Ana Claudia Merlo González

aanitamerlo@gmail.com | +1 (774) 5024427 | LinkedIn | Github Portfolio | Worcester, MA 01609

PROFILE: Data-driven Marketer with +4 years of experience working at Multinational Corporations, conducting sales analytics, and insights for strategic business decisions.

EDUCATION:

MS in Business Analytics: Worcester Polytechnic Institute

August 2023 | May 2025

BA in Marketing: Universidad Católica Nuestra Señora de la Asunción

March 2015 | December 2019

SKILLS: Advanced Excel, Power Point and Data Storytelling, Power BI, Tableau, Python and SQL.

WORK EXPERIENCE:

<u>Senior Marketing Executive & Product Marketing Lead,</u> Deriv

May 2022 | May 2023

- Led market research at a Brazil conference, gathering insights from 50+ top partners. The insights were used for product enhancements, UI improvements, and a targeted awareness campaign.
- Utilized data analytics to identify inactive affiliates with pending commissions, initiating a reengagement campaign that reactivated 50+ partners.
- Introduced a web scraping technique to automate data collection, eliminating manual work and enhancing lead qualification speed, which raised lead generation by 35%

Marketing Professor, Universidad Católica Nuestra Señora de la Asunción August 2021 | December 2022

Delivered lectures on marketing courses based on English for Marketers material for 30 students.

Brand Activation Analyst, British American Tobacco

July 2021 | April 2022

- Managed a £100,000 budget, ensuring full, efficient use for various brand activities throughout the year.
- Pioneered 'Conectados,' the company's first digital B2B incentive program for retail stores, setting strategic goals that boosted sales by 10% and included special holiday targets.

Sales Data Analyst, British American Tobacco

August 2018 | June 2021

- Created insightful Power BI dashboards, providing on market share and competition, influencing strategic decisions, understanding the brand's cannibalization and the promotional outcomes.
- Initiated data-driven retail clustering and partnered with the marketing team to design and execute customized promotional strategies for each cluster, boosting monthly SKU assortment by 30%.

VOLUNTEER EXPERIENCE:

<u>Social Media Analytics Lab – Research Assistant, WPI</u>

September 2023 | Present

- Participated in an innovative research study on social media and mental health, analyzing over 3,000
 Instagram comments on body positivity.
- Applied various NLP tools (including NLTK and OpenAI) to conduct sentiment analysis, identify patterns, and compare effectiveness in detecting communications like irony and hate speech.

<u>Data for Good Program Cohort 2022,</u> Good Data Institute (GDI)

September 2022 | Present

• Developed a health-focused web app, specifically for providing accessible skin cancer data to patients using Streamlite and Flask for visualization and web development.

AWARDS, FUNDING AND OTHER SUPPORT:

Fulbright – CAL Scholarship Award for Master of Science Degree (MA, US)

CERTIFICATIONS:

Python for Data Science - Data Science Academy (2023) | Python Bootcamp - Penguin Academy (2022) Data Analytics Certificate - Universidad Comunera (2020)

LANGUAGES: Fluent speaker and proficient writer in Spanish, English, and Portuguese.