, Stocks, General Accounting, Treasury, HRM

PROFESSIONAL EXPERIENCES

Web developer

August 2023 *nowadays*

Freelance

- Meticulously design the website or application structure, including creating wireframes and planning the architecture to ensure optimal user experience.
- *In-depth understanding of client needs and project specifications to ensure a bespoke web design meets each client's specific requirements.*
- Expert development of websites and web applications using a wide range of programming languages, including HTML, CSS, JavaScript and PHP, tailored to the unique needs of each project.
- Creating and managing robust databases using Database Management Systems (DBMS) such as MySQL, PostgreSQL, MongoDB, ensuring secure storage of essential data.
- Advanced optimization of website and application performance for increased usability and an exceptional user experience.
- Implementing strong security measures to protect projects against online vulnerabilities and threats, ensuring application reliability.
- Rigorous testing and systematic debugging to ensure websites and applications run smoothly, quickly identifying and resolving issues and bugs.
- Efficient deployment of websites and applications on servers to make them accessible to users around the world.
- Provision of ongoing maintenance, including updates and patches, to ensure the long-term sustainability and effectiveness of projects.
- Work closely with graphic designers, UX/UI specialists, project managers and other team members to ensure overall project success.
- Careful project planning, effective management of time and resources, and transparent communication with clients to ensure successful delivery.
- Establishing and maintaining strong professional relationships with customers, communicating regularly to meet their needs, resolve issues and obtain valuable feedback.
- *Constant commitment to self-training and technological monitoring to stay at the forefront of the latest trends and technological developments in the field of web development.*

Web developer

December 2022 to August 2023

MC SULOTION, Tunis, Tunisia

- Analyze the needs and specifications of customers or end users to design web solutions adapted to their needs.
- Design and develop websites and web applications using programming languages such as HTML, CSS, JavaScript, PHP
- Use web development frameworks and libraries such as React, Laravel, to speed up the development process and improve code efficiency.
- Use code management tools such as Git and GitHub to manage code versions and facilitate collaboration between development team members.
- Work with relational databases such as MySQL, Oracle, to store and retrieve the data necessary for the proper functioning of the website or web application.
- Develop back-end features such as RESTful APIs and user authentication to improve the security and usability of the web solution.

- Develop front-end features such as dynamic and interactive user interfaces to improve the overall user experience.
- Test and debug the website or web application to ensure optimal user experience and correct code errors.
- Work with designers and UX specialists to create an intuitive and easy-to-use user experience.
- Document code to facilitate future maintenance and collaboration with other members of the development team.

Web developer

March 2021 to November 2022

Alpha-computers spa, Algiers, Algeria

- Participation in the design, development and maintenance of websites, applications and features using programming languages such as HTML, CSS, JavaScript, PHP
- Collaborate with team members to understand project needs and requirements.
- Analysis of technical specifications and requirements, participation in technical problem solving and application validation testing.
- Code review to improve code quality and participation in the continuous improvement of development practices.
- Adequate documentation of my work, regular technological monitoring to be up to date on the latest trends and new web technologies
- Keep informed of the latest trends and new web technologies to be up to date on development best practices.
- Collaborate with team members to understand project needs and requirements.

HelpDesk (Oracle, SQL Server, MySQL) December 2019 to March 2021

WavesCall, Algiers, Algeria

- Technical Support Management: Ensure the first point of contact with customers by responding to phone calls, emails and support tickets, while providing excellent customer service and working collaboratively with other team members to resolve customer issues.
- Problem Diagnosis and Resolution: Identify and diagnose customer technical issues by asking relevant questions and using appropriate tools. Resolve customer technical issues in an efficient and timely manner, using advanced skills and escalating complex issues to higher level technicians as necessary.
- Documentation and Follow-up: Document all customer interactions, including reported issues, proposed solutions, and actions taken to resolve the issues. Track issues to ensure customers are satisfied with the resolution of their issues and that issues do not recur.
- User Training: Provide quality training to end users on the use of software, applications and tools to improve their experience and increase their efficiency in using the company's products and services.
- Cross-Functional Collaboration: Collaborate with team members to improve processes and results, while contributing to a positive and effective work environment.
- Technical Skills: Have expertise in technology, networking, operating systems, applications and IT security.

TRAINING & DEVELOPMENT

CSI (Information Systems Designer) - Limoges, France

- Diploma obtained in 2022
- Training in information systems design and development, IT project management, database and software development, website design and IT security

Senior Database Technician - Saint Michel, Algeria

- Diploma obtained in 2021
- Training in database management, software development, programming and information systems design.

LANGUAGE:

French: mother tongue, perfect command.

English: intermediate level, ability to understand and communicate simple and common ideas.