

# Digital Transformation

## **What is Digital Transformation?**

- Digital Information is the integration of digital technology into all areas of a business, fundamentally changing how you operate and deliver value to customers.
- It's also a cultural change that requires organizations to continually challenge the status quo, experiment, and get comfortable with failure.

## **How can technology help gain a competitive advantage?**

- It can help expand your customer base, identify new revenue streams as well as increase your visibility and credibility in the market.

## **Dangers if company doesn't transform immediately**

- Businesses that don't transform, become digital innovators and leverage technology in order to remain relevant will die.
- Risk losing clients to a more digitally advanced company, resulting in more competition and loss of profits as it will attract less audience.

## **Ways in which you can implement technology into the business:**

- Investigate technologies that will solve problems for the company.
- Assemble an implementation team to champion the new technology once you've chosen it.
- Implement the technology through a pilot program to work out kinks and buy-in.
- Train your employees to use the new tool.
- Examples: Artificial Intelligence, Computers, Software, Audio and Visual Technology