

AVIV NITSAN

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WORK EXPERIENCE

Developer, Department of Better Technology — July 2014 to August 2015

Full-stack (Ruby on Rails) web application development, user support, technical/documentation writing.

Webmaster, University Health Services — March 2013 to July 2014

Maintain and develop the UHS website, sub-sites, and internal intranet site: create new pages, interpret and process update requests from web editors. Various programming/technical tasks.

Bookseller, Mrs. Dalloway's Bookstore — March 2012 to March 2013

Customer service, recommendations, shelve books, run a cash register (often during busy events), run off-site events, receive and return books, manage inventory, input purchase orders, keep stock current. Assorted tasks associated with running a small business.

Writing Coach, Berkeley City College — September 2011 to January 2012

Tutor and coach English and ESL students one-on-one, help students write and edit academic papers and college applications.

Lead Lifeguard, Berkeley YMCA — September 2009 to September 2012

In addition to the below stated: Supervise three high-traffic pools, supervise multiple lifeguards, give breaks, maintain and replace equipment, maintain employee standards/rules, handle scheduling issues and tardy/absent employees, conflict management/resolution.

Lifeguard, Berkeley YMCA — September 2008 to September 2012

Pool management, lane management, customer service, maintain appropriate chemical levels, rule enforcement, patron safety, handle irate patrons, handle emergency situations.

Teen Librarian, North Berkeley Library — September 2007 to April 2008

Sort and shelve books/materials, assist patrons.

Various Coding/Web Projects, Freelance — 2005 to Present

EDUCATION

BA in Comparative Literature from UC Berkeley.

REFERENCES

(available upon request)