



# **JOB APPLICATION TRACKING SYSTEM USING SALESFORCE**

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# **INTRODUCTION**

## **Overview**

The applicant tracking system (ATS) makes it simple for recruiters and hiring managers to track job seekers through all stages of the hiring process, from the first application to the actual job offer. The applicant tracking system (ATS) compiles and evaluates resumes and job application materials. The information is then organised into a searchable database, which enables recruiters to easily find and classify possible candidates in accordance with a range of requirements and job specifications.

## **Purpose**

- Centralizing candidate information
- Managing job postings
- Tracking application status
- Streamlining communication
- Improving collaboration

## Project Specifications

### PROBLEM DEFINITION & DESIGN THINKING

#### Empathy Map

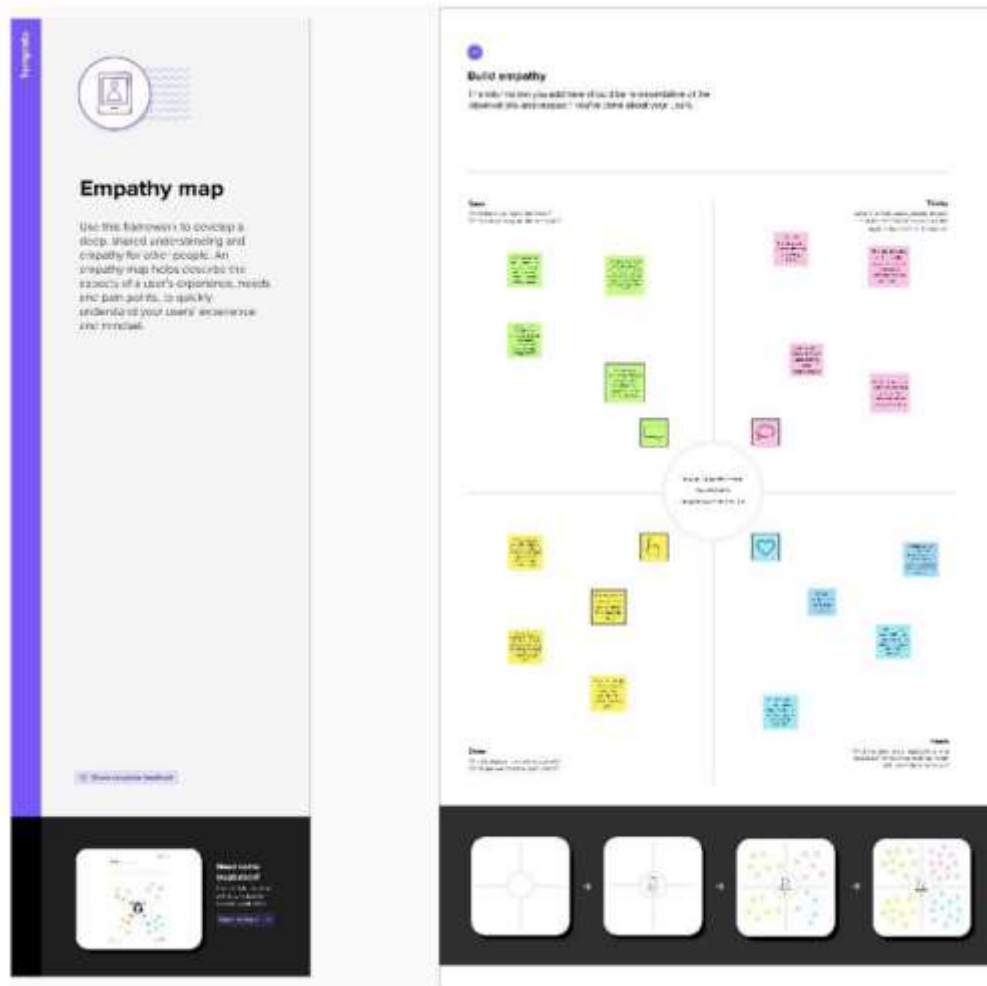


Figure 1- Empathy map on Job Application Management done by Our Team

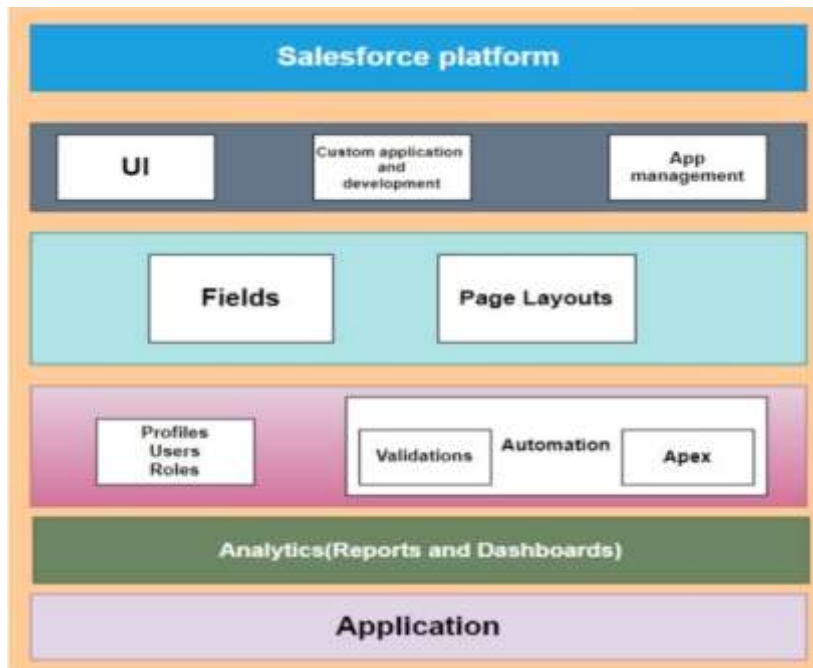
#### Ideation & Brainstorming Map



Figure 2 - Brainstorm map on Job Application Management done by Our Team

## Preparation Data Modelling

### TECHNICAL ARCHITECTURE:

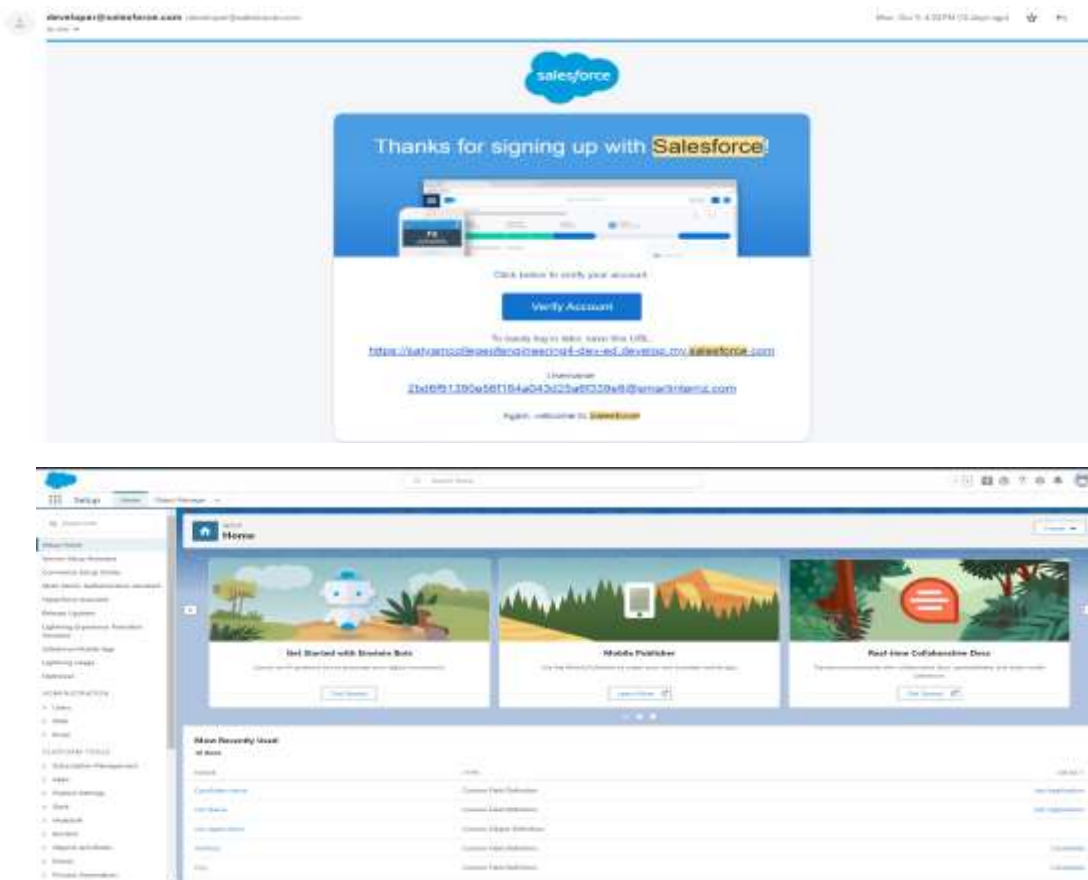


### DATA MODEL:

Object name	Fields in the Object	
Recruiter	Field label	Data type
	Job Title	Text
Job	Field label	Data type
	Job	Text
Candidate	Field label	Data type
	Candidate	Text
Job Application Object	Field label	Data type
	Job Application Object	Text

## Activity & Screenshot

## 1. Creating Developer Account



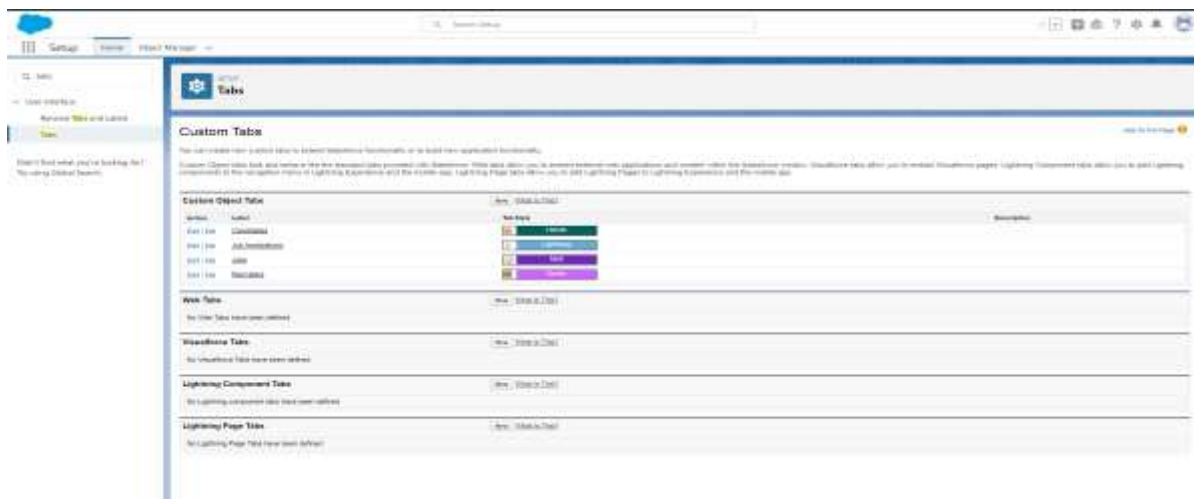
## Developer Account is Created and Activated

## 2. Create a Custom Object for Recruiter, Jobs, Candidate, Job Application

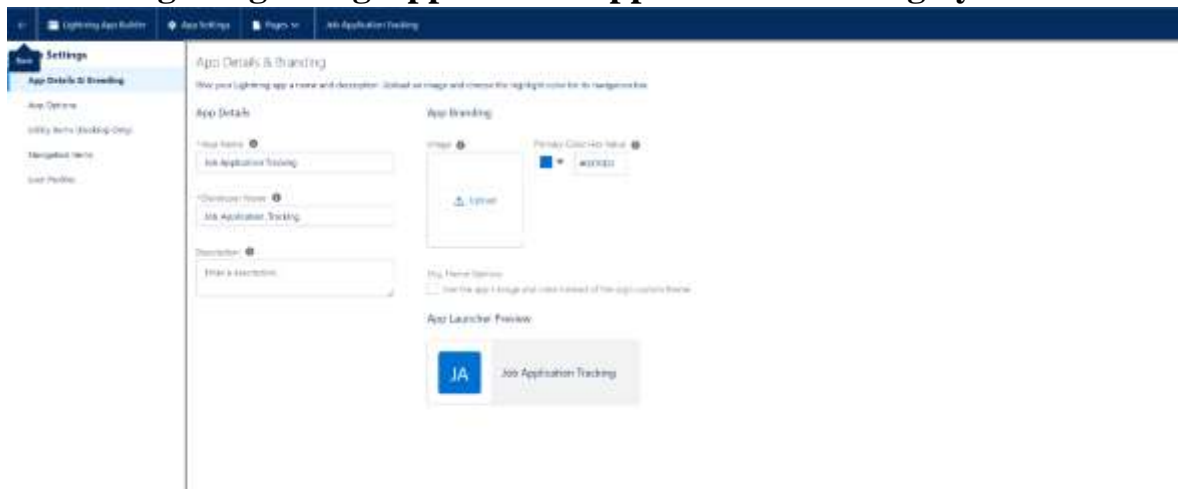




### 3.Create Tabs for Custom Objects (Recruiter, Jobs, Candidate, Job Application)



### 4.Creating a Lightning App for Job Application Tracking System



**5. Fields and Relationship for the following object (Recruiter, Jobs, Candidate, Job Application)**

[illegible][illegible]

Setup Home Sales Manager

Candidate

Fields & Relationships

Fields & Relationships

Field Label	Field Name	Field Type	Relationship Field	Relationship
First Name	first_name_c	Text (single line)		
Display Name	display_name	Text		
Address Line and Address	address_line	Text		
City	city_c	Text		
State	state_c	Text		
Zip Code	zip_code_c	Text		
Phone Number	phone_number_c	Text		
Email Address	email_address_c	Text		
Relationship	relationship	Text		
Relationship Type	relationship_type_c	Text		
Relationship Status	relationship_status_c	Text		
Relationship Date	relationship_date_c	Text		
Relationship Reason	relationship_reason_c	Text		
Relationship Notes	relationship_notes_c	Text		
Relationship Type	relationship_type_c	Text		
Relationship Status	relationship_status_c	Text		
Relationship Date	relationship_date_c	Text		
Relationship Reason	relationship_reason_c	Text		
Relationship Notes	relationship_notes_c	Text		

## 6. Creating a Custom Profile for the following Recruiter profile

Clone Profile

Enter the name of the new profile.

You must select an existing profile to clone from.

Existing Profile: Standard User

User License: Salesforce

Profile Name: Recruiter

Save Cancel

## Sales Manager

Clone Profile

Enter the name of the new profile.

You must select an existing profile to clone from.

Existing Profile: Standard User

User License: Salesforce

Profile Name: Sales Manager

Save Cancel

## 7. Creating Roles

### HR Manager

Role Edit

New Role

Label: HR Manager

Role Name: HR\_Manager

This role reports to: CEO

Role Name as displayed on reports: HR Manager

Save Save & New Cancel

## 8. Creating user

### New User

User Edit

General Information

First Name: HR

Last Name: Manager

Alias: hrmanager

Email: hrmanager222@gmail.com

Username: hrmanager222@gmail.com

Role: HR Manager

User License: Salesforce

Profile: Recruiter

Active: ☒

Marketing User: ☐

Offline User: ☐

Knowledge User: ☐

### New User

User Edit

General Information

First Name: Gaganth

Last Name: Gell

Alias: gell

Email: gell@gmail.com

Username: gell@gmail.com

Role: *None Specified*

User License: Salesforce

Profile: Sales Manager

Active: ☒

Marketing User: ☐

Offline User: ☐



## 9. Creating Sharing Setting (OWD).

**Job Application Sharing Rule**

Use sharing rules to make automatic exceptions to your organization-wide sharing settings for defined sets of users.

Note: "Roles and subordinates" includes all users in a role, and the roles below that role.

You can use sharing rules only to grant wider access to data, not to restrict access.

Label: **Job Application**

Rule Name: **Job\_Application**

Description:

**Step 1: Select your rule type**

Criteria:

Field	Operator	Value	
Job Application Name	equals	SALES MANAGER	AND
-None-	-None-		AND
-None-	-None-		AND
-None-	-None-		AND
-None-	-None-		

Add CRM Links...

Additional Options: ☐ Include records owned by users who can't have an assigned role

Share with: **Role: JYF Sales & Marketing**

Access Level: **Read/Write**

Created By: **ADMIN@ABC.F1100001.1000 abc**

Modified By: **ADMIN@ABC.F1100001.1000 abc**

**Save Cancel**

**Candidate Sharing Rule**

Use sharing rules to make automatic exceptions to your organization-wide sharing settings for defined sets of users.

Note: "Roles and subordinates" includes all users in a role, and the roles below that role.

You can use sharing rules only to grant wider access to data, not to restrict access.

Label: **Candidate**

Rule Name: **Candidate**

Description:

**Step 2: Select your rule type**

Criteria:

Field	Operator	Value	
State	equals	FLA/MICHIGAN	AND
-None-	-None-		AND
-None-	-None-		AND
-None-	-None-		AND
-None-	-None-		

Add CRM Links...

Additional Options: ☐ Include records owned by users who can't have an assigned role

Share with: **Role: HR Manager**

Access Level: **Read/Write**

Created By: **ADMIN@ABC.F1100001.1000 abc**

Modified By: **ADMIN@ABC.F1100001.1000 abc**

**Save Cancel**

## User Adoption

**Job Application Tracking**

**Recently Viewed**

3 items - includes a few records app

Record Name
1. [Record Name]
2. [Record Name]

**Candidate**

**Recently Viewed**

3 items - includes a few records app

Record Name
1. [Record Name]
2. [Record Name]



## Dashbord:

### New Dashboard

\*Name  
Job application wtih candidate name

Description

Folder  
Public

Cancel Create

Job Application Tra...

Recent

Dashboard Name	Description	Folder	Created By	Created On	Subscribe
Job Application		Private Dashboards	98528 647	21/10/2022, 11:32 am	

Created by Me  
Whole Dashboards  
All Dashboards  
FOLDED  
All Folders  
Created by Me  
Shared with Me  
HIGHLIGHT  
All Highlight

Job Application

Job Application Tracking

Candidate name (Cn)	Job Application with result	Candidate name (Cn)	Candidate	Candidate
117102022 - JF-000	Applied	Shamshon	98528647	
117102022 - JF-000	Rejct	Reza Shamsolahi	117102022	

View Report (job Application Tracking)



## TRAILHEAD PROFILE PUBLIC URL

TEAM HEAD - <https://www.salesforce.com/trailblazer/vigneshrtbblumzv7dyu>

TEAM MEM 1 - <https://www.salesforce.com/trailblazer/jeroneanit>

TEAM MEM 2 – <https://www.salesforce.com/trailblazer/devit0d3t1g690ta0>

TEAM MEM 3 –

## ADVANTAGES & DISADVANTAGES

### Advantages

Job application forms play a significant role in the selection process of job candidates. They help employers identify an applicant's background, education and employment history. Knowing the advantages and disadvantages of these forms can help you make an informed decision if you're a recruiter or interviewer.

### Disadvantages

Reduced Speed - It's likely that a web app will operate at a slightly slower speed than one hosted on a server locally. Browser Support - Unfortunately, we don't all use the same browser. This means during development you'll need to ensure your app is supported across a variety of browsers.

## APPLICATIONS

An application for employment is a standard business document that is prepared with questions deemed relevant by employers. It is used to determine the best candidate to fill a specific role within the company. Most companies provide such forms to anyone upon request, at which point it becomes the responsibility of the applicant to complete the form and return it to the employer for consideration. The completed and returned document notifies the company of the applicant's availability and desire to be employed as well as their qualifications and background so that a determination can be made as to the candidate's suitability to the position

## CONCLUSION

- Effective application letter encourages employer to read your resume.
- A typical interview has three phases; screening, selection, and final stage.
- Employers are looking for employees who are well- matched with others and have qualifications needed for the position.
- Job interview has three main components Warm up Stage, question and answer stage, and closing stage.