ANITA RUSSO

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github: anita-russo

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| SKILLS & QUALIFICATIONS |

* Experience writing clear, maintainable and extensible code in Python, Java, C# and PHP
* Strong web development experience using JavaScript, NodeJS, Angular and React.
* Understanding of network infrastructure and relational database management
* Knowledge of development methodologies such as Agile and code design patterns
* Developed code for mobile application operating systems as well as Windows, MacOS and Linux
* Familiar with several DevOps tools for orchestrating continuous development including Docker containerization and configuring AWS virtual machines.

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| PROFESSIONAL & VOLUNTEER EXPERIENCE |

**Customer Service Representative & Administrative Assistant | MediaClicks**

Toronto, ON (2013 – Ongoing)

* Responsible for providing customer service to clients via our online system
* Integrated into an administrative role to oversee sales and provide employee progress reports and evaluations using VNC software

**Gift Shop Sales Volunteer Assistant | Toronto Botanical Gardens**

Toronto, ON (2013)

* Greeted clients, provided information on products and services and handled end-of-day sales and totals

**Office Administration Volunteer Assistant | Syme Woolner Neighbourhood & Family Centre**

Toronto, ON (2011)

* Provided customer service and developed competency in clerical procedures such as maintaining records and organizing information using appropriate software

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| EDUCATION AND TRAINING |

**Computer Programming Analyst | George Brown College**

Toronto, ON (2016 – Ongoing)

**Computer Technical Repair | Youth Skills Zone**

Toronto, ON (2011)