SentimentAnalysis_NLP_Project

April 26, 2023

```
[]: import nltk
     from nltk.corpus import stopwords
     from nltk.tokenize import word_tokenize
     from nltk.stem import WordNetLemmatizer
     from textblob import TextBlob
     import pandas as pd
     from wordcloud import WordCloud
     from matplotlib import pyplot as plt
     from sklearn.feature_extraction.text import CountVectorizer
     from sklearn.model_selection import train_test_split
     from sklearn.naive_bayes import MultinomialNB
     from sklearn.metrics import classification_report
     import numpy as np
     import string
     import matplotlib.pyplot as plt
     import seaborn as sns
     from sklearn.ensemble import RandomForestClassifier
     from sklearn.metrics import accuracy_score
     from nltk.stem import PorterStemmer
     import re
[]: nltk.download('stopwords')
     nltk.download('punkt')
     nltk.download('wordnet')
    [nltk_data] Downloading package stopwords to /root/nltk_data...
    [nltk_data]
                  Package stopwords is already up-to-date!
    [nltk_data] Downloading package punkt to /root/nltk_data...
                  Package punkt is already up-to-date!
    [nltk_data]
    [nltk_data] Downloading package wordnet to /root/nltk_data...
    [nltk data]
                  Package wordnet is already up-to-date!
[]: True
[]: stop_words = set(stopwords.words('english'))
     lemmatizer = WordNetLemmatizer()
     import warnings
```

```
warnings.filterwarnings('ignore')
[]: # Functions needed for the code
     # function to remove stop words
     def remove_stop_words(text):
         words = text.split()
         filtered_words = [word for word in words if word.lower() not in stop_words]
         return ' '.join(filtered_words)
     # function to tokenize and lemmatize text
     def clean_review_text(text):
         tokenz = word_tokenize(text)
         tokenz = [lemmatizer.lemmatize(token.lower()) for token in tokenz if token.
      ⇒isalpha() and token.lower() not in stop_words]
         return ' '.join(tokenz)
     # define a function to perform sentiment analysis
     def get_sentiment(text):
         if isinstance(text, float): # handle missing or null values
             return 0.0 # set sentiment to 0.0
         blob = TextBlob(text)
         return blob.sentiment.polarity
[]: # load the dataset
     merged_df = pd.read_csv('/content/covid19_tweets - covid19_tweets.csv')
[]: # replace missing or null values with an empty string
     merged_df['user_location'].fillna('', inplace=True)
     merged_df['date'].fillna('', inplace=True)
     # apply the sentiment analysis function to the review body column
     merged_df['sentiment'] = merged_df['user_location'].apply(get_sentiment) +__
      →merged_df['date'].apply(get_sentiment)
     # print the dataframe head
     merged_df.head(10)
[]:
                                                        user_location \
                                user_name
                                                        astroworld
     0
                            Tom Basile
     1
                                                        New York, NY
                          Time4fisticuffs
     2
                                                     Pewee Valley, KY
     3
                              ethel mertz
                                                  Stuck in the Middle
     4
                                 DIPR-J&K
                                                    Jammu and Kashmir
    5
                          Franz Schubert
     6
                             hr bartender
                                                      Gainesville, FL
     7
                           Derbyshire LPC
```

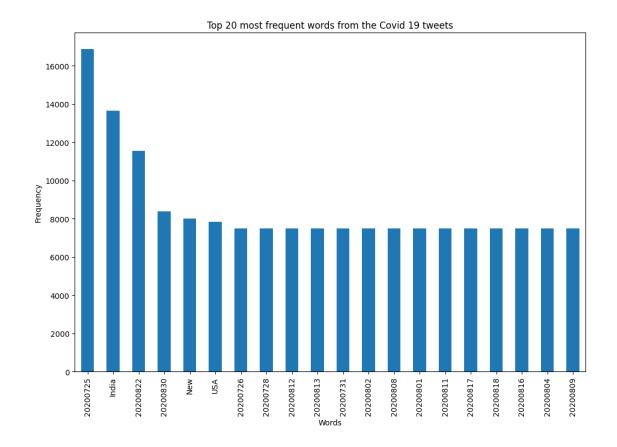
```
8
                    Prathamesh Bendre
                                 location at link below
   Member of Christ
                                      user_description
                                                                user_created \
   wednesday addams as a disney princess keepin i...
                                                        2017-05-26 5:46:42
  Husband, Father, Columnist & Commentator. Auth...
                                                      2009-04-16 20:06:23
   #Christian #Catholic #Conservative #Reagan #Re...
                                                       2009-02-28 18:57:41
   #Browns #Indians #ClevelandProud #[]_[] #Cavs ...
                                                        2019-03-07 1:45:06
   Official Twitter handle of Department of Inf...
4
                                                      2017-02-12 6:45:15
5
             #Novorossiya #
                                    #S... 2018-03-19 16:29:52
   Workplace tips and advice served up in a frien...
                                                      2008-08-12 18:19:49
7
                                                   {\tt NaN}
                                                         2012-02-03 18:08:10
    A poet, reiki practitioner and a student of law.
8
                                                          2015-04-25 8:15:41
   Just as the body is one & has many members, & ...
                                                        2014-08-17 4:53:22
   user_followers
                   user_friends
                                  user_favourites
                                                    user_verified
0
              624
                             950
                                             18775
                                                             False
             2253
                            1677
                                                              True
1
                                                24
2
             9275
                            9525
                                              7254
                                                             False
3
               197
                             987
                                              1488
                                                             False
4
           101009
                             168
                                               101
                                                             False
5
                            1071
                                              1287
             1180
                                                             False
6
            79956
                           54810
                                              3801
                                                             False
7
               608
                             355
                                                95
                                                             False
8
                                                             False
                25
                              29
                                                18
9
            55201
                           34239
                                             29802
                                                             False
                   date
                                                                         text \
   2020-07-25 12:27:21
                         If I smelled the scent of hand sanitizers toda...
   2020-07-25 12:27:17
                         Hey @Yankees @YankeesPR and @MLB - wouldn't it ...
1
   2020-07-25 12:27:14
                         @diane3443 @wdunlap @realDonaldTrump Trump nev...
                         @brookbanktv The one gift #COVID19 has give me...
   2020-07-25 12:27:10
   2020-07-25 12:27:08
                         25 July : Media Bulletin on Novel #CoronaVirus...
                         #coronavirus #covid19 deaths continue to rise...
   2020-07-25 12:27:06
   2020-07-25 12:27:03
                         How #COVID19 Will Change Work in General (and ...
7
   2020-07-25 12:27:00
                         You now have to wear face coverings when out s...
8 2020-07-25 12:26:59
                         Praying for good health and recovery of @Chouh...
   2020-07-25 12:26:54
                         POPE AS GOD - Prophet Sadhu Sundar Selvaraj. W...
                                                              is retweet \
                             hashtags
                                                      source
0
                                         Twitter for iPhone
                                   NaN
                                                                   False
1
                                   NaN
                                        Twitter for Android
                                                                   False
2
                          ['COVID19']
                                        Twitter for Android
                                                                   False
3
                          ['COVID19']
                                         Twitter for iPhone
                                                                   False
4
                                        Twitter for Android
   ['CoronaVirusUpdates', 'COVID19']
                                                                   False
           ['coronavirus', 'covid19']
5
                                            Twitter Web App
                                                                   False
           ['COVID19', 'Recruiting']
6
                                                      Buffer
                                                                   False
```

```
7
                                      {\tt NaN}
                                                     TweetDeck
                                                                     False
    8
             ['covid19', 'covidPositive'] Twitter for Android
                                                                     False
            ['HurricaneHanna', 'COVID19']
                                          Twitter for iPhone
                                                                     False
       sentiment
        0.000000
     0
        0.136364
     1
     2
        0.000000
        0.000000
     4
        0.000000
        0.000000
     5
        0.000000
        0.000000
     8 0.000000
     9 0.000000
[]: # Using Covid 19 tweets into one column and cleaning it of stopwords for
     ⇔further analysis
     merged_df['cleaned_review_body'] = merged_df['user_location'] + ' ' +

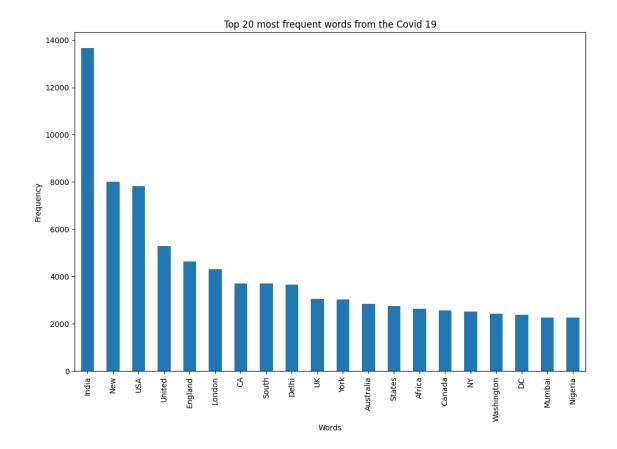
      →merged_df['date']
     # Define the regular expression pattern to match special characters
     pattern = r'[^a-zA-Z0-9\s]'
     # Remove special characters from the merged_review_body column
     merged_df['cleaned_review_body'] = merged_df['cleaned_review_body'].
      →apply(lambda x: re.sub(pattern, '', x))
     # Removing stopwords
     merged_df['cleaned_review_body'] = merged_df['cleaned_review_body'].
      →apply(lambda x: ' '.join([word for word in x.split() if word.lower() not in_
     ⇔stop_words]))
     # Define the text data
     text_data = ' '.join(merged_df['cleaned_review_body'].astype(str))
     # Generate the word cloud
     wordcloud = WordCloud(width=800, height=400, background_color='white').
      →generate(text_data)
     plt.figure(figsize=(12, 10))
     plt.imshow(wordcloud, interpolation='bilinear')
     plt.axis('off')
     plt.show()
     print("\n")
     # Generate the bar chart
     word_counts = pd.Series(text_data.split()).value_counts()[:20]
```

```
plt.figure(figsize=(12, 8))
word_counts.plot(kind='bar')
plt.title('Top 20 most frequent words from the Covid 19 tweets')
plt.xlabel('Words')
plt.ylabel('Frequency')
plt.show()
```







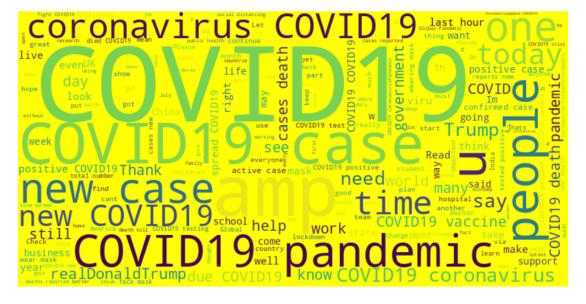


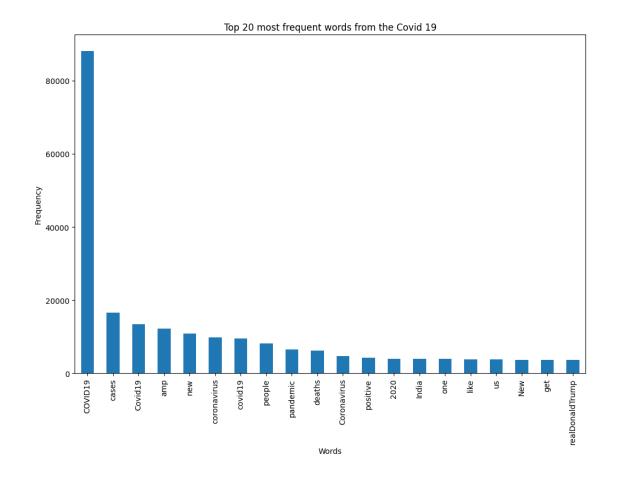
```
[]: # cleaning it of stopwords for further analysis
     merged_df['cleaned_review_body'] = merged_df['text']
     # Define the regular expression pattern to match special characters
     pattern = r'[^a-zA-Z0-9\s]'
     # Remove special characters from the merged_review_body column
     merged_df['cleaned_review_body'] = merged_df['cleaned_review_body'].
      →apply(lambda x: re.sub(pattern, '', x))
     # Removing stopwords
     merged_df['cleaned_review_body'] = merged_df['cleaned_review_body'].
      →apply(lambda x: ' '.join([word for word in x.split() if word.lower() not in_

stop_words]))
     # Define the text data
     text_data = ' '.join(merged_df['cleaned_review_body'].astype(str))
     # Generate the word cloud
     wordcloud = WordCloud(width=800, height=400, background_color='Yellow').
      →generate(text_data)
```

```
plt.figure(figsize=(12, 10))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.show()
print("\n")

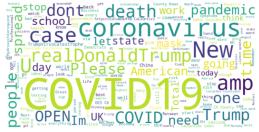
# Generate the bar chart
word_counts = pd.Series(text_data.split()).value_counts()[:20]
plt.figure(figsize=(12, 8))
word_counts.plot(kind='bar')
plt.title('Top 20 most frequent words from the Covid 19')
plt.xlabel('Words')
plt.ylabel('Frequency')
plt.show()
```





```
fig, axs = plt.subplots(1, 2, figsize=(15, 7.5))
axs[0].imshow(positive_wordcloud, interpolation='bilinear')
axs[0].set_title('Positive Reviews', fontsize=20)
axs[0].axis('off')
axs[1].imshow(negative_wordcloud, interpolation='bilinear')
axs[1].set_title('Negative Reviews', fontsize=20)
axs[1].axis('off')
plt.show()
```

Positive Reviews



Negative Reviews Still COVID19 Vaccine with World New Work Case Pandemic through the Country of the Country of

```
[]: # 1st Method: Bad Review finder using Naive Bayes Classifier ML Model based on
      \hookrightarrow star\_rating
     # Cleaning text
     merged_df['cleaned_review_body'] = merged_df['cleaned_review_body'].
      →apply(clean review text)
     # Generating average star rating based on both Amazon and Walmart Ratings
     merged_df['star_rating'] = merged_df['user_friends']
     # defining good/bad products based on star_rating
     merged_df['is_bad_product'] = merged_df['star_rating'].apply(lambda x: 1 if x <__
      42.5 else 0)
     # vectorize cleaned_review_body
     vectorizer = CountVectorizer()
     X = vectorizer.fit_transform(merged_df['cleaned_review_body'])
     y = merged df['is bad product']
     # splitting the data into train and test sets
     X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.3,_
      →random state=42)
     # training Naive Bayes classifier
     nb_classifier = MultinomialNB()
     nb classifier fit(X train, y train)
```

```
# prediction on test dataset
y_pred = nb_classifier.predict(X_test)

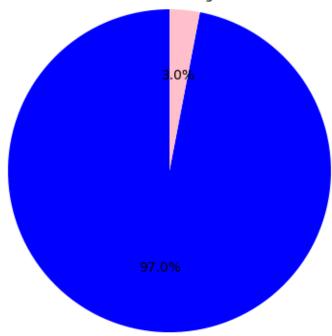
# Classification report
print("Classification Report for Sentiment Analysis:",__
classification_report(y_test, y_pred))

good_count = len(merged_df[merged_df['is_bad_product'] == 0])
bad_count = len(merged_df[merged_df['is_bad_product'] == 1])

# Visualize the percentage of Good vs Bad product reviews
labels = ['Positive commented tweets %', 'Negative commented tweets %']
sizes = [good_count, bad_count]
colors = ['Blue', 'Pink']
plt.pie(sizes, labels=labels, colors=colors, autopct='%1.1f%%', startangle=90)
plt.axis('equal')
plt.show()
print("\n")
```

Classification Report for Sentiment Analysis: precision recall f1-score support 0 0.99 0.98 0.98 52125 1 0.33 0.19 0.24 1608 0.96 53733 accuracy macro avg 0.65 0.59 0.61 53733 weighted avg 0.96 0.96 0.96 53733





Positive commented tweets %

```
[]: merged_df.head()
[]:
             user_name
                               user_location \
     0
                               astroworld
     1
         Tom Basile
                               New York, NY
      Time4fisticuffs
                            Pewee Valley, KY
     3
           ethel mertz Stuck in the Middle
              DIPR-J&K
                           Jammu and Kashmir
                                        user_description
                                                                  user_created \
     O wednesday addams as a disney princess keepin i...
                                                          2017-05-26 5:46:42
     1 Husband, Father, Columnist & Commentator. Auth... 2009-04-16 20:06:23
     2 #Christian #Catholic #Conservative #Reagan #Re... 2009-02-28 18:57:41
     3 #Browns #Indians #ClevelandProud #[]_[] #Cavs ...
                                                          2019-03-07 1:45:06
     4 Official Twitter handle of Department of Inf...
                                                        2017-02-12 6:45:15
       user_followers user_friends user_favourites user_verified \
     0
                  624
                                 950
                                                18775
                                                               False
```

```
2
                  9275
                                 9525
                                                  7254
                                                                 False
     3
                   197
                                 987
                                                  1488
                                                                False
     4
                101009
                                  168
                                                   101
                                                                 False
                       date
                                                                            text \
        2020-07-25 12:27:21
                             If I smelled the scent of hand sanitizers toda...
     1 2020-07-25 12:27:17
                             Hey @Yankees @YankeesPR and @MLB - wouldn't it ...
     2 2020-07-25 12:27:14
                             @diane3443 @wdunlap @realDonaldTrump Trump nev...
     3 2020-07-25 12:27:10
                             @brookbanktv The one gift #COVID19 has give me...
     4 2020-07-25 12:27:08
                             25 July : Media Bulletin on Novel #CoronaVirus...
                                 hashtags
                                                         source
                                                                is retweet \
     0
                                       NaN
                                             Twitter for iPhone
                                                                       False
     1
                                            Twitter for Android
                                                                       False
                                       NaN
     2
                                            Twitter for Android
                               ['COVID19']
                                                                       False
     3
                                             Twitter for iPhone
                                                                       False
                               ['COVID19']
       ['CoronaVirusUpdates', 'COVID19']
                                            Twitter for Android
                                                                       False
                                                                        star_rating
        sentiment
                                                  cleaned_review_body
         0.000000 smelled scent hand sanitizers today someone pa...
     0
                                                                              950
         0.136364 hey yankee yankeespr mlb wouldnt made sense pl...
     1
                                                                             1677
     2
         0.000000 wdunlap realdonaldtrump trump never claimed ho...
                                                                             9525
         0.000000 brookbanktv one gift give appreciation simple ...
     3
                                                                              987
         0.000000
                   july medium bulletin novel coronavirusupdates ...
                                                                              168
        is_bad_product
     0
                     0
     1
                     0
     2
                     0
     3
                     0
     4
                     0
[]: pd.set_option('display.max_colwidth', None)
     merged df[merged df['sentiment']>0.9][:3]['text']
[]: 10004
              Now that we all are untouchables due to #COVID19, and thus equals, I
     think it's the best time to abolish caste base... https://t.co/DpObI3nYCS
              @NIHDirector @ABC @BobWoodruff Somebody believing for Beatles and
     buying songs, somebody believes for Tesla and buy... https://t.co/DivP9LxP1X
                Nothing can hide my smile
                                             #smile #eyes #happiness #sequins #mask
     #fun #isolation #covid19 #goodvibes #ellesse... https://t.co/1WfMFdp2FK
     Name: text, dtype: object
[]: #Geo-Sentiment Analysis
```

1

2253

import pandas as pd

1677

24

True

```
import matplotlib.pyplot as plt
import seaborn as sns

#Filter the dataframe to extract only the user_location, sentiment columns
filtered_df = merged_df[['user_location', 'sentiment']]

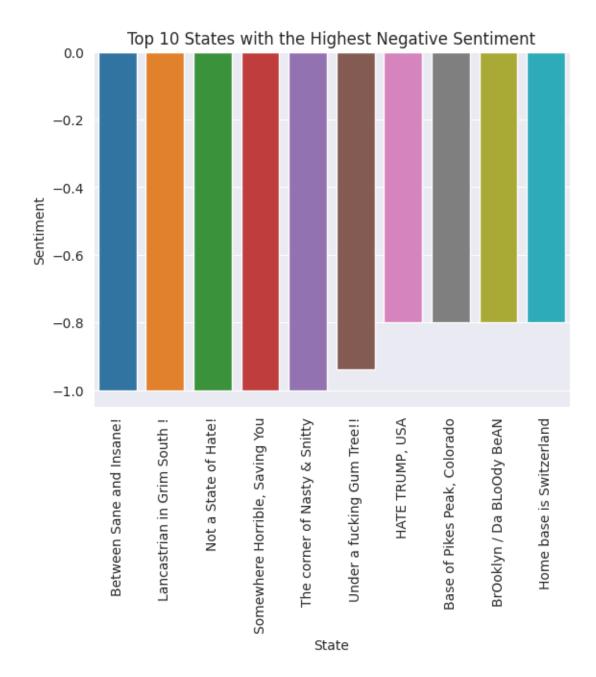
#Group by user_location and calculate the average sentiment
grouped_df = filtered_df.groupby('user_location').mean()

#Extract top 10 states with the highest negative sentiment
top_10_neg_states = grouped_df.nsmallest(10, 'sentiment')

top_10_neg_states
```

```
[]:
                                     sentiment
    user_location
    Between Sane and Insane!
                                      -1.0000
    Lancastrian in Grim South!
                                      -1.0000
    Not a State of Hate!
                                      -1.0000
    Somewhere Horrible, Saving You
                                      -1.0000
    The corner of Nasty & Snitty
                                      -1.0000
    Under a fucking Gum Tree!!
                                      -0.9375
    HATE TRUMP, USA
                                      -0.8000
    Base of Pikes Peak, Colorado
                                      -0.8000
    BrOoklyn / Da BLoOdy BeAN
                                      -0.8000
    Home base is Switzerland
                                      -0.8000
```

```
[]: #Plot a barplot of the top 10 states with the highest negative sentiment
sns.set_style('darkgrid')
ax = sns.barplot(x=top_10_neg_states.index, y=top_10_neg_states['sentiment'])
plt.xticks(rotation=90)
ax.set_title('Top 10 States with the Highest Negative Sentiment')
ax.set_xlabel('State')
ax.set_ylabel('Sentiment')
plt.show()
```



```
[]: # We'll create a new dataframe called df_location with the user_name, user_location and sentiment columns:

df_location = merged_df[['user_name', 'user_location', 'sentiment']]

df_location.head()

[]: user_name user_location sentiment
```

User_name user_location sentiment of user_locati

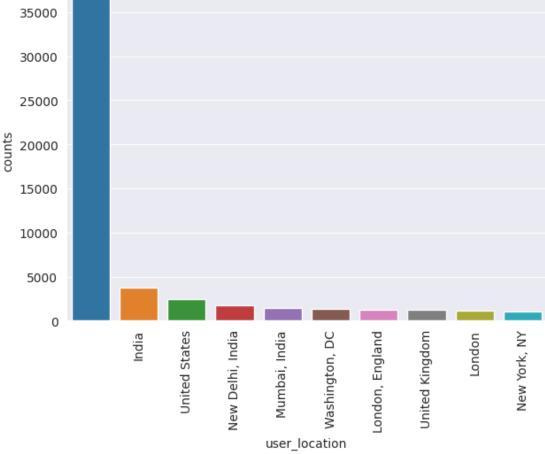
```
2 Time4fisticuffs
                            Pewee Valley, KY
                                               0.000000
            ethel mertz Stuck in the Middle
     3
                                               0.000000
     4
               DIPR-J&K
                           Jammu and Kashmir
                                               0.000000
[]: # We then use the value counts() to get the number of tweets from each
     ⇔user location:
     location_counts = df_location['user_location'].value_counts()
     location_counts
[]:
                                   36804
     India
                                    3803
    United States
                                    2470
     New Delhi, India
                                    1721
     Mumbai, India
                                    1401
     A little east of LAX...
                                     1
     #Ireland
                                       1
     PHILADELPHIA
                                       1
     Abilene, KS
                                       1
     Aliwal North, South Africa
     Name: user_location, Length: 26415, dtype: int64
[]: # Next, we'll perform sentiment analysis on the tweets. We'll use the sentiment
      →column in the merged of dataframe and create a new dataframe called
     sentiment with the user name, sentiment and cleaned review body columns:
     df_sentiment = merged_df[['user_name', 'sentiment', 'cleaned_review_body']]
     df sentiment.head()
[]:
              user_name sentiment \
                       0.000000
     0
          Tom Basile
                         0.136364
     1
     2
      Time4fisticuffs
                          0.000000
            ethel mertz
     3
                          0.000000
               DIPR-J&K
                         0.000000
                                                                  cleaned_review_body
     0
             smelled scent hand sanitizers today someone past would think intoxicated
     1
                       hey yankee yankeespr mlb wouldnt made sense player pay respect
     2
                        wdunlap realdonaldtrump trump never claimed hoax claim effort
     3
                    brookbanktv one gift give appreciation simple thing always around
     4 july medium bulletin novel coronavirusupdates drsyedsehrish airnewsalerts ani
[]: # We can then use the value counts() to get the number of tweets for each \Box
     ⇔sentiment:
     sentiment_counts = df_sentiment['sentiment'].value_counts()
     sentiment_counts
```

```
Γ1:
     0.000000
                  168070
      0.136364
                    7896
      0.500000
                     576
     -0.100000
                     324
      0.100000
                     205
      0.243182
                       1
      0.206250
      0.018182
                       1
     -0.357143
                       1
      0.550000
                       1
     Name: sentiment, Length: 130, dtype: int64
[]: # we can explore how the sentiment of tweets vary geographically. We'll use the
      •df_location dataframe and group it by user_location and sentiment:
     grouped_locations = df_location.groupby(['user_location','sentiment']).count()
     grouped_locations
[]:
                                             user_name
    user_location
                                 sentiment
                                 0.000000
                                                 36804
                            0.000000
     \n
            \n
          Cathlamet, Wa.
                                 0.000000
                                                     1
      FL, Mass, New Hampshire
                                 0.136364
                                                     1
      19° 1'3.41N, 72°51'22.19E 0.000000
                                                     1
                                 0.000000
                                                    1
                            0.000000
                                               3
                               0.000000
                                                  1
     Grounded
                                 0.000000
                                                    1
                                 0.000000
                                                    5
     [26415 rows x 1 columns]
[]: # Get the top 10 countries with the most users
     top_users_by_country = merged_df.groupby(['user_location']).size().
      Greset_index(name='counts').sort_values(by='counts',ascending=False).head(10)
     top_users_by_country
[]:
               user_location counts
                               36804
     9807
                                3803
                       India
               United States
     22222
                                2470
     14774 New Delhi, India
                                1721
     14027
               Mumbai, India
                                 1401
     23033
              Washington, DC
                                 1354
     12208
             London, England
                                 1269
```

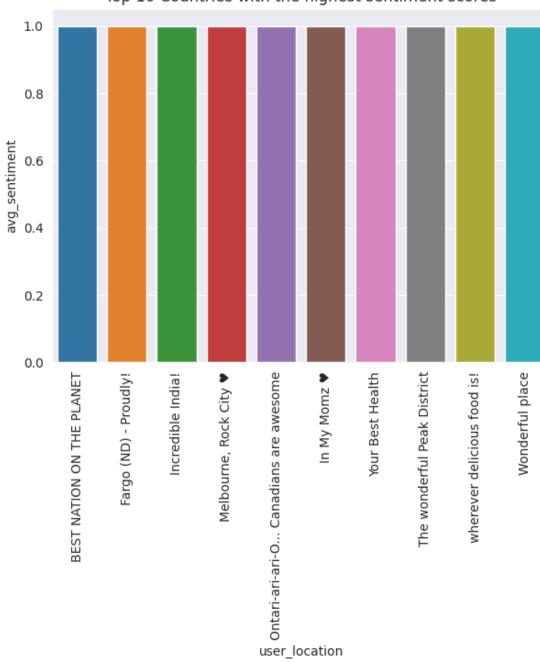
```
22195 United Kingdom 1226
12048 London 1135
14958 New York, NY 1082
```

```
[]: # Plot the top 10 countries using a bar chart
fig, ax = plt.subplots(figsize=(7,5))
ax = sns.barplot(x='user_location',y='counts',data=top_users_by_country)
plt.xticks(rotation=90)
ax.set_title('Top 10 Countries with the most Twitter users')
plt.show()
```





```
[]: # Get the top 10 countries with the highest sentiment scores top_sentiment_by_country = sentiment_by_country.head(10)
```



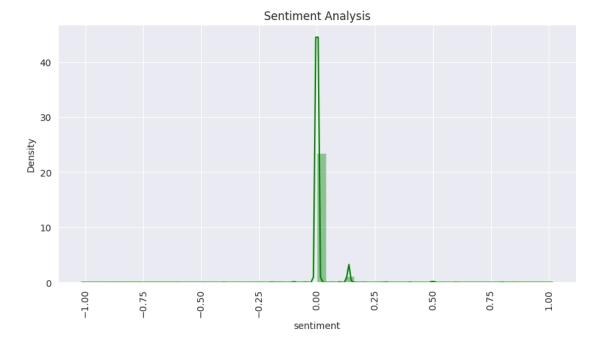
Top 10 Countries with the highest sentiment scores

The top 10 countries with the most users are: ['', 'India', 'United States', 'New Delhi, India', 'Mumbai, India', 'Washington, DC', 'London, England', 'United Kingdom', 'London', 'New York, NY']

The top 10 countries with the highest sentiment scores are: ['BEST NATION ON THE PLANET', 'Fargo (ND) - Proudly!', 'Incredible India!', 'Melbourne, Rock City ', 'Ontari-ari-ari-O... Canadians are awesome', 'In My Momz ', 'Your Best Health', 'The wonderful Peak District', 'wherever delicious food is!', 'Wonderful place']

```
# Sentiment Analysis

# Plot the sentiment
plt.figure(figsize=(10,5))
sns.distplot(merged_df['sentiment'], color='green')
plt.xticks(rotation=90)
plt.title('Sentiment Analysis')
plt.show()
```



```
[]: # Remove Duplicates
merged_df = merged_df.drop_duplicates()

# Check for missing values
merged_df.isnull().sum()
```

```
[]: user_name 0
user_location 0
user_description 10286
```

```
user_created
                                0
    user_followers
                                0
    user_friends
                                0
    user_favourites
                                0
    user_verified
                                0
     date
                                0
    text
                                0
                            51334
    hashtags
                               77
     source
     is retweet
                                0
     sentiment
                                0
     cleaned_review_body
                                0
     star_rating
                                0
     is_bad_product
                                0
     dtype: int64
[]: # Clean the text
     def clean text(text):
         # Remove punctuation
         text = re.sub('[^a-zA-Z]', ' ', text)
         # Convert to lower case
         text = text.lower()
         # Tokenize
         words = word_tokenize(text)
         # Remove stop words
         stop_words = set(stopwords.words('english'))
         words = [w for w in words if not w in stop_words]
         # Lemmatize
         lemmatizer = WordNetLemmatizer()
         words = [lemmatizer.lemmatize(word=w) for w in words]
         # Join the words
         clean_text = ' '.join(words)
         return clean_text
[]: # Clean the text in the review body
     merged_df['cleaned_review_body'] = merged_df['text'].apply(lambda x:__

clean_text(x))
     # Check the data
     merged_df.head()
[]:
                               user_location \
              user_name
     0
                               astroworld
          Tom Basile
                               New York, NY
     1
     2 Time4fisticuffs
                            Pewee Valley, KY
            ethel mertz Stuck in the Middle
     3
     4
                           Jammu and Kashmir
               DIPR-J&K
```

```
user_description \
wednesday addams as a disney princess keepin it [$( _)$]
1 Husband, Father, Columnist & Commentator. Author of Tough Sell: Fighting the
Media War in Iraq. Bush Admin Alum. Newsmax Contributor. Fmr Exec Dir NYSGOP
                               #Christian #Catholic #Conservative #Reagan
#Republican #Capitalist; Sports lover - #BBN #Cincinnati #Reds #Bengals
#Trump2020
#Browns #Indians #ClevelandProud #[] [] #Cavs #Resist
                                                         Official Twitter
handle of Department of Information and Public Relations, Govt of Jammu &
Kashmir
          user_created user_followers user_friends user_favourites \
    2017-05-26 5:46:42
                                   624
                                                 950
                                                                 18775
1 2009-04-16 20:06:23
                                  2253
                                                 1677
                                                                    24
2 2009-02-28 18:57:41
                                  9275
                                                9525
                                                                  7254
    2019-03-07 1:45:06
                                   197
                                                 987
                                                                  1488
    2017-02-12 6:45:15
                                101009
                                                 168
                                                                   101
   user_verified
                                 date \
0
           False 2020-07-25 12:27:21
1
            True 2020-07-25 12:27:17
2
           False 2020-07-25 12:27:14
           False 2020-07-25 12:27:10
           False 2020-07-25 12:27:08
                                                            text \
O If I smelled the scent of hand sanitizers today on someone in the past, I
would think they were so intoxicated that... https://t.co/QZvYbr0gb0
1 Hey @Yankees @YankeesPR and @MLB - wouldn't it have made more sense to have
the players pay their respects to the A... https://t.co/1QvWOzgyPu
2 @diane3443 @wdunlap @realDonaldTrump Trump never once claimed #COVID19 was a
hoax. We all claim that this effort to... https://t.co/Jkk8vHWHb3
    @brookbanktv The one gift #COVID19 has give me is an appreciation for the
simple things that were always around me... https://t.co/ZOpOAlFXcW
    25 July: Media Bulletin on Novel #CoronaVirusUpdates #COVID19
\n@kansalrohit69 @DrSyedSehrish @airnewsalerts @ANI... https://t.co/MNOEEcsJHh
                            hashtags
                                                    source is_retweet \
0
                                 {\tt NaN}
                                       Twitter for iPhone
                                                                 False
1
                                 NaN Twitter for Android
                                                                 False
2
                         ['COVID19'] Twitter for Android
                                                                 False
3
                         ['COVID19']
                                       Twitter for iPhone
                                                                 False
```

False

['CoronaVirusUpdates', 'COVID19'] Twitter for Android

```
sentiment \
     0
        0.000000
        0.136364
     1
        0.000000
     3
        0.000000
        0.000000
                       cleaned review body \
     0
                                smelled scent hand sanitizers today someone past
     would think intoxicated http co gzvybrogb
                                                  hey yankee yankeespr mlb made sense
    player pay respect http co qvw zgypu
                               diane wdunlap realdonaldtrump trump never claimed
     covid hoax claim effort http co jkk vhwhb
                                brookbanktv one gift covid give appreciation simple
     thing always around http co z poalfxcw
     4 july medium bulletin novel coronavirusupdates covid kansalrohit drsyedsehrish
     airnewsalerts ani http co mn eecsjhh
        star_rating is_bad_product
    0
                                  0
                950
     1
               1677
                                  0
     2
               9525
                                  0
     3
                987
                                  0
                168
[]: # Feature Extraction
     # Create a feature for the length of the review body
     merged_df['review_length'] = merged_df['cleaned_review_body'].apply(lambda x:__
      \hookrightarrowlen(x.split()))
     # Create a feature for the number of hashtags
     merged_df['hashtag_count'] = merged_df['hashtags'].apply(lambda x: len(str(x).
      ⇔split(',')))
     # Create a feature for the number of words in the user description
     merged_df['user_description_length'] = merged_df['user_description'].
      →apply(lambda x: len(str(x).split()))
     # Create a feature for the number of followers
     merged_df['user_followers_count'] = merged_df['user_followers'].apply(lambda x:__
      →len(str(x).split(',')))
     # Create a feature for the number of friends
     merged_df['user_friends_count'] = merged_df['user_friends'].apply(lambda x:__
      ⇔len(str(x).split(',')))
```

```
# Create a feature for the number of favourites
     merged_df['user_favourites_count'] = merged_df['user_favourites'].apply(lambda_

¬x: len(str(x).split(',')))

     # Create a feature for the if the user is verified or not
     def is verified(x):
        if x == True:
            return 1
        else:
            return 0
     merged_df['user_verified_flag'] = merged_df['user_verified'].apply(lambda x:__
      →is_verified(x))
     # Check the data
     merged_df.head()
[]:
             user_name
                               user_location \
     0
                               astroworld
     1
          Tom Basile
                               New York, NY
     2 Time4fisticuffs
                            Pewee Valley, KY
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           ethel mertz Stuck in the Middle
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     #Browns #Indians #ClevelandProud #[]_[] #Cavs #Resist
                                                             Official Twitter
    handle of Department of Information and Public Relations, Govt of Jammu &
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               user_created user_followers user_friends user_favourites \
        2017-05-26 5:46:42
                                                                     18775
                                        624
                                                      950
     1 2009-04-16 20:06:23
                                       2253
                                                     1677
                                                                        24
     2 2009-02-28 18:57:41
                                       9275
                                                     9525
                                                                      7254
        2019-03-07 1:45:06
                                        197
                                                      987
                                                                      1488
       2017-02-12 6:45:15
                                    101009
                                                      168
                                                                       101
       user_verified
                                      date \
```

```
0
           False 2020-07-25 12:27:21
                  2020-07-25 12:27:17
1
            True
2
           False
                  2020-07-25 12:27:14
3
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                                                            text \
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hoax. We all claim that this effort to... https://t.co/Jkk8vHWHb3
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simple things that were always around me... https://t.co/ZOpOAlFXcW
    25 July : Media Bulletin on Novel #CoronaVirusUpdates #COVID19
\n@kansalrohit69 @DrSyedSehrish @airnewsalerts @ANI... https://t.co/MN0EEcsJHh
0
1 ...
2 ...
3 ...
                  cleaned review body \
                           smelled scent hand sanitizers today someone past
would think intoxicated http co qzvybrogb
                                             hey yankee yankeespr mlb made sense
player pay respect http co qvw zgypu
                          diane wdunlap realdonaldtrump trump never claimed
covid hoax claim effort http co jkk vhwhb
                           brookbanktv one gift covid give appreciation simple
thing always around http co z poalfxcw
4 july medium bulletin novel coronavirusupdates covid kansalrohit drsyedsehrish
airnewsalerts ani http co mn eecsjhh
  star_rating is_bad_product review_length hashtag_count
0
          950
                            0
                                           13
                                                          1
1
                            0
         1677
                                           13
                                                          1
2
         9525
                            0
                                           14
3
          987
                            0
                                           14
                                                          1
          168
   user_description_length user_followers_count user_friends_count \
```

1

1

1

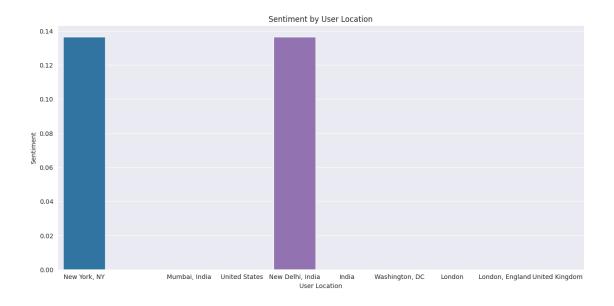
10

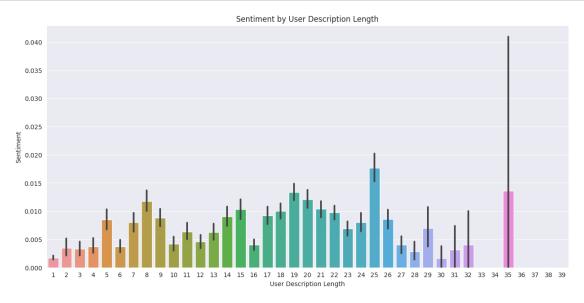
24

0

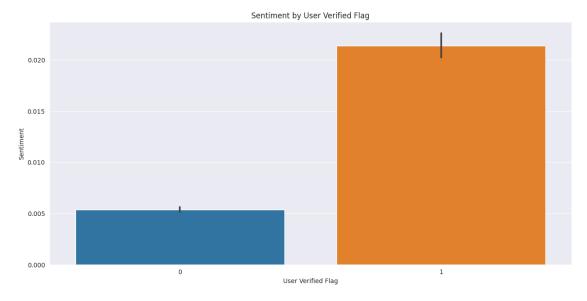
1

```
2
                             14
                                                    1
                                                                         1
     3
                              6
                                                     1
                                                                         1
     4
                             15
                                                     1
                                                                         1
        user_favourites_count user_verified_flag
     0
     1
                            1
                                                1
     2
                            1
                                                0
     3
                                                0
                            1
     4
                            1
                                                0
     [5 rows x 24 columns]
[]: # filter to only include rows with valid user locations
     merged_df = merged_df[merged_df['user_location'].notnull()]
     # get the value counts of each user location
     location_counts = merged_df['user_location'].value_counts()
     # get the top 10 popular locations
     top_locations = location_counts[:10].index.tolist()
     # filter the merged_df to only include the top 10 popular locations
     merged_df = merged_df[merged_df['user_location'].isin(top_locations)]
[]: merged_df.shape
[]: (52265, 24)
[]: # Plot the sentiment by user location
     plt.figure(figsize=(15,7))
     sns.barplot(x = merged_df['user_location'], y = merged_df['sentiment'])
     plt.title('Sentiment by User Location')
     plt.xlabel('User Location')
     plt.ylabel('Sentiment')
     plt.show()
```





```
[]: # Plot the sentiment by user verified flag
plt.figure(figsize=(15,7))
sns.barplot(x = merged_df['user_verified_flag'], y = merged_df['sentiment'])
plt.title('Sentiment by User Verified Flag')
plt.xlabel('User Verified Flag')
plt.ylabel('Sentiment')
plt.show()
```



```
[]: # Plot the sentiment by review length
plt.figure(figsize=(15,7))
sns.barplot(x = merged_df['review_length'], y = merged_df['sentiment'])
plt.title('Sentiment by Review Length')
plt.xlabel('Review Length')
plt.ylabel('Sentiment')
plt.show()
```

