LOLLIPOPZ WEBSITE

VERSION:					IDENTIFIED BY: ANITA JACOB
REPORTED TO:					DATE:13/01/2025
ENVIRONMENTAL DETAILS: GOOGLE CHROME					

BUG-ID	TEST-ID	EXPECTED RESULT	BUG DESCRIPTION	STEPS TO REPRODUCE	SCREENSHOT	SEVERITY	PRIORITY	STATUS
DEF_LW_001	LW_REG_011	Country flags should be displayed near the mobile number field	Country flags are expected to be displayed near the mobile number field on the registration page to help users select their country code easily. However, the country flags are not displayed, making it less interactive for users to identify and select their country code.	1.Navigate to the registration page. 2.Locate the mobile number field. 3.Observe if country flags are displayed near the mobile number field.	https://drive.google.com/file/d/1VE7Xgdw95mCQy0N3yICINZF8D-FzjjPC/view?usp=drive_link	Minor	High	New
DEF_LW_002	LW_REG_012	Country flags code should be displayed near the mobile number field	Country codes are expected to be displayed near the mobile number field on forms to help users easily identify and select their country code. However, neither the country flags nor the country codes are displayed, making it less interactive for users to input their mobile numbers correctly.	1.Navigate to the registration page. 2.Locate the mobile number field. 3.Observe if country codes are displayed near the mobile number field.	https://drive.google.com/file/d/1VE7Xgdw95mCQy0N3yICINZF8D-FzjjPC/view?usp=drive_link	Minor	High	New
DEF_LW_003	LW_REG_017	The password should initially be hidden, when the eye icon is clicked, the password should become visible as plain text. Clicking the icon again should hide it.	The password visibility toggle is not present. The password is always remains hidden making it less interactive for users to input their passwords and also remembers it because it is hidden.	1.Open browser 2.Enter the url 3.Click the create account link 4.Enter a password in the password field which is meeting all criteria. 5.Click the eye icon to toggle password visibility. 6.Verify the changes in the password field.	https://drive.google.com/file/d/1ymw6A0ghIJvNHr4Gz0K0KBCpZL0T43-w/view?usp=drive_link	Major	High	New
DEF_LW_004	LW_REG_018	The system should rejects the password which doesn't contain special characters and displays an error message	The system should reject passwords that do not contain at least one special character and display an appropriate error message to inform users of the requirement. However, the system currently accepts passwords without special characters and does not display any error message, leading to weak passwords and potential security vulnerabilities.	1.Navigate to the registration or password page. 2.Enter a password without any special characters. 3.Click next	https://drive.google.com/file/d/1Kq8CrS9SAFFynZN0zNUzBH3PdtX09GMs/view?usp=drive_link	Major	High	New
DEF_LW_005	LW_REG_019	The system should rejects the password which doesn't contain any numbers and displays an error message	The system should reject passwords that do not contain at least one number and display an appropriate error message to inform users of the requirement. However, the system currently accepts passwords without numbers and does not display any error message, leading to weak passwords and potential security issues	1.Navigate to the registration or password page. 2.Enter a password without any special characters. 3.Click next	https://drive.google.com/file/d/1Kq8CrS9SAFFynZN0zNUzBH3PdtX09GMs/view?usp=drive_link	Major	High	New
DEF_LW_006	LW_REG_028	The name should be rejected that contains numeric characters or an error message should be displayed.	The system should reject names that contain numeric characters and display an appropriate error message to inform users of the requirement. However, the system currently accepts names with numeric characters and does not display any error message, leading to incorrect or invalid data being stored.	1.Navigate to customer details page. 2.Enter numeric characters in the Full Name field. 3.Click save.	https://drive.google.com/file/d/1NcqRh5oeOVA0IOe0VH6nIwiCkN_xsmYc/view?usp=drive_link	Major	High	New
DEF_LW_007	LW_REG_029	The name should be rejected that contains special characters or an error message should be displayed.	The system should reject names that contain special characters and display an appropriate error message to inform users of the requirement. However, the system currently accepts names with numeric characters and does not display any error message, leading to incorrect or invalid data being stored.	1.Navigate to customer details page. 2.Enter special characters in the Full Name field. 3.Click "SAVE."	https://drive.google.com/file/d/1hBwqxwXt1yR5eWVIZIDjO_TYm8zx3b9T/view?usp=drive_link	Major	High	New

DEF_LW_008	LW_REG_031	The system should trims the spaces and accepts the name	The system should automatically trim leading and trailing spaces from names before validating or storing them. However, the system currently does not trim spaces, which may lead to inconsistent data storage or validation issues.	1.Navigate to customer details page. 2.Enter a name with spaces. 3.Click "SAVE"	https://drive.google.com/file/d/1CruWOL3xVN9a1mFtcldyvn1ip-vtlqKe/view?usp=drive_link https://drive.google.com/file/d/1-T1L-H0YciBHOiCC7GxpJ3siIP6ROGKW/view?usp=drive_link	Minor	High	New
DEF_LW_009	LW_REG_037	The pincode field does not accept alphabetic or special characters.	The pincode field should only accept numeric characters and reject alphabetic or special characters. However, the system currently accepts alphabetic or special characters in the pincode field, leading to incorrect or invalid data being stored.	1.Navigate to customer details page. 2.Enter alphabetic or special characters in the Pincode field. 3.Click "SAVE."	https://drive.google.com/file/d/1jVdZpU3-fksQ5WVrIqMfAeNyJK4WRATw/view?usp=drive_link	Major	High	New
DEF_LW_010	LW_REG_041	The state dropdown menu should include a search bar to easily search for a state	The state dropdown menu should include a search bar to allow users to easily search for and select their state. However, the current dropdown menu does not have a search bar, making it time-consuming and cumbersome for users to scroll through a long list of states to find the correct one.	1.Navigate to customer details page. 2.Select a state from the dropdown list. 3.Observe the presence or absence of a search bar within the dropdown menu	https://drive.google.com/file/d/1wDi4hsI2vHVacRcVHa9WwP5L7qEkO6Hm/view?usp=drive_link	Minor	High	New
DEF_LW_011	LW_REG_042	The form should contain only one Pincode field.	The registration page should contain only one pin code field to avoid confusion and ensure accurate data entry. However, the current registration page contains multiple pincode fields.	1.Navigate to customer details page. 2.Inspect the form fields to check for duplicate Pin Code fields. 3.Document the presence of more than one Pin Code field.	https://drive.google.com/file/d/16x__gzytPBTNPkpOgfHOyoZmJdJ6aDV_/view?usp=drive_link	Minor	High	New
DEF_LW_012	LW_SIGP_008	The user should receive a voice OTP and be able to login using it.	Users should be able to receive a voice OTP and use it to log in. However, the system currently does not send voice OTPs, or users are unable to log in using the voice OTP they receive.	1.Navigate to the OTP entry page after entering a valid email ID or phone number. 2.Click the "Voice OTP" link. 3.Listen to the voice OTP and enter it. 4.Click the "LOGIN" button.	https://drive.google.com/file/d/1RHDrhwliz8U70JbppaUpNoUS_jWcjcX1/view?usp=drive_link	Minor	High	New
DEF_LW_013	LW_SIGP_012	The password should initially be hidden, when the eye icon is clicked, the password should become visible as plain text. Clicking the icon again should hide it.	The password visibility toggle is not functioning correctly. The password either remains hidden or visible regardless of the eye icon clicks.	1.Navigate to sign in page 2.Enter a password in the password field which is meeting all criteria. 3.Click the eye icon to toggle password visibility. 4.Verify the changes in the password field.	https://drive.google.com/file/d/1nxhwEKmgwTJ7Jka1yV08uhBUxGpT-TZv/view?usp=drive_link	Major	High	New
DEF_LW_014	LW_HP_004	The carousel should automatically slide to the next image after the set interval	The carousel on the homepage or product page is expected to automatically slide to the next image after a set interval .However, the carousel does not automatically advance, and users must manually click to view the next image.	1.Open the homepage. 2.Observe the carousel for a few seconds.	https://drive.google.com/file/d/1e1qOll9qb2GEdPTy4aC35pszZbLGOSq3/view?usp=drive_link	Minor	High	New
DEF_LW_015	LW_HP_007	The carousel should loop back to the first image after the last image.	The carousel on the homepage or product page is expected to loop back to the first image after displaying the last image. However, the carousel does not loop, and it stops at the last image, requiring manual intervention to return to the first image.	1.Open the homepage. 2.Navigate to the last image in the carousel. 3.Click on the "Next" button.	https://drive.google.com/file/d/1CyLPoBbotq3LAFFB35mAOjlxedLQLBYB/view?usp=drive_link	Minor	High	New
DEF_LW_016	LW_HP_016	The countdown timer should decrease by one second every second and display the correct time remaining.	The countdown timer in the "End of the Sale" section is not functioning correctly. It does not work, misleading users about the sale's end time.	1.Open the homepage or sale page. 2.Scroll to the "End of the Sale" section. 3.Observe the countdown timer for a few minutes.	https://drive.google.com/file/d/1xEwFu0g3RZ_c34iZvfnvVbTYoMJvfxgD/view?usp=drive_link	Major	High	New

	DEF_LW_017	LW_HP_017	There is not displayed sale end date and time.	The sale end date and time are not displayed on the sale page or homepage. Users are unable to see when the sale ends, which may lead to confusion and missed opportunities to make purchases before the sale concludes.	1.Open the homepage or sale page. 2.Scroll to the "End of the Sale" section. 3.Check the displayed sale end date and time	https://drive.google.com/file/d/177dF-t1zH-Di6KvKl_n-rOtl6dzEu2yl/view?usp=drive_link	Minor	High	New
	DEF_LW_018	LW_SP_005	Color functionality should work for all colors.	The filter by color functionality is not working correctly for all colors. When users select a specific color filter, the results either do not match the selected color or no results are displayed, even though items in that color exist.	1.Open the shop page. 2.Click on the color filter option. 3.Select a color. 4.Check the displayed items.	https://drive.google.com/file/d/1LEigpODl9IK3Z7YvNEh9XjpS-XZ9OcpO/view?usp=drive_link	Major	High	New
	DEF_LW_019	LW_SP_006	Price filter should work corresponding upto the price range.	The filter by price range functionality is not working correctly. When users select a specific price range, the results either do not match the selected range or no results are displayed, even though items within that price range exist.	1.Open the shop page. 2.Click on the price filter option. 3.Select a price range. 4.Check the displayed items.	https://drive.google.com/file/d/1Cc0vli5fhH0V4UELnQO_65aU4WwVV1CK/view?usp=drive_link	Major	Medium	New
	DEF_LW_020	LW_SP_008	All products should be displayed on the shop page including accessories and dresses.	The "All" filter, which is expected to display all products by default, is not functioning correctly. When users navigate to the product listing page, not all products are displayed, even though the "All" filter is selected by default.	1.Open the shop page. 2.Check if the all filter is selected by default. 3.Verify that all products are displayed.	https://drive.google.com/file/d/1CWr3rq__xSDiT6HeNvV4nzBlu9RMU0nX/view?usp=drive_link	Major	High	New
	DEF_LW_021	LW_SP_011	Products should be displayed according to the type of filter applied.	The "New to Old" and "Old to New" filter options are not working correctly. When users select these options, the products are not sorted according to their release date.	1.Open the shop page. 2.Select the products from new to old and old to new filter option. 3.Check the order of displayed products.	https://drive.google.com/file/d/1BJ-mbpTLMWiNHm0H5iemPFdSa5xrQZxG/view?usp=drive_link https://drive.google.com/file/d/11i21ML6HNmwl7p0Qokjp-rgL4d1zwofY/view?usp=drive_link	Minor	Medium	New
	DEF_LW_022	LW_SC_014	A confirmation prompt should appear to ensure the user intends to delete the product.	When the delete button is clicked, a confirmation prompt is expected to appear to prevent accidental deletions. However, no confirmation prompt is displayed, and the item is deleted immediately.	1. Navigate to the shopping cart page. 2. Click the delete button next to a product. 3.Observe the behavior after clicking the delete button.	https://drive.google.com/file/d/1rxRoplx8Vn-LNimLth9q8tcl5x2X4a9Y/view?usp=drive_link	Minor	Medium	New
	DEF_LW_023	LW_SC_015	A cancel button should be there for the delete confirmation message prompt.	When a confirmation prompt appears (e.g., for deleting an item or performing a critical action), the cancel button is missing. Users are unable to cancel the action and are forced to either proceed or close the prompt, which may lead to unintended actions.	1. Navigate to the shopping cart page. 2. Click the delete button next to a product. 3. Click "Cancel" on the confirmation prompt."	https://drive.google.com/file/d/1Xg_9lYX05ZQb3doCTE0CGDBZSErh0z6e/view?usp=drive_link	Minor	Medium	New
	DEF_LW_024	LW_SCHP_005	Autosuggestions should appear quickly as the user types in search page.	There is no auto suggestion facility appear quickly when the user start typing products name.	1.Open the search page. 2.Start typing a search query 3.Measure the time taken for autosuggestions to appear.	https://drive.google.com/file/d/1jBXhAX7P-whhJ-np49hcPwNqWlX7__qk/view?usp=drive_link	Minor	High	New
	DEF_LW_025	LW_SCHP_007	The mic icon should be visible in the search bar, and it should be clickable to initiate voice search.	The mic option is missing from the search page, preventing users from utilizing voice search functionality. This feature is expected to be available next to the search bar, allowing users to initiate a voice search by clicking the mic icon.	1.Open the search page. 2.Look for the mic icon in the search bar. 3.Check if the mic icon is visible and clickable.	https://drive.google.com/file/d/14qqsgNFFPRSpPbi08-hbDVKY-7a9HzoM/view?usp=drive_link	Major	High	New
	DEF_LW_026	LW_SCHP_008	The lens option should be visible in the search bar, and it should be clickable to initiate voice search.	The Google Lens option, which is expected to be available on the search page for image-based searches, is missing. Users are unable to access the Google Lens functionality to perform image searches or scan objects directly from the search page.	1.Open the search page. 2.Look for the google lens option in the search bar. 3.Check if the lens option is visible and clickable.	https://drive.google.com/file/d/14qqsgNFFPRSpPbi08-hbDVKY-7a9HzoM/view?usp=drive_link	Major	High	New
	DEF_LW_027	LW_SCHP_010	The share button should be visible on the search results page.	The share button, which is expected to be visible on the search results page, is missing. Users are unable to share search results directly from the page, impacting the functionality and user experience.	1.Navigate to the search results page. 2.Look for the share button. 3.Observe that the share button is not visible.	https://drive.google.com/file/d/14qqsgNFFPRSpPbi08-hbDVKY-7a9HzoM/view?usp=drive_link	Major	High	New

	DEF_LW_028	LW_COP_004	The pincode field does not accept alphabetic or special characters.	The pincode field should only accept numeric characters and reject alphabetic or special characters. However, the system currently accepts alphabetic or special characters in the pincode field, leading to incorrect or invalid data being stored.	1.Navigate to customer details page. 2.Enter alphabetic or special characters in the Pincode field. 3.Click "SAVE."	https://drive.google. com/file/d/1pLEV5QHfIQwWgvkQb GcZuoh_wdz9TjpY/view? usp=drive_link	Major	High	New
	DEF_LW_029	LW_COP_005	The state dropdown menu should include a search bar to easily search for a state.	The state dropdown menu should include a search bar to allow users to easily search for and select their state. However, the current dropdown menu does not have a search bar, making it time-consuming and cumbersome for users to scroll through a long list of states to find the correct one.	1.Navigate to checkout page. 2.Select a state from the dropdown list. 3.Observe the presence or absence of a search bar within the dropdown menu	https://drive.google. com/file/d/1wDi4hsI2vHVacRcVHa 9WwP5L7qEkO6Hm/view? usp=drive_link	Minor	Medium	New
	DEF_LW_030	LW_COP_014	The checkout page should retain the purchased product details and not be empty.	The checkout page should retain the purchased product details and not become empty after the user is redirected back from the payment gateway. However, the checkout page currently becomes empty, preventing users from reviewing their order details and completing the purchase.	1.Navigate to the checkout page and add a product to the cart. 2.Proceed to the payment gateway by clicking the proceed To Pay button. 3. Redirect back to the checkout page. 4.Check the checkout page after being redirected back.	https://drive.google. com/file/d/14zYR0UYVctodZJipy8u sZ6bGFbUykNIM/view? usp=drive_link	Major	Medium	New
	DEF_LW_031	LW_COP_017	The "Cash on Delivery" option should be available on the payment options page	The "Cash on Delivery" option should be available on the payment options page to allow users to choose this payment method during checkout. However, the "Cash on Delivery" option is missing, preventing users from selecting it as a payment method.	1.Navigate to the payment options page. 2.Check all the available payment methods. 3.Verify that the"Cash on Delivery" option is present or not.	https://drive.google. com/file/d/1QCdUX960d- gg3DOdfk1AgNbyjwLDOGtF/view? usp=drive_link	Minor	Medium	New